



Georgia Department of Veterans Service



2020 Annual Report

Mike Roby, Commissioner



About this Report

In accordance with state law, the Commissioner of the Georgia Department of Veterans Service annually submits a report of the agency's activities to the Governor and the General Assembly. The GDVS Annual Report also serves as a repository of general information about the department.

Throughout this report, many references are made to Fiscal Year 2020; this refers to the State of Georgia's fiscal year from July 1, 2019, to June 30, 2020. Where information refers instead to calendar year 2020, this will be noted.

Where federal data are concerned, the latest available data is sometimes from Federal Fiscal Year 2019 (Oct. 1, 2018, to Sept. 30, 2019). Such cases are noted where they occur.

An electronic version of this report is available online at veterans.georgia.gov/annual-report. An archive of the most recent editions of the GDVS Annual Report may be found in the same location.

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About the Cover

Georgia Department of Veterans Service North Region Director Dale Bell joined the Republic of Korea Consulate in Atlanta and local Korean and American veterans at a wreath laying in Johns Creek to mark the 70th Anniversary of the Korean War in June 2020.

(Credit: Photo, GDVS/Melodii Peoples)



MIKE ROBY
COMMISSIONER

Department of Veterans Service

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January 17, 2020

**Governor Brian Kemp
Members of the General Assembly
Members of the Veterans Service Board
Citizens of the State of Georgia**

Greetings:

Section 38-4-11 of the Code of Georgia reads:

"The Commissioner of Veterans Service shall furnish to the Governor, the members of the General Assembly, the Veterans Service Board, veterans' organizations, and the public generally an annual report with reference to claims presented on behalf of veterans of this state, concerning veterans aided under federal, state, or local legislation, and otherwise to report the activities and accomplishments of the Department of Veterans Service."

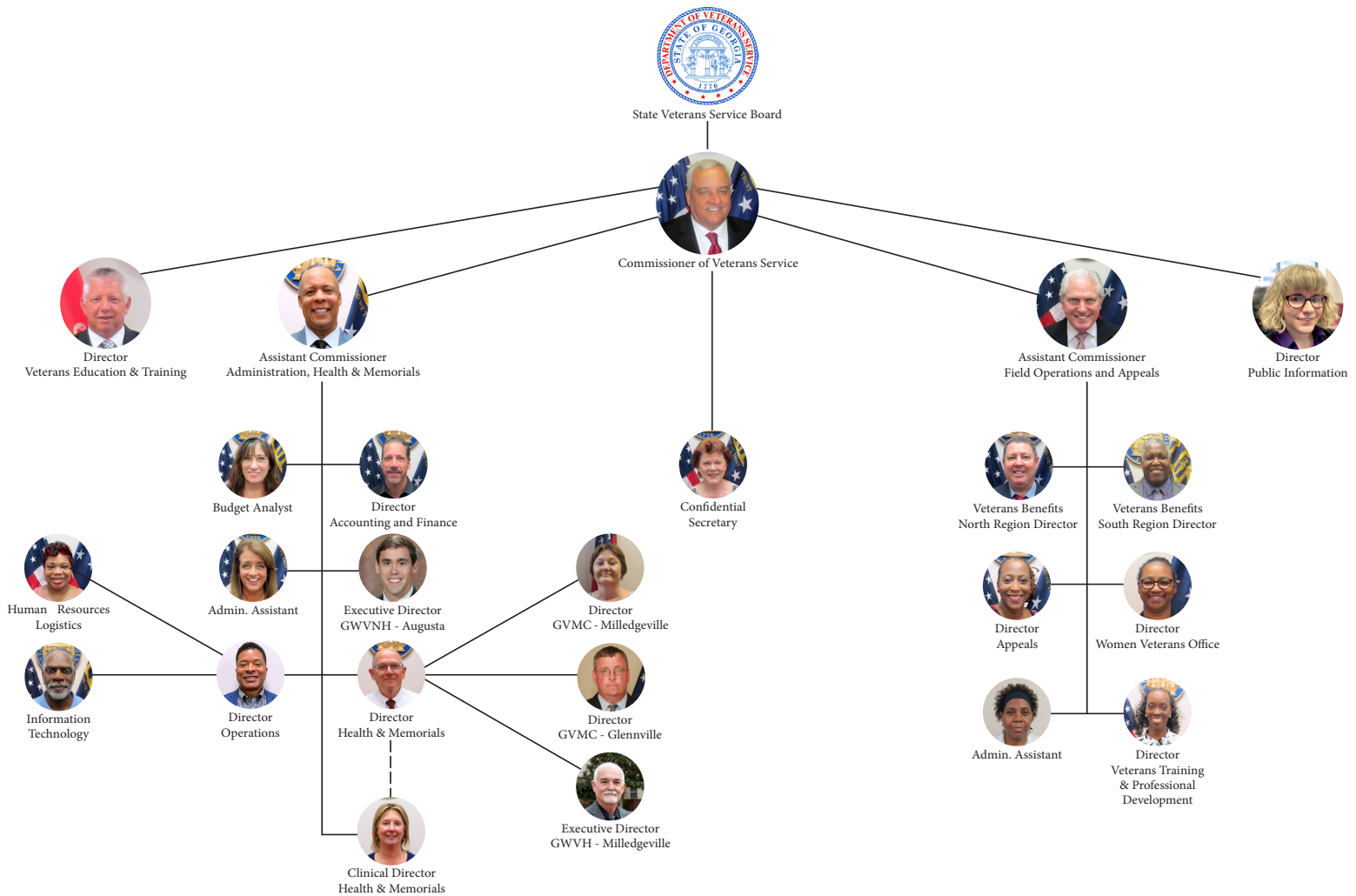
In compliance with the above section, I have the honor to present herewith the Annual Report of the Department of Veterans Service for the year 2019. A copy of this report is also available at <https://veterans.georgia.gov/annual-report>.

Respectfully submitted,

A handwritten signature in black ink that reads "Mike Roby". The signature is fluid and cursive, with the first and last names being the most prominent.

**Mike Roby
Commissioner**

DEPARTMENT ORGANIZATION



MISSIONS:

TO ASSIST GEORGIA'S 700,000+ VETERANS WITH BENEFITS CLAIMS TO OBTAIN COMPENSATION, PENSION AND SERVICES FROM THE U.S. DEPARTMENT OF VETERANS AFFAIRS (VA).

TO PROVIDE NURSING CARE TO VETERAN PATIENTS AT THE AUGUSTA AND MILLEDGEVILLE STATE VETERANS HOMES.

TO PROVIDE MEMORIAL BENEFITS TO GEORGIA'S VETERANS WHO SERVED FAITHFULLY AND HONORABLY IN THE ARMED FORCES OF OUR NATION AND TO THEIR FAMILIES AT THE GLENNVILLE AND MILLEDGEVILLE STATE VETERANS CEMETERIES THAT ARE SHRINES TO THE MEMORY OF OUR STATE'S HEROES.

VISION:

WE WILL PROVIDE THE HIGHEST QUALITY ASSISTANCE TO GEORGIA'S VETERANS TO AID THEM IN OBTAINING ALL THE BENEFITS FROM THE FEDERAL AND STATE GOVERNMENTS TO WHICH THEY ARE ENTITLED.

WE WILL PROVIDE THE HIGHEST QUALITY NURSING HOME SERVICES TO GEORGIA'S VETERAN PATIENTS, AS JUDGED BY VA SURVEYS, STATE INSPECTIONS AND OTHER ACCREDITING AGENCIES.

WE WILL PROVIDE SHRINE STANDARD SERVICES AT GEORGIA'S STATE VETERANS CEMETERIES TO MEMORIALIZE OUR STATE'S FALLEN AND DECEASED HEROES WHO FAITHFULLY AND HONORABLY SERVED IN THE ARMED FORCES.

VALUES:

WE VALUE THE SERVICE GEORGIA'S VETERANS HAVE PROVIDED TO OUR NATION AND OUR STATE IN THE ARMED FORCES OF OUR NATION AND THE FREEDOMS WE ALL ENJOY BECAUSE OF THAT SERVICE.

WE VALUE THE ONGOING PARTNERSHIP OUR STATE HAS WITH THE VA TO PROVIDE ASSISTANCE AND SERVICE TO GEORGIA'S VETERANS AND THEIR FAMILIES.

VETERANS SERVICE BOARD

The constitution of the State of Georgia specifies the State Veterans Service Board be composed of seven members. Each member must be a veteran of the armed forces of the United States and must have served honorably during wartime.

The Governor appoints members, subject to confirmation by the State Senate. Board member terms are staggered and are for seven years. From its membership, the Board elects a chairman, vice chairman, and secretary. Every four years the Board appoints a Commissioner, through whom the Board controls the overall policy of the Department of Veterans Service.

2020 saw the departure of longtime board member Phil Youngblood and the appointment of retired Brigadier General John Kubinec.



Thomas Mash



Patricia Ross



Takosha Swan



Dan Cravey



Shawn Hanley



John Kubinec



Eddie Whitted

2020 BOARD MEMBERS

BOARD MEMBER

PATRICIA ROSS
THOMAS MASH
TAKOSHA SWAN
DANIEL CRAVEY
SHAWN HANLEY
JOHN KUBINEC
CHARLES EDWARD "EDDIE" WHITTED

POSITION

CHAIRMAN
VICE CHAIRMAN
SECRETARY
MEMBER
MEMBER
MEMBER
MEMBER

CITY

WARNER ROBINS
LAWRENCEVILLE
CONYERS
MILNER
ATLANTA
WARNER ROBINS
BLACKSHEAR

GEORGIA DEPARTMENT OF VETERANS SERVICE

Serving Those Who Served

The mission of the Department of Veterans Service is to serve the 700,000+ veterans residing in Georgia, their dependents and survivors in all matters pertaining to veterans benefits.

This responsibility falls into two basic tasks: informing veterans and their families about veterans benefits; and directly assisting and advising veterans and their families in securing the benefits to which they are entitled.

To support these missions, the department maintains an appeals division, field offices, two veterans nursing homes, two veterans cemeteries, and a public information division.

The Appeals Division's mission is to process appeals of Georgia veterans.

The Veterans Field Service Offices, located throughout the state, provide direct assistance to veterans at the local level. The department representatives provide counsel and assist veterans in gathering the documents and information required to support their claims.

The War Veterans Nursing Homes provide skilled nursing care to Georgia's war veterans who need those services.

The Veterans Memorial Cemeteries provide final resting places for Georgia's veterans and their spouses and serve as shrines to their memory and their service to our nation.

The Public Information Division's mission is to keep Georgia veterans informed about these issues.

The uninformed may be prone to use the phrase "duplication of effort" when referring to the functions

of the Department of Veterans Service and the U.S. Department of Veterans Affairs; nothing could be further from the truth.

To a veteran seeking benefits from the VA, the role played by the Department of Veterans Service might be compared to that of an attorney representing a client in court.



The necessity for personal assistance in filing and pursuing claims and in maintaining a continuing information program results from the legal principle that veterans benefits are not awarded automatically – all must be applied for.

The VA pays a veteran exactly what he or she applies for when they are entitled, and no more. The aim of

the Department of Veterans Service is to obtain for a veteran or dependents the earned benefits to which they are entitled, to tell them when they are entitled, and to assist them in gathering and preparing evidence needed to justify a claim and prove their entitlement.

The advancing age of Korean and Vietnam War veterans, and the frequent changes that occur in veterans benefits legislation, will necessitate the continuance of a variety of veterans programs in the years ahead.

As the Congress continues to seek ways to reduce the deficit, veterans benefits will continue to be in a state of flux.

This means veterans will continue to need assistance in interpreting the changes and determining how they impact their personal situation.

GEORGIA DEPARTMENT OF VETERANS SERVICE

Department Functions

Effectuate and carry out the laws of the state pertaining to veterans.

Inform veterans, their dependents, and survivors as to their rights and benefits under federal and state legislation, or local ordinances.

Assist veterans, their dependents, and their beneficiaries in the preparation, presentation, proof, and establishment of such claims, privileges, rights and other benefits accruing to them under federal, state, and local laws.

Report any evidence of incompetence, dishonesty, or negligence on the part of any employee dealing with veterans affairs.

Promote and protect the rights of Georgia's veterans under federal and state law.

Apply for and accept gifts, grants, and other contributions from the federal government or from any other governmental units.

Construct and operate nursing homes and personal care homes for the benefit of eligible war veterans.

Construct and operate state veterans cemeteries for the benefit of eligible veterans and their dependents.

Advise the Governor, the Veterans Service Board, and the General Assembly as to needed veterans legislation.

Maintain files on all veterans

who have filed claims for veterans benefits through the department.

Conduct educational programs by personal appearances before veterans organizations, service clubs, fraternal groups, and other such organizations so as to acquaint the public generally with the work of the department.

Conduct outreach to women veterans to improve awareness of eligibility for federal and state veterans benefits and services.

Make representatives of the department available throughout the state to assist all veterans, their dependents, and survivors in preparing and filing claims for benefits and to acquaint them with all legal rights and privileges.

Cooperate with all national, state, and local governmental and private agencies, to secure or offer services or any benefits to veterans and their dependents.

Assist and cooperate with all veterans organizations in their work.

Assist other states in securing evidence for claims.

Promote enlargement and improvement of VA hospital facilities in the state.

Sponsor observance of Veterans Day in the state.

Certify eligibility for veterans driver licenses and honorary driver licenses.

Certify eligibility for disabled veteran discounts at

Department of Natural Resources facilities.

Issue, to qualified veterans, Certificates of Exemption from certain business taxes and fees.

Assist qualified veterans in obtaining honorary hunting and fishing licenses.

Assist in obtaining special motor vehicle license plates for qualified veterans, including veterans of specific military campaigns, retired veterans, and recipients of certain medals, as well as special tax-exempt license plates for Purple Heart recipients, former prisoners of war, disabled veterans, and Medal of Honor recipients.

As State Approving Agency, enter into contracts with the federal government for the qualification, approval, certification, and supervision of educational institutions and training establishments applying for or participating in federal programs for educating and training veterans.

As Chair Agency of the Returning Veterans Task Force, investigate how state services can be provided to veterans returning from military service, issue recommendations to each agency regarding improving service delivery, and transmit specific suggestions for legislation to the Governor and senior leaders of the General Assembly.

VETERANS EDUCATION & TRAINING DIVISION

State Approving Agency

By law, the Georgia Department of Veterans Service is designated as the State Approving Agency, responsible for approving and supervising all institutions and establishments in Georgia, which offer education and training under the provisions of the Veterans Educational Assistance Program.

Within the GDVS, the State Approving Agency (SAA) function is performed by the Veterans Education & Training Division. This division is responsible for ensuring approved institutions and establishments meet and maintain acceptable standards so eligible persons who attend may receive educational assistance from the U.S. Department of Veterans Affairs.

This includes all public and private schools and all establishments offering apprenticeship and other on-the-job training (OJT). The satisfactory performance of these duties requires extensive knowledge in education administration and understanding the laws and regulations that govern and control the Veterans Educational Assistance Program.

In 2020, the GDVS continued to expand opportunities for Georgia veterans to receive their education benefits while enrolled in approved on-the-job training (OJT) and apprenticeship programs.

The Montgomery GI Bill education program, initiated in 1985, remains a great success. This program expanded the education benefits program to include vocational, technical, flight, correspondence, and OJT/apprenticeship training for reservists and veterans.

The Post-9/11 Veterans Education Assistance Act of 2008 program expanded the benefits available to certain service members and veterans with active duty military service after September 11, 2001.

The Post 9/11 Veterans Educational Assistance Improvements Act of 2010 made significant improvements such as adding OJT/apprenticeship and non-college degree schools, vocational schools, and flight schools to what is covered under the Post 9/11 GI Bill.

The Department of Defense also offers a “Transferability of Education Benefits” option for the Post-9/11 GI Bill. This retention program requires eligible active duty veterans with at least six years of service to commit to an additional four years of service upon approval.

On August 16, 2017 the Harry W. Colmery Veterans Educational Assistance Act of 2017, also known as the “Forever GI Bill” was signed into law, which will bring significant changes to veterans’ education benefits. This includes removing the 15-year limitation to use education benefits for veterans who left active duty on or after January 1, 2013.

During fiscal year 2020, there were 21,993 Georgians receiving GI Bill benefits at educational institutions. An additional 874 veterans were enrolled in OJT programs.

In total, 22,867 Georgia veterans were enrolled in college degree and professional programs, technical career programs, vocational programs, flight training, and OJT programs during fiscal year 2020.

In FY 2020, the approval of educational institutions and training establishments for the education of Georgia veterans resulted in the processing of numerous individual actions in the approval, re-approval, withdrawal and compliance survey process.

At the close of 2020, there were 394 approved educational institutions and 1,375 approved training establishments in Georgia. The Veterans Education & Training Division monitors all 1,769 approved educational institutions and training establishments.

The division conducts regular inspection visits to ensure approval criteria and schools’ standards of progress are being followed as prescribed by law.

During 2020, personnel assigned to the Veterans Education & Training Division conducted numerous visits for the purpose of approval, re-approval, inspection, and compliance surveys.

For more information on all GI Bill programs, visit benefits.va.gov/gibill or call the GDVS Education & Training Division at 404-656-2306.

PUBLIC INFORMATION DIVISION

The Public Information Division collects, evaluates, and disseminates information to veterans regarding changes in benefits laws, and proper procedures to be followed in the filing of claims.

When appropriate, the division mails news and information releases concerning veterans affairs to newspapers, radio and television stations throughout Georgia.

The releases are used to inform veterans about the latest changes regarding veterans affairs and to provide information on the status of proposed or pending legislation that may affect them.

Through an aggressive internal communication program, the division keeps the field offices informed about changes in the law and policy interpretations that impact veterans.

The division supports the department's field personnel in their efforts to promote the department and the services it provides by their frequent contacts with the news media in their respective areas.

Public speaking forums are an important ingredient of the department's overall information program. All department personnel are encouraged to accept speaking engagements at meetings of veterans organizations and civic clubs. These personal appearances provide excellent opportunities for telling the veterans benefits story. Department personnel also participate in local radio talk shows and make presentations at local schools.

The division compiles, edits, and publishes a series of print materials explaining in detail the various benefits available to veterans, their dependents, and survivors. These include books, flyers, and pamphlets, all of which are updated as changes occur in laws,

regulations, or benefits.

This division is responsible for the department's online presence, including its website, blog, and several social media channels.

Veterans, their families, and all others interested in veteran-related news are encouraged to follow @gavetsvc on Twitter, where the department is leveraging the social media service to share the latest news of the day as it happens.

Those interested in more in-depth news and a chance to interact with other veterans and veteran advocates are encouraged to "like" the Georgia

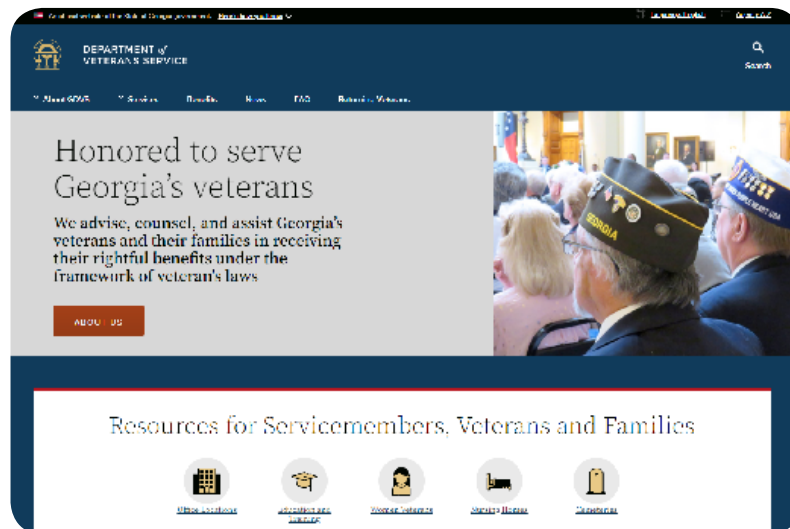
Department of Veterans Service's page on Facebook: facebook.com/gavetsvc.

Although the division strives to utilize the latest available new media tools, the department's website, veterans.georgia.gov, remains the top source for official Georgia Department of Veterans Service information.

The GDVS

website is a repository of information about veterans benefits, including the most up-to-date version of *State Benefits for Georgia Veterans*, and detailed information concerning all aspects of the department: Commissioner Roby, Georgia War Veterans Homes, Georgia Veterans Memorial Cemeteries, Veterans Field Service Offices, Appeals Division, and Veterans Education & Training. The website is also home to the department's official news feed and calendar of events.

The department's website underwent extensive revision and was relaunched within the state's new website design framework early in 2019. The updated website is fully accessible for all Georgians. It includes many new features, a refreshed appearance, and makes it easier for veterans to find important information and office locations.



GEORGIA WAR VETERANS NURSING HOME

Augusta

The Georgia War Veterans Nursing Home in Augusta is a 192-bed skilled nursing care facility located adjacent to the campus of Augusta University and the Charlie Norwood Veterans Affairs Medical Center.

Georgia War Veterans Nursing Home is operated under an interagency agreement between the Georgia Department of Veterans Service and Augusta University.

Primarily, the facility provides medical, rehabilitation, and skilled nursing services to Georgia's aged and infirm war veterans. Georgia War Veterans Nursing Home also serves

as a teaching facility to acquaint medical, dental, pharmacy, and allied health students with the medical conditions and diseases of the aged. This provides students with practical experience and helps them gain expertise in treating the disabled and the elderly.

Also located at the facility is a GDVS Veterans Field Service Office that serves residents of the home and veterans of Richmond and Columbia counties.

Dedicated in 1969, the facility was the first of its kind in the nation to be built with financial grant assistance from the federal government. It is one of a select group of such institutions accredited by the Joint Commission.

In fiscal year 2020, the nursing home provided 51,731 days of care to Georgia's veterans with an average age of 83. During the year, there were 166 admissions and 190 discharges with an average length of stay of 308 days.

Services to patients included 4,470 physical therapy treatments and 6,686 individual occupational therapy procedures.

Veteran patients were treated by a medical director and family medicine residents providing daily physician coverage. Other services were provided by

a certified activities therapist and staff, three facility social workers and a staff of registered, licensed practical nurses and certified nursing assistants.

To help provide care and treatment, the federal government, through the Department of Veterans Affairs, provided financial assistance totaling in

excess of \$8.2 million during fiscal year 2020.

Throughout the year, veteran service organizations, civic and fraternal organizations and religious groups demonstrated their concern for the well-being of veteran patients through numerous donations, visits, and sponsorship of frequent activities for Georgia War Veterans Nursing Home residents.



GEORGIA WAR VETERANS HOME

Milledgeville

The Georgia War Veterans Home, situated on approximately 17 acres in Milledgeville, is a 375-bed facility licensed and certified by the U.S. Department of Veterans Affairs to provide skilled nursing care to aged and infirm Georgia war veterans. United Veteran Services of Georgia, Inc., a subsidiary of UHS-Pruitt Corporation of Norcross, operates the home for the Department of Veterans Service under a contractual agreement.

The home operated three skilled nursing care facilities in 2020. The Carl Vinson Building remains at an 84 – bed capacity, the Joe T. Wood Building remains at a 140 – bed capacity and the Alzheimer’s Unit remains at a 24 – bed capacity.

The Richard B. Russell Building is undergoing major renovations for a new 58 – bed skilled care sub-acute therapy unit which will treat service-connected disabled veterans as part of the home. In addition, a contract has been issued to begin construction in January 2021 for a 14 – bed facility to support the sub-acute therapy unit.

Once renovations are completed by spring of 2022, the Georgia War Veterans Home will have a capacity of 320 beds provided state funds remain available at the current level.

2020 was a challenging year for the GWVH. With the onset of the COVID-19 pandemic extraordinary measures had to be taken to help ensure the health and safety of our veteran patients, staff members, and visitors. As a result visitations, to include volunteers, were suspended, admissions were frozen, veteran patients were not allowed to leave the campus except for strict medical appointments, and veterans were not allowed to come to the Veterans Service Office located inside the Wheeler Building.

During fiscal year 2020, veteran patients at the home received 79,709 days of skilled nursing care. The nursing home admitted 73 patients during the year and

had 124 discharges/deaths. The average length of stay for current skilled veteran patients is 1,418 days or 3.8 years.

During fiscal year 2020, federal assistance in funding a portion of the cost of providing care to veterans in the home amounted to \$13,349,817.

As in previous years, many veterans service organizations, civic groups, and church groups continued their sponsorship of numerous activities such as movies, games, dance parties, bingo, picnics, and other activities and programs for the general well-being of the veteran patients at the home. However, due to COVID-19, all of these activities were seriously curtailed or stopped in spring 2020.

Groups and individuals that comprised the equivalent of 1,631 individual volunteers providing in excess of 5,295 hours of time valued at over \$51,540 presented over 306 activities during fiscal year 2020.

The value of donated items made available to the home during fiscal year 2020 was \$53,982. Groups and individuals also provided direct monetary donations of \$22,497 in support of special activities and projects.

The GDVS Veteran Field Service Office serving veterans in the home and in Baldwin, Hancock, Putnam, Washington, and Wilkinson counties is located in the Wheeler Building. This office also serves the 250 veterans of the Georgia War Veterans Home by assisting with compensation and pension claims, counseling services, and family-related issues. Veteran-related visits for this field office totaled over 6,230 for calendar year 2019. These visits resulted in more than 10,258 transactions in support of their well-deserved benefits.

The home also hosts a VA community clinic which provides outpatient care to veterans in Baldwin and the surrounding counties.



GEORGIA VETERANS MEMORIAL CEMETERY

Milledgeville

Georgia Veterans Memorial Cemetery at Milledgeville is located approximately five miles south of downtown Milledgeville along Georgia Highway 112.

This cemetery, established on 142 acres the Georgia Department of Veterans Service received from the Georgia Forestry Commission, includes an administration/visitor center with a state-of-the-art information booth, a committal chapel, a carillon, and 12 columbarium shelters for cremations. Cemetery grounds also include a six-acre lake and a three-acre, multi-tier walled ceremonial area.

The cemetery will eventually be the final resting place for more than 100,000 eligible veterans, their spouses, and eligible dependents.

As of December 1, 2020, there were 4,189 veterans, spouses and dependents buried at GVMC. Burials are composed of 2,869 casketed burials, 771 cremations, 521 in ground cremations, and 28 memorial markers.

The cemetery celebrated the opening of its Phase III expansion in October 2018. The expansion includes 15 acres of developed land and added space for 1,520 pre-placed crypts and 320 columbarium niches.

Due to the outbreak of COVID-19, celebrations and remembrances looked different at the cemetery in 2020.

The avenue of flags is displayed when ceremonies are held at the cemetery, such as Memorial Day and Wreaths Across America. In addition, it is displayed on Flag Day, Independence Day, and Veterans Day.

Flags were placed by cemetery staff on all burial sites and at the front entrance of the cemetery in recognition of Memorial Day and Veterans Day.

In December 2020, the cemetery invited families and organizations to place wreaths while following public health guidance and safety protocols. The

public Wreaths Across America ceremony honoring our past and present military was canceled, but all veterans were honored.

Seven wreaths, provided by the Worchester Wreath Company, were presented at the entrance of the cemetery to honor each branch of our Armed Forces,

Merchant Marines and POWs/MIAs.

The cemetery typically has many visitors each year. Some are visiting grave sites, some are seeking information about the cemetery and burial requirements, and many have just heard about the cemetery and want to see the grounds.

While 2020 saw a decrease in general foot traffic, families and visitors were still invited to visit the grounds while following public health guidance rules.

Cemetery staff members remained active in the local community and met with business groups, veterans organizations, and church groups through teleconferences.

The GVMC's hours of operation are Monday through Friday 8 a.m. to 4:30 p.m., excluding official state holidays.

The cemetery is open to families, visitors, and the general public seven days each week from 8 a.m. to dusk.



GEORGIA VETERANS MEMORIAL CEMETERY

Glennville

Georgia Veterans Memorial Cemetery – Glennville is situated on the 42.6 acre site of the former Dyess Farm, just north of the Glennville city limits on U.S. Highway 301, 25 miles west of the main post of Fort Stewart.

The initial 26-acre phase of the cemetery contains 1,400 pre-placed in-ground double vaults, for eligible veterans, their spouses, and eligible dependents; 766 conventional single depth sites; 1,384 cremation interment sites, which include a columbarium and in-ground sites; and 429 spaces for memorial markers. These memorial markers are placed in memory of those veterans whose remains are unavailable for burial.

GVMC–Glennville was dedicated on November 28, 2007, and will eventually be the final resting place for more than 21,000 veterans, their spouses, and eligible dependents. As of December 31, 2020, there were 1,771 veterans, spouses, and family members interred.

A key feature of the cemetery is the co-location of the Glennville Veterans Field Service Office, which provides assistance to veterans and their families in Bryan, Long, Tattnall, and Wayne counties.

In 2020, GVMC–Glennville was not able to host its annual Memorial Day ceremony because of COVID-19 restrictions. The cemetery was still open to visitation and the cemetery staff placed U.S. Flags on each veteran's gravesite for the weekend. The cemetery takes great honor in welcoming guests to the event and looks forward to continuing the tradition when public safety allows.

For Veterans Day, local Boy Scouts and Cub Scouts from Troop 929 placed U.S. flags at the grave sites of the veterans interred in the cemetery. They assist the cemetery staff yearly with this task and give honor to those veterans buried here.

Due to COVID-19 concerns and restrictions,

the annual Wreaths Across America event was canceled. The cemetery invited families and organizations to place wreaths while following public health guidance and safety protocols. Cemetery staff assisted in placing additional wreaths to ensure every veteran was honored.

The cemetery

held a small, private ceremony to place ceremonial flags for all who served in the Army, Marine Corps, Navy, Air Force, and Coast Guard, along with ceremonial wreaths for Merchant Marines that served in support of WWII and in honor of POW and MIAs.

During 2020, the cemetery staff restricted services and discontinued formal ceremonies at the cemetery to limit crowds for the general safety of cemetery staff along with the public.

The cemetery remained open during the COVID-19 pandemic and continued to conduct burials in the best way it could to honor those buried in it. Cemetery visitation to graves was not effected by the restrictions.

GVMC–Glennville's hours of operation are Monday through Friday 8 a.m. to 4:30 p.m., excluding official state holidays.

The cemetery is open to families, visitors, and the general public seven days each week from 8 a.m. to dusk.



STATISTICAL REPORT

Calendar Year 2020

OVERVIEW

Office Visits	58,463
Other Visits	173,916
Women's Program Visits	10,851
Hearings	1,045

TOTALS

State Visits and Actions	242,123
Submissions to VA	42,990

Definitions

OFFICE VISIT: A visit to a Veterans Field Service Office by a veteran, family member, or other interested individual to inquire about, or make application for, veterans benefits provided by the federal government or the State of Georgia. It includes the provision of advice and assistance to the individual(s), the completion of forms or other correspondence/documentation related to veterans benefits.

OTHER VISIT: A telephone call, email, mail or telefax made to or received from a veteran, family member, or other interested individual to inquire or advise about veterans benefits provided by the federal government or the State of Georgia. It includes the provision of advice and assistance to the individual(s).

WOMEN'S PROGRAM VISIT: A visit to a Veterans Field Service Office by a veteran, family member, or other interested individual to inquire about counselling for military sexual trauma, make applications for veterans benefits, or receive information on women veteran issues. It includes the provision of advice and assistance to the individual(s), the completion of forms or other correspondence/documentation related to veterans benefits.

GDVS FINANCIAL REPORT

Fiscal Year 2020

Class Name	Program Name	Budget	Expenditures
Personal Services	Administation	1,646,547.00	1,646,194.00
Regular Operating	Administation	96,781.00	72,800.00
Computer Charges	Administation	58,561.00	58,864.00
Real Estate Rentals	Administation	44,750.00	44,586.00
Telecommunications	Administation	77,240.00	77,077.00
Contracts	Administation	131.00	-
		1,924,010.00	1,899,521.00

Personal Services	Milledegville Cemetery	394,741.00	427,328.00
Regular Operating	Milledegville Cemetery	201,914.00	132,207.00
Telecommunications	Milledegville Cemetery	4,183.00	3,177.00
		600,838.00	562,712.00
Personal Services	Glennville Cemetery	356,598.00	328,561.00
Regular Operating	Glennville Cemetery	73,347.00	53,898.00
Telecommunications	Glennville Cemetery	7,904.00	7,443.00
		437,849.00	389,902.00

Personal Services	Field Operations	5,536,743.00	5,534,910.00
Regular Operating	Field Operations	503,197.00	490,108.00
Real Estate Rentals	Field Operations	204,765.00	204,166.00
Telecommunications	Field Operations	89,373.00	88,245.00
Contracts	Field Operations	1,512.00	-
ROE For Projects And Insurance	Field Operations	75,620.00	74,979.00
		6,411,210.00	6,392,408.00
Personal Services	Appeals	897,918.00	895,285.00
Regular Operating	Appeals	10,406.00	8,208.00
Telecommunications	Appeals	8,845.00	7,715.00
		917,169.00	911,208.00
Personal Services	Education And Training	631,771.00	631,763.07
Regular Operating	Education And Training	63,272.00	63,287.00
Real Estate Rentals	Education And Training	72,141.00	72,136.00
Telecommunications	Education And Training	11,989.00	11,987.00
		779,173.00	779,173.07

Personal Services	Augusta	54,987.00	51,144.00
Regular Operating	Augusta	50,000.00	50,000.00
Op Exp/Pay Med College of GA	Augusta	14,401,525.00	14,253,840.00
		14,506,512.00	14,354,984.00
Personal Services	Milledgeville Skilled Care	187,250.00	182,919.00
Regular Operating	Milledgeville Skilled Care	1,050,003.00	971,422.00
Vehicle Purchase	Milledgeville Skilled Care	57,509.00	57,509.00
Capital Outlay	Milledgeville Skilled Care	1,503,554.00	1,503,554.00
Contracts	Milledgeville Skilled Care	21,104,732.00	21,147,112.00
		23,903,048.00	23,862,516.00

Totals

49,479,809.00

49,152,424.07

VA MONETARY REPORT

Benefits & Definitions

Listed below is a report of the monetary benefits received by the veterans and the dependent survivors of deceased veterans in Georgia during federal fiscal year 2018 (October 1, 2017 through September 30, 2018). The figures were provided by the U.S. Department of Veterans Affairs and were the latest available at the end of 2019. (See the end of this report for a more detailed breakdown of these figures.)

Compensation and Pension
\$4,383,902,000

Medical Care
\$2,272,159,000

Construction
\$12,323,000

Insurance and Indemnities
\$44,377,000

Education and Vocational Rehabilitation
\$527,607,000

General Operating Expenses
\$105,105,000

Total Expenditure
\$7,345,472,000



Compensation and Pension: Benefits expenditures for the following categories: compensation payments, pension payments, Dependency and Indemnity Compensation, and burial allowances.

Medical Care: Operating expenses incurred through the provision of health care services to veterans. The specific programs reported for this category are: medical care, General Post Fund, medical and prosthetic research, and miscellaneous accounts.

Construction: Funding for Major Projects, Minor Projects, Grants for Construction of State Extended Care Facilities, and Grants for Construction of State Veterans Cemeteries.

Insurance and Indemnities: Expenditures for death claims, matured endowments, dividends, cash surrender payments, total disability income provision payments, and total and permanent disability benefits payments.

Education and Vocational Rehabilitation: Expenditures in this category include: automobile and adaptive equipment, specially adapted housing, Survivors' and Dependents' Educational Assistance (Chapter 35), Vocational Rehabilitation for Disabled Veterans (Chapter 31), Post-Vietnam Era Veterans' Educational Assistance (Chapter 32), Montgomery G.I. Bill for Selected Reserves (Chapter 1606), Reserve Educational Assistance Program (Chapter 1607), Montgomery G.I. Bill (Chapter 30), Post-9/11 Veterans Educational Assistance (Chapter 33).

General Operating Costs: General Operating Expenses represent the costs necessary to provide administration and oversight for the benefits provided by VA. This includes costs for overhead and human resources [to operate VA's regional office, hospitals, health clinics, nursing homes, and domiciliary facilities in Georgia]. This category does not include payments made directly to beneficiaries.

YEAR IN REVIEW

Activities



As the COVID-19 pandemic continued its global impact, the GDVS received a donation of masks for residents and staff at Georgia's war veterans homes. Members of the R.O.C. Veterans Association and the Taipei Economic and Cultural Office donated masks in July 2020.



The Georgia Military Hall of Fame revealed the Class of 2020 in the rotunda of the State Capitol Building. Governor Kemp, Commissioner Roby, state legislators, and other state officials welcomed the selected veterans and their families during the unveiling ceremony.



The GDVS opened a new office in Grovetown in November 2020. The office supports over 16,865 veterans and their families in Columbia County.



Veterans from allied nations were eligible to receive Georgia veteran driver's licenses in 2020 after the signing of HB 819. The GDVS met with state legislators to celebrate the first issuance of veteran driver's licenses to Korean American veterans.



YEAR IN REVIEW

Annual Training



The Georgia Department of Veterans Service annually gathers its Veterans Field Service Officers and Appeals Officers for training to ensure all employees maintain certification and stay up-to-date on the latest changes to regulations governing veterans benefits.

Due to COVID-19 precautions for the safety of our staff, Annual Training was held as a series of targeted virtual trainings. Service officers were split into small groups to focus on vital competency areas and foster collaborative discussions on changes to veterans benefits policies.

The department's Training and Development Division plans and coordinates lessons for all department employees. Following the year's virtual trainings, employees completed a comprehensive test to maintain their accreditation with VA.

YEAR IN REVIEW

Governor's Challenge for Preventing Suicide in Veterans, Servicemembers, and their Families



Governor Kemp met with Commissioner Roby, state legislators, department staff, and representatives from other federal, state, and local agencies and organizations to sign a proclamation establishing the Governor's Task Force for Preventing Suicide in Veterans, Service Members, and their Families at Emory Healthcare's Veterans Program. GDVS Women Veterans Office Director Veda Brooks coordinates the Task Force meetings and organized events throughout 2020.



VA STATISTICAL DATA

FY19 GEOGRAPHIC DISTRIBUTION OF VA EXPENDITURES (GDX)

FY19 Summary of Expenditures by State Expenditures in \$000s										
County/ Congressional District	Veteran Population*	Total Expenditure	Compensation & Pension	Construction	Education & Vocational Rehabilitation/ Employment	Loan Guaranty#	General Operating Expenses	Insurance & Indemnities	Medical Care	Unique Patients**
APPLING	1,021	\$ 5,377	\$ 5,126	\$ -	\$ 161	\$ -	\$ -	\$ 33	\$ 57	370
ATKINSON	401	\$ 6,343	\$ 2,237	\$ -	\$ 91	\$ -	\$ -	\$ 4	\$ 4,011	172
BACON	573	\$ 4,919	\$ 2,800	\$ -	\$ 202	\$ -	\$ -	\$ 40	\$ 1,877	208
BAKER	170	\$ 2,706	\$ 1,031	\$ -	\$ 39	\$ -	\$ -	\$ 1	\$ 1,635	69
BALDWIN	2,948	\$ 19,553	\$ 17,885	\$ -	\$ 859	\$ -	\$ -	\$ 196	\$ 614	1,089
BANKS	1,111	\$ 18,105	\$ 5,648	\$ -	\$ 429	\$ -	\$ -	\$ 35	\$ 11,993	302
BARROW	5,111	\$ 27,931	\$ 22,717	\$ -	\$ 2,670	\$ -	\$ -	\$ 87	\$ 2,456	1,266
BARTOW	7,877	\$ 47,864	\$ 33,611	\$ -	\$ 3,150	\$ -	\$ -	\$ 395	\$ 10,709	1,601
BEN HILL	1,064	\$ 21,493	\$ 7,266	\$ -	\$ 347	\$ -	\$ -	\$ 18	\$ 13,862	396
BERRIEN	1,572	\$ 16,177	\$ 9,904	\$ -	\$ 819	\$ -	\$ -	\$ 50	\$ 5,404	540
BIBB	10,354	\$ 86,230	\$ 73,484	\$ -	\$ 5,777	\$ -	\$ -	\$ 802	\$ 6,167	4,158
BLECKLEY	852	\$ 55,207	\$ 5,390	\$ -	\$ 351	\$ -	\$ -	\$ 3	\$ 49,463	275
BRANTLEY	1,259	\$ 10,401	\$ 5,693	\$ -	\$ 368	\$ -	\$ -	\$ 40	\$ 4,301	511
BROOKS	1,395	\$ 9,447	\$ 4,933	\$ -	\$ 400	\$ -	\$ -	\$ 41	\$ 4,073	522
BRYAN	4,730	\$ 63,212	\$ 46,546	\$ -	\$ 10,301	\$ -	\$ -	\$ 188	\$ 6,177	1,711
BULLOCH	4,484	\$ 36,648	\$ 21,512	\$ -	\$ 4,364	\$ -	\$ -	\$ 316	\$ 10,457	1,387
BURKE	1,541	\$ 23,508	\$ 8,831	\$ -	\$ 536	\$ -	\$ -	\$ 63	\$ 14,078	610
BUTTS	1,624	\$ 19,912	\$ 10,773	\$ -	\$ 858	\$ -	\$ -	\$ 69	\$ 8,213	467
CALHOUN	276	\$ 7,164	\$ 2,703	\$ -	\$ 193	\$ -	\$ -	\$ 12	\$ 4,257	126
CAMDEN	8,164	\$ 52,139	\$ 42,300	\$ -	\$ 8,667	\$ -	\$ -	\$ 226	\$ 947	2,347
CANDLER	778	\$ 22,363	\$ 3,963	\$ -	\$ 228	\$ -	\$ -	\$ 85	\$ 18,087	261
CARROLL	6,840	\$ 49,635	\$ 41,967	\$ -	\$ 4,528	\$ -	\$ -	\$ 419	\$ 2,722	2,100
CATOOSA	4,255	\$ 47,867	\$ 17,287	\$ -	\$ 1,036	\$ -	\$ -	\$ 114	\$ 29,430	1,362
CHARLTON	848	\$ 16,673	\$ 4,553	\$ -	\$ 181	\$ -	\$ -	\$ 3	\$ 11,937	309
CHATHAM	27,741	\$ 207,434	\$ 164,867	\$ -	\$ 37,129	\$ -	\$ -	\$ 1,483	\$ 3,955	8,814
CHATTAHOOCHEE	2,152	\$ 69,697	\$ 3,917	\$ -	\$ 295	\$ -	\$ -	\$ 10	\$ 65,474	207
CHATTOOGA	1,571	\$ 10,504	\$ 8,418	\$ -	\$ 412	\$ -	\$ -	\$ 41	\$ 1,632	412
CHEROKEE	15,482	\$ 87,539	\$ 73,861	\$ -	\$ 9,213	\$ -	\$ -	\$ 1,056	\$ 3,409	2,885
CLARKE	4,832	\$ 53,028	\$ 25,222	\$ -	\$ 4,341	\$ -	\$ -	\$ 607	\$ 22,859	1,381
CLAY	214	\$ 12,539	\$ 851	\$ -	\$ 57	\$ -	\$ -	\$ 0	\$ 11,631	74
CLAYTON	17,445	\$ 117,986	\$ 105,161	\$ -	\$ 11,265	\$ -	\$ -	\$ 517	\$ 1,043	7,402
CLINCH	385	\$ 78,459	\$ 1,749	\$ -	\$ 211	\$ -	\$ -	\$ -	\$ 76,499	148
COBB	40,546	\$ 236,661	\$ 197,877	\$ (2)	\$ 32,247	\$ -	\$ 466	\$ 3,334	\$ 2,740	9,502
COFFEE	2,193	\$ 100,029	\$ 12,826	\$ -	\$ 616	\$ -	\$ -	\$ 105	\$ 86,482	877
COLQUITT	2,386	\$ 22,835	\$ 12,107	\$ -	\$ 762	\$ -	\$ -	\$ 123	\$ 9,843	879
COLUMBIA	17,116	\$ 253,893	\$ 206,893	\$ -	\$ 35,558	\$ -	\$ -	\$ 1,523	\$ 9,918	7,243
COOK	1,166	\$ 72,624	\$ 6,604	\$ -	\$ 263	\$ -	\$ -	\$ 187	\$ 65,569	484
COWETA	11,372	\$ 67,213	\$ 55,350	\$ -	\$ 6,290	\$ -	\$ -	\$ 400	\$ 5,173	2,974
CRAWFORD	1,036	\$ 22,522	\$ 2,904	\$ -	\$ 204	\$ -	\$ -	\$ 0	\$ 19,414	344

VA STATISTICAL DATA

FY19 GEOGRAPHIC DISTRIBUTION OF VA EXPENDITURES (GDX)

FY19 Summary of Expenditures by State Expenditures in \$000s										
County/ Congressional District	Veteran Population*	Total Expenditure	Compensation & Pension	Construction	Education & Vocational Rehabilitation/ Employment	Loan Guaranty#	General Operating Expenses	Insurance & Indemnities	Medical Care	Unique Patients**
CRISP	1,225	\$ 10,991	\$ 7,310	\$ -	\$ 494	\$ -	\$ -	\$ 102	\$ 3,085	403
DADE	1,129	\$ 10,455	\$ 5,354	\$ -	\$ 239	\$ -	\$ -	\$ 23	\$ 4,838	339
DAWSON	2,051	\$ 12,785	\$ 9,215	\$ -	\$ 857	\$ -	\$ -	\$ 168	\$ 2,545	378
DECATUR	1,725	\$ 10,306	\$ 7,047	\$ -	\$ 758	\$ -	\$ -	\$ 59	\$ 2,442	625
DEKALB	34,612	\$ 383,736	\$ 227,784	\$ 6,188	\$ 26,194	\$ -	\$ 99,709	\$ 2,828	\$ 21,034	14,012
DODGE	1,298	\$ 206,785	\$ 7,030	\$ -	\$ 505	\$ -	\$ -	\$ 177	\$ 199,073	498
DOOLY	655	\$ 11,321	\$ 3,431	\$ -	\$ 116	\$ -	\$ -	\$ 31	\$ 7,743	201
DOUGHERTY	6,617	\$ 63,711	\$ 57,334	\$ -	\$ 3,543	\$ -	\$ -	\$ 495	\$ 2,339	2,508
DOUGLAS	10,877	\$ 101,398	\$ 68,064	\$ -	\$ 8,363	\$ -	\$ -	\$ 448	\$ 24,524	3,367
EARLY	616	\$ 32,782	\$ 3,692	\$ -	\$ 215	\$ -	\$ -	\$ 37	\$ 28,837	211
ECHOLS	195	\$ 2,009	\$ 234	\$ -	\$ 14	\$ -	\$ -	\$ -	\$ 1,761	69
EFFINGHAM	5,533	\$ 40,248	\$ 33,857	\$ -	\$ 5,307	\$ -	\$ -	\$ 286	\$ 798	1,688
ELBERT	1,241	\$ 20,068	\$ 7,864	\$ -	\$ 410	\$ -	\$ -	\$ 82	\$ 11,712	485
EMANUEL	1,310	\$ 15,079	\$ 8,281	\$ -	\$ 510	\$ -	\$ -	\$ 65	\$ 6,223	555
EVANS	728	\$ 12,784	\$ 3,755	\$ -	\$ 151	\$ -	\$ -	\$ 24	\$ 8,854	212
FANNIN	2,033	\$ 15,915	\$ 13,126	\$ -	\$ 418	\$ -	\$ -	\$ 335	\$ 2,037	774
FAYETTE	9,912	\$ 81,466	\$ 67,312	\$ -	\$ 7,139	\$ -	\$ -	\$ 1,036	\$ 5,978	2,604
FLOYD	6,493	\$ 45,056	\$ 26,646	\$ -	\$ 1,541	\$ -	\$ -	\$ 221	\$ 16,647	1,447
FORSYTH	10,192	\$ 47,803	\$ 30,552	\$ -	\$ 3,450	\$ -	\$ -	\$ 609	\$ 13,193	1,842
FRANKLIN	1,407	\$ 21,547	\$ 7,402	\$ -	\$ 444	\$ -	\$ -	\$ 33	\$ 13,669	434
FULTON	42,787	\$ 313,567	\$ 262,642	\$ 244	\$ 39,956	\$ -	\$ 2,015	\$ 3,878	\$ 4,832	14,278
GILMER	2,471	\$ 193,590	\$ 13,722	\$ -	\$ 615	\$ -	\$ -	\$ 155	\$ 179,098	782
GLASCOCK	157	\$ 7,261	\$ 761	\$ -	\$ 38	\$ -	\$ -	\$ 10	\$ 6,452	70
GLYNN	7,176	\$ 38,937	\$ 35,196	\$ -	\$ 2,421	\$ -	\$ -	\$ 420	\$ 900	2,221
GORDON	3,292	\$ 32,004	\$ 14,076	\$ -	\$ 764	\$ -	\$ -	\$ 118	\$ 17,045	706
GRADY	1,637	\$ 13,709	\$ 7,093	\$ -	\$ 426	\$ -	\$ -	\$ 83	\$ 6,106	636
GREENE	1,225	\$ 12,932	\$ 6,494	\$ -	\$ 201	\$ -	\$ -	\$ 72	\$ 6,165	351
GWINNETT	38,643	\$ 227,465	\$ 191,306	\$ -	\$ 29,115	\$ -	\$ -	\$ 3,065	\$ 3,979	11,144
HABERSHAM	2,790	\$ 114,766	\$ 14,438	\$ -	\$ 796	\$ -	\$ -	\$ 93	\$ 99,439	828
HALL	10,505	\$ 57,411	\$ 46,819	\$ -	\$ 3,815	\$ -	\$ -	\$ 451	\$ 6,326	2,791
HANCOCK	526	\$ 25,839	\$ 4,088	\$ -	\$ 228	\$ -	\$ -	\$ 25	\$ 21,498	234
HARALSON	1,789	\$ 11,353	\$ 7,686	\$ -	\$ 838	\$ -	\$ -	\$ 47	\$ 2,782	477
HARRIS	3,461	\$ 36,034	\$ 29,699	\$ -	\$ 2,432	\$ -	\$ -	\$ 97	\$ 3,806	1,225
HART	1,616	\$ 13,420	\$ 5,476	\$ -	\$ 294	\$ -	\$ -	\$ 88	\$ 7,562	524
HEARD	784	\$ 7,916	\$ 2,794	\$ -	\$ 160	\$ -	\$ -	\$ 11	\$ 4,951	227
HENRY	19,918	\$ 196,317	\$ 170,485	\$ -	\$ 21,878	\$ -	\$ -	\$ 1,731	\$ 2,223	6,905
HOUSTON	21,311	\$ 257,027	\$ 176,746	\$ -	\$ 22,135	\$ -	\$ -	\$ 1,172	\$ 56,974	6,441
IRWIN	609	\$ 53,773	\$ 2,504	\$ -	\$ 150	\$ -	\$ -	\$ 36	\$ 51,083	222
JACKSON	4,774	\$ 30,542	\$ 26,034	\$ -	\$ 2,356	\$ -	\$ -	\$ 183	\$ 1,968	1,139

VA STATISTICAL DATA

FY19 GEOGRAPHIC DISTRIBUTION OF VA EXPENDITURES (GDX)

FY19 Summary of Expenditures by State Expenditures in \$000s										
County/ Congressional District	Veteran Population*	Total Expenditure	Compensation & Pension	Construction	Education & Vocational Rehabilitation/ Employment	Loan Guaranty#	General Operating Expenses	Insurance & Indemnities	Medical Care	Unique Patients**
JASPER	915	\$ 13,570	\$ 4,565	\$ -	\$ 156	\$ -	\$ -	\$ 94	\$ 8,755	315
JEFF DAVIS	728	\$ 7,878	\$ 4,628	\$ -	\$ 209	\$ -	\$ -	\$ 92	\$ 2,949	306
JEFFERSON	1,042	\$ 11,410	\$ 6,693	\$ -	\$ 425	\$ -	\$ -	\$ 86	\$ 4,206	477
JENKINS	622	\$ 11,055	\$ 2,398	\$ -	\$ 141	\$ -	\$ -	\$ 59	\$ 8,456	183
JOHNSON	467	\$ 6,104	\$ 2,885	\$ -	\$ 144	\$ -	\$ -	\$ 12	\$ 3,062	199
JONES	2,018	\$ 9,377	\$ 6,481	\$ -	\$ 373	\$ -	\$ -	\$ 42	\$ 2,481	649
LAMAR	1,456	\$ 12,992	\$ 6,530	\$ -	\$ 549	\$ -	\$ -	\$ 170	\$ 5,743	385
LANIER	915	\$ 10,298	\$ 4,228	\$ -	\$ 560	\$ -	\$ -	\$ 327	\$ 5,183	322
LAURENS	3,548	\$ 37,474	\$ 27,735	\$ 3,462	\$ 1,319	\$ -	\$ 1,155	\$ 218	\$ 3,584	1,963
LEE	2,532	\$ 69,019	\$ 17,012	\$ -	\$ 1,567	\$ -	\$ -	\$ 156	\$ 50,284	887
LIBERTY	15,340	\$ 154,859	\$ 123,275	\$ -	\$ 24,593	\$ -	\$ -	\$ 477	\$ 6,515	5,030
LINCOLN	620	\$ 42,646	\$ 4,548	\$ -	\$ 230	\$ -	\$ -	\$ 47	\$ 37,821	266
LONG	2,669	\$ 33,953	\$ 24,673	\$ -	\$ 5,266	\$ -	\$ -	\$ 203	\$ 3,811	1,156
LOWNDES	10,430	\$ 79,413	\$ 60,942	\$ -	\$ 9,586	\$ -	\$ -	\$ 407	\$ 8,477	3,550
LUMPKIN	2,844	\$ 48,269	\$ 10,383	\$ -	\$ 1,035	\$ -	\$ -	\$ 106	\$ 36,745	589
MCDUFFIE	1,534	\$ 16,905	\$ 11,558	\$ -	\$ 697	\$ -	\$ -	\$ 195	\$ 4,454	644
MCINTOSH	1,146	\$ 15,305	\$ 6,562	\$ -	\$ 267	\$ -	\$ -	\$ 38	\$ 8,438	414
MACON	764	\$ 8,662	\$ 4,897	\$ -	\$ 220	\$ -	\$ -	\$ 58	\$ 3,487	273
MADISON	1,854	\$ 14,296	\$ 10,741	\$ -	\$ 645	\$ -	\$ -	\$ 101	\$ 2,809	569
MARION	743	\$ 10,432	\$ 4,964	\$ -	\$ 292	\$ -	\$ -	\$ 41	\$ 5,135	237
MERIWETHER	1,453	\$ 9,655	\$ 6,993	\$ -	\$ 384	\$ -	\$ -	\$ 143	\$ 2,135	488
MILLER	340	\$ 5,135	\$ 1,425	\$ -	\$ 93	\$ -	\$ -	\$ 1	\$ 3,616	113
MITCHELL	1,282	\$ 8,035	\$ 6,569	\$ -	\$ 452	\$ -	\$ -	\$ 31	\$ 984	390
MONROE	1,984	\$ 12,931	\$ 8,773	\$ -	\$ 562	\$ -	\$ -	\$ 45	\$ 3,550	547
MONTGOMERY	415	\$ 8,320	\$ 2,897	\$ -	\$ 112	\$ -	\$ -	\$ 56	\$ 5,255	205
MORGAN	1,206	\$ 8,818	\$ 6,364	\$ -	\$ 285	\$ -	\$ -	\$ 122	\$ 2,046	327
MURRAY	2,040	\$ 14,370	\$ 9,745	\$ -	\$ 538	\$ -	\$ -	\$ 92	\$ 3,996	608
MUSCOGEE	24,557	\$ 320,528	\$ 280,329	\$ -	\$ 32,210	\$ -	\$ -	\$ 2,059	\$ 5,930	8,574
NEWTON	7,747	\$ 126,080	\$ 51,359	\$ -	\$ 5,176	\$ -	\$ -	\$ 247	\$ 69,298	2,606
OCONEE	1,914	\$ 39,227	\$ 9,218	\$ -	\$ 800	\$ -	\$ -	\$ 504	\$ 28,705	412
OGLETHORPE	1,004	\$ 6,471	\$ 3,302	\$ -	\$ 152	\$ -	\$ -	\$ 24	\$ 2,993	311
PAULDING	10,736	\$ 53,273	\$ 43,123	\$ -	\$ 6,312	\$ -	\$ -	\$ 609	\$ 3,228	2,702
PEACH	2,455	\$ 51,623	\$ 26,983	\$ -	\$ 2,429	\$ -	\$ -	\$ 224	\$ 21,986	856
PICKENS	2,633	\$ 19,467	\$ 11,216	\$ -	\$ 754	\$ -	\$ -	\$ 49	\$ 7,448	502
PIERCE	1,398	\$ 12,944	\$ 8,965	\$ -	\$ 246	\$ -	\$ -	\$ 17	\$ 3,715	582
PIKE	1,316	\$ 13,095	\$ 6,686	\$ -	\$ 595	\$ -	\$ -	\$ 51	\$ 5,763	354
POLK	2,527	\$ 18,293	\$ 14,382	\$ -	\$ 902	\$ -	\$ -	\$ 143	\$ 2,866	620
PULASKI	802	\$ 10,930	\$ 5,848	\$ -	\$ 299	\$ -	\$ -	\$ 92	\$ 4,692	240
PUTNAM	1,805	\$ 10,577	\$ 8,126	\$ -	\$ 279	\$ -	\$ -	\$ 28	\$ 2,144	511

VA STATISTICAL DATA

FY19 GEOGRAPHIC DISTRIBUTION OF VA EXPENDITURES (GDX)

FY19 Summary of Expenditures by State Expenditures in \$000s										
County/ Congressional District	Veteran Population*	Total Expenditure	Compensation & Pension	Construction	Education & Vocational Rehabilitation/ Employment	Loan Guaranty#	General Operating Expenses	Insurance & Indemnities	Medical Care	Unique Patients**
QUITMAN	172	\$ 7,675	\$ 1,615	\$ -	\$ 47	\$ -	\$ -	\$ 42	\$ 5,971	83
RABUN	1,382	\$ 6,578	\$ 5,587	\$ -	\$ 186	\$ -	\$ -	\$ 89	\$ 715	438
RANDOLPH	367	\$ 5,991	\$ 2,365	\$ -	\$ 186	\$ -	\$ -	\$ 15	\$ 3,425	140
RICHMOND	21,548	\$ 241,815	\$ 209,220	\$ 2,431	\$ 22,040	\$ -	\$ 1,759	\$ 1,203	\$ 5,162	10,901
ROCKDALE	6,667	\$ 224,812	\$ 50,340	\$ -	\$ 5,227	\$ -	\$ -	\$ 569	\$ 168,675	2,465
SCHLEY	288	\$ 26,771	\$ 1,575	\$ -	\$ 116	\$ -	\$ -	\$ 9	\$ 25,073	73
SCREVEN	987	\$ 5,257	\$ 4,103	\$ -	\$ 423	\$ -	\$ -	\$ 15	\$ 715	325
SEMINOLE	709	\$ 7,131	\$ 3,240	\$ -	\$ 144	\$ -	\$ -	\$ 13	\$ 3,734	210
SPALDING	4,619	\$ 28,716	\$ 24,751	\$ -	\$ 1,681	\$ -	\$ -	\$ 549	\$ 1,736	1,389
STEPHENS	1,710	\$ 23,651	\$ 10,433	\$ -	\$ 610	\$ -	\$ -	\$ 37	\$ 12,571	523
STEWART	277	\$ 7,037	\$ 2,830	\$ -	\$ 122	\$ -	\$ -	\$ 15	\$ 4,070	117
SUMTER	1,757	\$ 12,914	\$ 10,948	\$ -	\$ 700	\$ -	\$ -	\$ 42	\$ 1,224	560
TALBOT	464	\$ 11,904	\$ 5,608	\$ -	\$ 324	\$ -	\$ -	\$ 30	\$ 5,941	187
TALIAFERRO	113	\$ 1,792	\$ 411	\$ -	\$ 30	\$ -	\$ -	\$ -	\$ 1,351	59
TATTNALL	1,695	\$ 14,111	\$ 12,018	\$ -	\$ 1,024	\$ -	\$ -	\$ 41	\$ 1,027	561
TAYLOR	441	\$ 8,912	\$ 2,582	\$ -	\$ 113	\$ -	\$ -	\$ 14	\$ 6,203	156
TELFAIR	672	\$ 5,919	\$ 4,228	\$ -	\$ 130	\$ -	\$ -	\$ 0	\$ 1,560	269
TERRELL	576	\$ 8,590	\$ 3,299	\$ -	\$ 158	\$ -	\$ -	\$ 2	\$ 5,131	207
THOMAS	3,238	\$ 22,184	\$ 18,141	\$ -	\$ 1,699	\$ -	\$ -	\$ 328	\$ 2,015	1,252
TIFT	2,211	\$ 31,109	\$ 16,774	\$ -	\$ 1,109	\$ -	\$ -	\$ 93	\$ 13,133	934
TOOMBS	1,804	\$ 18,129	\$ 9,483	\$ -	\$ 607	\$ -	\$ -	\$ 68	\$ 7,972	621
TOWNS	1,176	\$ 15,542	\$ 7,201	\$ -	\$ 129	\$ -	\$ -	\$ 39	\$ 8,172	505
TREUTLEN	400	\$ 6,161	\$ 1,843	\$ -	\$ 32	\$ -	\$ -	\$ 1	\$ 4,285	143
TROUP	3,853	\$ 33,523	\$ 29,139	\$ -	\$ 1,986	\$ -	\$ -	\$ 244	\$ 2,154	1,315
TURNER	503	\$ 16,135	\$ 3,869	\$ -	\$ 437	\$ -	\$ -	\$ 13	\$ 11,816	236
TWIGGS	629	\$ 5,796	\$ 3,511	\$ -	\$ 124	\$ -	\$ -	\$ 22	\$ 2,139	257
UNION	2,398	\$ 18,132	\$ 14,421	\$ -	\$ 491	\$ -	\$ -	\$ 213	\$ 3,007	1,118
UPSON	2,055	\$ 18,402	\$ 9,710	\$ -	\$ 569	\$ -	\$ -	\$ 88	\$ 8,034	584
WALKER	4,548	\$ 36,765	\$ 27,636	\$ -	\$ 1,451	\$ -	\$ -	\$ 321	\$ 7,356	1,416
WALTON	5,766	\$ 62,295	\$ 46,095	\$ -	\$ 4,712	\$ -	\$ -	\$ 502	\$ 10,986	1,572
WARE	2,714	\$ 32,907	\$ 15,740	\$ -	\$ 991	\$ -	\$ -	\$ 75	\$ 16,101	1,112
WARREN	312	\$ 13,527	\$ 1,730	\$ -	\$ 67	\$ -	\$ -	\$ 11	\$ 11,719	138
WASHINGTON	1,226	\$ 10,513	\$ 8,370	\$ -	\$ 452	\$ -	\$ -	\$ 14	\$ 1,678	555
WAYNE	2,408	\$ 23,675	\$ 14,177	\$ -	\$ 1,228	\$ -	\$ -	\$ 118	\$ 8,151	810
WEBSTER	161	\$ 9,308	\$ 719	\$ -	\$ 28	\$ -	\$ -	\$ 208	\$ 8,353	40
WHEELER	294	\$ 2,753	\$ 2,149	\$ -	\$ 98	\$ -	\$ -	\$ 21	\$ 484	178
WHITE	2,404	\$ 14,248	\$ 11,117	\$ -	\$ 546	\$ -	\$ -	\$ 90	\$ 2,495	665
WHITFIELD	4,807	\$ 28,382	\$ 20,675	\$ -	\$ 1,199	\$ -	\$ -	\$ 197	\$ 6,311	1,239
WILCOX	443	\$ 13,620	\$ 2,647	\$ -	\$ 191	\$ -	\$ -	\$ 1	\$ 10,781	157

VA STATISTICAL DATA AND NOTES

FY19 GEOGRAPHIC DISTRIBUTION OF VA EXPENDITURES (GDX)

FY19 Summary of Expenditures by State Expenditures in \$000s										
County/ Congressional District	Veteran Population*	Total Expenditure	Compensation & Pension	Construction	Education & Vocational Rehabilitation/ Employment	Loan Guaranty#	General Operating Expenses	Insurance & Indemnities	Medical Care	Unique Patients**
WILKES	737	\$ 6,197	\$ 4,456	\$ -	\$ 164	\$ -	\$ -	\$ 30	\$ 1,547	277
WILKINSON	638	\$ 8,629	\$ 4,709	\$ -	\$ 176	\$ -	\$ -	\$ 22	\$ 3,722	265
WORTH	1,549	\$ 10,334	\$ 6,322	\$ -	\$ 301	\$ -	\$ -	\$ 82	\$ 3,629	491
GEORGIA (Totals)	690,726	\$ 7,345,472	\$ 4,383,902	\$ 12,323	\$ 527,607	\$ -	\$ 105,105	\$ 44,377	\$ 2,272,159	223,543
CONG. DIST (01)	81,200	\$ 833,051	\$ 524,346	\$ -	\$ 96,322	\$ -	\$ -	\$ 3,547	\$ 208,837	26,735
CONG. DIST (02)	54,694	\$ 682,729	\$ 449,314	\$ -	\$ 40,856	\$ -	\$ -	\$ 3,787	\$ 188,773	20,068
CONG. DIST (03)	57,726	\$ 580,394	\$ 394,418	\$ 244	\$ 40,204	\$ -	\$ -	\$ 4,072	\$ 141,456	16,867
CONG. DIST (04)	42,076	\$ 628,185	\$ 268,755	\$ 6,188	\$ 31,463	\$ -	\$ 97,350	\$ 3,142	\$ 221,287	17,000
CONG. DIST (05)	34,359	\$ 435,320	\$ 213,430	\$ -	\$ 29,052	\$ -	\$ 2,359	\$ 2,678	\$ 187,801	13,148
CONG. DIST (06)	30,788	\$ 267,612	\$ 178,912	\$ -	\$ 26,038	\$ -	\$ 0	\$ 2,639	\$ 60,023	5,609
CONG. DIST (07)	32,699	\$ 243,433	\$ 148,510	\$ -	\$ 21,796	\$ -	\$ 2	\$ 2,460	\$ 70,666	8,279
CONG. DIST (08)	60,541	\$ 645,566	\$ 399,669	\$ 33	\$ 42,439	\$ -	\$ -	\$ 3,507	\$ 199,917	20,334
CONG. DIST (09)	49,848	\$ 376,167	\$ 242,072	\$ -	\$ 16,474	\$ -	\$ -	\$ 2,633	\$ 114,988	14,186
CONG. DIST (10)	45,364	\$ 467,777	\$ 287,785	\$ 110	\$ 29,300	\$ -	\$ -	\$ 3,480	\$ 147,102	14,239
CONG. DIST (11)	44,747	\$ 326,255	\$ 214,006	\$ (2)	\$ 29,611	\$ -	\$ 2,014	\$ 3,223	\$ 77,403	9,086
CONG. DIST (12)	60,994	\$ 978,849	\$ 533,596	\$ 5,750	\$ 65,535	\$ -	\$ 2,914	\$ 3,898	\$ 367,156	26,684
CONG. DIST (13)	51,819	\$ 567,946	\$ 331,142	\$ -	\$ 43,088	\$ -	\$ (5)	\$ 3,372	\$ 190,348	19,825
CONG. DIST (14)	43,872	\$ 312,188	\$ 197,947	\$ -	\$ 15,428	\$ -	\$ 471	\$ 1,940	\$ 96,402	11,483
GEORGIA (Totals)	690,726	\$ 7,345,472	\$ 4,383,902	\$ 12,323	\$ 527,607	\$ -	\$ 105,105	\$ 44,377	\$ 2,272,159	223,543
Notes:										
* Veteran population estimates, as of September 30, 2019, are produced by the VA Predictive Analytics and Actuary Service (VetPop 2016).										
# Prior to FY 08, "Loan Guaranty" expenditures were included in the Education & Vocational Rehabilitation and Employment (E&VRE) programs. Currently, all "Loan Guaranty" expenditures are attributed to Travis County, TX, where all Loan Guaranty payments are processed. VA will continue to improve data collection for future GDX reports to better distribute loan expenditures at the state, county and congressional district levels.										
** Unique patients are patients who received treatment at a VA health care facility. Data are provided by the Allocation Resource Center (ARC). Expenditure data sources: USASpending.gov for Compensation & Pension (C&P) and Education and Vocational Rehabilitation and Employment (E&VRE) Benefits; Veterans Benefits Administration Insurance Center for the Insurance costs; the VA Financial Management System (FMS) for Construction, Medical Research, General Operating Expenses, and certain C&P and Readjustment data; and the Allocation Resource Center (ARC) for Medical Care costs.										
1. Expenditures are rounded to the nearest thousand dollars. For example, \$500 to \$1,000 are rounded to \$1; \$0 to \$499 are rounded to \$0; and "\$-" = 0 or no expenditures.										
2. The Compensation & Pension expenditures include dollars for the following programs: veterans' compensation for service-connected disabilities; dependency and indemnity compensation for service-connected deaths; veterans' pension for nonservice-connected disabilities; and burial and other benefits to veterans and their survivors.										
3. Medical Care expenditures include dollars for medical services, medical administration, facility maintenance, educational support, research support, and other overhead items. Medical Care expenditures do not include dollars for construction or other non-medical support.										
4. Medical Care expenditures are allocated to the patient's home location, not the site of care.										



Georgia Department of Veterans Service

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Veterans Field Service Offices

Albany 229-430-1797
Americus 229-931-2546
Athens 706-369-5630
Atlanta 404-656-5940
Augusta 706-721-4301
Augusta VAMC 706-823-2236
Bainbridge 229-248-2599
Blairsville 706-745-6341
Brunswick 912-264-7360
Canton 770-720-3538
Carrollton 404-321-6111, x 20-2589
Cartersville 770-387-3746
Cedartown 770-749-2209
Columbus 706-649-1266
Conyers 770-388-5075
Cordele 229-276-2366
Dalton 706-272-2355
Decatur VAMC 404-728-7611
Decatur 404-321-6111, x 20-3749
Demorest 706-778-7610
Douglas 912-389-4898
Dublin 478-272-4266
Fort McPherson 404-321-6111, x 20-4997
Gainesville 770-531-6060
Glennville 912-654-5159
Greensboro 706-453-7455
Griffin 770-412-4074
Hartwell 706-376-4461
Hinesville 912-920-0214, x 2948
LaFayette 706-996-8056
LaGrange 706-845-4355
Lawrenceville 404-321-6111, x 20-1964
Lyons 912-526-8860
Macon 478-476-8868, x 6694
Marietta 770-528-3254

Veterans Field Service Offices

Milledgeville 478-445-6900
Moultrie 229-891-7135
Newnan 770-254-7408
Oakwood 404-321-6111, x 20-8225
Rome 706-295-6026
Savannah 912-920-0214, x 2191
St. Marys 912-510-3440
Statesboro 912-871-1104
Thomasville 229-225-4050
Tifton 229-391-6080, x 6233
Valdosta 229-333-2178
Warner Robins 478-218-3905
Washington 706-678-2821
Waycross 912-285-6340
Waynesboro 706-554-3874

The GDVS also provides limited service
to several satellite locations.

See veterans.ga.gov/satellite-locations
for more information.

GDVS Central Office

Public Information 404-656-5933

Appeals Division 404-929-5345

Veterans Education & Training 404-656-2306

Women Veterans Coordinator 404-656-2300

We value your input.

Give feedback at gavetsvc@vs.state.ga.us,
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