Wednesday, January 27, 2021 at 12:30 p.m.
Minutes of the Veterans Service Board Meeting
Atlanta, Georgia

Present
Ms. Patricia Ross, Chairman

By Phone:
Mr. Thom Mash, Vice Chair
Mr. John Kubinec, Member
Mr. Dan Cravey, Member
Ms. Takosha Swan, Secretary
Mr. Shawn Hanley, Member
Mr. Mike Roby, Commissioner

Visitors:
Mr. George Canavaggio, Assistant Commissioner, Field Operations & Appeals, GDVS
Mr. Mark Bannister, Assistant Commissioner, Administration, Health & Memorials

Present by Phone:
Mr. Kerry Dyer, Director, Operations Division, GDVS
Ms. Catherine Graeber, Assistant Attorney General, Attorney General’s Office
Ms. Shelly Seinberg, Senior Assistant, Attorney General’s Office
Mr. Vince Pritchett, Director, Veterans Benefits South Region, GDVS
Ms. Shelly Ann Simpson, Director, Appeals Division, GDVS
Mr. Eddie Asberry, Commander, American Legion, Department of Georgia
Ms. Valerie Debro, American Legion, Ladies Auxiliary
Ms. Carolyn Small, State Commander, DAV, Department of Georgia
Mr. Willie Atkinson, DAV Member
Mr. Phil Youngblood, American Legion
Mr. Drew Craig, Veteran’s Experience
Ms. Belinda Beldoe, VFW Service Officer, Appeals Division, GDVS
Mr. Carlton Deese, Executive Director Georgia War Veterans Nursing Home
Ms. Tonya Jarrett, Clinical Director, GWVH, Milledgeville, GA
Ms. Amy Stevens, Vetlanta, Georgia Military Women
Mr. Russell Feagin, Director, Health & Memorials Division, GDVS
Mr. Gerald Johnson, President, GMOAA
Mr. Doug Middleton, MOPH, Chairman, Veterans Service Foundation, Inc.
Mr. John Flener, Commander, MOPH
Ms. Charlotte May, Director, Public Information Division, GDVS
Ms. Veda Brooks, Director of Women Veterans Office, GDVS
Mr. Bobby Davis, Director, Veterans Education & Training, GDVS
Mr. Mark Demers, American Legion Service Officer, Appeals Division, GDVS
Mr. Ron Cason, Training & Professional Development Division, GDVS
Mr. Steven Fay, Training & Professional Development Division, GDVS
Mr. Bob Norman, Training & Professional Development Division, GDVS
Ms. April Dodgen, Budget Analyst, GDVS
Ms. Mary Aukerman, Confidential Secretary to Commissioner Mike Roby, GDVS

On Wednesday, January 27, 2021, the Veterans Service Board meeting was held by video/teleconference.
Ms. Ross called the meeting to order at 12:30 p.m.

Mr. Cravey gave the invocation. Ms. Ross led the Pledge of Allegiance to the Flag.

Ms. Ross welcomed the guests and performed a “roll call” of people listed above.

Mr. Cravey made a motion to approve the January Agenda. Mr. Hanley seconded the motion. The motion passed by roll call vote.

Mr. Cravey made a motion to approve the December minutes, which were previously distributed for members to review. Mr. Mash seconded the motion. The motion passed unanimously by roll call vote.

Ms. Ross called on one representative of each veteran service organization to provide reports to the Board they may have about their activities in support of veterans in Georgia.

Ms. Carolyn Small, DAV, stated despite the restrictions put in place due to COVID 19, DAV Service Officers (NSOs) were hard at work and conducted 12,061 file reviews, 8,060 interviews and filed 2,751 new claims. They also obtained a total of $95,038,177.00 in retro and annual awards from January 1, 2020, to December 31, 2020.

Ms. Amy Stevens, Georgia Military Women. Ms. Stevens reported Georgia Military Women was very active, mostly on-line. She said they sent over 100 care packages to Afghanistan to a Georgia National Guard unit and to an Air Force Reserve unit in December. She also stated they had collected 500 Christmas cards for the Milledgeville Nursing Home and just collected over 500 Valentine Cards for the Augusta VA Nursing Home. The last thing she stated, they supported an individual family through the Carrollton Trina Davis Veterans Village and the Soldiers Angels Food distribution program.

Ms. Stevens, VETLANTA, said the next Q1 Summit is February 24, 2021. The featured speaker is Medal of Honor Recipient Captain Flo Globerg. You can register for the Summit at www.vetlanta.org.

Mr. Doug Middleton, Chair of the Veterans Service Foundation, Inc. stated they are working on an IRS form and also establishing a bank account.

Commander John Flener, MOPH said MOPH Post in Alpharetta provided 200 baskets at Christmas.

Commander Ed Asberry reported the COVID-19 cases have increased among the Posts and seeing smaller attendance among the Posts that are still meeting. He reported the Legion Riders participated in the Wreaths across America at Hillcrest Memorial Cemetery, Augusta, Georgia. Commander Asberry also reported two blood drives in December.
Mr. Drew Craig, VA Experience, explained about the Welcome Kits 2.0 and said the email address to get more information was: https://www.va.gov/welcome-kit

Mr. Gerald Johnson, mentioned again the $2,000 grants for the Together Again Program.

Chairwoman Ross thanked Ms. Charlotte May for sending out information on Wreaths across America, VECTR Center, COVID-19 vaccines from the State and the VA Welcome Kit programs. Mr. Hanley also thanked Ms. May for all the press releases and help with Green Veterans a company Mr. Hanley is involved with.

Ms. Ross called on Commissioner Roby for his report.

Commissioner Roby wished Mr. Thom Mash a happy birthday and spoke about three town hall meetings. Commissioner Roby also shared information from Ann Brown, Director of the VA Hospital in Atlanta how the COVID-19 vaccines were being distributed. Ms. Brown said to go on-line to register for an appointment for the vaccine. Mr. Middleton said he and his wife went to Mercedes Benz and received their vaccine. Commissioner Roby said the Dublin VA does have the vaccine.

Mr. Hanley asked why our homes aren’t at 100% for vaccines for the veteran patients. Mr. Feagin said some veteran patients refused the vaccine and some of the patients families were unable to be reached for consent. Ms. Jarrett said some of the patients were in hospice.

Mr. Carlton Deese, Director of the Georgia War Veterans Nursing Home in Augusta said 80% of his patients were vaccinated. He stated his patients want the vaccine but they don’t want to be the first ones receiving it.

The following report was submitted from Commissioner Roby:

On Wednesday, January 6, 2021, Commissioner Roby held his town hall meeting at 9:00 a.m. Mr. Carlton Deese, Director of the home in Augusta said 80% of his patients are vaccinated. He stated his patients want the vaccine but they don’t to be the first recipients.

On Friday, January 8, 2021, Commissioner Roby held another town hall meeting at 9:00 A.M.

On Monday, January 11, 2021, another town hall meeting was held by Commissioner Roby at 9:00 a.m.

On Wednesday, January 20, 2021, Commissioner attended a virtual meeting held with the Georgia Veterans Foundation Board, Inc. and Chairman Doug Middleton.

On Thursday, January 21, 2021, Commissioner Roby and Mr. Kerry Dyer traveled to Columbus to look at possible office space.
On Friday, January 22, 2021, Commissioner Roby had a virtual meeting at 9:00 a.m. with Representative Katie Dempsey and her committee pertaining to AFY 2021 Budget.

On Saturday, January 23, 2021, Chairman Ross and Commissioner Roby spoke at a Marine Corps League meeting also attended by Directors Mr. Kerry Dyer and Mr. Vince Pritchett in Warner Robins.

Ms. Ross asked if there was a way for Board Members to attend the Commissioners town hall meetings with the VSO's in the field about the work survey. Commissioner stated absolutely the Board Members could attend.

Ms. Ross called on Assistant Commissioner Canavaggio for his report.

The following report was submitted from Field Operations and Appeals by Mr. George Canavaggio:

**GENERAL**

- January 06, 2021 Assistant Commissioner George Canavaggio attended a phone conference with Senior Administration Officials for a national COVID-19 briefing call. Senior Administration Officials from the U.S. Department of Health and Human Services (HHS), Centers for Medicaid & Medicaid Services (CMS), discussed recent announcements and highlights of 2020, pertinent updates, including Administration actions – in partnership with State, local, and Tribal Officials.

- On January 04, 2021, The Annual Legislative Letters were mailed out.

- Department Electronic Claim's Assistance Processing System (Vetra Spec) currently 302,441 entries, this is an increase of 792 from December 16, 2021.

**PROJECTED POSITIONS**

- Current openings in Appeals, Augusta GVWH, Waycross, Decatur CBOC, Columbus, and Athens CBOC.
- Augusta GVWH has been posted.

**Veda Brooks, Women Veterans Coordinator (WVC)**

- December 18, 2020 Ms. Brooks spoke with 10 veterans.
- December 21, 2020 Ms. Brooks spoke with 9 veterans.
- December 22, 2020 Ms. Brooks spoke with 8 veterans.
- December 29, 2020 Ms. Brooks participated in an online suicide prevention panel and spoke with 5 veterans.
• December 30, 2020 Ms. Brooks spoke with 15 veterans.
• January 12, 2021 Ms. Brooks spoke with 11 veterans.
• January 12, 2021 Ms. Brooks spoke with 11 veterans.
• January 13, 2021 Ms. Brooks spoke with 7 veterans and participated in the Women Veterans Health Committee Monthly Meeting.
• January 14, 2021 Ms. Brooks spoke with 5 veterans and participated in Coweta County Veterans’ Resource Collaborative.
• January 15, 2021 Ms. Brooks spoke with 6 veterans and participated in Georgia Governor’s Challenge Kick-Off review.
• January 19, 2021 Ms. Brooks spoke with 18 veterans.

Current committees

• Women’s Veterans Health Committee (monthly meetings and joint outreach events)
• Georgia State VFW Homeless Committee
• VA/SAMHSA Governor’s Challenge to Prevent Suicide Among Service Members, Veterans, and their Families Georgia Team

Ramona Roper, Training and Professional Development Division:

• January 14, 2021, Training and Professional Development Division participated in the VA VSO Senior Leadership monthly briefing.
• January 15, 2021, Training and Professional Development Division participated in a VA Webinar training for usage of the Centralized Mail Portal.
• January 25-29, 2021, the 2020 Regional Training test will be uploaded for completion in employees training folders via the Absorb Training Portal.
• February 1, 2021, monthly virtual training class will be imported into the Absorb Training Portal. Training will be conducted via MS Teams. Test will commence upon completion of the class. One training module per month.
• New hire training section to be added to the Absorb Training portal.

Upcoming Events:

• Ongoing support to the Regional Directors and Veteran Field Service Offices.

Shelly-Ann Simpson, Director of Appeals Division

• The total number of actual hearings conducted by the Appeals Division for December 2020 was 30.
• The total number of pre-hearing actions for December 2020 was 206 while post-hearing actions was 36.

• The total number of correspondence conducted by the Appeals Division was 1435 (with veterans, BVA/VA employees, and VSO field offices) during the month of November.

• As of December 1, 2020, the Atlanta VA Regional Office completed the following claims for the Service Organizations represented by GDVS:

<table>
<thead>
<tr>
<th>Types of Claims</th>
<th>Number of Awards</th>
<th>Benefits paid out</th>
</tr>
</thead>
<tbody>
<tr>
<td>Compensation</td>
<td>98,938</td>
<td>162,359,983</td>
</tr>
<tr>
<td>DIC</td>
<td>2,635</td>
<td>$3,731,013</td>
</tr>
<tr>
<td>Survivor Pension</td>
<td>952</td>
<td>$698,950</td>
</tr>
<tr>
<td>Veteran Pension</td>
<td>1,974</td>
<td>$2,049,829</td>
</tr>
<tr>
<td>Grand Total</td>
<td>104,499</td>
<td>$168,839,775</td>
</tr>
</tbody>
</table>

NORTH GA, Dale Bell, North Area Director

• On January 8th, Dawn Perry of Athens provided a Pre-Mobilization Briefing via Zoom for GA National Guard Medical Detachment-41 based out of Marietta.

• December 2020 total retro awards reported by North Georgia Offices: $908,995.00. Included in that total is a single award of $174,402.00 reported by Ken Childre of Rome.

• Director Site Visits / Inspections: None

• North Region Gains/Losses:

• North Georgia Region Veteran Population: 443,313
  (12,233 decrease from last year)

• Office Visits

*Total Monthly Office Visits includes Remote Work: phone calls and emails:
Wednesday, January 27, 2021 at 12:30 p.m.
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<table>
<thead>
<tr>
<th>Region:</th>
<th>North</th>
</tr>
</thead>
<tbody>
<tr>
<td>Month:</td>
<td>December-20</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>A</th>
<th>B</th>
<th>C</th>
<th>D</th>
<th>E</th>
<th>F</th>
<th>G</th>
<th>H</th>
</tr>
</thead>
<tbody>
<tr>
<td>Veterans' Field Service Officer (VFSO)</td>
<td>Total Monthly Work Days</td>
<td>Office Visits Per VA To By VFSOS</td>
<td>Average Claims Submitted To VA</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Number of VFSOs:</td>
<td>58</td>
<td>11,210</td>
<td>818</td>
<td>15.70</td>
<td>1,610</td>
<td>1.97</td>
<td></td>
</tr>
</tbody>
</table>

Number of Offices: 34

**SOUTH GA, Vince Pritchett, South Area Director**

- On December 17, 2020, Vincent Pritchett attended the North Florida/South GA Health System WebEx concerning their COVID vaccine distribution plan. 4,500 doses of the Moderna vaccine should be delivered to the Gainesville VA Medical Center by December 22, 2020. All veterans who want the vaccine will get it, but initial doses will go to VA healthcare workers and Community Living Center residents. At this point they don’t know if they will vaccinate family caregivers.

- On December 17, 2020, Krickett Bragg (Glennville Field Office) reported a retroactive award of $197,755 for one of her veterans. On appeal the Board of Veterans Appeals granted individual unemployability back to August 2010.

- On December 31, 2020, Melanie Goss (Milledgeville Field Office) reported an additional retroactive award of $93,701 for one of her veterans. The veteran had already received retroactive awards totaling more than $85,000, bringing her total awards for 2020 to over $179,000.

- On January 4, 2021, South Georgia field offices mailed constituent letters to their respective state representatives.

- On January 5, 2021, Debra O’Neal (Lyons Field Office) was a poll worker for the senate runoff elections in Toombs County.

- On January 14, 2021, Cara Cooper (Warner Robins Field Office) reported a retroactive award for one of her veterans of $75,297 in retroactive compensation. The same veteran received an earlier retroactive award of $51,901, bringing his total retro payments for 2020 to $127,198. Both grants were based on Board of Veterans Appeals decisions.
On January 14, 2021, Vincent Pritchett attended the Veterans and Veterans Service Officer Leaders meeting hosted by Mike Stoddard. Many Veterans Affairs changes were discussed, but one note is a change in the temporary 100 percent rating for a total knee or hip replacement. Effective February 7, 2021 the temporary 100 percent benefit for a hip or knee replacement will be reduced from 1 year to 4 months.

South Region Gains/Losses: Lakendra Slade left the Tifton field office effective 12/28/2020.

South Georgia Region Veterans Population: 244,963

Office Visits for September: South Georgia offices handled 4,721 phone calls and emails.

Mr. Mark Demers submitted the following report for the American Legion.

- The Department Service Officer attended the VBA Tele-town hall with Dr. Lawrence regarding survivor benefits on December 10, 2020 at 1700.

- The Department Service Officer attended the retirement ceremony for Dr. Tincie Lynch at American Legion Headquarters on December 11, 2020 at 1100 and presented an award on behalf of Georgia Department of Veterans Service.

- The Department Service Officer attended the VBA Tele-town hall with Dr. Lawrence regarding COVID-19 and C&P Exams on December 15, 2020 at 1700.
• The Department Service Officer attended the American Legion DEC teleconference via Zoom on December 15, 2020 at 2000.

• The Department Service Officer attended the Atlanta VA HCS Town Hall on December 16, 2020 at 1700.

• The Department Service Officer attended the VBA Tele-town hall with Dr. Lawrence regarding MST on December 17, 2020 at 1700.

• The Department Service Officer attended American Legion Training Tuesday event on National Assistance Programs on December 29, 2020 at 1900.

• The Department Service Officer attended the AUSA webinar “Breaching the Summit: Leadership from The US Military’s Best” on January 5, 2021 at 1000.

• The Department Service Officer attended the AUSA webinar “Army Year in Review” w/SMA Grinston on January 12, 2021 at 1200.

• The Department Service Officer attended the Veterans Benefits Administration 1st Quarter Managing VBA Performance & Results on January 14, 2021 at 1400 and provided slides.

• The Department Service Officer attended the American Legion Department of Georgia Adjutant’s meeting via Zoom on January 14, 2021 at 2000.

• The Department Service Officer gave a presentation on Claims and Appeals at the VFW Post Service Officer training on January 15, 2021 from 1800-2000.

• The Department Service Officer attended American Legion “Training Tuesday” event regarding Membership Retention on January 25, 2021 at 1900-2130.

• The Assistant Department Service Officer (Ed Kent) assisted 30 veterans with VA benefits related inquires this month.

Ms. Belinda Beldoe submitted the following report for the VFW.

• The Department Service Officer attended the Atlanta VAHCS VSO board teleconference meeting with Director Brown held on December 09, 2020 at 11AM. A summary of the meeting was provided to the VFW Commander, Staff, and community.

• The Department Service Officer attended the VBA Tele – Town Hall Benefit Update Survivor and Spousal Benefits December 10, 2020 at 5PM. A summary of the meeting was provided to the VFW Commander, Staff, and community.
The Department Service Officer attended an award ceremony to honor Dr. Tincie Lynch, VAMC Congressional Liaison, she will be retiring in the month of December 2020. The ceremony was hosted by the GA American Legion at 3035 Mt. Zion Rd, Stockbridge GA 30281 on December 11, 2020 at 11AM.

The Department Service Officer attended the VBA Tele – Town Hall Benefit Update C&P exam and vaccine on December 15, 2020 at 5PM. A summary of the meeting was provided to the VFW Commander, Staff, and community.

The Department Service Officer attended a GA Veteran of Foreign Wars Post 12180 Atlanta Vet Center event at 1800 Phoenix Boulevard Building 400 Suite 404 College Park, GA 30349 held on December 17, 2020.

The Department Service Officer attended a GA Veteran of Foreign Wars presented Christmas Goody Bags to the residence of the DOM at Fort McPherson 1701 Hardee Avenue SW Building 131E Atlanta, GA 30313.

The Department Service Officer attended the VBA Tele – Town Hall Benefit Update MST on December 17, 2020 at 5PM. A summary of the meeting was provided to the VFW Commander, Staff, and community.

The Department Service Officer attended a webinar training course for American Legion Service Officer “National Assistance Program – Helping Veterans held on December 29, 2020 at 7 PM.

The Department Service Officer attended a GA Veteran of Foreign Wars District #3 Quarterly meeting held at Post 6630 732 Veterans Parkway, Jonesboro, GA 30238 held on January 09, 2021 at 1030AM.

The following was submitted by Ms. Charlotte May from the Information division.

Public Information Division Contacts (Since January 1, 2020)
- Replies to VA eBenefits Messages = 1,600
- Replies to General Questions = approximately 750
- Individual Request for the State Certificate of Honor = approximately 115

GOVERNOR’S (VIETNAM VETERAN) CERTIFICATE of HONOR PROGRAM-
- The latest and most accurate End of Year (2019) totals (since March 2015) –
State Certificates of Honor issued via GDVS – An estimated 28,605
(Honors Ceremonies and Central Office Mail Outs)

DoD Vietnam Veteran Lapel Pins presented via GDVS – An estimated 22,890

Honors Ceremonies supported/coordinated by GDVS – 343

Defense Department’s Vietnam Veteran Surviving Spouse CoH – 256

The following report was submitted from the Veterans Education and Training Division (State Approving Agency), Bobby Davis, Director:

**VETERANS STATE APPROVING AGENCY**

- The approval and compliance surveys of educational institutions, training establishments and training programs approved for veterans training is continuing with no significant problems in any area being noted.

- Approval of new veteran’s On-The-Job training sites (OJT) continues to increase. As of this date the State Approving Agency (SAA) has granted approval to 1,769 educational institutions and training establishments where Georgia veterans may attend school or job training and utilize their GI Bill educational benefits.

- Congress has extended the COVID-19 In-Residence Housing Allowance for veterans normally in a classroom that have been moved to on-line learning until December 21, 2021. Originally this was set to expire on December 23, 2020.

<table>
<thead>
<tr>
<th>Item</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Approved Educational Institutions</td>
<td>394</td>
</tr>
<tr>
<td>Approved Training Establishments</td>
<td>1,375</td>
</tr>
<tr>
<td>Veteran Students Enrolled in Educational Institutions</td>
<td>17,498</td>
</tr>
</tbody>
</table>

* Source: U.S. Department of Veterans Affairs, Veterans Benefits Administration, Education Division, December 2020.

Mr. Russell Feagin reported on Phase 3 of the Sub-Acute. He stated they broke ground about a year ago and by the spring of 2022 should be admitting patients. He said the sub-acute is the first in the nation. The Board asked if they could attend the ribbon cutting ceremony for the opening? Commissioner Roby said absolutely and encouraged it. He also said it was open to the public.
The following report was submitted from Administration, Health, and Memorials by Mr. Mark Bannister:

**BUDGET**

The 2021 Legislative Session convened on January 11, 2021 at 10:00 A.M. Routine operations are continuing. On Thursday, January 14, 2021, we received a copy of the Governor’s 2021 Amended FY 2021 and FY 2022 budget report. A copy of the report is found on the Office of Planning and Budget’s website at: https://opb.georgia.gov/afy-2021-and-fy-2022-governors-budget-report

Committee Procedures for the 2021 Session: Masks must be worn by Members, House staff, and members of the public who enter House committee rooms. House Media Services has evaluated the various House committee rooms and has reconfigured them to allow for the required social distancing among committee members and individuals who plan to attend meetings in person; however, the Committee recommends that members of the public be encouraged to stream meetings online wherever possible.

House and Senate committee meetings will continue to be live-streamed, as they typically are, and Members will continue to be able to access those live-streams from their offices. House Media Services will also live-stream House sub-committee meetings, provided that such meetings take place in meeting rooms with streaming technology in place.

GDVS is scheduled to present (virtually) the Amended FY 2021 budget to The House Human Resources Appropriations Sub-committee next Friday, January 22, 2021 at 9:00 am. As we anticipate similar COVID-19 protocols as in the last session, we are prepared to present our budget requests safely and efficiently.

**FINANCE**

**Accounting**

Routine operations are continuing.
HEALTH AND MEMORIALS

State Veterans Homes

State Veterans Homes Census (through January 8, 2021)+

<table>
<thead>
<tr>
<th>Current Month</th>
<th>Augusta</th>
<th>Milledgeville</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Regular Patients</td>
<td>91</td>
<td>123</td>
<td>214</td>
</tr>
<tr>
<td>Service Connected</td>
<td>18</td>
<td>40</td>
<td>58</td>
</tr>
<tr>
<td>*</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total Patients</td>
<td>109</td>
<td>163</td>
<td>272</td>
</tr>
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</table>

<table>
<thead>
<tr>
<th>Last Month</th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Regular Patients</td>
<td>89</td>
<td>118</td>
<td>207</td>
</tr>
<tr>
<td>Service Connected</td>
<td>17</td>
<td>39</td>
<td>56</td>
</tr>
<tr>
<td>*</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total Patients</td>
<td>106</td>
<td>157</td>
<td>263</td>
</tr>
</tbody>
</table>

* One-hundred percent of the cost of these services is paid by the VA. No state funds are involved.
+ The report to the VSB are the total numbers from December 4, 2020 through January 8, 2021.

Georgia War Veterans Nursing Home – Augusta
Routine operations are continuing.

Georgia War Veterans Home – Milledgeville
Routine operations are continuing.

State Veterans Cemeteries

Burial Statistics (through January 8, 2021)+

<table>
<thead>
<tr>
<th>State Veterans Cemetery</th>
<th>Cumulative Last Month</th>
<th>Cumulative Current Month</th>
<th>Increase</th>
</tr>
</thead>
<tbody>
<tr>
<td>Glennville</td>
<td>1,761</td>
<td>1,775</td>
<td>14</td>
</tr>
<tr>
<td>Milledgeville</td>
<td>4,193</td>
<td>4,230</td>
<td>37</td>
</tr>
<tr>
<td>Total</td>
<td>5,954</td>
<td>6,005</td>
<td>51</td>
</tr>
</tbody>
</table>

+ The report to the VSB are the total numbers from December 4, 2020 through January 8, 2021.

Georgia Veterans Memorial Cemetery – Glennville
Routine COVID-19 contingency operations are continuing.
Georgia Veterans Memorial Cemetery at Milledgeville

Routine COVID-19 contingency operations are continuing.

OPERATIONS

Human Resources

Routine operations are continuing.

Personnel Actions (Gains / Losses) (December 2020 – January 2021)

<table>
<thead>
<tr>
<th>Location</th>
<th>Position</th>
<th>Status</th>
<th>Name</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Milledgeville</td>
<td>Grounds Maint Tech</td>
<td>Resigned</td>
<td>Joshua Ward</td>
<td>12/18/2020</td>
</tr>
<tr>
<td>Tifton</td>
<td>VFSO 2</td>
<td>Resigned</td>
<td>Lakendra Slade</td>
<td>12/28/2020</td>
</tr>
<tr>
<td>Milledgeville</td>
<td>Grounds Maint Tech</td>
<td>Resigned</td>
<td>Darin Medlin</td>
<td>01/06/2021</td>
</tr>
<tr>
<td>Blairsville</td>
<td>VFSO 1</td>
<td>New Hire</td>
<td>Christine Collins</td>
<td>01/19/2021</td>
</tr>
</tbody>
</table>

Properties

Routine operations are continuing.

Information Technology

Routine operations are continuing.

Records Management

Routine operations are continuing.

Vehicle Management

Routine service and maintenance are performed as required.

Veterans Service Foundation Board

IRS Form 1023-EZ (Application of Exemption Under Section 501(c)(3) was completed on January 13, 2021. Pending review.

Ms. Ross wanted a detailed budget report sent to the board and wants to use next months board meeting to discuss it.
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Mr. Hanley made a motion to have a quarterly meeting (4 times a year) that is devoted strictly to the GDVS budget and no other new business starting in February 2021. Mr. Cravey seconded the motion and the motion passed by voice vote.

OLD BUSINESS:
There was no old business to discuss.

NEW BUSINESS:
There was discussion about the February board meeting. Mr. Mash made a motion to have the next Board Meeting on Wednesday, February 23, 2021, at 12:30 p.m. by video conference call. The motion was seconded by Mr. Cravey. The motion passed unanimously.

Mr. Cravey made a motion to adjourn the meeting. The motion was seconded by Mr. Mash. The motion passed by voice vote.

The meeting adjourned at approximately 1:55 p.m.

SIGNED:

Patricia Ross, Chairman

ATTEST:

Takosha Swan, Secretary

The next Veterans Service Board meeting will be held via video/telephone conference call on Wednesday, February 23, 2021, at 12:30 p.m. The WEBX link and password is:
https://cgtc.webex.com/webappng/sites/cgtc/meeting/download/6cc051625839978b0cb4f6c40940
10b4
Or by calling 1-408-418-9833 Access Code 120 486 3772