Georgia State Veterans Memorial Cemeteries

REQUIREMENTS FOR BURIAL

1. Anyone who is a veteran under the rules established by the U.S. Department of Veterans Affairs, and was separated under other than dishonorable conditions, is eligible for burial in a GVMC.

2. Any member of the Reserves/National Guard who was eligible for retirement pay at the time of death, or would have been entitled to retired pay but for the fact that they were not at least 60 years of age, is eligible.

3. Anyone who, as a member of the U.S. Armed Forces or a reserve component of the U.S. Armed Forces, died in the line of duty while on active duty, or active duty for training is eligible.

4. An eligible veteran’s spouse may be interred in the same plot as the veteran at a GVMC.

5. The veteran’s dependent (unmarried, under age 21, or life-long dependency on the veteran) is eligible. Documentation of eligibility is required.

OTHER RULES

1. The non-veteran spouse/dependent will normally be buried with the veteran.

2. If the veteran has been buried in a plot for cremated remains, the non-veteran spouse/dependent MUST also choose a burial designated for cremated remains.

3. A standard upright, granite government provided marker will be used to mark the grave for casket burials and in-ground cremations. A small granite cover will be used for cremated remains in the columbarium.

WHAT IS THE COST?

There is no charge for the plot, vault, grave markers, or use of the committal chapel for interment service for an eligible veteran or spouse.

WHAT IS PROVIDED?

1. Plot: Next available (no pre-selection)

2. Plot: Next available space for cremated remains that are to be buried

3. Niche: Next available for those that are cremated and placed in the columbarium wall

4. Vault: Concrete Lined (double depth for vet and spouse/dependent)

5. Marker: Standard U.S. Government upright granite markers

6. Care: Perpetual care provided by the State
January 31, 2011

Governor Nathan Deal
Members of the General Assembly
Members of the Veterans Service Board
Citizens of the State of Georgia

Greetings:

Section 38-4-11 of the Code of Georgia reads:

"The Commissioner of Veterans Service shall furnish to the Governor, the members of the General Assembly, the Veterans Service Board, veterans' organizations and the public generally an annual report with reference to claims presented on behalf of veterans of this state, concerning veterans aided under federal, state, or local legislation, and to otherwise report activities and accomplishments of the Department of Veterans Service."

In compliance with the above section, I have the honor to present herewith the Annual Report of the Department of Veterans Service for the year 2010.

Respectfully submitted,

PETE WHEELER
Commissioner
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Department Organization

State Board of Veterans Service

Commissioner
Department of Veterans Service

Director
Public Information Division

Assistant Commissioner
Administration, Health and Memorials

Assistant Commissioner
Field Operations and Claims

Director
Veterans Education and Training Division

Director
Operations Division

Director
Health and Memorials Division

Director
Field Operations Division

Regional Manager
North Georgia

Regional Manager
South Georgia

Director
Claims Division

Director
Fiscal Services

Director
Information Technology

Director
Human Resources

Director
Records Management

Executive Director
Georgia War Veterans Nursing Home

Executive Director
Georgia War Veterans Home

Director
Georgia Veterans Memorial Cemetery — Glennville

Director
Georgia Veterans Memorial Cemetery at Milledgeville
The Constitution of the State of Georgia specifies that the State Board of Veterans Service be composed of seven members. By law each member must be a veteran of the Armed Forces of the United States and must have served honorably during wartime.

The Governor nominates members who are subject to approval by the State Senate. Board members’ terms are staggered and are for seven years. From its membership, the Board annually elects a chairman, vice-chairman, and secretary. Every four years the Board elects a Commissioner, through whom it controls the overall policy of the Department of Veterans Service.

2010 Board Members

Kenneth Birdsong  Chairman          Gordon/Gray
Rod Casey        Vice Chairman      Valdosta
Fred T. Fincher  Secretary         LaGrange
James Blaylock   Member             Decatur
Shawn Hanley     Member             Atlanta
Ray Hendrix      Member             Statesboro
Pat Phillips     Member             Blairsville
The mission of the Department of Veterans Service is to serve the 773,900 veterans residing in Georgia, their dependents and survivors in all matters pertaining to veterans benefits.

This responsibility falls into two basic tasks: informing veterans and their families about veterans benefits; and directly assisting and advising veterans and their families in securing the benefits to which they are entitled.

To support these missions, the department maintains a claims division, field offices, two veterans nursing homes, two veterans cemeteries, and an information division.

The Claims Division’s mission is to process claims and appeals of Georgia veterans.

The Field Offices, located throughout the state, provide direct assistance to veterans at the local level. The department representatives provide counsel and assist veterans in gathering the documents and information required to support their claims.

The veterans nursing homes provide skilled nursing care to Georgia’s war veterans who need those services.

The veterans cemeteries provide final resting places for Georgia’s veterans and their spouses and serve as shrines to their memory and their service to our nation.

The Information Division’s mission is to keep Georgia veterans informed about these issues.

The uninformed may be prone to use the phrase “duplication of effort” when referring to the functions of the Department of Veterans Service and the U.S. Department of Veterans Affairs; nothing could be further from the truth.

To a veteran seeking benefits from the VA, the role played by the Department of Veterans Service might be compared to that of an attorney representing a client in court.

The necessity for personal assistance in filing and pursuing claims and in maintaining a continuing information program results from the legal principle that veterans benefits are not awarded automatically—all must be applied for.

The VA pays a veteran exactly what he or she applies for when they are entitled, and no more. The aim of the Department of Veterans Service is to obtain for a veteran or dependents the benefits to which they are entitled, to tell them when they are entitled, and to assist them in gathering and preparing evidence needed to justify a claim and prove their entitlement.

The advancing age of Korean and Vietnam War veterans, and the frequent changes that occur in veterans benefits legislation, will necessitate the continuance of a variety of veterans programs in the years ahead.

As Congress continues to seek ways to reduce the deficit, veterans benefits will continue to be in a state of flux.

This means veterans will continue to need assistance in interpreting the changes and determining how they impact their personal situation.
Department Functions

♦ Effectuate and carry out the laws of the state pertaining to veterans.
♦ Inform veterans, their dependents, and survivors as to their rights and benefits under federal and state legislation, or local ordinances.
♦ Assist veterans, their dependents, and their beneficiaries in the preparation, presentation, proof, and establishment of such claims, privileges, rights and other benefits accruing to them under federal, state, and local laws.
♦ Report any evidence of incompetence, dishonesty, or negligence on the part of any employee dealing with veterans’ affairs.
♦ Do everything possible to promote and protect the rights of Georgia’s veterans under federal and state law.
♦ Apply for and accept gifts, grants, and other contributions from the federal government or from any other governmental units.
♦ Construct and operate nursing homes and personal care homes for the benefit of eligible war veterans.
♦ Construct and operate state veterans cemeteries for the benefit of eligible veterans and their dependents.
♦ Advise the Governor, the Board of Veterans Service, and the General Assembly as to needed veterans’ legislation.
♦ Maintain files on all veterans who have filed claims for veterans’ benefit through the department.
♦ Conduct educational programs by personal appearances before veterans’ organizations, service clubs, fraternal groups and other such organizations so as to acquaint the public generally with the work of the department.
♦ Make representatives of the department available throughout the state to assist all veterans, their dependents, and survivors in preparing and filing claims for benefits and to acquaint them with all legal rights and privileges.
♦ Cooperate with all national, state, and local governmental and private agencies, securing or offering services or any benefits to veterans and their dependents.
♦ Assist and cooperate with all veterans’ organizations in their work.
♦ As State Approving Authority, enter into contracts with the federal government for the qualifications, approval, certification, and supervision of educational institutions and training establishments applying for or participating in federal programs for educating and training veterans.
♦ Assist other states in securing evidence for claims.
♦ Promote enlargement and improvement of VA hospital facilities in the state.
♦ Sponsor observance of Veterans Day in the state.
♦ Certify eligibility for veterans’ drivers licenses and honorary drivers’ license.
♦ Certify eligibility for disabled veterans’ discount at Department of Natural Resources facilities.
♦ Issue Certificates of Exemption from payment of business license tax to qualified veterans.
♦ Assist qualified veterans in obtaining honorary hunting and fishing licenses.
♦ Assist in obtaining special motor vehicle license plates for certain veterans: Medal of Honor and Purple Heart recipients, former prisoners-of-war, handicapped and disabled veterans, and retired military personnel.
By law, the Georgia Department of Veterans Service is designated as the State Approving Agency, responsible for approving and supervising all institutions and establishments in Georgia, which offer education and training under the provisions of the Veterans Educational Assistance Program.

The State Approving Agency has the function of ensuring that approved institutions and establishments meet and maintain acceptable standards so that eligible persons who attend may receive educational assistance from the U.S. Department of Veterans Affairs.

This includes all public and private schools and all establishments offering apprenticeship and other on-the-job training. The satisfactory performance of these duties requires extensive knowledge in education administration and understanding the laws and regulations that govern and control the Veterans Educational Assistance Program.

Georgia veterans enrolled in college degree and professional programs, technical career programs, vocational programs, to include flight training and on-the-job training programs exceeded 21,000 during 2010.

The Montgomery GI Bill education program, initiated in 1985, remains a great success. This program expanded the veterans education benefits program to include vocational, technical, flight, correspondence, and apprenticeship training for reservists and veterans.

“The Post-9/11 Veterans Education Assistance Act of 2008,” the newest education benefit program expanded the benefits available to certain service members and veterans with active duty military service after September 11, 2001. This GI Bill program was implemented on August 1, 2009. More than 12,000 Georgia veterans used this GI Bill during 2010.

Congress passed the Post 9/11 Veterans Educational Assistance Improvements Act of 2010 and it was signed by the president. This bill makes significant improvements such as adding OJT/Apprenticeship and Non-College degree schools, Vocational schools and Flight schools to what is covered under the Post 9/11 GI Bill. The changes will be effective August 1, 2011.

This new GI Bill has been described as “the most comprehensive education benefits package since the original GI Bill was signed into law in 1944.” For veterans qualified at the 100% tier, the program pays tuition and fees to the school and pays a housing allowance and book stipend to the student.

The Department of Defense has approved a “Transferability of Education Benefits” option for the Post – 9/11 GI Bill. This is a DOD retention program requiring active duty veterans to commit to a four year extension to their six year active duty commitment. DOD eligibility requirements must be met.

In 2010, the approval of educational institutions and training establishments for the education of Georgia veterans result in the processing of 7,000 individual actions in the approval, re-approval, withdrawal and compliance survey process. The State Approving Agency also conducted regular inspection visits to ensure that approval criteria and schools’ standards of progress are being followed as prescribed by law.

During 2010, personnel assigned to the Veterans Educational and Training Division conducted about 560 visits for the purpose of approval, re-approval, inspection and compliance surveys. Currently, the department monitors more than 1,250 educational institutions and training establishments.

In 2010, SDVS continued to expand opportunities for Georgia veterans to receive their Education Benefits while enrolled in approved On-The-Job Training (OJT) and Apprenticeship programs. For more information on all GI Bill programs go to: www.gibill.va.gov.
The Information Division collects, evaluates, and disseminates information to veterans regarding benefits changes in laws, and proper procedures to be followed in the filing of claims.

When appropriate, the division mails news and information releases concerning veterans affairs to newspapers, radio and television stations throughout Georgia.

The releases are used to inform veterans about the latest changes regarding veterans affairs and to provide information on the status of proposed or pending legislation which may affect them.

Field personnel promote the department and the services it provides by their frequent contacts with the news media in their respective areas.

Public speaking forums are an important ingredient of the department’s overall information program. All department personnel are encouraged to accept speaking engagements at meetings of veterans organizations and civic clubs. These personal appearances provide excellent opportunities for telling the veterans benefits story. Department personnel also participate in local radio talk shows and make presentations at local schools.

The Information Division compiles, edits, and publishes a series of pamphlets explaining in detail the various benefits available to veterans, their dependents, and survivors. These pamphlets are updated as changes occur in laws, regulations, or benefits.

Through an aggressive internal communication program, the Division keeps the field offices informed about changes in the law and policy interpretations that impact veterans.

The Information Division maintains the department website, www.sdvs.georgia.gov, which contains news releases, information about Commissioner Wheeler, state veterans benefits, the Georgia War Veterans Nursing Home in Augusta, the Georgia War Veterans Home in Milledgeville, the Georgia Veterans Memorial Cemeteries in Milledgeville and Glennville, locations of the Field Offices, and approved OJT/Apprenticeships facilities.

In 2010, in an effort to expand the department’s digital outreach, the Information Division launched a social media initiative.

Veterans, their families, and all others interested in veteran-related news are encouraged to follow @gavetsvc on Twitter, where the department is leveraging the social media service to share the latest news of the day as it happens.

Those interested in more in-depth news and a chance to interact with other veterans and veteran advocates are encouraged to “like” the Georgia Department of Veterans Service’s page on Facebook, www.facebook.com/gavetsvc.

As the department’s presence on Twitter and Facebook expands, www.sdvs.georgia.gov will remain the source of official Georgia Department of Veterans Service information, while it is envisioned that these social media outlets will be used for sharing more general news and events of interest to Georgia veterans.

facebook.com/gavetsvc twitter.com/gavetsvc
The Georgia War Veterans Nursing Home (GWVNH) in Augusta is a 192-bed skilled nursing care facility located adjacent to the campus of the Georgia Health Sciences University, formally known as the Medical College of Georgia. The facility is also adjacent to the Charlie Norwood Veterans Affairs Medical Center. It is operated under an interagency agreement between the Georgia Department of Veterans Service and the Georgia Health Sciences University.

Primarily, the facility provides medical and nursing services to Georgia’s aged and infirmed veterans. GWVNH also serves as a teaching facility to acquaint medical, pharmacy and allied health students with the medical conditions and diseases of the aged. This provides students with practical experience and helps them gain expertise in treating the disabled and the elderly.

In addition, the facility also houses a Georgia Department of Veterans Service field office that serves veterans of Richmond and Columbia counties.

Dedicated in 1969, the facility was the first of its kind in the nation to be built with financial grant assistance from the federal government. It is one of a select group of such institutions that is accredited by the Joint Commission.

In fiscal year 2010, the nursing home provided 61,301 days of care to Georgia’s veterans with an average age of 80. During the year, there were 205 admissions and 219 discharges with an average length of stay of 239 days. Services to patients included 4626 physical therapy treatments and 3681 individual occupational therapy procedures.

Veteran patients were treated by a medical director and family medicine residents providing daily physician coverage. Other services were provided by a certified activities therapist and staff, two facility social workers and a staff of registered, licensed practical nurses and certified nursing assistants.

To help provide care and treatment, the federal government through the Department of Veterans Affairs provided financial assistance totaling in excess of $4.9 million during 2010.

Major renovations to the facility, started in 2009, were completed in 2010 with improved facilities for patients and staff. Patient bathrooms, congregate baths, the dining room, and the kitchen were all renovated. Additionally, the nursing stations were redesigned and renovated to promote and privacy of patient information. With donations made to the patient benefit fund from the Georgia Department of the American Legion’s Commanders’ Joint Project, patient alcoves on each nursing unit were renovated to provide private visiting areas and telephone access for veterans and their families.

Throughout the year, veteran service organizations, civic and fraternal organizations and religious groups demonstrated their concern for the well being of veteran patients through numerous donations, visits, and sponsorship of frequent activities for GWVNH residents.
The Georgia War Veterans Home, situated on approximately 17 acres in the central Georgia city of Milledgeville, is a 550-bed facility licensed and certified to provide skilled nursing care to aged and infirm Georgia war veterans. United Veteran Services of Georgia, Inc., a subsidiary of UHS-Pruitt Corporation of Norcross, Georgia, operates the home for the Department of Veterans Service under a contractual agreement.

The home operated three skilled nursing care facilities in 2010, which included the Richard B. Russell Building with 126 budgeted beds; the Joe T. Wood Building with 150 budgeted beds; and the Alzheimer’s Wing of the Pete Wheeler Building with 20 budgeted beds. Due to fiscal constraints, the 105-bed Carl Vinson Building has temporarily suspended operations. The plan is to reopen it as soon as the economy improves and the home returns to normal operations.

The Georgia Department of Veterans Service field office serving Baldwin, Hancock, Putnam, Washington, and Wilkinson counties is housed on the first floor of the Vinson Building. Veteran related contacts for this field office totaled 16,210 for 2010. This office also serves the 300 veterans of the Georgia War Veterans Home by assisting with compensation and pension claims, counseling services and family related issues.

Construction projects for 2010 consisted of life safety and electrical upgrades to the Vinson Building ($315,000) and the Wood Building ($630,144).

The Office of Regulatory Services of the Georgia Department of Human Resources conducted an unannounced licensure survey of each skilled nursing unit of the home in February and found no deficiencies. The U.S. Department of Veterans Affairs conducted its annual survey of the home in May, and the home was determined to be in compliance with VA standards. The VA certified the home for continued operation as a state veterans home.

The veteran patients at the home received 93,581 days of skilled nursing care. The nursing home admitted 40 patients and had 17 discharges in 2010. The average length of stay for current skilled veteran patients is 958 days.

Federal assistance in funding a portion of the cost of providing care to veterans in the home amounted to $7,633,642.93. As in previous years, many veterans service organizations, civic and church groups, continued their sponsorship of numerous activities such as movies, games, dance parties, bingo, picnics, and other activities and programs for the general well-being of the veteran patients at the home. Groups and individuals that comprised the equivalent of 1,903 individual volunteers providing in excess of 4,510 hours of time valued at over $67,650.00 presented over 638 activities during the year.

The value of in-kind donations made available to the home was $52,643.54. Groups and individuals also provided direct monetary donations of $30,028.04 in the year.
The Georgia Veterans Memorial Cemetery at Milledgeville is located approximately 5 miles south of downtown Milledgeville along Georgia Highway 112. This cemetery, established on 142 acres the Georgia Department of Veterans Service received from the Georgia Forestry Commission, includes an administration/visitor center with a state of the art information booth, a committal chapel, a carillon, and 12 columbarium shelters for cremations. Cemetery grounds also include a six-acre lake and a three-acre, multi-tier walled ceremonial area available for use by veterans organizations on remembrance days, such as Memorial Day and Veterans Day.

In September 2010 construction was started on Phase II of the cemetery. This phase encompasses about 10 acres and will add approximately 1,300 casketed burial plots and 600 cremation plots in the cemetery. Completion of this phase is projected for May 2011.

The cemetery will eventually be the final resting place for more than 100,000 eligible veterans, their spouses and eligible dependents.

There were 213 burials in 2010, making the total-to-date 1,533 veterans, spouses, and dependents buried at the GVMC. The burials are composed of 1,075 casketed burials, 259 cremations in the columbarium, 183 in-ground cremations, and 16 memorial markers.

In April 2010 the GVMC gave a presentation to the Macon Chapter of National Active and Retired Federal Employees (NARFE). Approximately 30 people attended.

Flags were placed on all burial sites at the front entrance in recognition of Memorial Day. A Memorial Day ceremony held on May 31, 2010 and was co-hosted by the Georgia Forestry Commission. Mr. Robert Farris of the Georgia Forestry Commission and Mr. Dan Holtz of the Georgia Department of Veterans Service dedicated a tree to the memory of Georgia Veterans. Crepe myrtle seedlings were given out to all the approximately 150 attendees.


In October the GVMC participated in the Governor’s Award for Customer Service Program and received an award for Team Excellence for 2010.

On December 11, 2010, the cemetery hosted its fifth annual Wreaths Across America ceremony honoring our past and present military. Seven wreaths were presented honoring each branch of our Armed Forces, Merchant Marines and POW/MIA. The ceremony included members of the Patriot Guard Riders, an Honor Detail from Georgia Army National Guard, and representatives of each branch of service. Approximately 150 people attended the ceremony. The Worcester Wreath Company provided the seven wreaths for the ceremony. The GVMC received approximately 150 wreaths from donations to the cemetery. These wreaths were placed on the gravesites by attendees following the ceremony.

Cemetery staff members remain active in the local community by meeting frequently with business groups, veterans organizations, and church groups. The cemetery staff also provided an information display at the Department’s annual Supermarket of Veterans Benefits held in Valdosta, Georgia this year.
The Georgia Veterans Memorial Cemetery – Glennville is situated on the 42.6-acre site of the former Dyess Farm, just north of the Glennville, Georgia city limits. It is located along U.S. Highway 301, 25 miles west of the main post of Fort Stewart. The initial 26-acre phase of the cemetery contains 1,400 pre-placed in-ground double vaults, for eligible veterans, their spouses, and eligible dependents; 766 conventional single-depth sites; 1,384 cremation internment sites, which include a columbarium and in-ground sites; and 429 spaces for memorial markers. These memorial markers are placed in memory of those veterans whose remains are unavailable for burial.

A key feature of the cemetery is the co-location of the Glennville Veterans Service Office in the Administration Building and Visitor Center. This office provides assistance to veterans and their families with applications for veterans benefits and claims. The office provides service to veterans and their families in Bryan, Liberty, Long, Tattnall, and Wayne counties.

GVMC – Glennville was dedicated on November 28, 2007 and will eventually be the final resting place for more than 21,000 veterans and their spouses and eligible dependents. As of December 31, 2010, there were 290 veterans, spouses, and family members interred in the cemetery.

During the past year, Georgia Veterans Memorial Cemetery – Glennville hosted its annual Memorial Day ceremony to honor veterans who paid the ultimate sacrifice in service of our country. The ceremony was held in conjunction with the Glennville American Legion post and the Glennville Veterans of Foreign Wars post. Cemetery Director Richard Dunlop was the guest speaker for the ceremony. He took the opportunity to thank the veterans and local community for their support of the cemetery. As a retired Army veteran, he also took the time to express to the crowd the importance of Memorial Day and remembering those that have served this great country. Also speaking during the program were Georgia District 19 Senator Tommie Williams and Georgia District 165 Representative Al Williams. Over 125 attended the ceremony.

For Veterans Day, the Glennville Rotary Club and the Glennville Chamber of Commerce placed flags at the grave markers of the veterans interred in the cemetery.

Effective November 1, 2010, Mr. Dunlop retired with over 14 years of service. He was the cemetery’s first director, beginning his service during its construction phase. He was succeeded by Mr. Ernie Cowart.

In December, the Bonaventure Children of the American Revolution Society sponsored a Wreaths Across America ceremony to place wreaths at all the interment sites in the cemetery. The Air Force JROTC of Effingham County High School took part in the ceremony and provided the color guard. A bugler from Bugles Across America provided a live version of Taps. More than 100 people attended the ceremony and then helped place wreaths at the graves.

Cemetery staff members remain active in the local community by meeting frequently with business groups, veterans organizations, and other various groups. The cemetery staff provided an information display and participated in the annual Supermarket of Veterans Benefits, held in Valdosta, Georgia.
### SDVS Statistical Report

<table>
<thead>
<tr>
<th>Service</th>
<th>Total</th>
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</thead>
<tbody>
<tr>
<td>Contacts</td>
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<tr>
<td>New Case Files</td>
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<tr>
<td>Hearings</td>
<td>401</td>
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<tr>
<td>Letters Written</td>
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<td>Compensation and Pension</td>
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<tr>
<td>Education</td>
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<td>Medical</td>
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<td>Vocational Rehabilitation</td>
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<td>VA Claims Folders Reviewed</td>
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<td>Driver Licenses</td>
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<td>Business Licenses</td>
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<td>Natural Resources</td>
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<td>Miscellaneous Personal Affairs</td>
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<tr>
<td>Other Forms and Evidence</td>
<td>254,726</td>
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</tbody>
</table>
CONTACTS: Requests for service or information (in person, by telephone or by letter).

NEW CASE FILES: Cases brought to the attention of the Veterans Service Department for assistance requiring representation.

LETTERS WRITTEN: Outgoing correspondence originated in the Department on behalf of claimants in developing their claims.

COMPENSATION AND PENSION: Claims for monetary benefits submitted by veterans, their dependents or survivors.

EDUCATION: Applications for educational assistance for the veterans and/or wives, widows and children of veterans.

MEDICAL: Applications for treatment of a medical or dental condition; for admission to health care facilities; and vocational rehabilitation.

INSURANCE: An application for insurance, conversion, reinstatement, waiver of premiums, total disability income and death proceeds.

HOME LOAN APPLICATION: Applications for direct home loans from the VA and guaranteed loans from private lenders.

POWERS OF ATTORNEY: The appointment of a service organization as a claimant’s representative.

NOTICES OF DISAGREEMENT AND APPEALS FILED: Written briefs and statements prepared in support of a claim where there is disagreement with the VA decision rendered.

VA CLAIMS FOLDERS REVIEWED: Claims obtained from the VA adjudication division and reviewed and rating boards conducted by claims staff personnel.

DRivers LICENSES: Certificates issued to veterans, their spouses, or to widows or widowers of veterans for obtaining a veteran’s or honorary driver’s license.

BUSINESS LICENSES: Certificates issued to certain disabled veterans exempting them from the payment of business license taxes.

OTHER FORMS AND EVIDENCE: Documents completed and transmitted in support of applications filed for claims.

MISCELLANEOUS: Assisting in arrangements for military funerals, burial in national cemeteries, obtaining flags and grave markers, ambulance service, guardianship for incompetent veterans and orphans; replacement of lost or destroyed discharges and military records; review and change of discharges and military records; employment, reemployment, civil service preference, social security, welfare and related benefits; claims from the field reviewed and released to the VA; actions pertaining to DV auto tags, hunting and fishing licenses, tax exemptions, state park discount cards and change of addresses; vocational rehabilitation; and nursing home applications.
# SDVS Financial Report

For the Fiscal Year ending June 30, 2010

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<th>FUNDS AVAILABLE</th>
<th>BUDGET</th>
<th>ACTUAL</th>
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<td>State Appropriation</td>
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<td>Federal Revenues</td>
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<td>Other Funds</td>
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<td>2,375,893</td>
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<td><strong>Total</strong></td>
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<table>
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<tr>
<th>EXPENDITURES</th>
<th>BUDGET</th>
<th>ACTUAL</th>
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<tbody>
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<td>Personal Services</td>
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<td>Regular Operating Expenses</td>
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<td>Real Estate Rentals</td>
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<td>Telecommunications</td>
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<td>Medical College of Georgia</td>
<td>11,008,798</td>
<td>10,839,202</td>
</tr>
<tr>
<td>Projects and Insurance</td>
<td>117,327</td>
<td>70,099</td>
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<tr>
<td>Other</td>
<td>20,000</td>
<td>2,033</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>38,062,671</strong></td>
<td><strong>37,470,858</strong></td>
</tr>
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</table>
Listed below is a report of the monetary benefits received by the veterans and the dependent survivors of deceased veterans in Georgia during fiscal year 2010 (October 1, 2009 through September 30, 2010). The figures were provided by the United States Department of Veterans Affairs.

**Compensation and Pension**: Represents returns in dollars for veterans compensation for service-connected disability, compensation for service-connected deaths for veterans dependents, veterans dependency and indemnity compensation for service-connected deaths, pensions for nonservice connected disability for veterans, pensions to veterans surviving spouses and children, and burial expenses allowance for veterans.

**Insurance**: Estimate of VA payment of death claims, mature endowments, dividends, cash surrender payments, total disability income provision payments, and total permanent disability benefits payments. The data is provided by the VA Regional Office and Insurance Center in Philadelphia. The estimate is based on statistical allocations using the veteran population to disperse amounts to geographical locations.

**Readjustment and Vocational Rehabilitation**: Represents returns in dollars for automobiles and adaptive equipment for certain disabled veterans and members of the Armed Forces, specially adapted housing for disabled veterans, dependents education assistance (Chapter 35), vocational rehabilitation for disabled veterans (Chapter 31), post-Vietnam Era veterans educational assistance (Chapter 32), and the Montgomery G.I. Bill for Selected Reserves (Chapter 106).

**General Operating Costs**: Amount spent by the VA to operate the regional office, hospitals, nursing and domiciliary facilities and clinics in Georgia.
February 10, 2011

Mr. Pete Wheeler, Commissioner
Georgia State Department of Veterans Services
Floyd Veterans Memorial Building
Suite E-970
Atlanta, GA 30334

Dear Commissioner Wheeler:

I would like to take this opportunity to share with you some of the accomplishments and events that took place at the Atlanta VA Regional Office (RO) during fiscal year (FY) 2010 ending September 30, 2010. The fiscal year was a very exciting and extremely busy year. The Rapid Evaluation of Veterans Claims (REV) program was a local initiative implemented to expedite the processing of Veterans' claims.

VETERANS SERVICE CENTER

During FY2010, the Veterans Service Center (VSC) completed 37,570 rating claims with an average of 195.2 days to complete a claim. This level of productivity exceeded the established target (28,278) by 32 percent. In FY2011, the VSC will continue our focus on increasing the number of rating claims completed in order to address the number of projected claim receipts. The VSC is also focusing on reducing the rating inventory pending more than 125 days as well as claims pending over one year, homeless veterans claims, and improving the accuracy of our decisions.

Last year, the Atlanta VSC received over 42,000 claims, which represents a 26.1 percent increase in claims received compared to the same period in FY2009. Staffing levels have remained at 341 full time employees for the past year.

The Atlanta VSC conducted 10 Yellow Ribbon events in FY2010. These events provided assistance to 5,065 Army and Marine Corps Veterans along with their families. Additionally, 253 briefings were conducted providing over 6,000 service members information on VA benefits. With forward thinking and proper planning, the Atlanta VSC will seek new methods and opportunities to inform veterans of our services and benefits to which they are entitled. In October 2010 the RO assisted the Decatur VAMC with the Homeless Veterans Standdown.
Standdown provided medical care and benefit information assistance to more than 400 Veterans during the event.

In FY2010, the Atlanta VSC expanded its Integrated Disability Evaluation System (IDES) program to Fort Benning, Moody, and Robins Air Force Bases. The IDES program was previously only available at Fort Stewart. The IDES program is designed to expedite payment of VA benefits after the service members are separated from service. It incorporates a single disability rating decision and a single disability rating by the VA.

In FY2010, the Atlanta RO implemented the Rapid Evaluation of Veterans' Claims (REV) initiative. REV promotes veteran ownership of the claims process by providing veterans a choice to have their claims for increases decided based solely on the evidence they submit and/or electronic records from VA Medical Centers (VAMC). The Atlanta VSC completed 153 REV claims with an average days to complete of 9.6 days. A total of 102 claims or 66.7% of claims in this program resulted in grants to Georgia veterans.

EDUCATION

The Atlanta Regional Processing Office (RPO) is responsible for 16.6% of the nationwide education benefits workload.

The RPO processed 527,258 claims in FY2010. Average Days to Complete for original claims processing went from 34.2 days in FY2009 to 53.1 in FY2010 for an increase of 18.9 days. The Average Days to Complete for supplemental claims processing increased from 14 days in FY2009 to 17.8 days in FY2010. The increase in processing timeliness was due to the implementation of the Post 9/11 GI Bill and the significant backlog of claims the RPO began with in FY2010. The RPO began accepting applications on May 1, 2009, and disbursing payments on August 1, 2009. Despite this increased workload, the RPO maintained a 95.6% payment accuracy rate during FY2010. The RPO workload increased 43.2% in FY 2010 with the Post 9/11 GI Bill. A second shift, of 48 employees, was hired to assist with Post 9/11 GI Bill payment processing from February 2010 through September 2010. The Atlanta RPO processed 294,498 claims since the inception of the Post 9/11 GI Bill program.

The Post 9/11 GI BILL (CH 33) continued to impact processing during FY2010. The highly manual processing and payment system for CH 33 was replaced during FY 2010. Improved technology released in December 2010 now allows for automated payment processing, which will have a positive impact on our processing.

In the area of Customer Service, the RPO assisted 37,159 students via Internet inquiries and interviewed 7,985 students visiting the RPO. Telephone inquiries regarding education benefits are processed in the Educational Call Center.
located in Muskogee, Oklahoma. The Outreach Section of the Education Division presented information at sixty-five (65) Outreach events during 2010 that provided information to school certifying officials and veterans

**LOAN GUARANTY**

Our Loan Guaranty division experienced a year full of changes and challenges. The Atlanta Regional Loan Center (RLC) continued to lead the nation in number of properties appraised (42,618) and the number of VA loans closed (49,583).

During the year, the decision to consolidate the Winston-Salem Certificate of Eligibility function into the Atlanta RLC was finalized. The full transfer of this eligibility function will be completed during fiscal year 2011. Also, during the past year, we issued 93,998 certificates of eligibility, which represents 24% of all certificates issued nationally for the year.

Our Loan Production staff provided training and outreach for approximately 1950 program participants (lenders, veterans, and real estate professionals) during 44 events during the year. Again this year, we participated in the Supermarket for Veterans sponsored annually by the Georgia State Department of Veterans Services.

Our Loan Administration staff provided assistance to 4,873 veterans and their families to avoid foreclosure through one of our successful alternatives. As our job one mission, we administered 183 special adapted housing grants totaling $9.5 million dollars to our most deserving disabled veterans. In addition to these extremely important accomplishments, forty of our Loan Administration employees dedicated three months (January to March 2010) to assist the Atlanta Education division in the processing and payment of 13,484 backlogged Chapter 33 education claims under the new GI Bill. We look forward to a new and challenging fiscal year, with confidence that all assigned missions will be accomplished and our veteran customers will be well served by the Loan Guaranty Team.

**VOCATIONAL REHABILITATION AND EMPLOYMENT**

The Vocational Rehabilitation & Employment Division (VR&E) continues to be active in establishing early intervention strategies with Service members preparing for discharge from active duty. These activities including ongoing efforts with the Coming Home To Work (CHTW) program at Fort Gordon (Augusta), GA, Fort Benning (Columbus), GA, and Fort Stewart (Savannah), GA, as well as participation in forums with the Community Based Health Care Organization across the State of Georgia.

The Coming Home to Work program targets active duty Service members who are within six months of being discharged; with emphasis on those who are in a
medical hold status. VR&E staff are able to begin the steps of the Chapter 31 initial assessment, entitlement determination, adjustment counseling, vocational exploration, and other preparations for their eventual Servicemembers, who might otherwise wait to be discharged, apply for, and complete the VA's disability rating process.

The Atlanta VR&E office maintains an active workload, which is the fourth largest in the nation, with an average open case count of approximately 4,000. In FY 2010, this VR&E office received 4,333 applications for Chapter 31, VR&E services. The first quarter of FY 2011 produced 966 applications for these services and, the Division continues to assist veterans in returning to suitable, competitive employment.

The provision of Independent Living services continued to grow during FY2010. The program targets veterans whose disabilities are or became, so severe to prevent them from participating in competitive employment. Program goals are targeted for independent functioning in the home and community, to the maximum extent possible.

CONCLUSION

As the RO moves into the New Year, we continue to strive to provide high levels of service to the Veterans of Georgia. I look forward to continuing our spirit of cooperation and service to all our constituents and stakeholders. I appreciate the partnership that we have developed in our joint effort to improve the services provided to our Veterans. Your assistance is invaluable to our efforts.

As always, we look forward to working with you and your staff serving our Veterans in 2011.

Our best wishes to you for the New Year.

Sincerely,

A. Bocchicchio
Director
SDVS Year in Review

Vietnam Veterans Day at State Capitol

Veterans Day Parade in Thomasville

VA Funds Phase Two of GVMC at Milledgeville

Official opening of VARO-VAMC Pedestrian Bridge

Governor recognizes SDVS Customer Service Excellence

Georgia Veterans Day Parade in Atlanta

Veterans Day Parade in Thomasville

Highlights
SDVS Year in Review

Governor Perdue’s Veterans Day Proclamation Signing
SDVS Year in Review

Supermarket of Veterans Benefits in Valdosta
SDVS Year in Review

Supermarket of Veterans Benefits in Valdosta
SDVS Year in Review

VA Clinic Dedications
SDVS Year in Review

“Play it Again Pete” Golf Tournament
Georgia’s Veterans Service Organizations

In rendering service to the veterans of Georgia, the Department of Veterans Service works closely with the state’s veterans organizations and the U.S. Department of Veterans Affairs. This Department sincerely appreciates the leaders of the veterans organizations in Georgia, who so generously give their time, energy, and expertise in conducting the Department Commanders Conference. The group meets periodically and when called upon, and advises and assists this Department in its group activities.

The Department also appreciates the auxiliary presidents of Georgia veterans organizations for their cooperation and assistance in programs and activities.

As in years past, Commissioner Wheeler or key staff members participated in their annual state conventions presenting information to delegates about ongoing SDVS activities and issues that impact Georgia veterans.
Georgia’s VSO Leadership

American Ex-Prisoners of War
Ray Reierson of Savannah
State Commander
www.axpow.org

The American Legion
Charlie Tucker of Marietta
State Commander
Lola Harper of Jackson
Auxiliary President
www.galegion.org

AMVETS
Chester Wright of Valdosta
State Commander
Eve Wright of Dublin
Auxiliary President
www.amvets.org/georgia.html

Blinded Veterans Association
Joseph McNeil of Columbus
State President
www.grgbva.org

Disabled American Veterans
Michael Dover of Ellerslie
State Commander
Ann Wilner of North Augusta, SC
Auxiliary President
www.georgia-dav.org

GA Federal/Military Retiree Coalition
Bill Douglas of Warner Robins
State President
www.georgiamoaa.org/GFMRC

Georgia Vietnam Veterans Alliance
Marvin Myers of Doraville
President
www.gvva.org

Jewish War Veterans of America
Joseph Kraut of Fairmount
State Commander
Shirley Rich of Atlanta
Auxiliary President
www.jwv.org

Marine Corps League
E.B. Stollenwerck of Macon
Commandant, Dept. of Georgia
www.mcldeptofga.org

Military Officers Association of America
Dan Holtz of Douglasville
State President
www.georgiamoaa.org

Military Order of the Purple Heart
James Yancey of Fort Valley
State Commander
Diane G. Jenkins of Augusta
Auxiliary President
www.purpleheart.org

Reserve Officers Association
Judy Dougherty of Tyrone
State President
www.roa.org

Veterans of Foreign Wars
Leonard Ott of Jonesboro
State Commander
Penny Bowers of Blackshear
Auxiliary President
www.gavfw.org

Vietnam Veterans of America
Lionel Marmolejo of Savannah
State President
www.vvageorgia.com

Georgia Vietnam Veterans Alliance
Marvin Myers of Doraville
President
www.gvva.org
Commissioner Pete Wheeler
Georgia Department of Veterans Affairs
Floyd Veterans Memorial Building, Suite E-970
Atlanta, GA 30344

Dear Commissioner Wheeler,

On behalf of the American Legion, Department of Georgia, I would like to thank you for your continued support of the programs and facilities for our Veterans in the great state of Georgia. It has been an honor to work with you and your staff through these trying times of budget crunches and cut-backs, and still maintain the professionalism and dedication to the veterans of our great state.

You are truly "the Veteran's Veteran." We in Georgia are very fortunate to have such a dedicated individual as yourself representing our veterans. The respect that you have brought to Georgia is recognized nationwide.

I was honored to assist with the Supermarket of Benefits held in Valdosta and to see the turnout of veterans seeking help and assistance from the Department of Veterans Affairs. This exemplifies the dedication you have instilled in all the staff of the Department.

Time and time again I see the outcome of those dedicated personnel that approach each task as a task of helping and not look at it as a job. Our veterans know they are receiving the very best we have to offer.

We, the American Legion Department of Georgia stand ready to assist in any manner that will continue to grow the programs and services we can offer to the veterans that have served so well. The Department is here to stand with you and for you in the ongoing challenges we face with each tomorrow.

Best wishes to you and your staff for continued success.

For God and Country,

Charles T. Tucker
Department Commander
January 17, 2011

Commissioner Pete Wheeler
Georgia Department of Veterans Services
Floyd Veterans Memorial Building
Suite E-970
Atlanta, GA 30334

Dear Commissioner Wheeler:

The American Legion Auxiliary is the world's largest non-profit patriotic women's service organization in the world, and it is my honor to represent 11,909 members in Georgia as their State President. On behalf of our members, I thank you and your staff for your outstanding service and support to our veterans and their families throughout Georgia.

We feel we are very fortunate to have you serving as Commissioner of Veterans Services in our great State. May God bless you and your staff for your concern and devotion to our veterans. It is because of your leadership that they enjoy all of the wonderful programs and benefits you continue to provide for them now and have provided for them over the years.

For God and Country,

[Signature]
Lola A. Harper, President
American Legion Auxiliary
Department of Georgia
Veterans of Foreign Wars of the United States
Department of Georgia

Leonard D. Ott
State Commander
2010-2011

Phone: (478) 474-3737
Fax: (478) 474-6853
Email: gahq@gavfw.org

739 Huntington Dr.
Jonesboro, Georgia 30236
Phone: (770) 471-2589
Cell: (678) 977-1256

Dear Commissioner Wheeler:

On behalf of the Veterans of Foreign Wars and its Ladies Auxiliary, let me express the gratitude and pride in this organization's association with you and the Georgia Department of Veterans Service staff throughout the state. We appreciate the accomplishments and dedication of each and every member of your staff. Their dedication is a direct reflection on the leadership and example that you provide for them on a day-to-day basis.

Your fight for the veterans of our state has produced additional Veterans Administration (VA) Community Based Outpatient Clinics (CBOC) throughout the state. This effort has brought the medical care to the veteran where it is needed, thereby eliminating travel by the veteran to receive the medical attention, which they deserve. We encourage and support your fight to gain additional CBOCs throughout Georgia.

We are proud of our association with the Georgia Department of Veterans Service and working with the State Veteran service Officers, GDVS Claims staff, GDVS Field Offices, GDVS Cemetery staff, and the War Veterans Homes in Milledgeville and Augusta. We know that employees are a true veterans advocate because of their dedication, hardwork and attitude as they perform in their job.

We know the future holds many challenges for you and your staff because of the current world situation with warriors returning with injuries that would not have been treatable in the past. This traumatic condition has thrust your Department into “uncharted waters”. Rest assured that the men and women of the VFW and Ladies Auxiliary will stand tall with you in your quest to provide for all the veterans in the State of Georgia.

Sincerely,

Leonard D. Ott
State Commander

“OUR MISSION – TO GROW – TOGETHER”
OVER THE TOP
Honorable Pete Wheeler, Commissioner
Georgia Department of Veterans Service
Floyd Veterans Memorial Building. Suite E-970
Atlanta, Georgia 30334

Dear Commissioner Wheeler,

The Veterans of Foreign Wars Ladies Auxiliary, Department of Georgia, are proud to serve the Veterans in this great state. On behalf of the nearly 5900 members of the Ladies Auxiliary, I would like to express my gratitude to you and your staff for the exceptional service you provide to our Veterans and their families throughout Georgia.

The Veterans of Foreign Wars and its Ladies Auxiliary value the partnership that has existed between our organization and your department. We appreciate your superb effort to consistently ensure that all Veterans, their widows and orphans receive all federal, state and local government benefits to which they are entitled.

We look forward to continuing our association with you and the Department of Veterans Service. Please do not hesitate to call upon the Ladies Auxiliary if we can be of service to you or assist you in any way.

With warm regards,

Penny Bowers
Department President
2010-2011
Honorable Peter Wheeler Commissioner
Georgia Department of Veterans Services
Floyd Veterans Memorial Building
Suite E970
Atlanta, GA 30334

Commissioner Wheeler,

In June of 2010, the State of Georgia finished its 90th DAV Convention held in Perry Georgia. The elections conducted brought together a great team to continue the time honored tradition of building better lives for our disabled veterans and their families for the future. Under this new leadership a motto was developed to ensure continuity among the state’s members and chapters. That motto is: “One Mind, One Team.” It is with this motto that Georgia DAY Members can rally around so that all levels within our department will maintain the high standards of professionalism that veterans and their families have come to know and understand. It will be through this unity of effort that communities will be saturated with information and the good works associated with the DAV and your department.

I would like to share with you now the results of this past year. Our National Service Officers are some of the best in this nation and their activities for the fiscal year 2009-2010 include reviewing over 3238 files. 1978 Power Attorneys were received and they conducted 4233 interviews. 2823 rating board appearances were made and 3527 new claims were filed along with 16,156 other office activities. Our NSOs have obtained $26,576,934.00 in retro and annual awards for new service connection and $27,220,147.00 for compensation increase. Increases in pension equaled $2,138,134.00 and the total amount of benefits to include maintaining compensation, education benefits and death benefits is $102,316,095.00.

Another important position within our department is our van transportation network managed by three Hospital Service Coordinators (HSC). These HSCs are talented and resourceful when assisting veterans with transportation needs. The Department of Georgia’s transportation network covers 65 counties and 11 counties in South Carolina. We have 26 vans; three just purchased and put to good use at each of Georgia’s three VA hospitals in Decatur, Augusta and Dublin. Over 150 van drivers donated over 19,161 hours and drove 145,037 miles to assist 11,003 veterans.

The Department of Georgia supports six VA hospitals, Decatur, Augusta, Dublin, Georgia; Charleston, South Carolina; Lake City, Florida and Tuskegee Alabama.

Our upcoming events include the Department Spring Conference 18-20 March, 2011 and our Department Convention, 2-4 June, 2011.

Very respectfully,

Michael P. Dover
Disabled American Veterans
Department of Georgia, Inc.
Commander
December 30, 2010

Honorable Pete Wheeler
Commissioner, Department of Veterans Services
Floyd Veterans Memorial Building, Ste. E-907
Atlanta, Georgia 30334

Dear Commissioner Wheeler:

On behalf of the Disabled American Veterans Auxiliary in the State of Georgia, I would like to take this opportunity to “Thank You” for all that you do for the Veterans of our proud state of Georgia. It is with utmost gratitude that we as an organization support all that you do so that we can make this a successful state for our Disabled Veterans and their families.

Over the last couple of years you have made great strides in keeping our Georgia War Hospitals open and running so that our Veterans have a place to live. Our organization holds cookouts each year for the Veterans in the Georgia War’s located in Milledgeville, GA and in Augusta, GA. The Veterans love it when we come out there and their spirits are always high when we are there.

Our Auxiliary units do as much as they can to help veterans and their families especially during these tough times. The State of Georgia does all it can to help as many of our Veterans and their family’s as much as we can.

We hope that you continue to keep up the good work that will help our fellow veterans for years to come. People like you are what make a difference in the lives of our Veterans and their family’s if it wasn’t for people like you and your staff our Veterans wouldn’t have a voice in the State. Thank you for all you do.

The Disabled American Veterans Auxiliary of Georgia, would like to thank you again and hope that you will continue to do and keep doing everything that you can to help our Veterans for many more years to come.

Very Respectfully Yours in Service

Ann Wilner

Ann Wilner, State Commander
Disabled American Veterans Auxiliary
Dear Commissioner Wheeler:

On behalf of the AMVETS Department of Georgia, we sincerely appreciate everything that you and your staff do for the veterans in Georgia and throughout the United States. I personally thank you for being a member of AMVETS. In addition, I would also like to thank Mr. Brian Zeringue for the valuable information he sends to the Department.

We really enjoy your present at the opening ceremony at our annually State Convention. This year, our convention would be June 5, 2011 in Augusta Georgia.

Commissioner Wheeler, you and your staff have the full support of AMVETS in your efforts to serve our veterans. Please do not hesitate to call if we can assist you or your staff in anyway.

Sincerely,

Chester Wright
State Commander
AMVETS LADIES AUXILIARY
Department of Georgia
December 15, 2010

Mr. Pete Wheeler, Commissioner
Georgia Department of Veterans Affairs
Floyd Veterans Memorial Building Suite E-970
Atlanta, Georgia, 30334

Dear Honorable Pete Wheeler,

The AMVETS Ladies Auxiliary Department of Georgia welcomes the opportunity to express our sincere appreciation and gratitude to you and your staff for the many services you provide to our veterans and their families throughout Georgia.

Mr. Wheeler, because of your dedication and service to our veterans, the lives of veterans and their families have been greatly enhanced. I would like to personally thank you for all that you do and encourage you to continue your efforts of serving our veterans. I applaud all of your efforts and accomplishments as they are greatly appreciated.

Mr. Wheeler, we are always delighted when you take time out of your busy schedule to attend our State Convention. We look forward to your words of wisdom and encouragement.

Again, with sincere appreciation, thanks for all you and your staff do for veterans and their family. If Auxiliary can assist you or your staff in anyway, please do not hesitate to call on us.

Sincerely,

‘Evie J. Wright

Evie J. Wright, State President
The Military Order of the Purple Heart
CHARTERED BY CONGRESS

Combat Wounded
1782  1932

Honorable Pete Wheeler
Commissioner, Department of Veterans Services
Floyd Veterans Memorial Building. Suite E-970
Atlanta, Georgia 30334

Dear Commissioner Wheeler:

As Commander of the Department of Georgia Military Order of the Purple Heart, I would like to express my appreciation and gratitude to you and your staff for your hard work, dedication, and overall commitment to the Veterans of this fine state of Georgia.

We will continue to strive and uphold the great traditions of our country, as we know you will in turn continue to give us the best support possible. Your outstanding work will not go unrecognized, because we will constantly be making everyone aware of your great work, and never ending support.

Mr. Wheeler you and your staff untiring effort will leave a legacy, not only in the state Georgia, but throughout the country. You have left a great impact, and have changed the quality of life for many.

The Department of Georgia’s Purple Heart recipients take our hats off to the Georgia Department of Veterans Service and its hard working staff. Keep up the good work, because our veterans depend on you. Words can’t express or describe everything that you do. Thanks to you again for your outstanding support.

Yours in Patriotism,

James Yancey
Department Commander
MOPH - Georgia
December 30, 2010

The Honorable Pete Wheeler  
Department of Veterans Service  
Floyd Veterans Memorial Building, Suite E-970  
Atlanta, Georgia 30334

Dear Commissioner Wheeler:

2010 – Another great year of service by the Department of Veterans Service for our veterans throughout the State of Georgia. This being my final term as Auxiliary President, I will miss the interaction with the Department of Veterans Services on behalf of Georgia’s veterans and their families. However, I will “pass the torch” to my successor.

This year, for the first time, I had the opportunity to attend the State of Georgia’s Veterans Day Proclamation Signing Ceremony on October 28, 2010, hosted by Governor Sonny Perdue. It was a heartfelt ceremony and an honor to be among Georgia’s Heroes. Also, congratulations for another successful “Supermarket of Veterans Benefits” held in Valdosta, Georgia which is just one example of the excellent service you provide for our veterans.

I would like to personally invite you to attend our Department of Georgia Military Order of the Purple Heart Annual Convention, June 3-5, 2011, at the Atlanta Marriott in Duluth, Georgia. I am sure your office will receive a more formal invitation from Host Chapter 465 of Atlanta with more details about the convention. I look forward to seeing you.

Thank you again for the many tireless hours you and your staff spend to serve the veterans of Georgia. The Ladies’ Auxiliary, Military Order of the Purple Heart will continue our many hours of volunteer work in assisting our veterans and their families.

GOD BLESS ALL, AND GOD BLESS AMERICA!

In Patriotism and Service,

Diane Grant-Jenkins  
Auxiliary President  
Department of Georgia
December 22, 2010

The Honorable Pete Wheeler
Commissioner, Georgia Department of Veterans Service
Floyd Veterans Memorial Building E-970
Atlanta, Ga. 30034-4800

Dear Commissioner,

It has been my honor to serve as Department Commander for our small but dedicated group, knowing we had your support whenever it was needed in all matters concerning all veterans. We are the oldest active veterans group in the nation having been organized on March 15, 1896. We are in our 115th year.

In this area, much of our success is due to you, and we heartily thank you and your staff, and pledge our support to you.

My sincere thanks to my Commissioner and personal friend,

Joe Kraut    Department Commander
Commissioner Pete Wheeler  
Georgia Department of Veterans Service  
Floyd Veterans Memorial Building, Suite E-490  
Atlanta, Georgia 30334-4800

Dear Commissioner Wheeler,

The Department of Georgia, Marine Corps League expresses appreciation and gratitude to you and your staff for the services rendered to Marines and other military organizations throughout Georgia. This year, as in past years, you and your staff bring great credit to Georgia in serving military men and women regardless of their status as veteran, retired, active duty, or reserve.

Again this year it has been a pleasure for the Department of Georgia, Marine Corps League to meet with you and your staff in Atlanta and to participate in the considerations, planning, and the distribution of information on issues affecting Marines and other military groups in Georgia. While this year has presented difficult challenges in budget and manpower cuts, your Department has shown a steadfast resolve to meet these challenges and care for those in need. Your Department’s outreach participation in events such as the Supermarket of Veterans Benefits, the Governor’s Official Proclamation on Veterans Day, and The Georgia Veterans Day Parade continues to recognize the service of Veterans to our country and provide “one stop” assistance to benefits for Marines and other military service members.

The Marine Corps League perpetuates the tradition and spirit of All Marines and Navy FMF Corpsmen, who proudly wear or who have worn the eagle, globe, and anchor of the Corps. It takes equal pride in its Federal Charter, approved by an Act of the 75th Congress of the United States of America. The League is the only Federally Chartered Marine Corps related organization in the country.

We remain faithful to stand with you in service.

Sincerely,

Bo Stollenwerck

Bo Stollenwerck, Commandant
Peter Wheeler, Commissioner  
Department of Veterans Services  
Floyd Veterans Memorial Building  
Suite E-907  
Atlanta, Georgia 30344  

Dear Commissioner Wheeler,

It is with great pleasure that I am sending this letter, commending you and your staff in assisting all veterans in the State of Georgia. You have been very helpful in providing the most up to date information available to our veterans. The dedication you have shown is greatly appreciated and our gratitude is difficult to express.

Many years ago when the Vietnam Soldier was returning home from the war he was not treated with honor nor was he respected for his service to his country. That is why our founding principal is “NEVER AGAIN WILL ONE GENERATION OF VETERANS ABANDON ANOTHER”. The Vietnam Veteran is not bitter but we do not forget. The Vietnam Veterans of America takes pride in helping our fellow veterans get the best information available that will assist in their health care and other benefits that they have rightly earned.

I do not know how other commissioners may operated out side the State of Georgia but if they show half the concern and devotion you have toward our Georgia Veterans then they are indeed blessed.

Sir we are thankful for you.

In Service To America

Lionel Marmolejo, President  
Georgia State Council  
Vietnam Veterans of America
January 24, 2011

Honorable Pete Wheeler
Commissioner of the Department of Veterans Service
State of Georgia
Floyd Memorial Building
Atlanta, GA 30334

Dear Pete,

As the New Year approached I was having my morning coffee and I was reflecting on my 20 plus years of involvement in veterans activities. At every turn of the wheel you were in the forefront making life better for our veterans in Georgia. Your effort led to upgrades in Vet Rep Offices such as computers, the location of the VA regional office next to the Medical Center, a breezeway connecting the two facilities, two state cemeteries when we had none, the creation of a Federal Cemetery in Canton when the Marietta Cemetery was full, the streamlining of the War Veterans Homes, and your unbridled energy in appearing at events for veterans in every corner of the state.

Every November your Veterans Day Proclamation celebration and comments by our governors is a star studded event. It draws dozens if not hundreds of veterans, leaders, the military, legislators and the State Supreme Court and demonstrates your devotion to our veterans.

Over the years I have sent hundreds of veterans to see your service officers all over the state. In every case they have been taken care of and I have yet to hear a complaint. When I visit the Floyd Building I am reminded of the sacrifices of our Armed Forces. The Entrance and the halls remind me I am on scared ground. All of our veterans are honored.

Pete you and your staff have made Georgia the best state in the nation for veterans. On behalf of my brother and sister veterans I thank you so much.

Your Friend

Marvin Myers
President

5879 New Peachtree Road, Doraville, GA 30340  Phone 770.458.7934  Fax 770.452.9933
December 31, 2010

Honorable Pete Wheeler
Commissioner, Georgia Department of Veterans Service
Floyd Veterans Memorial Building, Suite E – 970
Atlanta, Georgia 30334 – 4800

Dear Commissioner Wheeler:

It has been a pleasure for the members and officers of The Georgia Military Officers Association of America to work with the truly dedicated officials and personnel of the Georgia Department of Veterans Service. On behalf of nearly the 1,400 chapter members, 17 chapters and state association affiliates of the Military Officers Association of America members in Georgia please accept our deep appreciation and gratitude for all you and your department’s staff do for the currently serving active duty, Guardsmen, Reservists and veterans of Georgia.

Many of the returning soldiers, sailors, Marines and airmen from the wars in Afghanistan and Iraq are returning with wounds that previously would have resulted in death. However, due to the significantly advanced field medical technology available today, they are able to come home to their families and lead productive lives. However, these wounds may impact their abilities to be fully constructive members of their communities. What previously resulted in death to our heroes now means the resources of the state and federal governments will be impacted for many years to come. The role of the Georgia Department of Veterans Service will become even more essential to ensure these heroes obtain the essential benefits and services they require. The department’s ongoing activities have met this requirement and, given the positive leadership of the department, its essential efforts and roles will meet the challenges of the future.

The daily hard work of the Department of Veterans Service to reach the veterans of Georgia to assist them to obtain the essential benefits they will need to live productive lives in our nation is integral to Georgia’s veterans being thriving members of our society. The role of the Department to facilitate veterans’ abilities to obtain the benefits to which they are entitled is crucial. The Department does a better job of acting as the agent of veterans than any of the other entities advocating for our state’s and nation’s heroes. The Georgia Department of Veterans Service fills the gaps existing between the veterans and the VA, which is the major contributing factor to our state’s standing of bringing – in more VA benefits to our veterans than states having similar sized veteran populations. VA benefits amounting to $3.08 Billion for 773,000 veterans is an incredible return on investment in the budget provided to accomplish the State’s constitutionally assigned mission.

We support the department’s mission. We will continue to work with you and your staff to achieve the best for our state’s heroes.

Sincerely,

Daniel D. Holtz, Colonel, USAF (Ret)
President
The Honorable Pete Wheeler  
Commissioner, Department of Veterans Services  
Floyd Veterans Memorial Building, Suite E-970  
Atlanta, Georgia 30334-4800

Dear Commissioner Wheeler,

Thank you for the support and services that you and your department have provided for the military veterans of the state of Georgia. You have served many years in support of us and have made great contributions to our benefit. We owe you a debt of great magnitude.

I especially thank you and your staff for the support you have given to the Georgia Federal Military Retiree Coalition (GFMRC). Your willingness to provide us with services and accommodations has been outstanding. Please pass on our gratitude to your staff for their help and support. They have always been ready to step forward in every way to help us.

We look forward to your leadership and service to the military veterans of the state of Georgia. I know it will be outstanding, as always. If there is any way that we can be of service to you and your department, please do not hesitate to call on us.

Sincerely,

William W. Douglas, Jr.  
President
Georgia Veterans Day Parade Association of Atlanta, Inc.

31 January 2011

Commissioner Peter Wheeler
Department of Veterans Services
Floyd Veterans Memorial Building
Atlanta, GA 30334

Dear Commissioner Wheeler,

It was an honor to attend the Proclamation this year during my first year as the President of the Georgia Veterans Day Parade Association of Atlanta. Having heard about this great event in the past, I was truly inspired by the patriotism displayed by everyone in the Capitol that morning.

This year our parade theme was “Semper Fi – Honoring the United States Marine Corps” and we were very pleased to have actor and Marine Veteran R. Lee Ermey as our Grand Marshal. We utilized a new parade route this year and were honored with a record turnout of local citizens supporting our service men and women. Gunny also gave a passionate speech that night at the Freedom Ball to a very enthusiastic crowd. The 2010 events were very successful and we look forward to even better support for this year’s parade and ball.

I want to personally thank you for attending and participating in this year’s parade. I was honored that you accepted our invitation and was happy that you enjoyed the day. With all of your hard work supporting Georgia’s Veterans, I feel is was especially important for you to be honored and recognized at our parade.

Knowing that you can count on those around you for support is an important characteristic during military service. We are so thankful that we have you looking out for the thousands of Veterans once they leave active duty.

Thank you, Pete, for everything you do. Please let me know if I or our organization can ever be of any assistance to your efforts.

Sincerely,

[Signature]

Kevin L Miller
President
Georgia Veterans Day Parade Association of Atlanta, Inc.

“Freedom Through Service” ©
1875 Withmore Way, Dunwoody, GA 30338 • WEB: gavetsdayparade.org • FAX 404.890.8521
March 23, 2010

The Honorable Peter Wheeler  
Georgia Department of Veterans Service  
Floyd Veterans Memorial Building E970  
Atlanta, Georgia 30334

Dear Commissioner Wheeler:

I enjoyed reading the recent article on you in The Atlanta Journal-Constitution. Your alma mater continues to take great pride in your accomplishments, and please accept my personal gratitude for all that you do on behalf of the State of Georgia.

All my best.

Sincerely,

Michael F. Adams  
President

MFA/sjd
SAM NUNN
THE SAM NUNN SCHOOL OF INTERNATIONAL AFFAIRS
GEORGIA INSTITUTE OF TECHNOLOGY
781 MARIETTA STREET, NW
ATLANTA, GEORGIA 30318
404/385-6544

April 7, 2010

Dear Pete,

Our mutual friend Tom Harvey recently told me that he has been in touch with you. This reminded me that I have not told you in recent years how much I appreciate your dedicated and effective service to our veterans. Pete, you are a wonderful example to all who aspire to public service and a role model for patriotism and integrity. I remember hearing Uncle Carl brag about your outstanding service on many occasions.

This letter is for the single purpose of saying “thank you” for your service to the men and woman who serve our state and our nation. All Americans who have followed your career are very proud of you and your remarkable career.

Sincerely,

Sam Nunn

Commissioner Pete Wheeler
Georgia Department of Veterans Service
Floyd Veterans Memorial Building
Suite E-970
Atlanta, Georgia 30334-4800
BG. Pete Wheeler  
Commissioner  
Veterans Affairs Commission  
State of Georgia  
Suite E-970  
Floyd Veterans Memorial Building  
Atlanta, Georgia 30334-4800  
U.S.A.

Dear Commissioner Wheeler,

Greetings from Veterans Affairs Commission (VAC) in Taiwan. This is to express our profound appreciation for your assistance and hospitality when we paid a visit to your esteemed Commission.

The 62 years of your services have not only spoken a great lot of veterans benefits provided in the great State of Georgia, but also revealed to the Georgians the sweat and toil you have personally contributed to Georgia. For that we as veterans of the Republic of China in Taiwan also salute you with all our hearts.

We wish you all the best,

Sincerely yours,

[Signature]

General Tseng, Jing-ling (Ret.)
Minister
July 5, 2010

GEN. RAYMOND G. DAVIS CHAPTER

Mr. Pete Wheeler
Commissioner
Department of Veterans Services
Floyd Veterans Memorial Building
Atlanta, Georgia 30334

Commissioner Wheeler:

As President of the Raymond G. Davis Chapter, Korean War Veterans Association, Inc., I wish to thank you and your staff for your excellent work in putting together the wreath laying ceremony at the Korean War Memorial on Monday, June 28, 2010.

I especially wish to thank Mr. Tom Cook who did so much to help in making this event a success.

The members of the General Raymond G. Davis Chapter are always ready to work with you in serving our Armed Forces.

As ever, it was a great pleasure working with you and your staff.

My very best to you.

Most sincerely,

Robert M. McCubbins
President
Korean War Veterans Association, Inc.
General Raymond G. Davis Chapter
August 20, 2010

Commissioner Pete Wheeler  
Floyd Veterans Memorial Building  
East Tower, Room 970  
Atlanta, Georgia 30334

Dear Commissioner Wheeler:

Thank you so much for participating in our recently concluded 115th annual national convention in Savannah, GA.

Your service is an inspiration to our members, and it was an honor to have you address our group.

Sincerely,

[Signature]

Steve Zeitz  
National Commander

"The Patriotic Voice of America Jewry - over 100 years of Jewish Pride and American Patriotism"
December 3, 2010

The Honorable Pete Wheeler
Commissioner, Georgia Department of Veterans Services
Floyd Veterans Memorial Bldg., Suite E-970
Atlanta, Georgia 30334

Dear Commissioner Wheeler:

On behalf of the Veterans and staff of the Carl Vinson VA Medical Center, please accept my sincere appreciation for your participation in the Brunswick VA Community Based Outpatient Clinic (CBOC) Ribbon Cutting Ceremony held on November 9, 2010. We are honored to serve America’s Heroes – our Veterans – every day and thank you for taking part in our celebration as we expand the services we provide.

The opening of the Brunswick CBOC enables us to better serve Veterans in Glynn County and surrounding areas, providing access closer to where Veterans live and work. Thank you again for supporting our mission and for participating in our celebration.

Sincerely,

[Signature]
John S. Goldman
Director
Office of the Garrison Commander

Mr. Pete Wheeler
Commissioner, Georgia Department of Veterans Service
Floyd Veterans Memorial Building
Atlanta, Georgia 30334-4800

SEP 27 2010

Dear Mr. Wheeler:

Please pass along the enclosed letters of appreciation to your representatives for their support at Fort McPherson’s 35th Annual Retiree Appreciation Day on June 19, 2010.

The information they provided was informative and comprehensive, and contributed significantly to making this year’s Retiree Appreciation Day one of the most successful to date.

Your participation is deeply appreciated by both this command and the Fort McPherson retired community.

Sincerely,

Deborah B. Grays
Colonel, US Army
Commanding

Enclosures
SDVS Directory
SDVS Directory

GEORGIA DEPARTMENT OF VETERANS SERVICE CENTRAL OFFICE
Floyd Veterans Memorial Building, Suite E-966, 2 Martin Luther King, Jr., Atlanta, GA 30334-4800
sdvs.georgia.gov    facebook.com/gavetsvc    twitter.com/gavetsvc

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(open)     Clerk 2
SDVS Directory

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Wallace Brannen  Maint / Hvy Equip Op  wbrannen@vs.state.ga.us  912-654-5398  912654-2963
William C. Tackett  Maint / Hvy Equip Op

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Joel Lowery  Maint / Hvy Equip Op

GEORGIA WAR VETERANS HOME – MILLEDGEVILLE
2249 Vinson Highway, Milledgeville, 31062  gwvh.org

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Hudie Langston  Associate Director  hlangston@uhs-pruitt.com  478-445-4386  478-445-5113
Charolet Medlin  Office Manager  cmedlin@uhs-pruitt.com  888-453-6836  478-445-5190
Verdine Young  Admissions Coord  vyoung@uhs-pruitt.com  478-445-4295  478-445-5583

GEORGIA WAR VETERANS NURSING HOME
1101 15th Street, Augusta, 30901-3196  georgiawarveteranshome.org

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VETERANS EDUCATION & TRAINING DIVISION  (STATE APPROVING AGENCY)
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Lily Snyder  Coordinator  saals@vs.state.ga.us  404-656-2322  404-657-6276
# SDVS Directory

## FIELD OPERATIONS & CLAIMS
Floyd Veterans Memorial Building, Suite E-966, 2 Martin Luther King, Jr., Atlanta, GA 30334-4800

<table>
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<tr>
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<tbody>
<tr>
<td>Tom Cook</td>
<td>Asst Commissioner</td>
<td><a href="mailto:tcook@vs.state.ga.us">tcook@vs.state.ga.us</a></td>
<td>404-656-2305</td>
<td>404-656-7006</td>
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<tr>
<td>Ava Gay-Ingram</td>
<td>Administrative Assistant</td>
<td><a href="mailto:aingram@vs.state.ga.us">aingram@vs.state.ga.us</a></td>
<td>404-656-2305</td>
<td>404-656-7006</td>
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## NORTH GEORGIA REGION
Griffin Field Service Office 883 Memorial Drive, Griffin, 30223

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<tbody>
<tr>
<td>Mike Roby</td>
<td>Regional Manager</td>
<td><a href="mailto:mroby@vs.state.ga.us">mroby@vs.state.ga.us</a></td>
<td>404-401-8943</td>
<td>770-467-6099</td>
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## SOUTH GEORGIA REGION
Valdosta Field Service Office 2841 North Patterson Street, Valdosta, 31602-1938

<table>
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<tbody>
<tr>
<td>Phil Youngblood</td>
<td>Regional Manager</td>
<td><a href="mailto:phil.youngblood@va.gov">phil.youngblood@va.gov</a></td>
<td>229-293-0152</td>
<td>229-259-5583</td>
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## CLAIMS DIVISION
1700 Clairmont Road, Decatur, 30033

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<tr>
<td>Main Office</td>
<td></td>
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<td>404-929-5345</td>
<td>404-929-5347</td>
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<tr>
<td>Dan Cravey</td>
<td>Director</td>
<td><a href="mailto:daniel.cravey@va.gov">daniel.cravey@va.gov</a></td>
<td>404-929-5349</td>
<td>404-929-5347</td>
</tr>
<tr>
<td>Debra Coleman</td>
<td>Administrative Assistant</td>
<td><a href="mailto:debra.l.coleman@va.gov">debra.l.coleman@va.gov</a></td>
<td>404-929-5360</td>
<td>404-929-5347</td>
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<tr>
<td>George Canavaggio</td>
<td>Sr VCAO</td>
<td><a href="mailto:george.canavaggio@va.gov">george.canavaggio@va.gov</a></td>
<td>404-929-5362</td>
<td>404-929-5347</td>
</tr>
<tr>
<td>Mike Noles</td>
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<td><a href="mailto:mike.noles@va.gov">mike.noles@va.gov</a></td>
<td>404-929-5356</td>
<td>404-929-5347</td>
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<tr>
<td>James Reeves</td>
<td>Sr VCAO</td>
<td><a href="mailto:james.reeves2@va.gov">james.reeves2@va.gov</a></td>
<td>404-929-5353</td>
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<tr>
<td>Herb Ward</td>
<td>Sr VCAO</td>
<td><a href="mailto:herbert.ward1@va.gov">herbert.ward1@va.gov</a></td>
<td>404-929-5350</td>
<td>404-929-5347</td>
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<tr>
<td>Neil Slay</td>
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<td><a href="mailto:howard.slay@va.gov">howard.slay@va.gov</a></td>
<td>404-929-5351</td>
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</tr>
<tr>
<td>Joel Willis</td>
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<td><a href="mailto:joel.willis@va.gov">joel.willis@va.gov</a></td>
<td>404-929-5355</td>
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<tr>
<td>Janice Eller</td>
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<td><a href="mailto:janice.eller@va.gov">janice.eller@va.gov</a></td>
<td>404-929-5357</td>
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<tr>
<td>Deborah Jones</td>
<td>VCAO 1</td>
<td><a href="mailto:deborah.jones11@va.gov">deborah.jones11@va.gov</a></td>
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<td>404-929-5358</td>
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<tr>
<td>Deborah Clayton</td>
<td>Secretary 2</td>
<td><a href="mailto:deborah.clayton@va.gov">deborah.clayton@va.gov</a></td>
<td>404-929-5361</td>
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<tr>
<td>Dairelle Shropshire</td>
<td>Secretary 2</td>
<td><a href="mailto:dairelle.shropshire@va.gov">dairelle.shropshire@va.gov</a></td>
<td>404-929-5359</td>
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<tr>
<td>Garner Bracy</td>
<td>Secretary 2</td>
<td><a href="mailto:garner.bracy@va.gov">garner.bracy@va.gov</a></td>
<td>404-929-5358</td>
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## ALBANY (South Region) 1303 West Broad Avenue, Albany, 31707

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<tr>
<td>Sherri Whitfield</td>
<td>Sr VFSO (Office Mgr)</td>
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<td>229-430-1797</td>
<td>229-430-1796</td>
</tr>
<tr>
<td>Milton Hayes</td>
<td>VFSO 1</td>
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<td>229-430-1798</td>
<td>229-430-1796</td>
</tr>
<tr>
<td>Roy Holton</td>
<td>VFSO 1</td>
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<td>229-430-1798</td>
<td>229-430-1796</td>
</tr>
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## AMERICUS (South Region) 510 West Lamar Street, Suite 7, Americus, 31709

<table>
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<tr>
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<tbody>
<tr>
<td>Melissa Ingle</td>
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<td>229-931-2546</td>
<td>229-931-5151</td>
</tr>
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## ATHENS (North Region) 9249 Hwy 29, Suite D, Athens, 30601

<table>
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<tr>
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<tbody>
<tr>
<td>Dale Bell</td>
<td>Sr VFSO (Office Mgr)</td>
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<td>706-369-5630</td>
<td>706-369-5998</td>
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<tr>
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<td>706-369-5631</td>
<td>706-369-5998</td>
</tr>
</tbody>
</table>
## SDVS Directory

### ATLANTA (Asst. Commissioner, FO&C)  County served: Fulton
2 MLK Jr. Drive, Plaza Level, Suite E-367, Atlanta, 30334

<table>
<thead>
<tr>
<th>Name</th>
<th>Position</th>
<th>Email</th>
<th>Phone 1</th>
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<tbody>
<tr>
<td>Lenora Evans</td>
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<td>404-656-5940</td>
<td>404-657-1288</td>
</tr>
<tr>
<td>Fred Daniels</td>
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<td>404-656-5940</td>
<td>404-657-1288</td>
</tr>
</tbody>
</table>

### ATLANTA VA MEDICAL CENTER (Claims)  County served: DeKalb
VA Medical Center, Room 1C204, 1670 Clairmont Road, Decatur, 30033-4004
VA Hospital 404-321-6111 x6357, x6359

<table>
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<tr>
<th>Name</th>
<th>Position</th>
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<tbody>
<tr>
<td>Marilyn Ferguson</td>
<td>Sr VFSO (Office Mgr)</td>
<td><a href="mailto:marilyn.ferguson@va.gov">marilyn.ferguson@va.gov</a></td>
<td>404-728-7611</td>
<td>404-417-2918</td>
</tr>
<tr>
<td>Roderica Stewart</td>
<td>VFSO 1</td>
<td><a href="mailto:roderica.stewart@va.gov">roderica.stewart@va.gov</a></td>
<td>404-728-7611</td>
<td>404-417-2918</td>
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<tr>
<td>Dennis Whitman</td>
<td>VFSO 1</td>
<td><a href="mailto:dennis.whitman@va.gov">dennis.whitman@va.gov</a></td>
<td>404-728-7611</td>
<td>404-417-2918</td>
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### AUGUSTA (North Region)  Counties served: Columbia, Richmond
1101 15th Street, Augusta, 30901-3196

<table>
<thead>
<tr>
<th>Name</th>
<th>Position</th>
<th>Email</th>
<th>Phone 1</th>
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<tbody>
<tr>
<td>Beverly Lloyd</td>
<td>Sr VFSO (Office Mgr)</td>
<td><a href="mailto:blloyd@vs.state.ga.us">blloyd@vs.state.ga.us</a></td>
<td>706-721-4301</td>
<td>706-721-6015</td>
</tr>
<tr>
<td>Robert Smith</td>
<td>VFSO 1</td>
<td><a href="mailto:rksmith@vs.state.ga.us">rksmith@vs.state.ga.us</a></td>
<td>706-721-4302</td>
<td>706-721-6015</td>
</tr>
<tr>
<td>Robert Pollard</td>
<td>VFSO 1</td>
<td><a href="mailto:rpollard@vs.state.ga.us">rpollard@vs.state.ga.us</a></td>
<td>706-721-4302</td>
<td>706-721-6015</td>
</tr>
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### AUGUSTA VA MEDICAL CENTER (North Region)  Counties served: Columbia, Richmond
950 15th Street, Room 2D-105C, PO Box 3692, Augusta, 30914

<table>
<thead>
<tr>
<th>Name</th>
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<tbody>
<tr>
<td>Barbara J. Johnson</td>
<td>VFSO 2 (Office Mgr)</td>
<td><a href="mailto:bjohnson@vs.state.ga.us">bjohnson@vs.state.ga.us</a></td>
<td>706-823-2218/3916</td>
<td>706-823-1768</td>
</tr>
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</table>

### BAINBRIDGE (South Region)  Counties served: Baker, Calhoun, Clay, Decatur, Early, Miller, Quitman, Randolph, Seminole
307 East Broughton Street, Bainbridge, 39817-4003

<table>
<thead>
<tr>
<th>Name</th>
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<tr>
<td>Craig Couturier</td>
<td>Sr VFSO (Office Mgr)</td>
<td><a href="mailto:ccouturier@vs.state.ga.us">ccouturier@vs.state.ga.us</a></td>
<td>229-248-2599</td>
<td>229-243-5362</td>
</tr>
<tr>
<td>Terrie Hurst</td>
<td>VFSO 1</td>
<td><a href="mailto:thrust@vs.state.ga.us">thrust@vs.state.ga.us</a></td>
<td>229-248-2663</td>
<td>229-243-5362</td>
</tr>
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</table>

### BLAIRSVILLE (North Region)  Counties served: Fannin, Rabun, Towns, Union
1294 Hwy 515 East, Blairsville 30512

<table>
<thead>
<tr>
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<th>Email</th>
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<tr>
<td>Robert Spaulding</td>
<td>Sr VFSO (Office Mgr)</td>
<td><a href="mailto:rspaulding@vs.state.ga.us">rspaulding@vs.state.ga.us</a></td>
<td>706-745-6341</td>
<td>706-745-6341</td>
</tr>
<tr>
<td>Jonathan Ledford</td>
<td>VFSO 1</td>
<td><a href="mailto:jledford@vs.state.ga.us">jledford@vs.state.ga.us</a></td>
<td></td>
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### BRUNSWICK (South Region)  Counties served: Camden, Columbus, Glynn, McIntosh
11 Judicial Lane, Suite 203, Brunswick, 31520

<table>
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<tr>
<td>Tina Herring</td>
<td>VFSO 2 (Office Mgr)</td>
<td><a href="mailto:therring@vs.state.ga.us">therring@vs.state.ga.us</a></td>
<td>912-262-2345</td>
<td>912-261-3937</td>
</tr>
<tr>
<td>Mac Bollinger</td>
<td>VFSO 1</td>
<td><a href="mailto:mbollinger@vs.state.ga.us">mbollinger@vs.state.ga.us</a></td>
<td></td>
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### CANTON (North Region)  Counties served: Cherokee, Cobb, Gilmer, Pickens
100 North Street, Suite G-20, Canton, 30114-2779

<table>
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<tr>
<td>Rita Barnhart</td>
<td>Sr VFSO (Office Mgr)</td>
<td><a href="mailto:rbarnhart@cherokeega.com">rbarnhart@cherokeega.com</a></td>
<td>770-720-3538</td>
<td>770-704-2317</td>
</tr>
<tr>
<td>Christopher Modly</td>
<td>VFSO 1</td>
<td><a href="mailto:cmodly@cherokeega.com">cmodly@cherokeega.com</a></td>
<td>770-720-6622</td>
<td>770-704-2317</td>
</tr>
<tr>
<td>Daphne Nicholls</td>
<td>Secretary (P/T)</td>
<td></td>
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### SDVS Directory

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<tr>
<th>Location</th>
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<tr>
<td>CARROLLTON (North Region)</td>
<td>Carroll, Douglas</td>
<td>408 N. White St., Room 601, Carrollton, 30117</td>
<td>OPEN ONLY Wednesday and Thursday – 8 to 4:30</td>
</tr>
<tr>
<td>Billy Robbins VFSO 1</td>
<td></td>
<td><a href="mailto:brobbins@vs.state.ga.us">brobbins@vs.state.ga.us</a> 770-836-6760 770-836-6844</td>
<td></td>
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<tr>
<td>CARTERSVILLE (North Region)</td>
<td>Bartow, Paulding</td>
<td>320 West Cherokee Avenue, Room 105, Cartersville, 30120</td>
<td></td>
</tr>
<tr>
<td>Robert Turner Sr VFSO (Office Mgr)</td>
<td></td>
<td><a href="mailto:rturner@vs.state.ga.us">rturner@vs.state.ga.us</a> 770-387-3746 770-387-4077</td>
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<tr>
<td>Mike Powell VFSO 1</td>
<td></td>
<td><a href="mailto:mpowell@vs.state.ga.us">mpowell@vs.state.ga.us</a> 770-387-3746 770-387-4077</td>
<td></td>
</tr>
<tr>
<td>CEDARTOWN (North Region)</td>
<td>Polk</td>
<td>142 West Avenue, Cedartown, 30125</td>
<td>OPEN ONLY Monday &amp; Friday – 8 to 4:30; Wednesday – 8 to 12</td>
</tr>
<tr>
<td>Stephen Rood (P/T) VFSO 1 (Office Mgr)</td>
<td></td>
<td><a href="mailto:vdubl943@aol.com">vdubl943@aol.com</a> 770-749-2209 770-749-2266</td>
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<tr>
<td>CLARKESVILLE (North Region)</td>
<td>Banks, Habersham, White</td>
<td>451 Roper Drive, Unit C, Clarksville, 30523</td>
<td></td>
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<tr>
<td>William Tucker Sr VFSO (Office Mgr)</td>
<td></td>
<td><a href="mailto:wtucker@vs.state.ga.us">wtucker@vs.state.ga.us</a> 706-754-4316 706-754-9185</td>
<td></td>
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<tr>
<td>Randy Woodie VFSO 1</td>
<td></td>
<td><a href="mailto:awoodie@vs.state.ga.us">awoodie@vs.state.ga.us</a> 706-754-4316 706-754-9185</td>
<td></td>
</tr>
<tr>
<td>COLUMBUS (South Region)</td>
<td>Chattahoochee, Muscogee, Stewart</td>
<td>1520 3rd Avenue, Suite 5, Columbus, 31901</td>
<td></td>
</tr>
<tr>
<td>Lionel Haynes Sr VFSO (Office Mgr)</td>
<td></td>
<td><a href="mailto:lhaynes@vs.state.ga.us">lhaynes@vs.state.ga.us</a> 706-649-1264 706-649-1726</td>
<td></td>
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<tr>
<td>David Floyd VFSO 1</td>
<td></td>
<td><a href="mailto:dfloyd@vs.state.ga.us">dfloyd@vs.state.ga.us</a> 706-649-1264 706-649-1726</td>
<td></td>
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<tr>
<td>Cynthia Gilyard VFSO 1</td>
<td></td>
<td><a href="mailto:cgilyard@vs.state.ga.us">cgilyard@vs.state.ga.us</a> 706-649-1264 706-649-1726</td>
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<tr>
<td>CONYERS (North Region)</td>
<td>Newton, Rockdale, Walton</td>
<td>983 Taylor Street, Conyers, 30012</td>
<td></td>
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<tr>
<td>Tommy Clack Sr VFSO (Office Mgr)</td>
<td></td>
<td><a href="mailto:tclack@vs.state.ga.us">tclack@vs.state.ga.us</a> 770-388-5075 770-785-6868</td>
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<tr>
<td>Mylene Brett VFSO 2</td>
<td></td>
<td><a href="mailto:mbrett@vs.state.ga.us">mbrett@vs.state.ga.us</a> 770-388-5075 770-785-6868</td>
<td></td>
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<tr>
<td>CORDELE (South Region)</td>
<td>Crisp, Dooly, Wilcox</td>
<td>210 7th Street South, Room 204, Cordele 31015</td>
<td></td>
</tr>
<tr>
<td>David Foster VFSO 1</td>
<td></td>
<td><a href="mailto:david.foster@crispcounty.com">david.foster@crispcounty.com</a> 229-276-2366 229-276-2734</td>
<td></td>
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<tr>
<td>DALTON (North Region)</td>
<td>Catoosa, Murray, Whitfield</td>
<td>305 Point North Place, Suite 7, Dalton, 30722-1104</td>
<td></td>
</tr>
<tr>
<td>Judy Johnson Sr VFSO (Office Mgr)</td>
<td></td>
<td><a href="mailto:jjohnson@vs.state.ga.us">jjohnson@vs.state.ga.us</a> 706-272-2355 706-272-2335</td>
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<tr>
<td>Kelly Johnson VFSO 1</td>
<td></td>
<td><a href="mailto:kjohnson@vs.state.ga.us">kjohnson@vs.state.ga.us</a> 706-272-2355 706-272-2335</td>
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<tr>
<td>Hugh Downey VFSO 1</td>
<td></td>
<td><a href="mailto:hdowney@vs.state.ga.us">hdowney@vs.state.ga.us</a> 706-272-2355 706-272-2335</td>
<td></td>
</tr>
</tbody>
</table>
SDVS Directory

DUBLIN (South Region)  Counties served: Johnson, Laurens, Treutlen
Carl Vinson VAMC, Room 124-6, Ward 6A, 1826 Veterans Blvd., Dublin, 31021-3699

Cynthia M. Cooper VFSO 1 (Office Mgr)  cynthia.cooper3@va.gov  478-272-4266  478-274-7802
Christin Brown  VFSO 1  christin.brown@va.gov  478-272-4266  478-274-7802

EASTMAN (South Region)  Counties served: Bleckley, Dodge, Pulaski
636 Oak Street SE, Eastman, 31023
(open)  VFSO 1 (Office Mgr)  478-374-6977  478-374-6551

ELBERTON (North Region)  County served: Elbert
Elbert County Office Complex, 45 Forest Avenue, Elberton, 30635

Charles Hopkins  VFSO 1 (Office Mgr)  chopkins@vs.state.ga.us  706-213-2040  706-213-2094

GAINESVILLE (North Region)  Counties served: Dawson, Forsyth, Gwinnett, Hall, Lumpkin
311 Green Street NW, Room 405, Gainesville, 30501-6060

Harry Evans  Sr VFSO (Office Mgr)  hevans@vs.state.ga.us  770-531-6060  770-531-6061
Cynthia Hayes  VFSO 1  chayes@vs.state.ga.us  770-531-6060  770-531-6061

GLENNVILLE (South Region)  Counties served: Bryan, Liberty, Long, Tattnall, Wayne
8819 US Hwy 301, Glennville, 30427

Tonya Malpass Sr VFSO (Office Mgr)  tmalpass@vs.state.ga.us  912-654-5159 x227  912-654-2963
(open)  VFSO 1

GREENSBORO (North Region)  County served: Greene
113 N. Main St., Suite 117, Greensboro, 30642 OPEN ONLY Tuesday and Friday – 8 to 4:30

Sandra Mauldin VFSO 1 P/T  smauldin@vs.state.ga.us  706-453-7455  706-453-9816

GRIFFIN (North Region)  Counties served: Butts, Fayette, Henry, Pike, Spalding, Talbot
883 Memorial Drive, Griffin, 30223

Artis Robinson Sr VFSO (Office Mgr)  arobinson@vs.state.ga.us  770-412-4074  770-467-6099
Willie Miles  VFSO 1  wmiles@vs.state.ga.us  770-412-4023  770-467-6099

HARTWELL (North Region)  County served: Hart
185 West Franklin Street, Courthouse Annex, Room 5, Hartwell, 30643-1594

Mike Partlow  VFSO 2 (Office Mgr)  mpartlow@vs.state.ga.us  706-376-4461  706-856-2737

LAFAYETTE (North Region)  Counties served: Chattooga, Dade, Walker
Judiciary Annex, 108-E Villanow Street, LaFayette, 30728-2519

Terry Roberson  VFSO 1 (Office Mgr)  troberson@vs.state.ga.us  706-638-5544  706-639-2046
# SDVS Directory

<table>
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<tr>
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<tr>
<td>LAGRANGE (North Region)</td>
<td>Harris, Heard, Meriwether, Troup</td>
<td>2170 West Point Road, Suite 35, LaGrange, 30240</td>
<td><a href="mailto:mhudson@vs.state.ga.us">mhudson@vs.state.ga.us</a> 706-845-4095 706-845-4485</td>
<td><a href="mailto:shorton@vs.state.ga.us">shorton@vs.state.ga.us</a> 706-845-4095 706-845-4485</td>
</tr>
<tr>
<td>LYONS (South Region)</td>
<td>Montgomery, Toombs</td>
<td>126 West Grady Avenue, Lyons, 30436</td>
<td><a href="mailto:ahayes@vs.state.ga.us">ahayes@vs.state.ga.us</a> 912-526-8860 912-526-4285</td>
<td></td>
</tr>
<tr>
<td>MACON (North Region)</td>
<td>Bibb, Crawford, Jasper, Jones, Lamar, Monroe, Twiggs</td>
<td>653 Second Street, Room 203, Macon, 31201-2817</td>
<td><a href="mailto:rfreeman@vs.state.ga.us">rfreeman@vs.state.ga.us</a> 478-751-3186 478-751-6594</td>
<td><a href="mailto:triley@vs.state.ga.us">triley@vs.state.ga.us</a> 478-751-3187 478-751-6594</td>
</tr>
<tr>
<td>MCRAE (South Region)</td>
<td>Appling, Coffee, Jeff Davis, Telfair, Wheeler</td>
<td>63 West Oak Street, McRae, 31055</td>
<td><a href="mailto:lbryant@vs.state.ga.us">lbryant@vs.state.ga.us</a> 229-868-6391 229-868-4972</td>
<td></td>
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<tr>
<td>MOULTRIE (South Region)</td>
<td>Colquitt, Mitchell</td>
<td>101 East Central Avenue, Room 127, Moultrie, 31768</td>
<td><a href="mailto:awelter@vs.state.ga.us">awelter@vs.state.ga.us</a> 229-891-7135 229-891-7098</td>
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<tr>
<td>NEWNAN (North Region)</td>
<td>Coweta, Taylor</td>
<td>22 East Broad Street, Room 119, Newnan, 30264</td>
<td><a href="mailto:kmills@vs.state.ga.us">kmills@vs.state.ga.us</a> 770-254-7260 770-254-7339</td>
<td><a href="mailto:brobbins@vs.state.ga.us">brobbins@vs.state.ga.us</a> 770-836-6844 770-254-7339</td>
</tr>
<tr>
<td>ROME (North Region)</td>
<td>Floyd, Gordon, Haralson</td>
<td>201 Calhoun Avenue, Rome, 30161</td>
<td><a href="mailto:smecord@vs.state.ga.us">smecord@vs.state.ga.us</a> 706-295-6026 706-802-5520</td>
<td><a href="mailto:bhunter@vs.state.ga.us">bhunter@vs.state.ga.us</a> 706-295-6280 706-802-5520</td>
</tr>
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</table>
SAVANNAH (South Region)  County served: Chatham
Savannah VA Outpatient Clinic, 325 W. Montgomery Cross Roads, Savannah, 31406-3309

Jewel Middleton  Sr VFSO (Office Mgr)  jewel.middleton-james@va.gov  912-920-0214 x2194  912-921-2016
Tisa Davis  VFSO 1  philippa.davis@va.gov  912-920-0214 x2193
Jacqueline Johnson  VFSO 1  jacqueline.johnson@va.gov  912-920-0214 x2191

STATESBORO (Asst. Commissioner, FO&C)  Counties served: Bulloch, Candler, Effingham, Evans, Jenkins, Screven
3A West Altman Street, Statesboro, 30458

Liz Hunnicutt  VFSO 2 (Office Mgr)  lhunnicutt@vs.state.ga.us  912-871-1104  912-871-1270

ST. MARYS COMMUNITY BASED OUTPATIENT CLINIC  (South Region)
205 Lakeshore Point, St. Marys, 31558  OPEN ONLY Thursday – 9 to 3:30

Tina Herring  VFSO 2 (Office Mgr)  therring@vs.state.ga.us  912-510-3440  912-510-3426

SWAINSBORO (Asst. Commissioner, FO&C)  County served: Emanuel
Emanuel County Office Building, 101 North Main Street, Room 3, Swainsboro, 30401

Tessa Gilmore  VFSO 1 (Office Mgr)  tgilmore@vs.state.ga.us  478-289-2617  478-289-2704

THOMASTON (North Region)  County served: Upson
250 E. Lee St., Govt Admin Annex, Thomaston

Ken Mills  Sr VFSO (Office Mgr)  kgmills2@juno.com  706-646-6035

THOMASVILLE (South Region)  Counties served: Grady, Thomas
101 South Broad Street, Thomasville, 31792

Larry Price  Sr VFSO (Office Mgr)  jprice@vs.state.ga.us  229-225-4050  229-227-2418

TIFTON (South Region)  Counties served: Ben Hill, Irwin, Tift, Turner
222 Chesnutt Avenue, Tifton, 31793-0534

James Bolduc  VFSO 2 (Office Mgr)  jbolduc@vs.state.ga.us  229-386-3856  229-391-6956
(open)

TOCCOA (North Region)  Counties served: Franklin, Stephens
Courthouse Annex, Room 104, 12 W. Tugalo St.

William Tucker  Sr VFSO (Office Mgr)  wtucker@vs.state.ga.us  706-282-4525  706-282-4800

VALDOSTA (South Region)  Counties served: Berrien, Brooks, Cook, Echols, Lanier, Lowndes
2841 North Patterson Street, Valdosta, 31602-1938

Ed Kent  Sr VFSO (Office Mgr)  james.kent3@va.gov  229-333-2178  229-259-5583
Janet S. Pajerowski  VFSO 1  janet.pajerowski2@va.gov  229-333-2178  229-259-5583
SDVS Directory

WARNER ROBINS (South Region) Counties served: Houston, Peach
City Hall, Room 20, 700 Watson Boulevard, Warner Robins, 31093-3414

Vincent Pritchett Sr VFSO (Office Mgr) vpritchett@vs.state.ga.us 478-929-1126 478-929-1124

WASHINGTON (North Region) Counties served: Glascock, Jefferson, Lincoln, McDuffie, Morgan, Taliaferro, War, Wilkes
104 East Liberty Street, Washington, 30673-1422

Perry Morgan Sr VFSO (Office Mgr) gmorgan@vs.state.ga.us 706-678-2821 706-678-3144
Jan Callaway VFSO 2 jcallaway@vs.state.ga.us

WAYCROSS (South Region) Counties served: Atkinson, Bacon, Brantley, Charlton, Clinch, Pierce, Ware
415 Lott Street, Waycross

Pamela Naylor VFSO 2 (Office Mgr) pnaylor@vs.state.ga.us 912-285-6340 912-285-6341
Open VFSO 1

WAYNESBORO (North Region) County served: Burke
Burke County Office Park, Room 107, 715 West 6th Street, Waynesboro, 30830-0093

Carol Crawford VFSO 2 (Office Mgr) ccrawford@vs.state.ga.us 706-554-3874 706-554-4496

VA Contacts

U.S. DEPARTMENT OF VETERANS AFFAIRS va.gov facebook.com/veteransaffairs twitter.com/deptvetaffairs

VA Regional Office – Atlanta 1700 Clairmont Road, Decatur, 30033 800-827-1000
VA Medical Center – Atlanta 1670 Clairmont Road, Decatur, 30033 404-321-6111

Beneficiaries in Receipt of Pension Benefits 877-294-6380
Children of Women Vietnam Veterans (CWVV) 877-345-8179
Civilian Health and Medical Program of the Department of Veterans Affairs (CHAMPVA) 800-733-8387
Debt Management Center (Collection of Non-Medical Debts) 800-827-0648
Direct Deposit 877-838-2778
Education 888-442-4551
Foreign Medical Program (FMP) 888-820-1756
Headstones and Markers (Status Check Only) 800-697-9947
Health Care 877-222-8387
Health Billing 866-393-9132
Home Loans 888-768-2132
Income Verification and Means Testing 800-929-8387
Life Insurance: Service Members and Veterans Group Life Insurance Program 800-419-1473
Life Insurance: All Other VA Life Insurance Programs 800-669-8477
Meds by Mail 866-229-7389
Special Issues: Gulf War/Agent Orange/Project Shad/Mustard Agents/Lewisite/Ionizing Radiation 800-749-8387
Spina Bifida Health Care Program 888-820-1756
Telecommunication Device for Deaf (TDD) 800-829-4833
Veterans Crisis Hotline 800-273-TALK

NOTE: Listings for VA medical facilities in Georgia are listed inside the back cover of this publication.
<table>
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<td>704</td>
<td>$ 4,394</td>
<td>$ 1,795</td>
<td>-</td>
<td>$ 149</td>
</tr>
<tr>
<td>WORTH</td>
<td>2,293</td>
<td>$ 7,493</td>
<td>$ 3,995</td>
<td>-</td>
<td>$ 334</td>
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<tr>
<td>County/Congressional District</td>
<td>Veteran Population*</td>
<td>Total Expenditure</td>
<td>Compensation &amp; Pension</td>
<td>Construction</td>
<td>Education &amp; Vocational Rehabilitation/Employment</td>
</tr>
<tr>
<td>------------------------------</td>
<td>---------------------</td>
<td>-------------------</td>
<td>-----------------------</td>
<td>-------------</td>
<td>-----------------------------------------------</td>
</tr>
<tr>
<td>CONG. DIST (01)</td>
<td>71,372</td>
<td>$336,162</td>
<td>$183,948</td>
<td>-</td>
<td>$42,504</td>
</tr>
<tr>
<td>CONG. DIST (02)</td>
<td>57,925</td>
<td>$290,417</td>
<td>$163,032</td>
<td>-</td>
<td>$20,764</td>
</tr>
<tr>
<td>CONG. DIST (03)</td>
<td>73,902</td>
<td>$321,513</td>
<td>$201,968</td>
<td>2,582</td>
<td>$32,797</td>
</tr>
<tr>
<td>CONG. DIST (04)</td>
<td>46,360</td>
<td>$312,601</td>
<td>$93,952</td>
<td>341</td>
<td>$20,515</td>
</tr>
<tr>
<td>CONG. DIST (05)</td>
<td>39,564</td>
<td>$226,661</td>
<td>$75,454</td>
<td>11,324</td>
<td>$22,402</td>
</tr>
<tr>
<td>CONG. DIST (06)</td>
<td>53,156</td>
<td>$111,363</td>
<td>$60,495</td>
<td>11</td>
<td>$14,628</td>
</tr>
<tr>
<td>CONG. DIST (07)</td>
<td>56,224</td>
<td>$169,833</td>
<td>$90,061</td>
<td>2</td>
<td>$19,729</td>
</tr>
<tr>
<td>CONG. DIST (08)</td>
<td>60,389</td>
<td>$353,674</td>
<td>$167,186</td>
<td>-</td>
<td>$26,970</td>
</tr>
<tr>
<td>CONG. DIST (09)</td>
<td>62,345</td>
<td>$179,111</td>
<td>$103,355</td>
<td>92</td>
<td>$11,138</td>
</tr>
<tr>
<td>CONG. DIST (10)</td>
<td>63,247</td>
<td>$331,785</td>
<td>$170,972</td>
<td>-</td>
<td>$27,857</td>
</tr>
<tr>
<td>CONG. DIST (11)</td>
<td>61,080</td>
<td>$180,549</td>
<td>$104,805</td>
<td>-</td>
<td>$19,648</td>
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<tr>
<td>CONG. DIST (12)</td>
<td>61,413</td>
<td>$407,751</td>
<td>$174,469</td>
<td>239</td>
<td>$79,733</td>
</tr>
<tr>
<td>CONG. DIST (13)</td>
<td>66,882</td>
<td>$260,320</td>
<td>$133,246</td>
<td>1,353</td>
<td>$32,966</td>
</tr>
</tbody>
</table>

**Notes:**
* Veteran population estimates, as of September 30, 2010, are produced by the VA Office of the Actuary (VAPOP 2007).
# Prior to FY 08, "Loan Guaranty" expenditures were included in the Education & Vocational Rehabilitation and Employment (E&VRE) programs. Currently, all "Loan Guaranty" expenditures are attributed to Travis, TX, where all Loan Guaranty payments are processed. VA will continue to improve data collection for future GDX reports to better distribute loan expenditures at the state, county and congressional district levels.
** Unique patients are patients who received treatment at a VA health care facility. Data are provided by the Allocation Resource Center (ARC).

**Expenditure data sources:** Federal Assistance Awards Data System (FAADS) for Compensation & Pension (CP) and Education and Vocational Rehabilitation and Employment (E&VRE) Benefits; Veterans Benefits Administration Insurance Center for the insurance costs; the VA Financial Management System (FMS) for Construction, Medical Research, General Operating Expenses, and certain CP and Readjustment data; and the Allocation Resource Center (ARC) for Medical Care costs.

1. Expenditures are rounded to the nearest thousand dollars. For example, $500 to $1,000 are rounded to $1; $0 to $499 are rounded to $0; and "$ - = 0 or no expenditures.

2. The Compensation & Pension expenditures include dollars for the following programs: Veterans' compensation for service-connected disability; dependency and indemnity compensation for service-connected deaths; Veterans' pension for non-service-connected disabilities; and burial and other benefits to veterans and their survivors.

3. Medical Care expenditures include dollars for medical services, medical administration, facility maintenance, educational support, research support, and other overhead items. Medical Care expenditures do not include dollars for construction or other non-medical support.

4. Medical Care expenditures are based on where patients live instead of where care is delivered.
VA Medical System

Medical Centers

Atlanta VA Medical Center
1670 Clairmont Road, Decatur, GA 30033
404-321-6111 or 800-944-9726
SDVS Field Office: 404-728-7611

Charlie Norwood VA Medical Center
1 Freedom Way, Augusta, GA 30904
706-733-0188 or 800-836-5561
SDVS Field Office: 706-823-2218

Carl Vinson VA Medical Center
1826 Veterans Blvd., Dublin, GA 31021
478-272-1210 or 800-595-5229
SDVS Field Office: 478-272-4266

Vet Centers

Atlanta
1440 Dutch Valley Place, Suite 1100, Box 55
Phone: 404-347-7264

Lawrenceville
930 River Centre Place
Phone: 770-963-1809

Macon
750 Riverside Drive
Phone: 478-477-3813

Marietta
40 Dodd St., Suite 700,
Phone: 678-290-0772

Savannah
308-A Commercial Drive
Phone: 912-652-4097

Health Clinics

526 W. Broad Ave., Albany, GA 31701
Phone: 229-446-9000

9249 Highway 29 South, Suite A, Athens, GA 30601
Phone: 706-227-4534

755 Commerce Drive, Decatur, GA 30030
Phone: 404-417-5200

1310 13th Ave., Columbus, GA 31906
Phone: 706-257-7200

175 Medical Blvd., Stockbridge, GA 30281
Phone: 404-329-2222

39-A Oak Hill Ct., Newnan, GA 30265
Phone: 404-329-2222

311 Munday Mill Road, Rome, GA 30161
Phone: 404-321-6111, x2600

VA Medical System

526 W. Broad Ave., Albany, GA 31701
Phone: 229-446-9000
9249 Highway 29 South, Suite A, Athens, GA 30601
Phone: 706-227-4534
2041 Mesa Valley Way, Austell, GA 30082
Phone: 404-417-1760
1294 Highway 515 East, Suite 100, Blairsville, GA 30511
Phone: 912-261-2355; SDVS Field Office: 912-285-6340

175 Medical Blvd., Stockbridge, GA 30281
Phone: 404-329-2222
39-A Oak Hill Ct., Newnan, GA 30265
Phone: 404-329-2222
3931 Munday Mill Road, Oakwood, GA 30566
Phone: 404-728-8210
2370 S. Houston Lake Road, Perry, GA 31047
Phone: 478-224-1309

Veterans Crisis Hotline: 800-273-TALK