

Georgia Department of Veterans Service



2013 Annual Report

Pete Wheeler, Commissioner

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About the Photo:





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COMMISSIONER
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April 15, 2014

Governor Nathan Deal
Members of the General Assembly
Members of the Veterans Service Board
Citizens of the State of Georgia

Greetings:

Section 38-4-11 of the Code of Georgia reads:

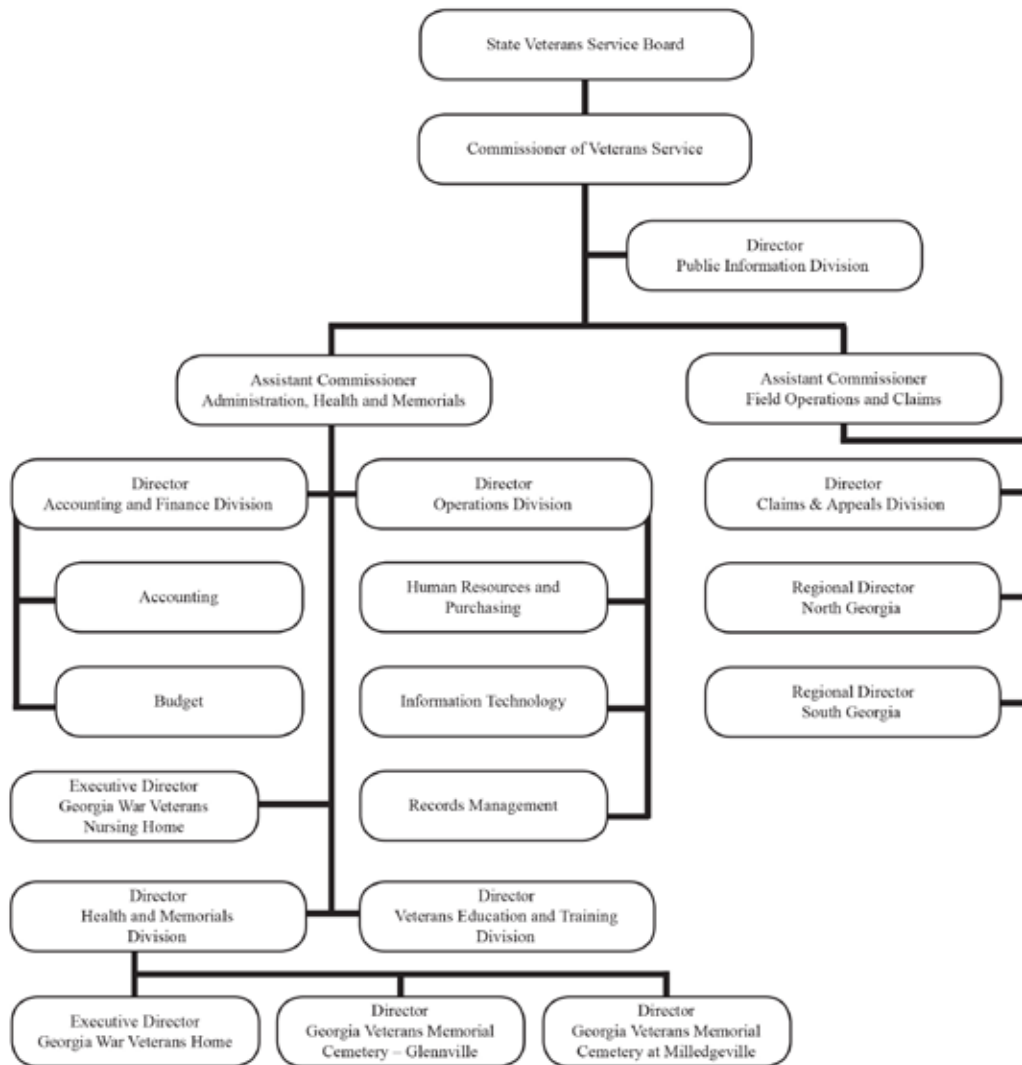
"The Commissioner of Veterans Service shall furnish to the Governor, the members of the General Assembly, the Veterans Service Board, veterans' organizations and the public generally an annual report with reference to claims presented on behalf of veterans of this state, concerning veterans aided under federal, state, or local legislation, and to otherwise report activities and accomplishments of the Department of Veterans Service."

In compliance with the above section, I have the honor to present herewith the Annual Report of the Department of Veterans Service for the year 2013.

Respectfully submitted,


PETE WHEELER
Commissioner

DEPARTMENT ORGANIZATION



MISSIONS:

TO ASSIST GEORGIA'S 774,000+ VETERANS WITH BENEFITS CLAIMS TO OBTAIN COMPENSATION, PENSION AND SERVICES FROM THE U.S. DEPARTMENT OF VETERANS AFFAIRS (VA).

TO PROVIDE NURSING CARE TO VETERAN PATIENTS AT THE AUGUSTA AND MILLEDGEVILLE STATE VETERANS HOMES.

TO PROVIDE MEMORIAL BENEFITS TO GEORGIA'S VETERANS WHO SERVED FAITHFULLY AND HONORABLY IN THE ARMED FORCES OF OUR NATION AND TO THEIR FAMILIES AT THE GLENNVILLE AND MILLEDGEVILLE STATE VETERANS CEMETERIES THAT ARE SHRINES TO THE MEMORY OF OUR STATE'S HEROES.

VISION:

WE WILL PROVIDE THE HIGHEST QUALITY ASSISTANCE TO GEORGIA'S VETERANS TO AID THEM IN OBTAINING ALL THE BENEFITS FROM THE FEDERAL AND STATE GOVERNMENTS TO WHICH THEY ARE ENTITLED.

WE WILL PROVIDE THE HIGHEST QUALITY NURSING HOME SERVICES TO GEORGIA'S VETERAN PATIENTS, AS JUDGED BY VA SURVEYS, STATE INSPECTIONS AND OTHER ACCREDITING AGENCIES.

WE WILL PROVIDE SHRINE STANDARD SERVICES AT GEORGIA'S STATE VETERANS CEMETERIES TO MEMORIALIZE OUR STATE'S FALLEN AND DECEASED HEROES WHO FAITHFULLY AND HONORABLY SERVED IN THE ARMED FORCES.

VALUES:

WE VALUE THE SERVICE GEORGIA'S VETERANS HAVE PROVIDED TO OUR NATION AND OUR STATE IN THE ARMED FORCES OF OUR NATION AND THE FREEDOMS WE ALL ENJOY BECAUSE OF THAT SERVICE.

WE VALUE THE ONGOING PARTNERSHIP OUR STATE HAS WITH THE VA TO PROVIDE ASSISTANCE AND SERVICE TO GEORGIA'S VETERANS AND THEIR FAMILIES.



VETERANS SERVICE BOARD

The Constitution of the State of Georgia specifies the State Board of Veterans Service be composed of seven members. By law each member must be a veteran of the Armed Forces of the United States and must have served honorably during wartime.

The Governor appoints members who are subject to approval by the State Senate. Board members' terms are staggered and are for seven years. From its membership, the Board annually elects a chairman, vice-chairman, and secretary. Every four years the Board elects a Commissioner, through whom it controls the overall policy of the Department of Veterans Service.



From left: Shawn Hanley; Philip G. Youngblood; Ray Hendrix; Commissioner Wheeler; Fred T. Fincher, Sr.; Pat Phillips; James K. Hussey, Jr. ; Charles Edward "Eddie" Whitted

2013 BOARD MEMBERS

BOARD MEMBER

RAY HENDRIX
PAT PHILLIPS
PHILIP G. YOUNGBLOOD
FRED T. FINCHER, SR.
SHAWN HANLEY
JAMES K. HUSSEY, JR.
CHARLES EDWARD "EDDIE" WHITTED

POSITION

CHAIRMAN
VICE CHAIRMAN
SECRETARY
MEMBER
MEMBER
MEMBER
MEMBER

DISTRICT

STATESBORO
BLAIRSVILLE
QUITMAN
LAGRANGE
ATLANTA
APPLING
BLACKSHEAR

GEORGIA DEPARTMENT OF VETERANS SERVICE

Serving Those Who Served

The mission of the Department of Veterans Service is to serve the 774,000+ veterans residing in Georgia, their dependents and survivors in all matters pertaining to veterans benefits.

This responsibility falls into two basic tasks: informing veterans and their families about veterans benefits; and directly assisting and advising veterans and their families in securing the benefits to which they are entitled.

To support these missions, the department maintains a claims division, field offices, two veterans nursing homes, two veterans cemeteries, and a public information division.

The Claims Division's mission is to process claims and appeals of Georgia veterans.

The Field Offices, located throughout the state, provide direct assistance to veterans at the local level. The department representatives provide counsel and assist veterans in gathering the documents and information required to support their claims.

The veterans nursing homes provide skilled nursing care to Georgia's war veterans who need those services.

The veterans cemeteries provide final resting places for Georgia's veterans and their spouses and serve as shrines to their memory and their service to our nation.

The Public Information Division's mission is to keep Georgia veterans informed about these issues.

The uninformed may be prone to use the phrase "duplication of effort" when referring to the functions of the Department of Veterans Service and the U.S.

Department of Veterans Affairs; nothing could be further from the truth.

To a veteran seeking benefits from the VA, the role played by the Department of Veterans Service might be compared to that of an attorney representing a client in court.

The necessity for personal assistance in filing and pursuing claims and in maintaining a continuing information program results from the legal principle that veterans benefits are not awarded automatically – all must be applied for.

The VA pays a veteran exactly what he or she applies for when they are entitled, and no more. The aim of the Department of Veterans Service is to obtain for a veteran or dependents the benefits to which they are entitled, to tell

them when they are entitled, and to assist them in gathering and preparing evidence needed to justify a claim and prove their entitlement.

The advancing age of Korean and Vietnam War veterans, and the frequent changes that occur in veterans benefits legislation, will necessitate the continuance of a variety of veterans programs in the years ahead.

As Congress continues to seek ways to reduce the deficit, veterans benefits will continue to be in a state of flux.

This means veterans will continue to need assistance in interpreting the changes and determining how they impact their personal situation.



GEORGIA DEPARTMENT OF VETERANS SERVICE

Department Functions

Effectuate and carry out the laws of the state pertaining to veterans.

Inform veterans, their dependents, and survivors as to their rights and benefits under federal and state legislation, or local ordinances.

Assist veterans, their dependents, and their beneficiaries in the preparation, presentation, proof, and establishment of such claims, privileges, rights and other benefits accruing to them under federal, state, and local laws.

Report any evidence of incompetence, dishonesty, or negligence on the part of any employee dealing with veterans' affairs.

Promote and protect the rights of Georgia's veterans under federal and state law.

Apply for and accept gifts, grants, and other contributions from the federal government or from any other governmental units.

Construct and operate nursing homes and personal care homes for the benefit of eligible war veterans.

Construct and operate state veterans cemeteries for the benefit of eligible veterans and their dependents.

Advise the Governor, the Board of Veterans Service, and the General Assembly as to needed veterans' legislation.

DIVISIONS

Claims and Appeals
Veterans Education and Training
Public Information
50 Field Service Offices
2 Veterans Memorial Cemeteries
2 Veterans Nursing Homes

Maintain files on all veterans who have filed claims for veterans' benefit through the department.

Conduct educational programs by personal appearances before veterans' organizations, service clubs, fraternal groups and other such organizations so as to acquaint the public generally with the work of the department.

Make representatives of the department available throughout the state to assist all veterans, their dependents, and survivors in preparing and filing claims for benefits and to acquaint them with all legal rights and privileges.

Cooperate with all national, state, and local governmental and private agencies, securing or offering services or any benefits to veterans and their dependents.

Assist and cooperate with all veterans' organizations in their work.

As State Approving Authority, enter into contracts with the federal government for the qualifications, approval, certification, and supervision of educational institutions and training establishments applying for or participating in federal programs for educating and training veterans.

Assist other states in securing evidence for claims.

Promote enlargement and improvement of VA hospital facilities in the state.

Sponsor observance of Veterans Day in the state.

Certify eligibility for veterans' drivers licenses and honorary drivers' license.

Certify eligibility for disabled veterans' discount at Department of Natural Resources facilities.

Issue Certificates of Exemption from payment of business license tax to qualified veterans.

Assist qualified veterans in obtaining honorary hunting and fishing licenses.

Assist in obtaining special motor vehicle license plates for certain veterans: Medal of Honor and Purple Heart recipients, former prisoners-of-war, handicapped and disabled veterans, and retired military personnel.



VETERANS EDUCATION AND TRAINING

State Approving Agency

By law, the Georgia Department of Veterans Service is designated as the State Approving Agency, responsible for approving and supervising all institutions and establishments in Georgia, which offer education and training under the provisions of the Veterans Educational Assistance Program.

The State Approving Agency (SAA) has the function of ensuring that approved institutions and establishments meet and maintain acceptable standards so that eligible persons who attend may receive educational assistance from the U.S. Department of Veterans Affairs.

This includes all public and private schools and all establishments offering apprenticeship and other on-the-job training. The satisfactory performance of these duties requires extensive knowledge in education administration and understanding the laws and regulations that govern and control the Veterans Educational Assistance Program.

Georgia veterans enrolled in college degree and professional programs, technical career programs, vocational programs, to include flight training and on-the-job training programs exceeded 26,092 during 2013.

The Montgomery GI Bill education program, initiated in 1985, remains a great success. This program expanded the education benefits program to include vocational, technical, flight, correspondence, and apprenticeship training for reservists and veterans.

“The Post-9/11 Veterans Education Assistance Act of 2008,” the newest education benefit program expanded the benefits available to certain service members and veterans with active duty military service after September 11, 2001. This GI Bill program was implemented on August 1, 2009. More than 17,200 Georgia veterans used this GI Bill during 2013.

Congress passed the Post 9/11 Veterans Educational Assistance Improvements Act of 2010 and it was signed by the president. This bill makes significant improvements such as adding OJT/

Apprenticeship and Non-College degree schools, Vocational schools and Flight schools to what is covered under the Post 9/11 GI Bill. The changes were effective October 1, 2011.

This new GI Bill has been described as “the most comprehensive education benefits package since the original GI Bill was signed into law in 1944.” For veterans qualified at the 100% tier, the program pays tuition and fees, a housing allowance, and a book stipend.

The Department of Defense has approved a “Transferability of Education Benefits” option for the Post – 9/11 GI Bill. This is a DOD retention program requiring active duty veterans to commit to a four year extension to their six or more year active duty commitment. DOD eligibility requirements must be met.

In 2013, the approval of educational institutions and training establishments for the education of Georgia veterans resulted in the processing of 6,460 individual actions in the approval, re-approval, withdrawal and compliance survey process. The State Approving Agency also conducted regular inspection visits to ensure that approval criteria and schools’ standards of progress are being followed as prescribed by law. The SAA began conducting compliance survey inspections in FY 2013 using VA standards.

During 2013, personnel assigned to the Veterans Educational and Training Division conducted about 193235 visits for the purpose of approval, re-approval, inspection and compliance surveys. Currently, the department monitors more than 1,576 educational institutions and training establishments.

In 2013, GDVS continued to expand opportunities for Georgia veterans to receive their Education Benefits while enrolled in approved On-The-Job Training (OJT) and Apprenticeship programs. For more information on all GI Bill programs go to: www.benefits.va.gov/gibill.



PUBLIC INFORMATION DIVISION

The Public Information Division collects, evaluates, and disseminates information to veterans regarding benefits changes in laws, and proper procedures to be followed in the filing of claims.

When appropriate, the division mails news and information releases concerning veterans affairs to newspapers, radio and television stations throughout Georgia.

The releases are used to inform veterans about the latest changes regarding veterans affairs and to provide information on the status of proposed or pending legislation which may affect them.

Field personnel promote the department and the services it provides by their frequent contacts with the news media in their respective areas.

Public speaking forums are an important ingredient of the department's overall information program. All department personnel are encouraged to accept speaking engagements at meetings of veterans organizations and civic clubs. These personal appearances provide excellent opportunities for telling the veterans benefits story. Department personnel also participate in local radio talk shows and make presentations at local schools.

The Public Information Division compiles, edits, and publishes a series of pamphlets explaining in detail the various benefits available to veterans, their dependents, and survivors. These pamphlets are updated as changes occur in laws, regulations, or

benefits.

Through an aggressive internal communication program, the Division keeps the field offices informed about changes in the law and policy interpretations that impact veterans.

The Public Information Division maintains the department's online presence, including its website and several social media channels.

Veterans, their families, and all others interested in veteran-related news are encouraged to follow @gavetsvc on Twitter, where the department is leveraging the social media service to share the latest

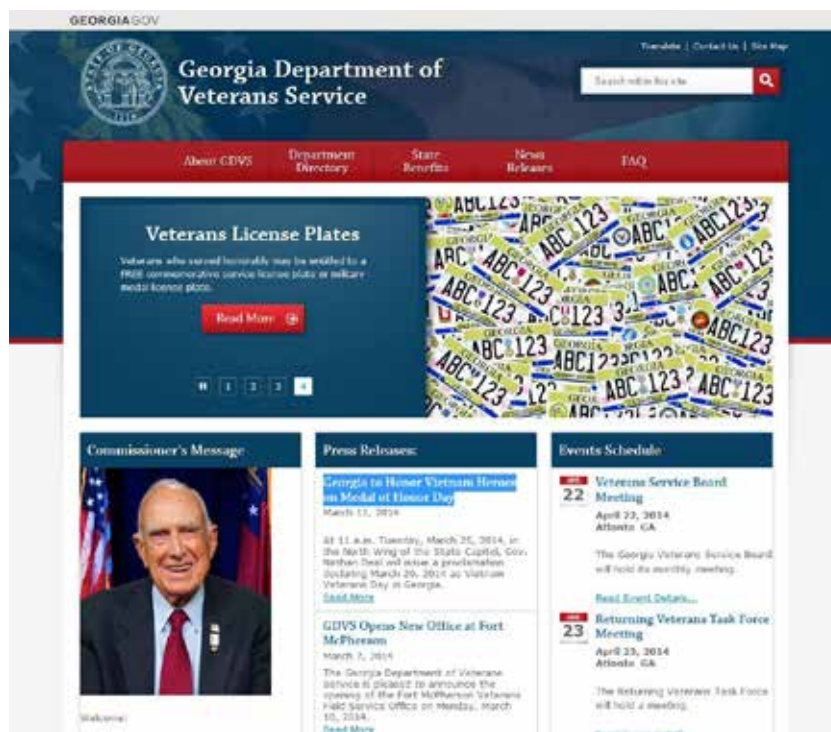
news of the day as it happens.

Those interested in more in-depth news and a chance to interact with other veterans and veteran advocates are encouraged to "like" the Georgia Department of Veterans Service's page on Facebook, www.facebook.com/gavetsvc.

Although the department is always seeking to keep abreast of the latest trends in media, www.veterans.georgia.gov remains the source of official

Georgia Department of Veterans Service information.

The website contains news releases, information about Commissioner Wheeler, state veterans benefits, the Georgia War Veterans Nursing Home in Augusta, the Georgia War Veterans Home in Milledgeville, the Georgia Veterans Memorial Cemeteries in Milledgeville and Glennville, locations of the Field Offices, and approved OJT/Apprenticeships facilities.



 facebook.com/gavetsvc

 twitter.com/gavetsvc



GEORGIA WAR VETERANS NURSING HOME

The Georgia War Veterans Nursing Home in Augusta is a 192-bed skilled nursing care facility located adjacent to the campus of Georgia Regents University and the Charlie Norwood Veterans Affairs Medical Center.

Georgia War Veterans Nursing Home is operated under an interagency agreement between the Georgia Department of Veterans Service and Georgia Regents University.

Primarily, the facility provides medical and skilled nursing services to Georgia's aged and infirm war veterans. Georgia War Veterans Nursing Home also serves as a teaching facility to acquaint medical, dental, pharmacy, and allied health students with the medical conditions and diseases of the aged. This provides students with practical experience and helps them gain expertise in treating the disabled and the elderly.

Also located at the facility is a GDVS Veterans Field Service Office that serves veterans of Richmond and Columbia counties.

Dedicated in 1969, the facility was the first of its kind in the nation to be built with financial grant assistance from the federal government. It is one of a select group of such institutions that is accredited by the Joint Commission.

In fiscal year 2013, the nursing home provided 59,709 days of care to Georgia's veterans with an average age of 83. During the year, there were 275 admissions and 284 discharges with an average length of stay of 196 days.

Services to patients included 5,674 physical therapy treatments and 4,519 individual occupational therapy procedures.

Veteran patients were treated by a medical director and family medicine residents providing daily physician coverage. Other services were provided by a certified activities therapist and staff, two facility social workers and a staff of registered, licensed practical nurses and certified nursing assistants.

To help provide care and treatment, the federal government, through the Department of Veterans Affairs, provided financial assistance totaling in excess of \$5.7 million during fiscal year 2013.

Throughout the year, veteran service organizations, civic and fraternal organizations and religious groups demonstrated their concern for the well-being of veteran patients through numerous donations, visits, and sponsorship of frequent activities for Georgia War Veterans Nursing Home residents.



GEORGIA WAR VETERANS HOME

The Georgia War Veterans Home, situated on approximately 17 acres in Milledgeville, is a 375-bed facility licensed and certified by the U.S. Department of Veterans Affairs to provide skilled nursing care to aged and infirm Georgia war veterans. United Veteran Services of Georgia, Inc., a subsidiary of UHS-Pruitt Corporation of Norcross, operates the home for the Department of Veterans Service under a contractual agreement.

The home operated three skilled nursing care facilities in 2013, which included the Richard B. Russell Building with 86 budgeted beds; the Joe T Wood Building with 140 budgeted beds; and the Alzheimer's Wing of the Pete Wheeler Building with 24 budgeted beds.

The GDVS field office serving Baldwin, Hancock, Putnam, Washington, and Wilkinson counties is located in the Wheeler Building Rotunda. Veteran-related contacts for this field office totaled 17,089 for 2013. This office also serves the 250 veterans of the Georgia War Veterans Home by assisting with compensation and pension claims, counseling services, and family-related issues.

The Office of Regulatory Services of the Georgia Department of Human Resources conducted an unannounced licensure survey of each skilled nursing unit in January 2013 and found no deficiencies. The U.S. Department of Veterans Affairs conducted its annual survey in July; the home was determined to be in compliance with VA standards and was certified for continued operation as a state veterans home.

In 2013, veteran patients at the home received 79,787 days of skilled nursing care. The nursing home admitted 151 patients during the year and had 77 discharges/deaths. The average length of stay for current skilled veteran patients is 1,335 days or 3.6 years.

Federal assistance in funding a portion of the cost of providing care to veterans in the home amounted to \$8,977,640. As in previous years, many veterans

service organizations, civic groups, and church groups continued their sponsorship of numerous activities such as movies, games, dance parties, bingo, picnics, and other activities and programs for the general well-being of the veteran patients at the home. Groups and individuals that comprised the equivalent of 1,426 individual volunteers providing in excess of 5,264 hours of

time valued at over \$114,702.56 presented over 535 activities during the year.

The value of in-kind donations made available to the home was \$37,940.00. Groups and individuals also provided direct monetary donations of \$29,719.00 during the year.



GVMC - MILLEDGEVILLE

Georgia Veterans Memorial Cemetery at Milledgeville is located approximately 5 miles south of downtown Milledgeville along Georgia Highway 112. This cemetery, established on 142 acres the Georgia Department of Veterans Service received from the Georgia Forestry Commission, includes an administration/visitor center with a state of the art information booth, a committal chapel, a carillon, and 12 columbarium shelters for cremations. Cemetery grounds also include a six-acre lake and a three-acre, multi-tier walled ceremonial area available for use by veterans organizations on remembrance days, such as Memorial Day and Veterans Day.

In May 2011, construction was completed on Phase II of the cemetery. This phase encompassed about 10 acres and added approximately 1,300 casketed burial plots and 600 cremation plots in the cemetery. The cemetery will eventually be the final resting place for more than 100,000 eligible veterans, their spouses and eligible dependents.

There were 203 burials in 2013, making the total-to-date 2,127 veterans, spouses, and dependents buried at the GVMC. The burials are composed of 1,494 casketed burials, 367 cremations in the columbarium, 309 in-ground cremations, and 21 memorial markers.

The avenue of flags is displayed when ceremonies are held at the cemetery, such as Memorial Day and Wreaths Across America. In addition, it is displayed on Flag Day, Independence Day, and Veterans Day.

Flags were placed on all burial sites and at the front entrance of the cemetery in recognition of Memorial Day. The Knights of Columbus, Patriot Guard, and members of the 48th Infantry Brigade conducted a ceremony attended by approximately 300 people.



Flags were placed on all burial sites in the cemetery in recognition of Veterans Day.

On December 14, 2013, the cemetery hosted its annual Wreaths Across America ceremony honoring our past and present military. Seven wreaths, provided by the Worchester Wreath Company, were presented honoring each branch of our Armed Forces, Merchant Marines and POWs/MIAs. The ceremony included members of the Patriot Guard Riders, Honor Guards from the Augusta Composite Squadron Civil Air

Patrol and Putnam County High School, cadets from Georgia Military College Prep School, and representatives from each branch of service. The cemetery received approximately 1700 donated wreaths, which were placed on graves following the

ceremony. This was the first year that wreaths were placed on every grave in the cemetery.

The cemetery has many visitors each year. Some are visiting grave sites, some are seeking information about the cemetery and burial requirements, and many have just heard about the cemetery and want to see the grounds.

Cemetery staff members remain active in the local community by meeting frequently with business groups, veterans organizations, and church groups.

The GVMC's hours of operation are Monday through Friday 8 a.m. to 4:30 p.m., excluding official state holidays. The cemetery is open to families, visitors and the general public seven days each week from 8 a.m. to dusk.



GVMC - GLENVILLE

Georgia Veterans Memorial Cemetery – Glennville is situated on the 42.6-acre site of the former Dyess Farm, just north of the Glennville city limits on U.S. Highway 301, 25 miles west of the main post of Fort Stewart. The initial 26-acre phase of the cemetery contains 1,400 pre-placed in-ground double vaults, for eligible veterans, their spouses, and eligible dependents; 766 conventional single depth sites; 1,384 cremation interment sites, which include a columbarium and in-ground sites; and 429 spaces for memorial markers. These memorial markers are placed in memory of those veterans whose remains are unavailable for burial.

GVMC–Glennville was dedicated on November 28, 2007, and will eventually be the final resting place for more than 21,000 veterans, their spouses, and eligible dependents. As of December 31, 2013, there were 604 veterans, spouses, and family members interred.

A key feature of the cemetery is the co-location of the Glennville Veterans Field Service Office, which provides assistance to veterans and their families in Bryan, Liberty, Long, Tattnall, and Wayne counties.

In 2013, GVMC–Glennville hosted its annual Memorial Day ceremony to honor veterans who paid the ultimate sacrifice in service of our country. The ceremony was held in conjunction with the Glennville American Legion post and the Glennville Veterans of Foreign Wars post. Mr. Andy Quinney performed Taps during the ceremony. Lt. Col. Lee T. Overby, Commander of Fort Stewart’s 1st Battalion 76th Field Artillery Regiment, was the guest speaker

for the ceremony. He took the opportunity to inform the crowd of the importance of Memorial Day as a time to honor today’s soldiers as well as soldiers of the past who have all sacrificed. Also, Cemetery Director Ernie Cowart spoke of the beginnings of the holiday to its place in today’s world and welcomed the crowd to the cemetery, as over 200 people attended the ceremony during a beautiful spring day.

For Memorial Day and Veterans Day, Boy

Scout Troop 929 placed U.S. flags at the grave sites of the veterans interred in the cemetery. In December, the Bonaventure Children of the American Revolution Society sponsored a Wreaths Across



America ceremony to place wreaths at all the interment sites in the cemetery. The Air Force JROTC of Effingham County High School took part in the ceremony and provided the color guard. Stephanie Lawless, director of the Toombs County High School Band, performed “Taps.” Also involved in the ceremony were members of the Brunswick Civil Air Patrol and area Boy Scouts. A crowd of around 200 people attended the ceremony and then helped place wreaths at the graves.

Cemetery staff members remain active in the local community by meeting frequently with business groups, veterans organizations, and other various groups.

GVMC–Glennville’s hours of operation are Monday through Friday 8 a.m. to 4:30 p.m., excluding official state holidays. The cemetery is open to families, visitors, and the general public seven days each week from 8 a.m. to dusk.

STATISTICAL REPORT

OVERVIEW

Office Visits	197,152
Other Visits	364,382
Hearings	562

SERVICES & TRANSACTIONS – FEDERAL BENEFITS

Compensation and Pension	62,797
DIC and Death Pension	6,463
Eligibility Verification Reports	3,348
Education, Training, and Vocational Rehabilitation	6,998
Notices of Disagreement and Appeals Filed	5,210
Medical	31,932
Micellaneous (Insurance, Burials Loans, Powers of Attorney, and Changes of Address, Social Security, Veterans Preference Points, Other Forms)	234,025
Advice	194,680

SERVICES & TRANSACTIONS – STATE BENEFITS

Driver’s License	13,046
Business License	609
State Veterans Home Application	258
License Plates	16,515
Natural Resources	1,784
Tax Exemptions	2,225
Preference Points	712
Welfare Assistance	3,390
Advice.....	56,782



STATISTICAL REPORT DEFINITIONS

OFFICE VISIT: A visit to a Veterans Field Service Office by a veteran, family member, or other interested individual to inquire about, or make application for, veterans benefits provided by the federal government or the State of Georgia. It includes the provision of advice and assistance to the individual(s), the completion of forms or other correspondence or documentation related to veterans benefits.

OTHER VISIT: A telephone call, email, mail or telefax made to or received from a veteran, family member, or other interested individual to inquire or advise about veterans benefits provided by the federal government or the State of Georgia. It includes the provision of advice and assistance to the individual(s).

HEARING: A hearing is conducted by the U.S. Department of Veterans Affairs to review and adjudicate an appeal of a previous decision by the VA and is conducted by a hearing officer or judge of the VA. It includes the preparation by a claims and appeals officer (VCAO) and the actual presentation at the formal hearing in person or by electronic means by a VCAO.

The following categories include the initiation and/or completion of an application for benefits as defined:

COMPENSATION AND PENSION: Claims for monetary benefits submitted by veterans, dependents, or survivors.

DIC AND DEATH PENSION: Dependents Indemnity Compensation and Death Pension.

ELIGIBILITY VERIFICATION REPORT: Required for pension benefits and/or the annual certification of income for medical benefits.

EDUCATION, TRAINING, AND VOCATIONAL REHABILITATION: Includes educational benefits at an institution of higher learning, on-the-job training, or apprenticeship training, as provided in the current educational benefits of the "GI Bill." Referral to the GDVS Veterans Education & Training Division or the VA Regional Office Educational Benefits office is included as part of this service or transaction.

NOD AND APPEALS: Notice of Disagreement or Appeal related to a claim application for VA benefits.

MEDICAL: Treatment of medical or dental conditions, admission to health care facilities, and vocational rehabilitation.

INSURANCE AND BURIALS: Insurance claims and applications for burial benefits (grave markers and interment in veterans cemeteries).

LOANS, POWERS OF ATTORNEY, AND CHANGES OF ADDRESS: Loan benefits, advice on eligibility requirements, normal processing methods, etc.; applications for designation of power of attorney for GDVS to act on behalf of the veteran with VA claims actions; advice on making a change of address using VA's processes.

ADVICE: Advice provided to a veteran or family member about benefits. As a result of advice provided to a client, other services or transactions may be provided at the same time or at a later visit.

DRIVER'S LICENSE: Georgia Veteran's Driver's License, Honorary Driver's License, or National Guard Driver's License.

BUSINESS LICENSE: Certificates issued to certain disabled veterans exempting them from the payment of business license taxes.

STATE VETERANS HOME APPLICATION: Admission to a State Veterans Home.

LICENSE PLATES: Commemorative service, disabled veteran, military award, etc.

NATURAL RESOURCES: A park pass provided to eligible veterans and the submission of the application to the GDVS Central Office for approval and issuance.

TAX EXEMPTIONS: Tax exemptions for which the veteran may be eligible.

PREFERENCE POINTS: Provision of paperwork documenting service in the U.S. Armed Forces for use in employment application to State of Georgia.

WELFARE ASSISTANCE: Advice regarding an application for welfare benefits.



GDVS FINANCIAL REPORT

FOR FISCAL YEAR ENDING JUNE 30, 2013

Class	Class Name	Program Number	Program Name	Budget	Expenditures
300	Personal Services	4310101	Administation	1,142,679.00	1,137,931.58
300	Personal Services	4310201	Milledegville Cemetery	392,003.00	391,991.37
300	Personal Services	4310202	Glennville Cemetery	238,709.00	238,641.61
300	Personal Services	4310401	Augusta	16,250.00	-
300	Personal Services	4310501	Field Operations	4,053,617.00	4,027,533.61
300	Personal Services	4310502	Claims	891,525.00	891,429.83
300	Personal Services	4310503	Education And Training	625,995.00	580,517.64
300	Personal Services	4310601	Milledgeville Skilled Care	85,950.00	-
				<u>7,446,728.00</u>	<u>7,268,045.64</u>
301	Regular Operating	4310101	Administation	150,992.00	116,718.93
301	Regular Operating	4310201	Milledegville Cemetery	67,627.00	73,842.70
301	Regular Operating	4310202	Glennville Cemetery	17,467.00	68,497.75
301	Regular Operating	4310501	Field Operations	463,575.00	477,088.75
301	Regular Operating	4310502	Claims	34,606.00	34,592.68
301	Regular Operating	4310503	Education And Training	44,049.00	30,135.59
				<u>778,316.00</u>	<u>800,876.40</u>
305	Computer Charges	4310101	Administation	53,232.00	51,967.16
306	Real Estate Rentals	4310101	Administation	51,723.00	51,004.40
306	Real Estate Rentals	4310501	Field Operations	192,079.00	170,376.85
306	Real Estate Rentals	4310503	Education And Training	90,900.00	71,861.03
				<u>334,702.00</u>	<u>293,242.28</u>
307	Telecommunications	4310101	Administation	72,307.00	66,372.72
307	Telecommunications	4310201	Milledegville Cemetery	1,983.00	1,887.88
307	Telecommunications	4310202	Glennville Cemetery	1,667.00	5,683.52
307	Telecommunications	4310501	Field Operations	65,691.00	65,678.65
307	Telecommunications	4310502	Claims	5,845.00	5,155.10
307	Telecommunications	4310503	Education And Training	10,000.00	8,173.53
				<u>157,493.00</u>	<u>152,951.40</u>
309	Capital Outlay	4310501	Field Operations	597,000.00	596,999.97
312	Contracts	4310101	Administation	3,082.00	2,000.00
312	Contracts	4310501	Field Operations	44,712.00	44,083.92
312	Contracts	4310601	Milledgeville Skilled Care	15,586,119.00	15,664,417.36
				<u>15,633,913.00</u>	<u>15,710,501.28</u>
319	Other	4310503	Education And Training	20,000.00	-
919	Op Exp/Pay MCG	4310401	Augusta	10,870,596.00	10,515,352.44
920	ROE For Projects And Insurance	4310401	Augusta	-	-
920	ROE For Projects And Insurance	4310501	Field Operations	107,120.00	103,787.80
920	ROE For Projects And Insurance	4310601	Milledgeville Skilled Care	346,900.00	346,830.39
				<u>454,020.00</u>	<u>450,618.19</u>
Totals				<u><u>36,346,000.00</u></u>	<u><u>35,840,554.76</u></u>



VA MONETARY BENEFITS & DEFINITIONS

Listed below is a report of the monetary benefits received by the veterans and the dependent survivors of deceased veterans in Georgia during federal fiscal year 2013 (October 1, 2012 through September 30, 2013). The figures were provided by the U.S. Department of Veterans Affairs.

(See pages 58-62 for more detailed breakdown of these figures.)

Compensation and Pension
\$2,482,164,000

Medical Care
\$1,574,087,000

Construction
3,359,000

Insurance and Indemnities
\$48,822,000

*Education and Vocational
Rehabilitation*
\$453,034,000

General Operating Expenses
\$109,242,000

Total Expenditure
\$4,670,709,000



Compensation and Pension: Benefits expenditures for the following categories: compensation payments, pension payments, Dependency and Indemnity Compensation, and burial allowances.

Medical Care: Operating expenses incurred through the provision of health care services to veterans. The specific programs reported for this category are: medical care, General Post Fund, medical and prosthetic research, and miscellaneous accounts.

Construction: Funding for Major Projects, Minor Projects, Grants for Construction of State Extended Care Facilities, and Grants for Construction of State Veterans Cemeteries.

Insurance and Indemnities: Expenditures for death claims, matured endowments, dividends, cash surrender payments, total disability income provision payments, and total and permanent disability benefits payments.

Education and Vocational Rehabilitation: Expenditures in this category include: automobile and adaptive equipment, specially adapted housing, Survivors' and Dependents' Educational Assistance (Chapter 35), Vocational Rehabilitation for Disabled Veterans (Chapter 31), Post-Vietnam Era Veterans' Educational Assistance (Chapter 32), Montgomery G.I. Bill for Selected Reserves (Chapter 1606), Reserve Educational Assistance Program (Chapter 1607), Montgomery G.I. Bill (Chapter 30), Post-9/11 Veterans Educational Assistance (Chapter 33).

General Operating Costs: General Operating Expenses represent the costs necessary to provide administration and oversight for the benefits provided by VA. This includes costs for overhead and human resources [to operate VA's regional office, hospitals, health clinics, nursing homes, and domiciliary facilities in Georgia]. This category does not include payments made directly to beneficiaries.



DEPARTMENT OF VETERANS AFFAIRS
ATLANTA REGIONAL OFFICE
1700 CLAIRMONT ROAD
DECATUR, GA 30033

April 25, 2014

Mr. Pete Wheeler, Commissioner
Georgia State Department of Veterans Services
Floyd Veterans Memorial Building
Suite E-970
Atlanta, GA 30334

Dear Commissioner Wheeler,

Thank you for the opportunity to share with you some of the accomplishments and events that took place at the Atlanta Regional Office (RO) during fiscal year (FY) 2013 which ended on September 30, 2013. Last year was another busy year for both of our organizations.

During FY13 we continued our transformation from a paper based claims processing system to a self-service, electronic claims processing environment. We ended the FY with 95% of all pending rating claims available electronically. During the year we continued to focus on reducing our oldest pending claims nationwide and had much success.

Veterans Service Center (Compensation)

During FY13, the Veterans Service Center (VSC) completed 37,708 rating claims with an average of 357.7 days to complete a claim. The number of completed claims was an increase of 4% over the number of claims processed in FY12. During FY13 we focused on completing our oldest pending claims which resulted in a higher average days to complete. In FY14, the VSC will continue to focus on reducing the rating inventory of claims pending more than 125 days as well as reaching the 2015 goal of 98% quality.

The Atlanta VSC received 36,454 claims last year, which represents a 4.3% decrease in claims received compared to FY12.

The Intergrated Disability Evaluation System (IDES) is at three Army installations and two Air Force Bases in the state of Georgia: Fort Stewart, Fort Benning, Fort Gordon, Moody Air Force Base, and Robins Air Force Base. The IDES program involves coordination between VA and the Department of Defense (DoD) to ensure expedited claims processing for Servicemembers going through the Medical Evaluation Board process.



The Military Service Coordinators (MSCs) continue to be involved with events held throughout Georgia and other locations for the purpose of providing VA entitlement information. Additionally, MSCs conduct outreach activities that include TAP/DTAP briefings at Moody AFB, Warner Robins AFB, Fort Stewart, Hunter AAF, Fort Gordon, Fort Benning, and the Marine Corps Logistics Base in Albany. In FY13, the Benefits Delivery at Discharge (BDD) sites integrated into the Veterans Benefits Management System (VBMS) to deploy full integration of the Veterans Benefits Administration (VBA) Transformation Plan.

In FY14, the Atlanta RO continues to lead the way through Transformation with the enhancements of VBMS. Currently, the Atlanta RO has approximately 98% of its rating inventory in the digital environment.

In order to be successful with Secretary Shinseki's Transformation Plan to eliminate Veteran homelessness by the 2015, the Homeless Veterans Coordinator has become involved in all stages of the claims process to expedite development. Currently, the Atlanta RO has a total of 77 homeless claims pending and is meeting the homeless average days pending goal of 75 days.

Education

The Atlanta Regional Processing Office (RPO) is responsible for 7.8% of the nationwide education benefits workload.

The RPO processed 601,166 claims in FY13 while maintaining a payment accuracy rate of 98.3%. The Average Days to Complete for original claims processing improved from 45.2 days in FY12 to 38.8 days in FY13, a decrease of 14.2%. The Average Days to Complete for supplemental claims processing improved from 18.5 days in FY12 to 13.1 days in FY13, resulting in a decrease of 29.2%.

In FY13, the automation of Post 9/11 GI Bill supplemental claims had a positive effect on reducing timeliness and inventory. The Long Term Solution (LTS) fully automated approximately 40% of the supplemental Post 9/11 GI Bill claims electronically received and partially automated another 35%. It is anticipated that automation will continue to improve the RPO's performance going into FY14.

The effectiveness of automation has allowed for the reorganization of the Education business line. As of June 17, 2013, one hundred (100) Atlanta RPO Education employees were transitioned to the VSC to assist in meeting the Secretary's goal to reduce the backlog of claims. As a result of this initiative, the jurisdictional authority over the states of Florida and South Carolina were shifted to the Muskogee RPO. The Atlanta RPO continues to have jurisdiction for the states of Georgia, North Carolina, and Puerto Rico and surrounding islands.

In the area of Customer Service, the RPO assisted 25,864 students via Internet inquiries and interviewed 9,595 students visiting the RPO. The Outreach section presented information at 25 outreach events during FY13 providing information to school certifying officials and veterans. The Education Call Center, located in

Muskogee, Oklahoma, continues to handle all education telephone inquiries nationwide.

Loan Guaranty

FY13 marked the second year for the national Certificate of Eligibility program at the Atlanta Regional Loan Center (RLC). During FY13, we made 413,414 eligibility determinations and answered 221,554 phone calls. As a national call center, our Loan Production staff continues to provide "ICARE" service which is evidenced by positive feedback received from Veterans, their beneficiaries, and participating lenders.

The Atlanta RLC continued to be a leader in the nation in the number of VA loans closed with 89,969 for FY13. This accomplishment represents more than seven consecutive years in the top two performing RLCs in the nation in this category. During this period, the Atlanta RLC generated approximately 14.5% of all VA loans closed nationally. During FY13, our Construction & Valuation Section processed 61,132 appraisals, which ranked first among the eight Regional Loan Centers.

Our Loan Production and Loan Administration staffs continued to provide training and outreach to lenders and real estate professionals who assist Veterans in utilizing the loan guaranty benefit. During this past year, we attended over 18 outreach events and had direct contact with over 1,046 program participants. We participated in the Annual Supermarket Event for Veterans, sponsored by your office, and will continue to support this event in the future.

Our Loan Administration staff assisted 5,305 Veterans and their families in avoiding foreclosure through one of our successful alternatives. We approved 167 Specially Adapted Housing (SAH) grants totaling \$8.76 million dollars to our most deserving disabled Veterans. The delivery of the SAH grant benefit continues to be our most rewarding accomplishment and our highest priority.

Vocational Rehabilitation and Employment

The Atlanta Vocational Rehabilitation and Employment Division (VR&E) maintains an active workload, which is the fifth largest in the nation, with an open case count of 4,866 as of September 30, 2013. In FY13, our office received 4,192 applications for VR&E services.

Independent Living (IL) services provided by this office represented approximately 10% of all IL cases nationwide. The program, designed for Veterans whose disabilities would prevent them from participating in competitive employment, seeks goals for independent functioning in the home and community, to the maximum extent possible.

The VR&E division continues early outreach with Servicemembers preparing for discharge from active duty. This outreach is conducted at Fort Gordon, Fort Benning,



Fort Stewart, and Robins Air Force Base. Part of the outreach includes a one-time vocational and career counseling assessment for Servicemembers who are within six months of discharge or have been discharged from active duty in the last 12 months. In FY13, we completed 486 assessments as part of this outreach. VR&E counselors also can begin the steps of the Chapter 31 initial assessment, entitlement determination, adjustment counseling, vocational exploration, and service delivery in preparation for their transition to civilian work upon their return home. This year we also hired four IDES Counselors, who are co-located with the DoD personnel. These Counselors are tasked with supporting all IDES Servicemembers.

Conclusion

As we enter 2014, we continue to focus on improving the timeliness of claims processing while increasing the quality of our decisions. Our goal continues to be to improve all the services that we provide to Georgia Veterans and Veterans across the country. We continue to strive to increase our role as advocates for our Veterans and their families. I am thankful for the outstanding partnership that we have in our joint effort to provide services to Georgia Veterans. We look forward to this relationship continuing to grow this year. We look forward to working with you and your staff serving Veterans in 2014. Thank you for your efforts and support during the year.

Keep Serving Veterans!

Sincerely,



A. Bocchicchio
Director

COMMISSIONER'S ACTIVITIES



COMMISSIONER'S ACTIVITIES



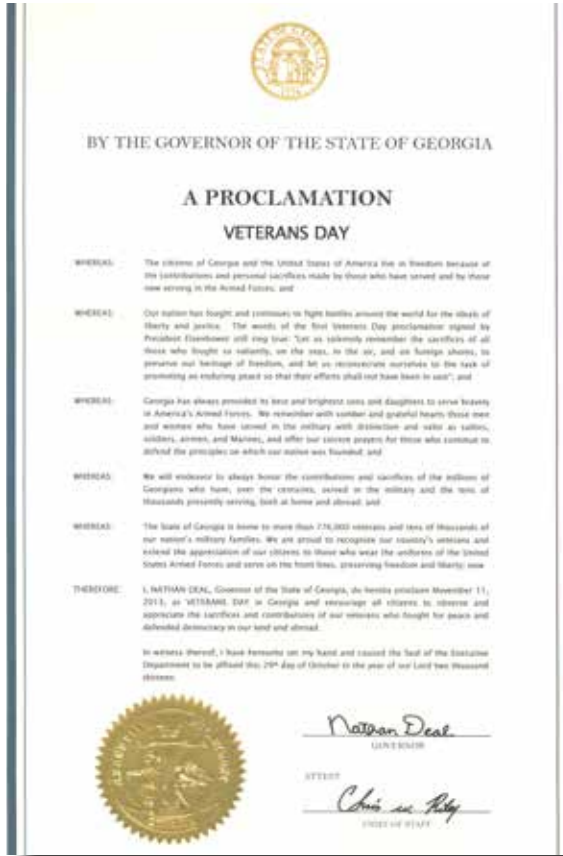
SUPERMARKET OF VETERANS BENEFITS 2013



SUPERMARKET OF VETERANS BENEFITS 2013



VETERANS DAY AT THE CAPITOL



50TH ANNIVERSARY OF THE VIETNAM WAR



GDVS ACTIVITIES



Veterans Monument now sits outside Twin Towers Building in downtown Atlanta



Veterans Cross Country tour visits Lyons Office.



Above: Conyers Office Veterans Field Service officers gives away Thanksgiving Dinners
Below: Citizens who received Thanksgiving Dinners



Lyons Office's luncheon for the Veterans Cross Country event.



WREATHS ACROSS AMERICA



Above: Local Glennville ROTC Color Guard

Below: Wreaths Across America ceremony at the Georgia Veterans Memorial Cemetery in Milledgeville

Right: Veteran laying wreaths on deceased veterans graves.

WOMEN VETERANS CONFERENCE



Georgia Department of Veterans Service Presents
FIRST ANNUAL WOMEN VETERANS CONFERENCE
A Purposeful Life

Join Us for a Morning Filled with
Motivational Speakers

Enjoy an Afternoon of
Fun and Pampering

The First 80 Guests Registered Will Be Served
Breakfast and Lunch

Friday, December 20, 2013
 8:00 a.m. - 4:00 p.m.
Atlanta VA Medical Center
 Pete Wheeler Auditorium
 1670 Clairmont Road, Decatur, GA 30033

Need More Info? Contact:
 Shelly-Ann Simpson
 GA Department of Veterans Services
 404.929.5345



(L-R) Assistant Commissioner, Mike Roby ,
 GDVS Commissioner Pete Wheeler, Women
 Veterans Coordinator, Deborah Jones



(L-R) Amy Stevens and Women Veterans
 Coordinator, Deborah Jones



WOMEN VETERANS CONFERENCE



Georgia Department of Veterans Service, Women Veterans Coordinator, Deborah Jones



(L-R) Antoinette Thompson, Rhonda Wilson, Shelly Simpson, Deborah Clayton, Deborah Jones (Women Veterans Coordinator, GDVS), Telethia Penn, Sherrie Strickalnd, and Linda Williams.

GEORGIA'S VETERANS SERVICE ORGANIZATIONS

In rendering service to the veterans of Georgia, the Georgia Department of Veterans Service works closely with the state's veterans organizations and the U.S. Department of Veterans Affairs.

This Department sincerely appreciates the leaders of the veterans organizations in Georgia, who so generously give their time, energy, and expertise in conducting the Department Commanders Conference. The group meets periodically and when called upon, and advises and assists this Department in its group activities.

The Department also appreciates the auxiliary presidents of Georgia veterans organizations for their cooperation and assistance in programs and activities.

As in years past, Commissioner Wheeler or key staff members participated in their annual state conventions presenting information to delegates about ongoing GDVS activities and issues that impact Georgia veterans.



Governor Deal presents the 2013 Veterans Day Proclamation on behalf of all Georgia veterans

GEORGIA'S VSO LEADERSHIP



American Ex-Prisoners of War

Ray Reiersen
State Commander
www.axpow.org



The American Legion

Lynn Rollins
State Commander
Betty Grist
Auxiliary President
www.galegion.org



AMVETS

Robert Heiss
State Commander
Kay Floyd
Auxiliary President
www.amvets.org



Atlanta Vietnam Veteran Business Association

Kurt Mueller
President
www.avvba.org



Atlanta World War II Roundtable

Lee Weinstein
Commander
www.atlantawwiiroundtable.org



Blinded Veterans Association

Joseph McNeil
State President
Gwendolyn McNeil
Auxiliary President
www.grgbva.org



Disabled American Veterans

Jonathon Smalls
State Commander
Cheryl Ramirez
Auxiliary President
www.davmembersportal.org/ga



Georgia Federal/Military Retiree Coalition

Kurt Schuler
State President
www.georgiamoaa.org/GFMRC



Georgia Military Officers Association of America

Calvin S. Posner
State President
www.georgiamoaa.org



Georgia Vietnam Veterans Alliance

Marvin Myers
President
www.gvva.org



Jewish War Veterans of America

Joseph Kraut
State Commander
www.jwv.org



Marine Corps League

Joe W. Barbee
Commandant, Dept. of Georgia
www.mcldeptofga.org



Military Order of the Purple Heart

Doug Middleton
State Commander
Molly Ware
Auxiliary President
www.gapurpleheart.org



Reserve Officers Association

James D. Bankers
State President
www.roa.org



Veterans of Foreign Wars of the United States

Ron Keller
James R. Rogers
State Commander
Kim Lewis
Auxiliary President
www.gavfw.org



Vietnam Veterans of America

J. Spence Davis
State Council President
www.vvageorgia.com



THE AMERICAN LEGION

DEPARTMENT OF GEORGIA



April 14, 2014

Commissioner Pete Wheeler
Georgia Department of Veterans Services
Floyd Veterans Memorial Building
East Tower, Room 970
Atlanta, Ga. 30334

Dear Commissioner Wheeler:

As Commander of The American Legion Department of Georgia and on behalf of over 50,000 war time Veterans who call Georgia their home, I applaud your leadership in the many strides gained this year for our Veterans. It is with pride that I see Georgia Veteran automobile tags on the highways and when I think about the easier licensing for our Veterans returning home. Now we will have Veterans courts across the state to assist our Georgia Veterans. These are only a few of the many accomplishments we thank your Department for.

The American Legion is proud to be a partner in the many programs of the Georgia Department of Veterans Services. Again, your Department put on a huge supermarket of Veterans benefits that was heartwarming to participate in. The many Veteran groups who participated in the Savannah supermarket is a testament to your respected leadership.

Thank you for your leadership in another year of uphill battles. Please know that The American Legion stands ready to assist you as needed. My slogan this year is "Together We Can Do It" and we can do it working together.

For God and Country,

Lynne S. Rollins
Department Commander

3035 Mt. Zion Road, Stockbridge, Georgia 30281 • Tel: 678-289-8883





AMERICAN LEGION AUXILIARY
DEPARTMENT OF GEORGIA
3035 MT. ZION ROAD
STOCKBRIDGE, GEORGIA 30281
TEL (678) 289-8446 FAX (678) 289-9496
e-mail: amlegaux@bellsouth.net

March 5, 2014

Commissioner Pete Wheeler
Georgia Department of Veterans Service
Floyd Veterans Memorial Building
Suite E-970
Atlanta, Georgia 30334

Dear Commissioner Wheeler:

Serving this year as State President of The American Legion Auxiliary, I would like to thank you and your staff for your outstanding service and support provided to our Georgia Veterans and their families. As the largest women's organization formed to support our Veterans and Military we appreciate all that you do.

What a great privilege it has been to see the various outstanding medical facilities for our veterans in Georgia and Alabama. The staff really showed us how much they care for their patients and their service to our country.

The State of Georgia is very fortunate to have you serving as Commissioner of the Veterans Services. Commissioner Wheeler you continue to give our veterans a chance for meaningful rehabilitation and recuperation from the adversities of war. May God continue to bless you and your staff for helping to maintain the highest regard and care for those individuals who have kept our nation free.

We thank you for serving as Georgia's Commissioner of Veterans Services.

Sincerely,

Betty Grist, President
American Legion Auxiliary
Department of Georgia





VETERANS OF FOREIGN WARS OF THE UNITED STATES

December 2013

Dear Commissioner Wheeler:

On behalf of the Veterans of Foreign Wars and its Ladies Auxiliary Department of Georgia, let me express the gratitude and pride in our organization's association with you and the Georgia Department of Veterans Service staff throughout the state. We appreciate the accomplishments and dedication of each and every member of your staff. Their dedication is a direct reflection on the leadership and example that you provide for them on a daily basis.

We appreciate your assistance to us as we have attempted to expand the network to ensure that every Georgian understands that "No veteran's benefit is automatic." We know that the budget may not be there just as our returning recent conflict veterans need it. We all have our work cut out for us in the future as they must deal with traumatic head injuries and amputations as well as other residuals of their combat experiences. We cannot allow all their claims and benefits to be put on the back burner by the Veterans Benefit Administration. Together we will have to fight to ensure that we care for those "...who have born the battle..." and those who survive them.

We are proud of our association with the Georgia Department of Veterans Service and working with the State Veterans service officers, GDVS claims staff, GDVS field officers, GDVS cemetery staff, and the War Veterans Homes in Milledgeville and Augusta, We know that employees are a true veterans advocate because of their dedication, hard work and attitude as they perform in their job.

You demonstrate that we are routinely "Supporting Americas Heroes". Be assured that you can always count on the Georgia Veterans of Foreign Wars and its Ladies Auxiliary in that struggle.

Sincerely,

Ronald E. Keller
State Commander

NO ONE DOES MORE FOR VETERANS.

Veterans of Foreign Wars Department of Georgia
P.O. Box 3025 | Macon, Georgia 31205-3025 | 478.474.3737





**DEPARTMENT OF GEORGIA
LADIES AUXILIARY TO THE VETERANS OF FOREIGN WARS
OF THE UNITED STATES**

Honorable Pete Wheeler, Commissioner
Georgia Department of Veterans Service
Floyd Veterans Memorial Building, Suite E-970
Atlanta, GA 30334

Dear Commissioner Wheeler,

On behalf of the almost 5000 members of the Ladies Auxiliary to the Veterans of Foreign Wars Department of Georgia, we thank you and your staff for your continuing outstanding service and support you provide to Georgia's Veterans and their families.

Serving this year as State President, it's been my privilege to travel throughout Georgia and see the outstanding medical facilities taking care of our veterans. The staffs are dedicated to providing quality care for our Nation's Heroes. I'm proud that we are partnered with the Department of Veterans Service and that the Ladies Auxiliary members in Georgia are dedicated volunteers in your facilities.

Thank you for all you do for our Veterans and for your tireless efforts throughout the years to ensure that our veterans and their needs are being taken care of. We appreciate your superb effort to consistently ensure that all veterans and their families receive all benefits to which they are entitled. May God continue to bless you and your staff for helping to maintain the highest regard and care for those individuals who have kept our nation free.

Respectfully,

Kimberly M. Lewis

Kimberly M. Lewis
Department of Georgia 2013-2014 President
Ladies Auxiliary VFW





Robert Heiss

Commander
Department of Georgia
404 Carruth Rd Winder, 30680
678-726-7219 - FAX 678-726-7159
georgia.commander@yahoo.com
ubis40@yahoo.com.au

Honorable Pete Wheeler
Commissioner, Dept. of Veteran Services
Floyd Veterans Memorial Building, Ste. E-907
Atlanta, Georgia 30334

Dear Commissioner Wheeler,

Once again I personally want to thank you for all the work that you and your staff have performed on behalf of the veterans of Georgia and the United States. Your continued work for veterans does not go un-noticed. Every Veteran in Georgia knows you have spent your life ensuring they have been represented to the fullest. The impact that you and your office has made over the years is a testimony of your dedication to all veterans and their families.

We AMVETS would be so pleased and honored to see you at our 68th State Convention in Augusta and I will make sure that the details will be forwarded to Mr. Brian Zeringue. I hope you will be able to attend.

I pledge, as all other Department Commanders have pledged to you and your staff our total and complete support to all your efforts. If at any time you need us please don't hesitate to contact me.

Sincerely

Robert Heiss
MSgt USAF retired
Commander, Dept. of Georgia AMVETS





**AMVETS LADIES AUXILIARY DEPARTMENT OF GEORGIA
FEB. 15th 2014**

**Mr. Pete Wheeler, Commissioner
Georgia Department of Veterans Affairs
Floyd Veterans Memorial Building Suite E-970
Atlanta, Georgia 30334**

Dear Honorable Pete Wheeler,

The AMVETS Ladies Auxiliary Department of Georgia would like to express our sincere appreciation and gratitude to you and your staff for the many services you provide to our veterans and families throughout Georgia.

Because of your knowledge and dedication to veterans, the lives of veterans and their families have changed and have been enhanced profoundly. Allow me to personally thank you for all you do and encourage you to continue your efforts in serving our veterans and their families. All of your efforts and accomplishments are greatly appreciated.

Again, keep up the good work and with sincere appreciation, thanks for all you and your staff do for our American Veterans and their dependents.

Best Regards,

**Kay Floyd, State of GA, President
Ladies Auxiliary**



Department of Georgia
4462 Houston Ave., Macon, Ga. 31206
Phone: (478) 781-7336 FAX: (478) 788-2934
Email: gadavdept@gmail.com or davmavet2@yahoo.com
Website: <http://www.davga.org>
May, 2014

Honorable Pete Wheeler, Commissioner
Georgia Department of Veterans Services
Floyd Veterans Memorial Building, Suite E-966
2 MLK JR Drive
Atlanta, Georgia 30334

Dear Commissioner Wheeler:

On behalf of our Disabled American Veterans of the Department of Georgia, it is my distinct pleasure to express our gratitude to you and your staff. You and your staff display **Pride, Leadership, Integrity, Teamwork, Accountability, and Innovation**. It is a pleasure and an honor to be associated with a man of your stature who shows genuine concern for the rights of Veterans and their families in our great State of Georgia.

Thus far, the Department of Georgia has had a fantastic year. We made plans to purchase **four** new vans for our DAV Transportation Network Program which includes the following hospitals: **Charlie Norwood, VAMC (Augusta, GA), Carl Vinson, VAMC (Dublin, GA), Athens, GA (Outpatient Clinic), and Atlanta VAMC**. We are accomplishing this by asking the Chapters to help raise funds through donations from the various Businesses/Corporations and from fundraising endeavors.

Our Department of Georgia VA Volunteer Service (VAVS) Chairman, Freddie Swint and Department Executive Committee voted to donate on behalf of the Department of Georgia **\$5000.00** to the Charlie Norwood VAMC, Augusta GA (Chaplain Services) for marriage retreats for returning soldiers and their spouses. These retreats are offered at the Atlanta VAMC, Augusta VAMC, and Dublin VAMC.

The Disabled American Veterans Motto: "Fulfilling Our Promises To The Men And Women Who Served". Commissioner Wheeler, you have fulfilled that motto without wavering on your commitment to all veterans. Thanks.

Sincerely,
Jonathan Smalls
Commander Disabled American Veterans
Department Of Georgia
BEW/JS





DISABLED AMERICAN VETERANS AUXILIARY
DEPARTMENT OF GEORGIA

October 31, 2013

Honorable Peter Wheeler
Commissioner, Department of Veterans Services
Floyd Veterans Memorial Building, Suite E-970
Atlanta, Georgia 30334

Dear Commissioner Wheeler,

As State Commander of the Disabled American Veterans Auxiliary, I would like to take this opportunity to say “Thank You” to you and your staff for all you do to help improve the lives of the Veterans and their families in Georgia.

The DAV Auxiliary stands ever ready to assist your department in making Georgia even better for those who have served America in defense of our precious freedom. With your leadership we have overcome the challenges to maintain the high standard for veterans care and to assist our homeless veterans.

We thank you for your “open door” policy with regard to all matters that concerns us and we consider it a privilege to have you as our advocate. We hope that you continue to keep up the good work that will help our fellow veterans for years to come. People like you are what make a difference in today’s society.

The Disabled American Veteran Auxiliary of Georgia thanks you and knows that you will continue your very important work for many more years to come.

Very Respectfully,

Cheryl Ramirez

Cheryl F. Ramirez
State Commander Disabled American Veterans Auxiliary
Department of Georgia



MILITARY ORDER OF THE PURPLE HEART DEPARTMENT OF GEORGIA



6 February 2014

Honorable Pete Wheeler
Commissioner, Department of Veterans Services

Dear Commissioner Wheeler:

The Patriots and members of the Ladies Auxiliary of the Department of Georgia express our gratitude for the outstanding service you continue to provide to the veterans of our wonderful state.

You and your staff have worked tirelessly, often without recognition, to provide vital services to veterans throughout the state. You have reached out to make sure all veterans receive the benefits and services they have earned in service to our country. Many of our veterans struggle from day-to-day, but they can be comforted in knowing that you and your department have their backs and stand ready to assist them get their lives back on track.

Although our organization is rather small because of our stringent membership requirement, you and your staff have continued to support us in many ways, and for that we are grateful.

You can be proud of your accomplishments in 2013 and together we can continue to make a difference in the lives of the veterans of our state. The Patriot members, Ladies Auxiliary, and I look forward to working with you and your staff in the coming year.

Yours in patriotism,

A handwritten signature in black ink that reads "Douglas J. Middleton".

Douglas J. Middleton
Commander

Exclusively for combat wounded veterans





**LADIES AUXILIARY - MILITARY ORDER OF THE PURPLE
HEART
DEPARTMENT OF GEORGIA**

February 10, 2014

The Honorable Pete Wheeler, Commissioner
State of Georgia
Georgia Department of Veterans Affairs
Floyd Veterans Memorial Building, Suite E-970
Atlanta, Georgia 30334

Dear Commissioner Wheeler:


As the president of the Department of Georgia's LAMOPH, I would like to thank you and your staff on their behalf. We appreciate you and your staff for staying the course and not losing focus on the needs of our veterans and their families.

Over the year, the ladies and I have done a number of service activities individually and collectively for the benefit of our beloved veterans and their families. As I have learned from attending the Georgia Veterans Service Board Meeting, each member is valuable. I was also reminded that we should not take each other's value for granted.

We look forward to witnessing the works that God has in store for you to perform in 2014. We also look forward to working with you. As a team we can accomplish immeasurable feats.

May God keep you and may He bless all of your future endeavors!

YOURS IN SERVICE,


Molly Ware
Auxiliary President





COMMANDANT
DEPARTMENT OF GEORGIA, MARINE CORPS LEAGUE
206 W DOUBLEGATE DRIVE
ALBANY, GEORGIA 31721-6301



May 24, 2014

The Honorable Pete Wheeler, Commissioner
Georgia Department of Veterans Services
Floyd Veterans Memorial Building, Suite E-970
Atlanta, Georgia 30334-4800

Dear Commissioner,

As the recently installed Commandant of the Department of Georgia, Marine Corps League, it is my distinct pleasure, on behalf of our 28 Detachments to thank you and your staff for all their efforts in support of our Georgia Veterans.

One of the reasons the Marine Corps League in Georgia continues to grow and prosper is the Georgia Department of Veterans Services, under your leadership, makes Georgia a desirable location for veterans to live and work.

I hereby pledge the support of the Department of Georgia, Marine Corps League to you and your department.

I personally look forward to supporting the expansion of services our veterans will be receiving in Southwest Georgia once the clinic aboard Marine Corps Logistics Base, Albany Georgia opens.

Semper Fidelis,

Ronald V. Kirstatter
Commandant
Department of Georgia
Marine Corps League





**BLINDED VETERAN ASSOCIATION
GEORGIA REGIONAL GROUP**



**6245 SEMINARY ROAD
COLUMBUS, GA 31904**

April 13, 2014

To: Commissioner Pete Wheeler

From: President, Georgia Regional Group

Joseph D. McNeil Sr.

Subject: Letter of Support

Dear Commissioner Wheeler,

As President of the Blinded Veterans Association, Georgia Regional Group, I would like to take this opportunity to thank you and your staff for your outstanding efforts to help improve the lives of Veterans of this Great State of Georgia. As you are aware the Blinded Veterans Association is the only Congressionally Chartered Veterans Organization dedicated to representing the issues and concerns of Visually Impaired Veterans and their families, your duties assist us greatly in accomplishing our mission.

On behalf of all the Members of the Blinded Veterans Association, Georgia Regional Group (BVA GRG), We would like to wish you good fortune, health and prosperity in the year to come.

Sincerely,

Joseph D. McNeil Sr.

President, Georgia Regional Group





THE GEORGIA MILITARY OFFICERS ASSOCIATION OF AMERICA, INC.

AFFILIATED WITH THE MILITARY OFFICERS ASSOCIATION OF AMERICAN, INC.
INCORPORATED MARCH 14, 1955

5710 VININGS PLACE DRIVE
MABLETON, GEORGIA 30126-4557

January 29, 2014

PRESIDENT

MAJ Calvin S. Posner, USA-Ret
770-933-0881
calposner@aol.com

IMMEDIATE PAST PRESIDENT

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MAJ Joe Crews, USA-Ret
joe.crews@comcast.net

Honorable Pete Wheeler
Commissioner, Georgia Department of Veterans Service
Floyd Veterans memorial Building, Suite E – 970
Atlanta, GA 30334-4800

Dear Commissioner Wheeler:

Thank you for your leadership in helping veterans. It's always a pleasure to work with the dedicated members of your team. Their initiative, helpfulness and professionalism are a testament to that leadership. On behalf of our nearly 1,500 Georgia Military Officers Association of America (GMOAA) members, please accept our appreciation and gratitude for all you and your staff do for our currently serving active duty Soldiers, Sailors, Airmen and Marines, National Guardsmen, Reservists and Veterans of Georgia.

Many of our warriors return from combat with wounds that previously would have proved fatal. However, due to advanced field medical technology and practices, our veterans are often able to return home to their families and lead productive lives. The role of the Georgia Department of Veterans Service will be even more essential in providing the training, benefits and services they require to become fully constructive members of their communities. Your department has met the challenge and we are forever grateful to you and your staff. Your continuing efforts to assist our returning warriors obtain meaningful employment is the key to reintegration into a productive civilian life.

The ongoing hard work of the Department of Veterans Service ensures that our defenders receive the benefits they earned to become as good a civilian as they were a warrior. We support the department's mission and will continue to work with you and your staff to achieve the best for our heroes.

Sincerely,

Calvin S. Posner, MAJ, USA-Ret
President, Georgia MOAA



Marvin Myers
President



"In Service To Veterans, Their Families and Community"

December 21, 2013

Honorable Peter Wheeler
Commissioner of Veterans Services
State of Georgia
Floyd Memorial Building
Atlanta, GA 30334

Dear Pete,

We have been seeing an increasing number of veterans and their families over the past year and have spent hours dealing with family members who have fathers or husbands with severe disabilities. In many of those cases their needs are far beyond our resources or knowledge. Your publications are crucial to sending those needing that help to the right person. The veteran's service officers in your department have been wonderful advising and helping veterans and their families. In over 20 years of doing this I have yet to receive anything but praise for your officers. Your annual report makes it very easy to handle requests from all over Georgia. All of the counties are listed along with names and phone numbers of the different offices in the Department.

On Veterans Day you were again front and center at both the Parade and the Freedom Ball that evening as well as arranging other ceremonies that honor veterans.

As the development of the Veteran's Courts have developed it appears to me that Georgia is again a leader among our nation in coming to the aid of veterans. We are proud you are our Commissioner of Veterans Service and we are proud to live in a state that cares about veterans.

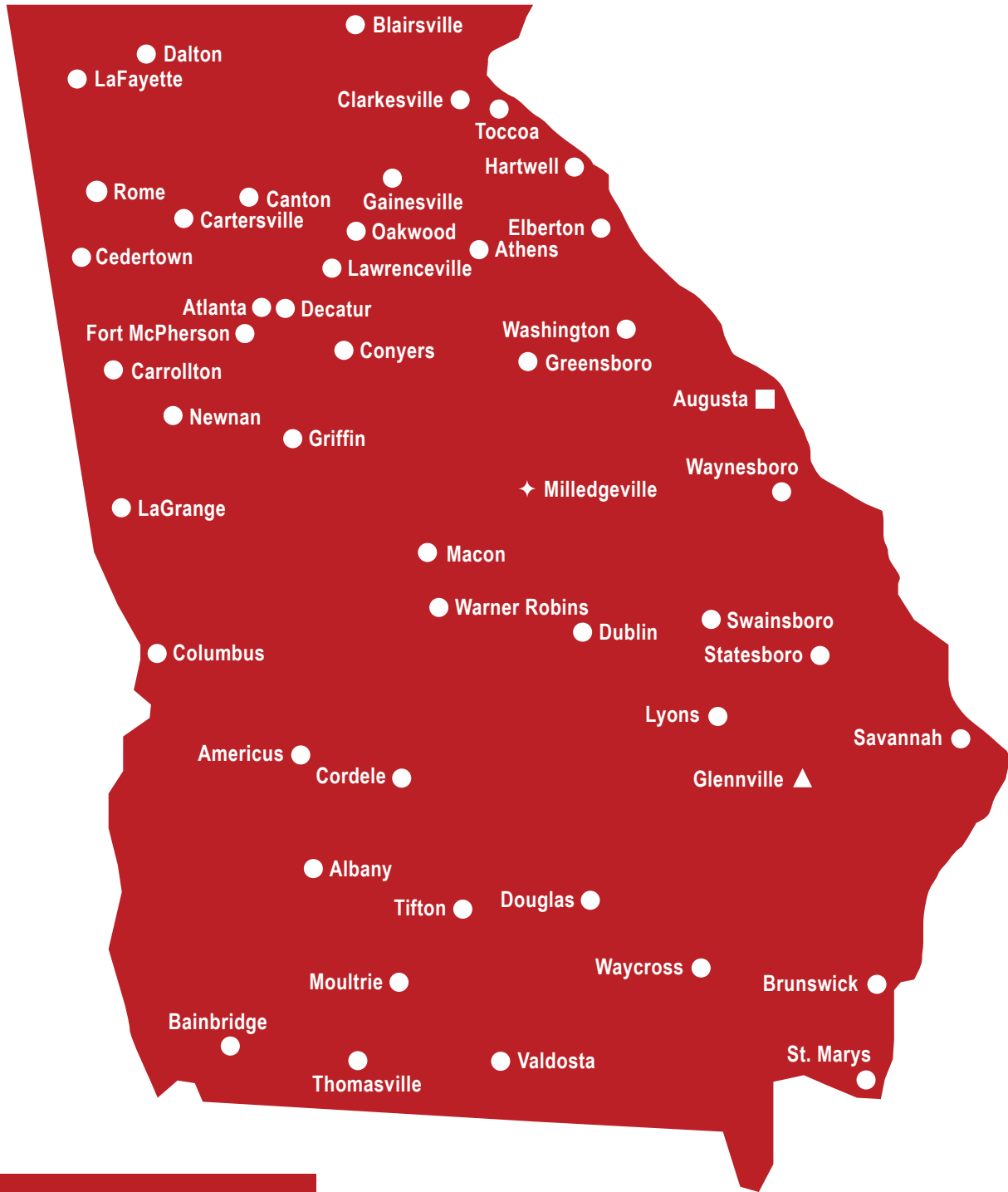
For a veteran this is a great state. Thank you for your leadership over the years Pete and we thank your wonderful staff.

Sincerely,

Marvin Myers
President

5879 New Peachtree Road, Doraville, GA 30340 Phone 770.458.7934 Fax 770.452.9933





- Veterans Service Field Office
- VFSO/Veterans Nursing Home
- ▲ VFSO/Veterans Cemetery
- ◆ VFSO/Home/Cemetery

An interactive version of this map is available at veterans.georgia.gov/field-offices



DIRECTORY

GEORGIA DEPARTMENT OF VETERANS SERVICE CENTRAL OFFICE
Floyd Veterans Memorial Building, Suite E-966, 2 Martin Luther King, Jr. Drive SE, Atlanta, GA 30334-4800
veterans.georgia.gov facebook.com/gavetsvc twitter.com/gavetsvc

This directory was published in May 2014. For the most recent version visit veterans.georgia.gov

COMMISSIONER'S OFFICE

Pete Wheeler	Commissioner		404-656-2300	
Mary Aukerman	Confidential Secretary	aukerman@vs.state.ga.us	404-656-2312	404-657-9738

PUBLIC INFORMATION DIVISION

Jon Suggs	Director	jsuggs@vs.state.ga.us	404-656-5933	404-656-7006
Annalysce Baker	Communications Spec	abaker@vs.state.ga.us	404-656-5933	404-656-7006

ADMINISTRATION, HEALTH & MEMORIALS

Dan Holtz	Assistant Commissioner	dholtz@vs.state.ga.us	404-656-2307	404-656-7006
April Dodgen	Budget Analyst	adodgen@vs.state.ga.us	404-656-7439	404-656-7006
Debbie Gregory	Administrative Assistant	dgregory@vs.state.ga.us	404-656-2300	404-656-7006

ACCOUNTING & FINANCE DIVISION

Chris Hambright	Director	clhambri@vs.state.ga.us	404-656-5896	404-656-7006
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OPERATIONS DIVISION

Rick Graham	Director	rgraham@vs.state.ga.us	404-463-3076	404-656-7006
Brian Zeringue	Project Manager	bzeringue@vs.state.ga.us	404-463-3080	404-656-7006

HUMAN RESOURCES

Wonda Jones	Senior HR Generalist	wfjones@vs.state.ga.us	404-463-3076	404-656-7006
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Bryan Farr	Sys Administrator	bfarr@vs.state.ga.us	404-656-5893	404-656-7006

LOGISTICS

Bradley Johnson	Proc & Supply Spec	bjohnson@vs.state.ga.us	404-656-5893	404-656-7006
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RECORDS MANAGEMENT

Barbara Beedles	Admin Support Spec	bcausey@vs.state.ga.us	404-463-3079	404-651-6947
DeMario Rucker	Admin Support Spec	drucker@vs.state.ga.us	404-463-3077	404-651-6947



DIRECTORY

HEALTH & MEMORIALS DIVISION

Georgia War Veterans Home, D-135, Wheeler Building, 2249 Vinson Highway, Milledgeville, GA 31059-0741

Ernie Simons	Director	gdvssc@windstream.net	478-445-2544	478-445-0828
Jenelle Moore	Administrative Assistant	gdvssc2@windstream.net	478-445-2544	478-445-0828

GEORGIA VETERANS MEMORIAL CEMETERY – GLENNVILLE

8819 US Hwy 301, Glennville, GA 30427

Ernie Cowart	Director	ecowart@vs.state.ga.us	912-654-5398	912-654-2963
Stacy Howard	Asst. Director	showard@vs.state.ga.us	912-654-5398	912-654-2963
Tommy Waters	Maint Supervisor	twaters@vs.state.ga.us	912-654-5398	912-654-2963
Wallace Brannen	Maint / Hvy Equip Op	wbrannen@vs.state.ga.us	912-654-5398	912-654-2963
William C. Tackett	Maint / Hvy Equip Op	wtackett@vs.state.ga.us	912-654-5398	912-654-2963

GEORGIA VETERANS MEMORIAL CEMETERY at MILLEDGEVILLE

2617 Vinson Highway, Milledgeville, GA 31061

Russ Feagin	Director	rfeagin@vs.state.ga.us	478-445-3363	478-445-3360
Wade Forehand	Asst. Director	wforehand@vs.state.ga.us	478-445-3363	478-445-3360
William Lester	Maint Supervisor	wlester@vs.state.ga.us	478-445-3363	478-445-3360
Valynsky Calhoun	Maint / Hvy Equip Op	vcalhoun@vs.state.ga.us	478-445-3363	478-445-3360
Madison Smith	Maint / Hvy Equip Op	msmith@vs.state.ga.us	478-445-3363	478-445-3360

GEORGIA WAR VETERANS HOME – MILLEDGEVILLE

2249 Vinson Highway, Milledgeville, GA 31062

Dennis Mize	Executive Director	dmize@uhs-pruitt.com	478-445-6821	478-445-1701
Janice Scott	Associate Director	jscott@uhs-pruitt.com	478-445-4516	478-445-5113
Charolet Medlin	Office Manager	cmedlin@uhs-pruitt.com	888-453-6836	478-445-5190
Verdine Young	Admissions Coord	vyoung@uhs-pruitt.com	478-445-4295	478-445-5583

GEORGIA WAR VETERANS NURSING HOME – AUGUSTA

1101 15th Street, Augusta, GA 30901-3196 georgiawarveteranshome.org

Charles Esposito	Executive Director	cesposito@gru.edu	706-721-2531	706-721-3892
Carlton Deese	Associate Director	cdeese@gru.edu	706-721-2531	706-721-3892
Karen Yonce	Admin Associate	kyonce@gru.edu	706-721-2531	706-721-3892
Ramona Little	Business Svc Director	rlittle@gru.edu	706-721-2637	706-721-4252
Julia Eveker	Director Admissions	jeveker@gru.edu	706-721-2405	706-721-7530

VETERANS EDUCATION & TRAINING DIVISION (STATE APPROVING AGENCY)

Floyd Veterans Memorial Building, Suite E-960, 2 Martin Luther King, Jr., Atlanta, GA 30334-4800

Main Office		saaga@vs.state.ga.us	404-656-2306/2322	404-657-6276
Larry Edwards	Director	saale@vs.state.ga.us	404-463-3073	404-657-6276
Dairielle Shropshire	Administrative Assistant	dshropshire@vs.state.ga.us	404-656-2306	404-657-6276
Bobby Davis	Senior Coordinator	saabjd@vs.state.ga.us	404-657-7992	404-657-6276
Mark Bannister	Senior Coordinator	saasmb@vs.state.ga.us	404-463-3075	404-657-6276
Lily Snyder	Senior Coordinator	saals@vs.state.ga.us	404-656-2322	404-657-6276
Frank Kollig	Coordinator	fkollig@vs.state.ga.us	404-463-4267	404-657-6276



DIRECTORY

FIELD OPERATIONS & CLAIMS

Floyd Veterans Memorial Building, Suite E-966, 2 Martin Luther King, Jr., Atlanta, GA 30334-4800

Mike Roby	Assistant Commissioner	mrobey@vs.state.ga.us	404-656-2305	404-656-7006
Ava Gay-Ingram	Administrative Assistant	aingram@vs.state.ga.us	404-656-2305	404-656-7006

NORTH GEORGIA REGION

Gainesville Veterans Field Service Office 311 Green Street NW, Room 405, Gainesville, GA 30501-6060

Harry Evans	Regional Director	hevans@vs.state.ga.us	404-213-1020
Linda Lavender	Economic Support Specialist, GWVH–Milledgeville	llavender@vs.state.ga.us	478-445-4449
Bob Pollard	Economic Support Specialist, GWVNH–Augusta	rpollard@vs.state.ga.us	706-721-4301

SOUTH GEORGIA REGION

Bainbridge Veterans Field Service Office 307 East Broughton Street, Bainbridge, GA 39817-4003

Craig Couturier	Regional Director	ccouturier@vs.state.ga.us	229-248-2599	229-243-5362
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CLAIMS & APPEALS DIVISION

1700 Clairmont Road, Decatur, GA 30033

Main Office			404-929-5345	404-929-5347
George Canavaggio	Director	george.canavaggio@va.gov	404-929-5349	404-929-5347
James Reeves	Assistant Director	james.reeves2@va.gov	404-929-5353	404-929-5347
Linda Williams	Administrative Assistant	linda.j.williams@va.gov	404-929-5360	404-929-5347
Joel Willis	Sr VCAO	joel.willis@va.gov	404-929-5355	404-929-5347
Mike Noles	Sr VCAO	mike.noles@va.gov	404-929-5352	404-929-5347
Deborah Jones	VCAO 2	deborah.jones11@va.gov	404-929-5354	404-929-5347
Shelly Simpson	VCAO 1	shellyann.simpson@va.gov	404-929-5370	404-929-5347
Rhonda Wilson	VCAO 1	rhonda.wilson2@va.gov	404-929-5357	404-929-5347
Antoinette Rutledge	VCAO 1	antoinette.rutledge@va.gov	404-929-5351	404-929-5347
Mike Dennard	VCAO 1	mike.dennard@va.gov	404-929-5343	404-929-5347
Enrique Torres	VCAO 1	enrique.torres@va.gov	404-929-5342	404-929-5347
Clenaire Carter	VCAO 1	clenaire.carter@va.gov	404-929-5359	404-929-5347
Deborah Clayton	Admin Support Spec	deborah.clayton@va.gov	404-929-5361	404-929-5347
Teletia Penn	Admin Support Spec	teletia.penn@va.gov	404-929-5358	404-929-5347
Reginald Lurry	Admin Support Spec	reginald.lurry@va.gov	404-929-5349	404-929-5347

ALBANY (South Region)

1303 W. Broad Ave., Albany, GA 31707

Counties served: Dougherty, Lee, Terrell, Worth

Sherri Whitfield	Sr VFSO (Office Mgr)	swhitfield@vs.state.ga.us	229-430-1797	229-430-1796
Milton Hayes	VFSO 1	mhayes@vs.state.ga.us	229-430-1798	229-430-1796

AMERICUS (South Region)

1601 N. Martin Luther King Blvd., Suite 220, Americus, GA 31719

Counties served: Macon, Marion, Schley, Sumter, Webster

Melissa Ingle	VFSO 2 (Office Mgr)	mingle@vs.state.ga.us	229-931-2546	229-931-5151
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DIRECTORY

ATHENS (North Region) Counties served: Barrow, Clarke, Jackson, Madison, Oconee, Oglethorpe
 9249 U.S. Highway 29, Suite D, Athens, GA 30601

Dale Bell	Sr VFSO (Office Mgr)	dbell@vs.state.ga.us	706-369-5630	706-369-5998
Ramona Roper	VFSO 1	rroper@vs.state.ga.us	706-369-5631	706-369-5998
Aesia Brown	VFSO 1	abrown@vs.state.ga.us	706-369-5631	706-369-5998

ATLANTA (Asst. Commissioner, FO&C) Counties served: Fulton
 Floyd Veterans Memorial Building, Balcony Level, East Tower, Suite 460, 205 Jesse Hill Jr. Dr., Atlanta, GA 30334

Lenora Evans	VFSO 2 (Office Mgr)	levans@vs.state.ga.us	404-656-5940	404-657-1288
Booker Wallace	VFSO 1	bwallace@vs.state.ga.us	404-623-1514	404-657-1288

AUGUSTA (North Region) Counties served: Columbia, Richmond
 Georgia War Veterans Nursing Home, 1101 15th St., Augusta, GA 30901-3196

Beverly Lloyd	Sr VFSO (Office Mgr)	blloyd@vs.state.ga.us	706-721-4301	706-721-6015
John McKenzie	VFSO 1	jmckenzie@vs.state.ga.us	706-721-4302	706-721-6015
Daniel Jones	VFSO 1	djones@vs.state.ga.us	706-721-4302	706-721-6015

Charlie Norwood VA Medical Center, Room 2D-105C, 950 15th St., Augusta, GA 30914

Barbara J. Johnson	VFSO 2 (Office Mgr)	bjjohnson@vs.state.ga.us	706-823-2218/3916	706-823-1768
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BAINBRIDGE (South Region) Counties served: Baker, Calhoun, Clay, Decatur, Early, Miller, Quitman, Randolph, Seminole
 307 E. Broughton St., Bainbridge, GA 39817-4003

Terrie Hurst	VFSO 1 (Office Mgr)	thurst@vs.state.ga.us	229-248-2599/2663	229-243-5362
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BLAIRSVILLE (North Region) Counties served: Fannin, Rabun, Towns, Union
 1294 Highway 515 East, Blairsville, GA 30512

Robert Spaulding	Sr VFSO (Office Mgr)	rspaulding@vs.state.ga.us	706-745-6341	706-745-6341
Jonathan Ledford	VFSO 1	jledford@vs.state.ga.us	706-745-6341	706-745-6341

BRUNSWICK (South Region) Counties served: Glynn, McIntosh
 11 Judicial Lane, Suite 203, Brunswick, GA 31520

Christine Herring	VFSO 2 (Office Mgr)	therring@vs.state.ga.us	912-262-2345	912-261-3937
Mac Bollinger	VFSO 1	mbollinger@vs.state.ga.us	912-264-7360	912-261-3937

CANTON (North Region) Counties served: Cherokee, Cobb, Gilmer, Pickens
 100 North St., Suite G-20, Canton, GA 30114-2779

Rita Barnhart	Sr VFSO (Office Mgr)	rbarnhart@cherokeega.com	770-720-3538	770-704-2317
Daphne Nichols	VFSO 1	dnichols@cherokeega.com	770-720-6622	770-704-2317

CARROLLTON (North Region) Counties served: Carroll, Douglas
 Trinka Davis Veterans Village Outpatient Clinic, 180 Martin Drive, Carrollton, GA 30117

Fred Daniels	VFSO 1	freddie.daniels@va.gov	404-321-6111 x2554	404-417-2986
Theodore Merriss	VFSO 1	theodore.merriss@va.gov	404-321-6111 x2589	404-417-2986



DIRECTORY

CARTERSVILLE (North Region) Counties served: Bartow, Paulding
320 W. Cherokee Ave., Room 105, Cartersville, GA 30120

Robert Turner	Sr VFSO (Office Mgr)	rmturner@vs.state.ga.us	770-387-3746	770-387-4077
Peter Lincoln	VFSO 1	plincoln@vs.state.ga.us	770-387-3746	770-387-4077

CEDARTOWN (North Region) County served: Polk
142 West Ave., Cedartown, GA 30125 OPEN ONLY Monday & Friday – 8 to 4:30; Wednesday – 8 to noon

Stephen Rood (P/T)	VFSO 1 (Office Mgr)	srood@vs.state.ga.us	770-749-2209	770-749-2266
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CLARKESVILLE (North Region) Counties served: Banks, Habersham, White
6257 Ga. Highway 115, Suite 3, Clarkesville, GA 30523

William Tucker	Sr VFSO (Office Mgr)	wtucker@vs.state.ga.us	706-754-4316	706-754-9185
Randy Woodie	VFSO 1	awoodie@vs.state.ga.us	706-754-4316	706-754-9185

COLUMBUS (South Region) Counties served: Chattahoochee, Muscogee, Stewart
1520 Third Ave., Suite 5, Columbus, GA 31901

Lionel Haynes	Sr VFSO (Office Mgr)	lhaynes@vs.state.ga.us	706-649-1266	706-649-1726
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Cynthia Gilyard	VFSO 1	cgilyard@vs.state.ga.us	706-649-1264	706-649-1726
Sandra Bennett	VFSO 1	sbennett@vs.state.ga.us	706-649-1264	706-649-1726

CONYERS (North Region) Counties served: Newton, Rockdale, Walton
983 Taylor St., Conyers, GA 30012

Janice Mohr	Sr VFSO (Office Mgr)	jeller@vs.state.ga.us	770-388-5075	770-785-6868
Horace Campbell	VFSO 1	hcampbell@vs.state.ga.us	770-388-5075	770-785-6868

CORDELE (South Region) Counties served: Crisp, Dooly, Wilcox
210 Seventh St. South, Room 204, Cordele, GA 31015

David Foster	VFSO 1 (Office Mgr)	jdfoster@vs.state.ga.us	229-276-2366	229-276-2734
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DALTON (North Region) Counties served: Catoosa, Murray, Whitfield
305 Point North Place, Suite 7, Dalton, GA 30722-1104

Judy Johnson	Sr VFSO (Office Mgr)	jjohnson@vs.state.ga.us	706-272-2355	706-272-2335
Kelly Johnson	VFSO 1	kjohnson@vs.state.ga.us	706-272-2355	706-272-2335
Elizabeth Mauldin	VFSO 1	emauldin@vs.state.ga.us	706-272-2355	706-272-2335

DECATUR (Claims) County served: DeKalb
Atlanta VA Medical Center, Room 1C204, 1670 Clairmont Road, Decatur, GA 30033-4004

Dennis Whitney	Sr VFSO (Office Mgr)	dennis.whitney@va.gov	404-728-7611	404-417-2918
Roderica Stewart	VFSO 1	roderica.stewart@va.gov	404-728-7611	404-417-2918
Garner Bracey	VFSO 1	garner.bracey@va.gov	404-728-7611	404-417-2918



DIRECTORY

DOUGLAS (South Region)

70 Lockwood Dr., Douglas, GA 31533

Counties served: Appling, Coffee, Jeff Davis, Wheeler

Del Parisella VFSO 1 (Office Mgr) aparisella@vs.state.ga.us 912-389-4898 912-389-4839

DUBLIN (South Region)

Carl Vinson VA Medical Center, Room 124-6, Ward 6A, 1826 Veterans Blvd., Dublin, GA 31021-3699

Counties served: Bleckley, Dodge, Johnson, Laurens, Pulaski, Treutlen

Shaun Evans VFSO 1 (Office Mgr) shaun.evans@va.gov 478-272-4266 478-274-7802
 Michael Hunnicutt VFSO 1 mike.hunnicutt@va.gov 478-274-7748 478-274-7802

ELBERTON (North Region)

Elbert County Office Complex, 45 Forest Ave., Elberton, GA 30635

County served: Elbert

Charles Hopkins VFSO 1 (Office Mgr) chopkins@vs.state.ga.us 706-213-2040 706-213-2094

FORT McPHERSON (North Region)

Room 2C221 Building 129 1701 Hardee Ave., SW Atlanta, GA 30310

Counties served: Clayton, Henry, Fayette, Fulton

Herbert Ward Sr VFSO (Office Mgr) herbert.ward1@va.gov 404-321-6111x4997 404-728-4160
 Linda Lee VFSO 1 llee1@vs.state.ga.us 404-321-6111x4801 404-728-4160

GAINESVILLE (North Region)

311 Green Street NW, Room 405, Gainesville, GA 30501-6060

Counties served: Dawson, Forsyth, Gwinnett, Hall, Lumpkin

Cynthia Hayes Sr VFSO (Office Mgr) chayes@vs.state.ga.us 770-531-6060 770-531-6061

GLENNVILLE (South Region)

Georgia Veterans Memorial Cemetery – Glennville, 8819 U.S. Highway 301, Glennville, GA 30427

Counties served: Bryan, Liberty, Long, Tattnall, Wayne

Tonya Malpass Sr VFSO (Office Mgr) tmalpass@vs.state.ga.us 912-654-5159 x227 912-654-2963
 Tony Burkett VFSO 1 tburkett@vs.state.ga.us 912-654-5179 x226 912-654-2963

GREENSBORO (North Region)

113 N. Main St., Suite 117, Greensboro, GA 30642

County served: Greene

OPEN ONLY Tuesday and Friday – 8 to 4:30

Sandra Mauldin VFSO 1 (P/T) smauldin@vs.state.ga.us 706-453-7455 706-453-9816

GRIFFIN (North Region)

883 Memorial Drive, Griffin, GA 30223

Counties served: Butts, Fayette, Henry, Pike, Spalding, Talbot, Upson

Artis Robinson Sr VFSO (Office Mgr) arobinson@vs.state.ga.us 770-412-4074 770-467-6099
 Willie Miles VFSO 1 wmiles@vs.state.ga.us 770-412-4023 770-467-6099

HARTWELL (North Region)

194 Cade St., Suite B, Hartwell, GA 30643

County served: Hart

Michael Partlow VFSO 2 (Office Mgr) mpartlow@vs.state.ga.us 706-376-4461 706-856-2737



DIRECTORY

LAFAYETTE (North Region) Counties served: Chattooga, Dade, Walker
Judiciary Annex, 108-E Villanow St., LaFayette, GA 30728-2519

Wesley Phipps VFSO 1 (Office Mgr) wphipps@vs.state.ga.us 706-638-5544 706-639-2046 LAGRANGE

LaGrange (North Region) Counties served: Harris, Heard, Meriwether, Troup
2170 West Point Road, Suite 35, LaGrange, GA 30240

Mike Hudson Sr VFSO (Office Mgr) mhudson@vs.state.ga.us 706-845-4095 706-845-4485
Steve Horton VFSO 1 shorton@vs.state.ga.us 706-845-4095 706-845-4485

LAWRENCEVILLE (North Region) Counties served: Gwinnett, Hall
Lawrenceville CBOC, Building 200, Room 106, 455 Philip Drive, Lawrenceville, GA 30046

Chris Kicklighter VFSO 1 (Office Mgr) ckicklighter@vs.state.ga.us 404-321-6111 x1964 404-417-1755

LYONS (South Region) Counties served: Montgomery, Toombs
126 W. Grady Ave., Lyons, GA 30436

Debra O'Neal VFSO 1 (Office Mgr) doneal@vs.state.ga.us 912-526-8860 912-526-4285

MACON (North Region) Counties served: Bibb, Crawford, Jasper, Jones, Lamar, Monroe, Twiggs
653 Second St., Room 203, Macon, GA 31201-2817

Debra Marshall VFSO 1 (Office Mgr) dmarshall@vs.state.ga.us 478-751-3186 478-751-6594
Phi Williams VFSO 1 pwilliams2@vs.state.ga.us 478-751-3186 478-751-6594

MILLEDGEVILLE (North Region) Counties served: Baldwin, Hancock, Putnam, Washington, Wilkinson
Georgia State War Veterans Home, Wheeler Building, 2249 Vinson Highway, Milledgeville, GA 31059-0741

Melanie Goss Sr VFSO (Office Mgr) mkay@vs.state.ga.us 478-445-4751 478-445-3139
James Brewer VFSO 1 jbrewer1@vs.state.ga.us 478-445-4751 478-445-3139

MOULTRIE (South Region) Counties served: Colquitt, Mitchell
101 E. Central Ave., Room 127, Moultrie, GA 31768

Jim Bolduc VFSO 2 (Office Mgr) jbolduc@vs.state.ga.us 229-891-7135 229-891-7098

NEWNAN (North Region) Counties served: Coweta, Taylor
22 E. Broad St., Room 119, Newnan, GA 30264

Billy Robbins VFSO 1 (Office Mgr) brobbins@vs.state.ga.us 770-254-7260 770-254-7339
Rob Johnson VFSO 1 rjohnson@vs.state.ga.us 770-836-6844 770-254-7339

OAKWOOD (North Region) Counties served: Hall
4175 Tanners Creek Rd., Suite 111 Flowery Branch, GA 30542

Belinda Wise VFSO 1 (Office Mgr) bwise@vs.state.ga.us 770-531-6060 770-531-6061

ROME (North Region) Counties served: Floyd, Gordon, Haralson
201 Calhoun Ave., Rome, GA 30161

Stan McCord VFSO 1 (Office Mgr) smccord@vs.state.ga.us 706-295-6026 706-802-5520
Barry Hunter VFSO 1 bhunter@vs.state.ga.us 706-295-6280 706-802-5520



DIRECTORY

SAVANNAH (South Region)

County served: Chatham

Savannah VA Outpatient Clinic, 325 W. Montgomery Cross Roads, Savannah, GA 31406-3309

Jewel Middleton	Sr VFSO (Office Mgr)	jewel.middleton@va.gov	912-920-0214 x2194	912-921-2016
Tisa Davis	VFSO 1	philippa.davis@va.gov	912-920-0214 x2191	912-921-2016
Anthony Maben	VFSO 1	anthony.maben@va.gov	912-920-0214 x2193	912-921-2016

STATESBORO (South Region)

Counties served: Bulloch, Candler, Effingham, Evans, Jenkins, Screven

3A W. Altman St., Statesboro, GA 30458

Kevin Gibbs	VFSO 1 (Office Mgr)	jk Gibbs@vs.state.ga.us	912-871-1104	912-871-1270
Winslow Hill	VFSO 1	whill@vs.state.ga.us	912-871-1104	912-871-1270

ST. MARYS (South Region)

County served: Camden

St. Marys VA Outpatient Clinic, 205 Lakeshore Point, St. Marys, GA 31558

Telisha Johnson	VFSO 1 (Office Mgr)	tjohnson@vs.state.ga.us	912-510-3440	912-510-3426
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SWAINSBORO (Asst. Commissioner, FO&C)

County served: Emanuel

Emanuel County Office Building, Room 3, 101 N. Main St., Swainsboro, GA 30401

Tessa Gilmore	VFSO 1 (Office Mgr)	tgilmore@vs.state.ga.us	478-289-2617	478-289-2704
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THOMASVILLE (South Region)

Counties served: Grady, Thomas

101 S. Broad St., Thomasville, GA 31792

Larry Price	Sr VFSO (Office Mgr)	jprice@vs.state.ga.us	229-225-4050	229-227-2418
Telia Alexander	VFSO 1	tal Alexander1@vs.state.ga.us	229-225-3998	229-227-2418

TIFTON (South Region)

Counties served: Ben Hill, Irwin, Tift, Turner

222 Chesnut Ave., Tifton, GA 31793-0534

Jennifer Conley	VFSO 1 (Office Mgr)	jconley@vs.state.ga.us	229-386-3856	229-391-6956
Selene Belton-Allen	VFSO 1	sallen@vs.state.ga.us	229-386-3856	229-391-6956

TOCCOA (North Region)

Counties served: Franklin, Stephens

Courthouse Annex, Room 104, 12 W. Tugalo St., Toccoa, GA 30577 OPEN ONLY Tuesday and Thursday – 8 to 4:30

William Tucker	Sr VFSO (Office Mgr)	wtucker@vs.state.ga.us	706-282-4525	706-282-4800
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VALDOSTA (South Region)

Counties served: Berrien, Brooks, Cook, Echols, Lanier, Lowndes

2841 N. Patterson St., Valdosta, GA 31602-1938

Janet S. Pajerowski	Sr VFSO (Office Mgr)	janet.pajerowski2@va.gov	229-333-2179	229-259-5583
John Jeffrey	VFSO 1	jjeffery@vs.state.ga.us	229-333-2178	229-259-5583
Eddie Taylor	VFSO 1	etaylor@vs.state.ga.us	229-333-2178	229-259-5583



DIRECTORY

WARNER ROBINS (South Region) Counties served: Houston, Peach
City Hall, Room 206, 700 Watson Blvd., Warner Robins, GA 31093-3414

Vincent Pritchett	Sr VFSO (Office Mgr)	vpritchett@vs.state.ga.us	478-293-1005	478-929-1124
Robert Claypool	VFSO 1	relaypool@vs.state.ga.us	478-293-1005	478-929-1124

WASHINGTON (North Region) Counties served: Glascock, Jefferson, Lincoln, McDuffie, Morgan, Taliaferro,
104 E. Liberty St., Washington, GA 30673-1422 Warren, Wilkes

Perry Morgan	Sr VFSO (Office Mgr)	gmorgan@vs.state.ga.us	706-678-2821	706-678-3144
Jan Callaway	VFSO 2	jcallaway@vs.state.ga.us	706-678-2821	706-678-3144

WAYCROSS (South Region) Counties served: Atkinson, Bacon, Brantley, Charlton, Clinch, Pierce, Ware
415 Lott St., Waycross, GA 31501

Pamela Naylor	VFSO 2 (Office Mgr)	pnaylor@vs.state.ga.us	912-285-6340	912-285-6341
Seymour Parrish	VFSO 1	sparrish@vs.state.ga.us	912-285-6340	912-285-6341

WAYNESBORO (North Region) County served: Burke
Burke County Office Park, Room 107, 715 W. Sixth St., Waynesboro, GA 30830-0093

Carol Crawford	VFSO 2 (Office Mgr)	ccrawford@vs.state.ga.us	706-554-3874	706-554-4496
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This directory was published in May 2014. For the most recent version visit veterans.georgia.gov

VA CONTACTS

U.S. DEPARTMENT OF VETERANS AFFAIRS
va.gov facebook.com/veteransaffairs twitter.com/deptvetaffairs

VA Regional Office – Atlanta	1700 Clairmont Road, Decatur, 30033	800-827-1000
VA Medical Center – Atlanta	1670 Clairmont Road, Decatur, 30033	404-321-6111

Beneficiaries in Receipt of Pension Benefits	877-294-6380
Children of Women Vietnam Veterans (CWVV)	877-345-8179
Civilian Health and Medical Program of the Department of Veterans Affairs (CHAMPVA)	800-733-8387
Debt Management Center (Collection of Non-Medical Debts)	800-827-0648
Direct Deposit	877-838-2778
Education	888-442-4551
Foreign Medical Program (FMP)	888-820-1756
Headstones and Markers (Status Check Only)	800-697-6947
Health Care	877-222-8387
Health Billing	866-393-9132
Home Loans	888-768-2132
Income Verification and Means Testing	800-929-8387
Life Insurance: Service Members and Veterans Group Life Insurance Program	800-419-1473
Life Insurance: All Other VA Life Insurance Programs	800-669-8477
Meds by Mail	866-229-7389
Special Issues: Gulf War/Agent Orange/Project Shad/Mustard Agents/Lewisite/Ionizing Radiation	800-749-8387
Spina Bifida Health Care Program	888-820-1756
Telecommunication Device for Deaf (TDD)	800-829-4833

Veterans Crisis Hotline	800-273-TALK
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NOTE: Listings for VA medical facilities in Georgia are listed inside the back cover of this publication.



VA STATISTICAL DATA

FY13 GEOGRAPHIC DISTRIBUTION OF VA EXPENDITURES (GDX)

FY13 Summary of Expenditures by State
Expenditures in \$000s

County/ Congressional District	Veteran Population*	Total Expenditure	Compensation & Pension	Construction	Education & Vocational Rehabilitation/ Employment	Loan Guaranty#	General Operating Expenses	Insurance & Indemnities	Medical Care	Unique Patients**
APPLING	1,245	\$ 6,105	\$ 3,100	\$ -	\$ 194	\$ -	\$ -	\$ 18	\$ 2,793	363
ATKINSON	452	\$ 3,422	\$ 1,432	\$ -	\$ 122	\$ -	\$ -	\$ 15	\$ 1,852	179
BACON	801	\$ 4,303	\$ 2,476	\$ -	\$ 114	\$ -	\$ -	\$ 55	\$ 1,659	234
BAKER	330	\$ 1,074	\$ 609	\$ -	\$ 42	\$ -	\$ -	\$ 17	\$ 405	68
BALDWIN	4,150	\$ 22,498	\$ 9,698	\$ -	\$ 1,054	\$ -	\$ -	\$ 106	\$ 11,640	957
BANKS	1,072	\$ 5,966	\$ 3,714	\$ -	\$ 257	\$ -	\$ -	\$ 38	\$ 1,956	266
BARROW	5,905	\$ 22,310	\$ 12,176	\$ -	\$ 2,116	\$ -	\$ -	\$ 146	\$ 7,872	1,011
BARTOW	8,141	\$ 32,593	\$ 20,436	\$ -	\$ 2,465	\$ -	\$ -	\$ 478	\$ 9,215	1,259
BEN HILL	1,263	\$ 9,959	\$ 5,484	\$ -	\$ 292	\$ -	\$ -	\$ 28	\$ 4,155	426
BERRIEN	1,517	\$ 11,646	\$ 6,690	\$ -	\$ 832	\$ -	\$ -	\$ 34	\$ 4,090	523
BIBB	12,325	\$ 78,328	\$ 40,885	\$ -	\$ 6,076	\$ -	\$ -	\$ 632	\$ 30,735	3,805
BLECKLEY	1,076	\$ 7,268	\$ 3,544	\$ -	\$ 288	\$ -	\$ -	\$ 92	\$ 3,344	241
BRANTLEY	1,374	\$ 8,338	\$ 4,320	\$ -	\$ 278	\$ -	\$ -	\$ 91	\$ 3,648	425
BROOKS	1,431	\$ 9,531	\$ 3,578	\$ -	\$ 243	\$ -	\$ -	\$ 317	\$ 5,394	551
BRYAN	3,905	\$ 26,878	\$ 16,087	\$ -	\$ 6,272	\$ -	\$ -	\$ 70	\$ 4,449	845
BULLOCH	5,024	\$ 22,100	\$ 11,201	\$ -	\$ 2,870	\$ -	\$ -	\$ 151	\$ 7,879	1,026
BURKE	1,842	\$ 13,633	\$ 6,252	\$ -	\$ 505	\$ -	\$ -	\$ 142	\$ 6,734	615
BUTTS	2,358	\$ 11,675	\$ 7,280	\$ -	\$ 704	\$ -	\$ -	\$ 77	\$ 3,615	408
CALHOUN	445	\$ 2,597	\$ 1,546	\$ -	\$ 124	\$ -	\$ -	\$ 56	\$ 871	141
CAMDEN	7,218	\$ 41,671	\$ 22,449	\$ -	\$ 8,330	\$ -	\$ -	\$ 174	\$ 10,718	1,644
CANDLER	834	\$ 5,124	\$ 2,087	\$ -	\$ 185	\$ -	\$ -	\$ 37	\$ 2,814	207
CARROLL	8,260	\$ 45,290	\$ 25,060	\$ -	\$ 3,510	\$ -	\$ -	\$ 395	\$ 16,324	1,796
CATOOSA	5,267	\$ 19,026	\$ 11,000	\$ -	\$ 1,045	\$ -	\$ -	\$ 199	\$ 6,781	1,127
CHARLTON	953	\$ 5,705	\$ 2,822	\$ -	\$ 188	\$ -	\$ -	\$ 81	\$ 2,614	301
CHATHAM	28,174	\$ 151,704	\$ 83,094	\$ -	\$ 30,772	\$ -	\$ -	\$ 1,414	\$ 36,425	6,254
CHATTAHOOCHEE	1,178	\$ 3,469	\$ 2,449	\$ -	\$ 252	\$ -	\$ -	\$ 32	\$ 735	174
CHATTOOGA	1,983	\$ 8,859	\$ 6,236	\$ -	\$ 355	\$ -	\$ -	\$ 45	\$ 2,223	378
CHEROKEE	17,894	\$ 63,098	\$ 38,907	\$ -	\$ 6,738	\$ -	\$ -	\$ 1,238	\$ 16,215	2,192
CLARKE	6,201	\$ 29,273	\$ 17,077	\$ -	\$ 3,009	\$ -	\$ -	\$ 397	\$ 8,789	1,154
CLAY	311	\$ 973	\$ 586	\$ -	\$ 37	\$ -	\$ -	\$ 40	\$ 311	58
CLAYTON	22,434	\$ 128,639	\$ 65,966	\$ -	\$ 13,130	\$ -	\$ -	\$ 693	\$ 48,850	5,530
CLINCH	565	\$ 2,377	\$ 1,285	\$ -	\$ 201	\$ -	\$ -	\$ 2	\$ 890	151
COBB	48,898	\$ 205,122	\$ 110,986	\$ 474	\$ 29,651	\$ -	\$ 341	\$ 3,819	\$ 59,851	7,780
COFFEE	2,454	\$ 16,584	\$ 8,410	\$ -	\$ 576	\$ -	\$ -	\$ 90	\$ 7,508	855
COLQUITT	2,884	\$ 19,074	\$ 9,787	\$ -	\$ 721	\$ -	\$ -	\$ 208	\$ 8,358	861
COLUMBIA	15,256	\$ 149,175	\$ 88,792	\$ -	\$ 21,401	\$ -	\$ -	\$ 1,677	\$ 37,306	4,401
COOK	1,319	\$ 8,283	\$ 4,394	\$ -	\$ 377	\$ -	\$ -	\$ 95	\$ 3,417	458
COWETA	11,908	\$ 47,970	\$ 29,817	\$ -	\$ 4,445	\$ -	\$ -	\$ 370	\$ 13,337	2,095
CRAWFORD	1,024	\$ 3,825	\$ 1,587	\$ -	\$ 161	\$ -	\$ -	\$ 104	\$ 1,973	326



VA STATISTICAL DATA

FY13 GEOGRAPHIC DISTRIBUTION OF VA EXPENDITURES (GDX)

FY13 Summary of Expenditures by State
Expenditures in \$000s

County/ Congressional District	Veteran Population*	Total Expenditure	Compensation & Pension	Construction	Education & Vocational Rehabilitation/ Employment	Loan Guaranty#	General Operating Expenses	Insurance & Indemnities	Medical Care	Unique Patients**
CRISP	1,591	\$ 8,847	\$ 4,210	\$ -	\$ 499	\$ -	\$ -	\$ 316	\$ 3,822	436
DADE	1,427	\$ 5,263	\$ 2,878	\$ -	\$ 332	\$ -	\$ -	\$ 17	\$ 2,036	273
DAWSON	2,403	\$ 7,344	\$ 5,170	\$ -	\$ 443	\$ -	\$ -	\$ 18	\$ 1,713	293
DECATUR	2,162	\$ 8,783	\$ 4,143	\$ -	\$ 569	\$ -	\$ -	\$ 158	\$ 3,913	626
DEKALB	40,518	\$ 443,244	\$ 145,539	\$ 995	\$ 32,435	\$ -	\$ 92,524	\$ 3,591	\$ 168,160	12,376
DODGE	1,551	\$ 11,298	\$ 4,083	\$ -	\$ 641	\$ -	\$ -	\$ 86	\$ 6,487	474
DOOLY	916	\$ 4,102	\$ 2,098	\$ -	\$ 138	\$ -	\$ -	\$ 48	\$ 1,817	189
DOUGHERTY	7,354	\$ 54,532	\$ 33,779	\$ -	\$ 5,638	\$ -	\$ -	\$ 435	\$ 14,680	2,439
DOUGLAS	12,184	\$ 64,227	\$ 36,911	\$ -	\$ 6,992	\$ -	\$ -	\$ 871	\$ 19,452	2,364
EARLY	895	\$ 3,647	\$ 2,158	\$ -	\$ 181	\$ -	\$ -	\$ 28	\$ 1,280	227
ECHOLS	247	\$ 1,319	\$ 233	\$ -	\$ 26	\$ -	\$ -	\$ 66	\$ 994	88
EFFINGHAM	6,111	\$ 21,683	\$ 12,757	\$ -	\$ 2,667	\$ -	\$ -	\$ 112	\$ 6,146	982
ELBERT	1,693	\$ 9,228	\$ 5,071	\$ -	\$ 216	\$ -	\$ -	\$ 55	\$ 3,886	472
EMANUEL	1,351	\$ 13,391	\$ 5,515	\$ -	\$ 512	\$ -	\$ -	\$ 58	\$ 7,306	552
EVANS	796	\$ 4,639	\$ 2,619	\$ -	\$ 198	\$ -	\$ -	\$ 72	\$ 1,750	229
FANNIN	2,137	\$ 14,131	\$ 8,495	\$ -	\$ 240	\$ -	\$ -	\$ 186	\$ 5,209	663
FAYETTE	11,522	\$ 54,635	\$ 38,636	\$ -	\$ 4,702	\$ -	\$ -	\$ 682	\$ 10,615	1,650
FLOYD	7,041	\$ 29,574	\$ 19,766	\$ -	\$ 1,740	\$ -	\$ -	\$ 418	\$ 7,649	1,260
FORSYTH	12,112	\$ 26,782	\$ 15,277	\$ -	\$ 1,871	\$ -	\$ -	\$ 784	\$ 8,849	1,338
FRANKLIN	1,861	\$ 9,051	\$ 5,291	\$ -	\$ 361	\$ -	\$ -	\$ 75	\$ 3,324	409
FULTON	49,217	\$ 328,480	\$ 159,394	\$ 97	\$ 39,714	\$ -	\$ 2,031	\$ 4,091	\$ 123,154	12,197
GILMER	2,713	\$ 13,617	\$ 9,005	\$ -	\$ 243	\$ -	\$ -	\$ 120	\$ 4,249	650
GLASCOCK	164	\$ 1,441	\$ 517	\$ -	\$ 43	\$ -	\$ -	\$ 5	\$ 877	65
GLYNN	7,973	\$ 38,339	\$ 21,523	\$ -	\$ 2,330	\$ -	\$ -	\$ 700	\$ 13,786	2,108
GORDON	3,718	\$ 14,667	\$ 9,569	\$ -	\$ 667	\$ -	\$ -	\$ 106	\$ 4,325	648
GRADY	1,810	\$ 9,251	\$ 4,530	\$ -	\$ 636	\$ -	\$ -	\$ 48	\$ 4,037	638
GREENE	1,448	\$ 6,883	\$ 4,071	\$ -	\$ 190	\$ -	\$ -	\$ 122	\$ 2,500	324
GWINNETT	47,476	\$ 190,726	\$ 96,856	\$ -	\$ 25,190	\$ -	\$ -	\$ 2,794	\$ 65,886	8,376
HABERSHAM	3,415	\$ 15,381	\$ 9,727	\$ -	\$ 695	\$ -	\$ -	\$ 135	\$ 4,824	742
HALL	12,412	\$ 48,211	\$ 28,062	\$ -	\$ 2,811	\$ -	\$ -	\$ 811	\$ 16,527	2,281
HANCOCK	699	\$ 5,652	\$ 2,952	\$ -	\$ 149	\$ -	\$ -	\$ 105	\$ 2,447	192
HARALSON	2,208	\$ 10,463	\$ 5,689	\$ -	\$ 495	\$ -	\$ -	\$ 43	\$ 4,236	473
HARRIS	4,160	\$ 20,578	\$ 14,347	\$ -	\$ 1,605	\$ -	\$ -	\$ 431	\$ 4,196	762
HART	2,047	\$ 8,670	\$ 4,225	\$ -	\$ 157	\$ -	\$ -	\$ 69	\$ 4,218	495
HEARD	875	\$ 4,389	\$ 1,970	\$ -	\$ 219	\$ -	\$ -	\$ 139	\$ 2,061	225
HENRY	20,685	\$ 124,307	\$ 75,102	\$ -	\$ 16,974	\$ -	\$ -	\$ 1,125	\$ 31,106	4,228
HOUSTON	20,820	\$ 131,967	\$ 84,923	\$ -	\$ 19,161	\$ -	\$ -	\$ 1,845	\$ 26,038	4,474
IRWIN	660	\$ 2,620	\$ 1,531	\$ -	\$ 106	\$ -	\$ -	\$ 49	\$ 934	186
JACKSON	5,140	\$ 22,109	\$ 13,946	\$ -	\$ 1,350	\$ -	\$ -	\$ 218	\$ 6,596	907

VA STATISTICAL DATA

FY13 GEOGRAPHIC DISTRIBUTION OF VA EXPENDITURES (GDX)

FY13 Summary of Expenditures by State
Expenditures in \$000s

County/ Congressional District	Veteran Population*	Total Expenditure	Compensation & Pension	Construction	Education & Vocational Rehabilitation/ Employment	Loan Guaranty#	General Operating Expenses	Insurance & Indemnities	Medical Care	Unique Patients**
JASPER	1,166	\$ 5,042	\$ 2,801	\$ -	\$ 269	\$ -	\$ -	\$ 85	\$ 1,887	282
JEFF DAVIS	805	\$ 5,910	\$ 2,620	\$ -	\$ 163	\$ -	\$ -	\$ 36	\$ 3,091	316
JEFFERSON	1,160	\$ 11,834	\$ 4,392	\$ -	\$ 334	\$ -	\$ -	\$ 57	\$ 7,052	439
JENKINS	788	\$ 3,922	\$ 1,742	\$ -	\$ 106	\$ -	\$ -	\$ 3	\$ 2,071	177
JOHNSON	581	\$ 4,778	\$ 1,772	\$ -	\$ 124	\$ -	\$ -	\$ 101	\$ 2,780	172
JONES	2,300	\$ 9,191	\$ 3,539	\$ -	\$ 445	\$ -	\$ -	\$ 165	\$ 5,041	619
LAMAR	1,853	\$ 7,440	\$ 4,599	\$ -	\$ 350	\$ -	\$ -	\$ 57	\$ 2,434	326
LANIER	854	\$ 5,749	\$ 2,764	\$ -	\$ 581	\$ -	\$ -	\$ 14	\$ 2,390	272
LAURENS	4,116	\$ 74,698	\$ 18,016	\$ 35	\$ 1,336	\$ -	\$ 11,048	\$ 327	\$ 43,937	1,958
LEE	3,254	\$ 12,814	\$ 8,113	\$ -	\$ 1,408	\$ -	\$ -	\$ 204	\$ 3,089	680
LIBERTY	10,917	\$ 89,873	\$ 54,898	\$ -	\$ 19,645	\$ -	\$ -	\$ 405	\$ 14,925	2,805
LINCOLN	877	\$ 6,129	\$ 3,114	\$ -	\$ 100	\$ -	\$ -	\$ 55	\$ 2,859	243
LONG	1,637	\$ 12,614	\$ 6,671	\$ -	\$ 2,352	\$ -	\$ -	\$ 133	\$ 3,458	427
LOWNDES	12,870	\$ 73,597	\$ 39,958	\$ -	\$ 9,388	\$ -	\$ -	\$ 543	\$ 23,708	3,057
LUMPKIN	2,465	\$ 10,152	\$ 5,794	\$ -	\$ 1,118	\$ -	\$ -	\$ 158	\$ 3,082	453
MCDUFFIE	1,865	\$ 14,251	\$ 7,090	\$ -	\$ 579	\$ -	\$ -	\$ 30	\$ 6,553	577
MCINTOSH	1,433	\$ 6,942	\$ 3,700	\$ -	\$ 291	\$ -	\$ -	\$ 63	\$ 2,888	383
MACON	1,114	\$ 4,690	\$ 1,887	\$ -	\$ 246	\$ -	\$ -	\$ 27	\$ 2,530	262
MADISON	2,310	\$ 12,362	\$ 7,776	\$ -	\$ 599	\$ -	\$ -	\$ 116	\$ 3,871	542
MARION	886	\$ 4,771	\$ 2,706	\$ -	\$ 348	\$ -	\$ -	\$ 41	\$ 1,674	194
MERIWETHER	1,992	\$ 8,194	\$ 4,417	\$ -	\$ 276	\$ -	\$ -	\$ 361	\$ 3,140	382
MILLER	533	\$ 1,599	\$ 872	\$ -	\$ 60	\$ -	\$ -	\$ 1	\$ 666	124
MITCHELL	1,690	\$ 6,358	\$ 3,648	\$ -	\$ 483	\$ -	\$ -	\$ 64	\$ 2,163	381
MONROE	2,132	\$ 9,908	\$ 5,136	\$ -	\$ 485	\$ -	\$ -	\$ 149	\$ 4,139	547
MONTGOMERY	609	\$ 4,810	\$ 2,012	\$ -	\$ 141	\$ -	\$ -	\$ 15	\$ 2,643	199
MORGAN	1,234	\$ 6,416	\$ 4,027	\$ -	\$ 308	\$ -	\$ -	\$ 20	\$ 2,061	302
MURRAY	2,463	\$ 11,752	\$ 7,504	\$ -	\$ 335	\$ -	\$ -	\$ 38	\$ 3,874	555
MUSCOGEE	24,041	\$ 251,067	\$ 171,003	\$ -	\$ 30,071	\$ -	\$ -	\$ 2,478	\$ 47,515	6,458
NEWTON	8,546	\$ 47,460	\$ 26,002	\$ -	\$ 3,754	\$ -	\$ -	\$ 458	\$ 17,247	1,866
OCONEE	2,642	\$ 8,857	\$ 6,295	\$ -	\$ 542	\$ -	\$ -	\$ 145	\$ 1,875	318
OGLETHORPE	1,020	\$ 4,799	\$ 2,011	\$ -	\$ 128	\$ -	\$ -	\$ 45	\$ 2,614	313
PAULDING	11,793	\$ 40,654	\$ 20,598	\$ -	\$ 4,310	\$ -	\$ -	\$ 541	\$ 15,205	1,761
PEACH	2,838	\$ 20,168	\$ 12,725	\$ -	\$ 2,171	\$ -	\$ -	\$ 198	\$ 5,074	708
PICKENS	3,359	\$ 10,834	\$ 7,444	\$ -	\$ 548	\$ -	\$ -	\$ 217	\$ 2,624	391
PIERCE	1,254	\$ 10,653	\$ 5,445	\$ -	\$ 318	\$ -	\$ -	\$ 77	\$ 4,814	564
PIKE	1,509	\$ 6,811	\$ 3,946	\$ -	\$ 519	\$ -	\$ -	\$ 62	\$ 2,284	295
POLK	2,886	\$ 13,174	\$ 9,026	\$ -	\$ 629	\$ -	\$ -	\$ 144	\$ 3,375	544
PULASKI	868	\$ 5,614	\$ 3,134	\$ -	\$ 273	\$ -	\$ -	\$ 12	\$ 2,194	208
PUTNAM	2,181	\$ 8,956	\$ 4,217	\$ -	\$ 326	\$ -	\$ -	\$ 76	\$ 4,337	463



VA STATISTICAL DATA

FY13 GEOGRAPHIC DISTRIBUTION OF VA EXPENDITURES (GDX)

FY13 Summary of Expenditures by State
Expenditures in \$000s

County/ Congressional District	Veteran Population*	Total Expenditure	Compensation & Pension	Construction	Education & Vocational Rehabilitation/ Employment	Loan Guaranty#	General Operating Expenses	Insurance & Indemnities	Medical Care	Unique Patients**
QUITMAN	292	\$ 2,587	\$ 1,203	\$ -	\$ 48	\$ -	\$ -	\$ 12	\$ 1,323	101
RABUN	1,686	\$ 7,873	\$ 4,362	\$ -	\$ 161	\$ -	\$ -	\$ 68	\$ 3,281	435
RANDOLPH	573	\$ 2,319	\$ 1,402	\$ -	\$ 148	\$ -	\$ -	\$ 57	\$ 712	112
RICHMOND	22,212	\$ 288,957	\$ 135,534	\$ 1,759	\$ 20,634	\$ -	\$ 3,299	\$ 1,501	\$ 126,231	9,679
ROCKDALE	8,389	\$ 45,974	\$ 25,540	\$ -	\$ 4,062	\$ -	\$ -	\$ 315	\$ 16,058	1,778
SCHLEY	297	\$ 1,260	\$ 786	\$ -	\$ 88	\$ -	\$ -	\$ 5	\$ 381	69
SCREVEN	1,197	\$ 6,314	\$ 2,379	\$ -	\$ 311	\$ -	\$ -	\$ 105	\$ 3,519	303
SEMINOLE	913	\$ 4,242	\$ 2,112	\$ -	\$ 153	\$ -	\$ -	\$ 250	\$ 1,726	237
SPALDING	5,047	\$ 28,049	\$ 16,484	\$ -	\$ 1,617	\$ -	\$ -	\$ 287	\$ 9,662	1,170
STEPHENS	2,029	\$ 11,672	\$ 7,278	\$ -	\$ 415	\$ -	\$ -	\$ 76	\$ 3,903	498
STEWART	364	\$ 2,148	\$ 1,428	\$ -	\$ 121	\$ -	\$ -	\$ 20	\$ 579	83
SUMTER	2,021	\$ 12,280	\$ 7,750	\$ -	\$ 684	\$ -	\$ -	\$ 121	\$ 3,725	511
TALBOT	632	\$ 4,741	\$ 3,423	\$ -	\$ 223	\$ -	\$ -	\$ 74	\$ 1,021	151
TALIAFERRO	150	\$ 823	\$ 316	\$ -	\$ 24	\$ -	\$ -	\$ 1	\$ 482	39
TATNALL	2,352	\$ 12,689	\$ 7,093	\$ -	\$ 810	\$ -	\$ -	\$ 36	\$ 4,749	522
TAYLOR	653	\$ 3,194	\$ 1,803	\$ -	\$ 139	\$ -	\$ -	\$ 21	\$ 1,230	155
TELFAIR	865	\$ 8,494	\$ 3,113	\$ -	\$ 128	\$ -	\$ -	\$ 12	\$ 5,241	305
TERRELL	887	\$ 3,213	\$ 1,699	\$ -	\$ 233	\$ -	\$ -	\$ 106	\$ 1,175	208
THOMAS	3,592	\$ 24,404	\$ 12,392	\$ -	\$ 1,594	\$ -	\$ -	\$ 232	\$ 10,185	1,231
TIFT	2,503	\$ 17,137	\$ 10,374	\$ -	\$ 783	\$ -	\$ -	\$ 233	\$ 5,746	788
TOOMBS	1,796	\$ 14,096	\$ 6,150	\$ -	\$ 741	\$ -	\$ -	\$ 145	\$ 7,060	667
TOWNS	1,370	\$ 8,442	\$ 4,656	\$ -	\$ 181	\$ -	\$ -	\$ 186	\$ 3,419	458
TREUTLEN	478	\$ 3,605	\$ 1,183	\$ -	\$ 65	\$ -	\$ -	\$ 50	\$ 2,308	139
TROUP	4,877	\$ 29,074	\$ 17,855	\$ -	\$ 1,355	\$ -	\$ -	\$ 349	\$ 9,516	1,110
TURNER	649	\$ 3,885	\$ 2,558	\$ -	\$ 218	\$ -	\$ -	\$ 11	\$ 1,098	205
TWIGGS	729	\$ 5,120	\$ 2,337	\$ -	\$ 163	\$ -	\$ -	\$ 57	\$ 2,563	246
UNION	2,789	\$ 15,257	\$ 9,037	\$ -	\$ 308	\$ -	\$ -	\$ 257	\$ 5,654	894
UPSON	2,341	\$ 12,592	\$ 6,970	\$ -	\$ 425	\$ -	\$ -	\$ 81	\$ 5,116	598
WALKER	5,329	\$ 28,069	\$ 17,998	\$ -	\$ 1,099	\$ -	\$ -	\$ 228	\$ 8,744	1,282
WALTON	6,676	\$ 36,650	\$ 23,375	\$ -	\$ 3,170	\$ -	\$ -	\$ 437	\$ 9,668	1,184
WARE	3,351	\$ 24,677	\$ 12,389	\$ -	\$ 533	\$ -	\$ -	\$ 206	\$ 11,550	1,203
WARREN	401	\$ 2,800	\$ 1,246	\$ -	\$ 99	\$ -	\$ -	\$ 19	\$ 1,436	131
WASHINGTON	1,498	\$ 11,417	\$ 4,410	\$ -	\$ 301	\$ -	\$ -	\$ 33	\$ 6,673	509
WAYNE	2,849	\$ 15,259	\$ 8,348	\$ -	\$ 769	\$ -	\$ -	\$ 80	\$ 6,062	723
WEBSTER	208	\$ 705	\$ 418	\$ -	\$ 9	\$ -	\$ -	\$ 50	\$ 228	27
WHEELER	530	\$ 4,639	\$ 1,637	\$ -	\$ 78	\$ -	\$ -	\$ 2	\$ 2,922	176
WHITE	2,533	\$ 12,251	\$ 7,228	\$ -	\$ 442	\$ -	\$ -	\$ 52	\$ 4,529	571
WHITFIELD	5,026	\$ 25,234	\$ 16,475	\$ -	\$ 1,153	\$ -	\$ -	\$ 321	\$ 7,284	1,178
WILCOX	763	\$ 5,079	\$ 2,181	\$ -	\$ 139	\$ -	\$ -	\$ 162	\$ 2,597	174

VA STATISTICAL DATA AND NOTES

FY13 GEOGRAPHIC DISTRIBUTION OF VA EXPENDITURES (GDX)

FY13 Summary of Expenditures by State Expenditures in \$000s										
County/ Congressional District	Veteran Population*	Total Expenditure	Compensation & Pension	Construction	Education & Vocational Rehabilitation/ Employment	Loan Guaranty#	General Operating Expenses	Insurance & Indemnities	Medical Care	Unique Patients**
WILKES	987	\$ 5,201	\$ 2,619	\$ -	\$ 212	\$ -	\$ -	\$ 60	\$ 2,310	242
WILKINSON	792	\$ 7,090	\$ 3,220	\$ -	\$ 215	\$ -	\$ -	\$ 55	\$ 3,601	268
WORTH	1,809	\$ 7,414	\$ 4,120	\$ -	\$ 450	\$ -	\$ -	\$ 19	\$ 2,825	502
GEORGIA (Totals)	774,464	\$ 4,670,709	\$ 2,482,164	\$ 3,359	\$ 453,034	\$ -	\$ 109,242	\$ 48,822	\$ 1,674,087	179,821
CONG. DIST (01)	77,060	\$ 458,087	\$ 255,822	\$ -	\$ 74,581	\$ -	\$ -	\$ 3,718	\$ 123,966	18,913
CONG. DIST (02)	62,636	\$ 465,920	\$ 288,900	\$ -	\$ 45,455	\$ -	\$ -	\$ 4,854	\$ 126,711	17,635
CONG. DIST (03)	63,163	\$ 320,077	\$ 198,255	\$ -	\$ 26,740	\$ -	\$ -	\$ 3,933	\$ 91,149	12,283
CONG. DIST (04)	49,369	\$ 430,542	\$ 162,870	\$ 995	\$ 34,077	\$ -	\$ 92,524	\$ 2,620	\$ 137,457	13,329
CONG. DIST (05)	38,878	\$ 378,305	\$ 171,274	\$ 97	\$ 40,320	\$ -	\$ 2,031	\$ 1,992	\$ 162,591	11,968
CONG. DIST (06)	39,406	\$ 118,476	\$ 56,099	\$ -	\$ 13,883	\$ -	\$ -	\$ 5,285	\$ 43,208	5,291
CONG. DIST (07)	39,980	\$ 135,656	\$ 70,031	\$ -	\$ 17,034	\$ -	\$ -	\$ 2,657	\$ 45,933	6,458
CONG. DIST (08)	66,492	\$ 409,732	\$ 225,530	\$ -	\$ 38,237	\$ -	\$ -	\$ 4,675	\$ 141,291	17,487
CONG. DIST (09)	57,147	\$ 256,353	\$ 153,935	\$ -	\$ 11,798	\$ -	\$ -	\$ 3,006	\$ 87,614	12,048
CONG. DIST (10)	54,788	\$ 295,586	\$ 156,328	\$ -	\$ 21,833	\$ -	\$ -	\$ 2,703	\$ 114,721	11,302
CONG. DIST (11)	50,694	\$ 194,232	\$ 111,975	\$ 474	\$ 23,215	\$ -	\$ 341	\$ 3,707	\$ 54,521	7,340
CONG. DIST (12)	64,407	\$ 632,329	\$ 299,620	\$ 1,793	\$ 49,055	\$ -	\$ 14,346	\$ 4,362	\$ 263,153	22,242
CONG. DIST (13)	60,533	\$ 365,054	\$ 202,269	\$ -	\$ 44,464	\$ -	\$ -	\$ 3,148	\$ 115,172	13,937
CONG. DIST (14)	49,911	\$ 210,360	\$ 129,257	\$ -	\$ 12,343	\$ -	\$ -	\$ 2,161	\$ 66,599	9,588
GEORGIA (Totals)	774,464	\$ 4,670,709	\$ 2,482,164	\$ 3,359	\$ 453,034	\$ -	\$ 109,242	\$ 48,822	\$ 1,674,087	179,821

* Veteran population estimates, as of September 30, 2013, are produced by the VA Office of the Actuary (VetPop 2011).

Prior to FY 08, "Loan Guaranty" expenditures were included in the Education & Vocational Rehabilitation and Employment (E&VRE) programs. Currently, all "Loan Guaranty" expenditures are attributed to Travis County, TX, where all Loan Guaranty payments are processed. VA will continue to improve data collection for future GDX reports to better distribute loan expenditures at the state, county and congressional district levels.

** Unique patients are patients who received treatment at a VA health care facility. Data are provided by the Allocation Resource Center (ARC).

‡ Expenditure data sources: USA Spending.gov for Compensation & Pension (C&P) and Education and Vocational Rehabilitation and Employment (EVRE) Benefits; Veterans Benefits Administration Insurance Center for the Insurance costs; the VA Financial Management System (FMS) for Construction, Medical Research, General Operating Expenses, and certain C&P and Readjustment data; and the Allocation Resource Center (ARC) for Medical Care costs.

1. Expenditures are rounded to the nearest thousand dollars. For example, \$500 to \$1,000 are rounded to \$0; and "\$-" = 0 or no expenditures.

2. The Compensation & Pension expenditures include dollars for the following programs: veterans' compensation for service-connected disabilities; dependency and indemnity compensation for service-connected deaths; veterans' pension for nonservice-connected disabilities; and burial and other benefits to veterans and their survivors.

3. Medical Care expenditures include dollars for medical services, medical administration, facility maintenance, educational support, research support, and other overhead items. Medical Care expenditures do not include dollars for construction or other non-medical support.

4. Medical Care expenditures are based on where patients live instead of where care is delivered.

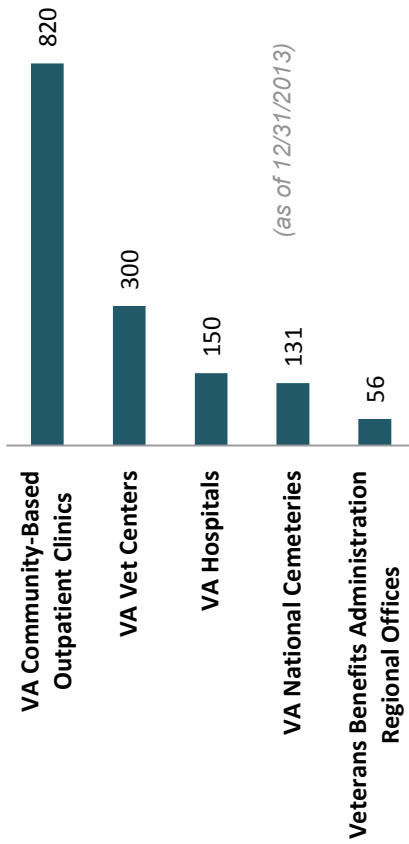
5. A star symbol (*) in the Unique Patients column denotes that there were less than 10 Unique Patients.



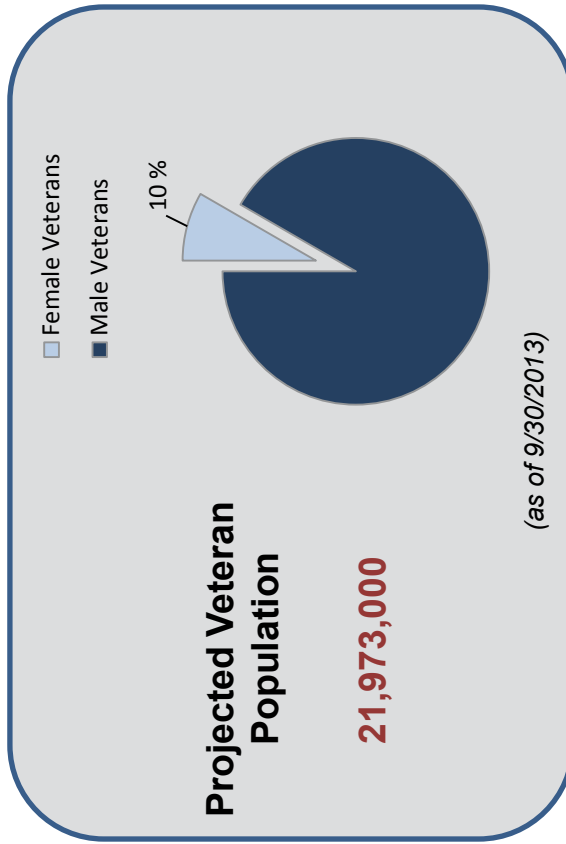
Department of Veterans Affairs Statistics at a Glance

(Updated 3/31/2014)

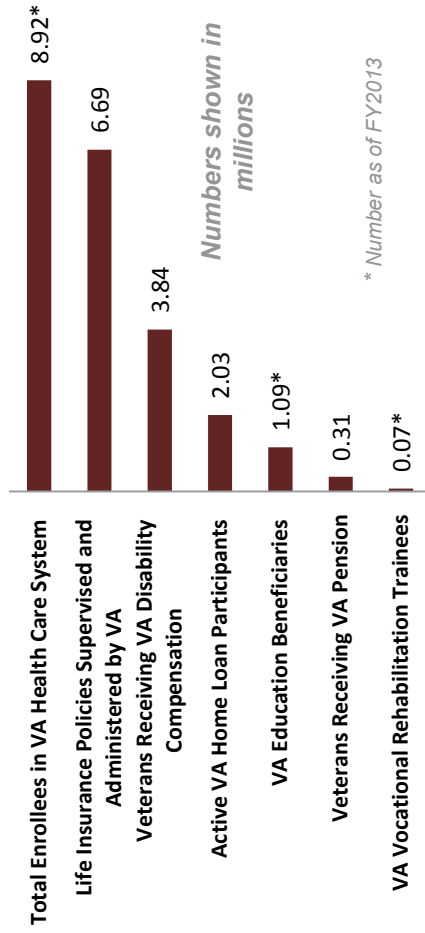
Number of VA Facilities



(as of 12/31/2013)



VA Benefits and Health Care Utilization



* Number as of FY2013

Numbers shown in millions (as of 9/30/2013)



NOTE: Categories are not mutually exclusive. Veterans may serve in multiple periods.

Source: Department of Veterans Affairs, Office of the Actuary, Veteran Population Projection Model (VetPop) 2011; Veterans Benefits Administration; Veterans Health Administration, Office of the Assistant Deputy Under Secretary for Health for Policy and Planning.

Prepared April 2014



NCVAS National Center for Veterans Analysis and Statistics



VA STATISTICAL DATA



Department of
Veterans Affairs

*America's
Wars*

Office of Public Affairs
Washington, DC 20420
(202) 461-7600

May 2013

American Revolution (1775-1783)

Total U.S. Servicemembers ¹	217,000
Battle Deaths	4,435
Non-mortal Woundings	6,188

War of 1812 (1812-1815)

Total U.S. Servicemembers	286,730
Battle Deaths	2,260
Non-mortal Woundings	4,505

Indian Wars (approx. 1817-1898)

Total U.S. Servicemembers (VA estimate)	106,000
Battle Deaths (VA estimate)	1,000

Mexican War (1846-1848)

Total U.S. Servicemembers	78,718
Battle Deaths	1,733
Other Deaths (In Theater)	11,550
Non-mortal Woundings	4,152

Civil War (1861-1865)

Total U.S. Servicemembers (Union)	2,213,363
Battle Deaths (Union)	140,414
Other Deaths (In Theater) (Union)	224,097
Non-mortal Woundings (Union)	281,881
Total Servicemembers (Conf.) ²	1,050,000
Battle Deaths (Confederate) ³	74,524
Other Deaths (In Theater) (Confederate) ^{3,4}	59,297
Non-mortal Woundings (Confederate)	Unknown

Spanish-American War (1898-1902)

Total U.S. Servicemembers (Worldwide)	306,760
Battle Deaths	385
Other Deaths in Service (Non-Theater)	2,061
Non-mortal Woundings	1,662

World War I (1917-1918)

Total U.S. Servicemembers (Worldwide)	4,734,991
Battle Deaths	53,402
Other Deaths in Service (Non-Theater)	63,114
Non-mortal Woundings	204,002
Living Veterans	0

World War II (1941 -1945)

Total U.S. Servicemembers (Worldwide)	16,112,566
Battle Deaths	291,557
Other Deaths in Service (Non-Theater)	113,842
Non-mortal Woundings	670,846
Living Veterans ⁵	1,711,000

NOTES:

- Exact number is unknown. Posted figure is the median of estimated range from 184,000 – 250,000.
- Exact number is unknown. Posted figure is median of estimated range from 600,000 – 1,500,000.
- Death figures are based on incomplete returns.
- Does not include 26,000 to 31,000 who died in Union prisons.
- Estimate based upon new population projection methodology.

Korean War (1950-1953)

Total U.S. Servicemembers (Worldwide)	5,720,000
Total Serving (In Theater)	1,789,000
Battle Deaths	33,739
Other Deaths (In Theater)	2,835
Other Deaths in Service (Non-Theater)	17,672
Non-mortal Woundings	103,284
Living Veterans	2,275,000

Vietnam War (1964-1975)

Total U.S. Servicemembers (Worldwide) ⁶	8,744,000
Deployed to Southeast Asia ⁷	3,403,000
Battle Deaths ⁸	47,434
Other Deaths (In Theater) ⁸	10,786
Other Deaths in Service (Non-Theater) ⁸	32,000
Non-mortal Woundings ⁹	153,303
Living Veterans ^{5,10}	7,391,000

Desert Shield/Desert Storm (1990-1991)

Total U.S. Servicemembers (Worldwide)	2,322,000
Deployed to Gulf	694,550
Battle Deaths	148
Other Deaths (In Theater)	235
Other Deaths in Service (Non-Theater)	1,565
Non-mortal Woundings	467
Living Veterans ^{5,10}	2,244,583

America's Wars Total (1775 -1991)

U.S. Military Service during Wartime	41,892,128
Battle Deaths	651,031
Other Deaths (In Theater)	308,800
Other Deaths in Service (Non-Theater)	230,279
Non-mortal Woundings	1,431,290
Living War Veterans ¹¹	16,962,000
Living Veterans (Periods of War & Peace)	23,234,000

Global War on Terror (Oct 2001 -)

The Global War on Terror (GWOT), including Operation Enduring Freedom (OEF) and Operation Iraqi Freedom (OIF), are ongoing conflicts. For the most current GWOT statistics visit the following Department of Defense Website:

http://siadapp.dmdc.osd.mil/personnel/CASUALTY/gwot_component.pdf

6. Covers the period 8/5/64 - 1/27/73 (date of cease fire)

7. Department of Defense estimate

8. Covers period 11/1/55 – 5/15/75

9. Excludes 150,341 not requiring hospital care

10. Defense Manpower Data Center (DMDC) estimate, as of 4/09, does not include those still on active duty and may include veterans who served in Iraq and Afghanistan.

11. Total will be more than sum of conflicts due to no "end date" established for Persian Gulf War.

Source: Department of Defense (DOD), except living veterans, which are VA estimates as of Sep 2010.



VA STATISTICAL DATA

America's Wars Fact Sheet, May 2013

American Revolution Last Veteran, Daniel F. Bakeman, died 4/5/1869, age 109 Last Widow, Catherine S. Damon, died 11/11/06, age 92 Last Dependent, Phoebe M. Palmeter, died 4/25/11, age 90	Mexican War Last Veteran, Owen Thomas Edgar, died 9/3/29, age 98 Last Widow, Lena James Theobald, died 6/20/63, age 89 Last Dependent, Jesse G. Bivens, died 11/1/62, age 94
War of 1812 Last Veteran, Hiram Cronk, died 5/13/05, age 105 Last Widow, Carolina King, died 6/28/36, age unknown Last Dependent, Esther A.H. Morgan, died 3/12/46, age 89	Civil War Last Union Veteran, Albert Woolson, died 8/2/56, age 109 Last Confederate Veteran, John Salling, died 3/16/58, age 112 Last Union Widow, Gertrude Janeway, died 1/17/2003, age 93
Indian Wars Last Veteran, Fredrak Fraske, died 6/18/73, age 101	Spanish-American War Last veteran, Nathan E. Cook, died 9/10/92, age 106
World War I Last Veteran, Frank Buckles, died 2/27/11, age 110	

VA's projection for living U.S. World War II veterans through the year 2029:^{*}

9/30/14.....1,002,000	9/30/15.....843,000	9/30/16.....727,000	9/30/17.....614,000
9/30/18.....494,000	9/30/19.....374,000	9/30/20.....257,000	9/30/21.....210,000
9/30/22.....167,000	9/30/23.....127,000	9/30/24.....87,000	9/30/25.....49,000
9/30/26.....40,000	9/30/27.....32,000	9/30/28.....24,000	9/30/29.....15,000

* Estimates have changed based on new population projections.

U.S. Veterans and Dependents on Benefits Rolls as of January 2013

	VETERANS	CHILDREN	PARENTS	SURVIVING SPOUSES
Civil War	-	1	-	-
Indian Wars	-	-	-	-
Spanish-American War	-	58	-	46
Mexican Border	-	7	-	12
World War I	-	2,192	-	2,248
World War II	236,358	10,733	20	207,742
Philippines	2,018	160	9	3,526
Korean Conflict	202,360	2,324	71	68,396
Vietnam Era	1,390,078	4,157	2,025	208,789
Gulf War ¹	1,389,204	3,390	1,440	21,427
Peacetime	667,630	1,357	871	34,000
Non service-connected ²	313,310	12,021	0	195,091
Service-connected ²	3,510,015	13,083	4,451	348,241

¹ For compensation and pension purposes, the Persian Gulf War period has not yet been terminated and includes veterans of Operations Iraqi and Enduring Freedom. ² This total includes peacetime veterans receiving benefits



VA STATISTICAL DATA



Department of
Veterans Affairs

Office of Public Affairs
Media Relations

Washington, DC 20420
(202) 461-7600
www.va.gov

Fact Sheet

October 1, 2013

Women Veterans Population

The total Veteran population in the United States and Puerto Rico, as of Sept. 30, 2013, was 21,972,964. The population of women Veterans numbered 2,271,222. States with the largest number of women Veterans were Texas, California, Florida, Virginia and Georgia. State-by-state totals are as follows:

Alabama	46,776	Montana	9,174
Alaska	12,305	Nebraska	13,529
Arizona	59,201	Nevada	24,052
Arkansas	24,140	New Hampshire	8,788
California	184,774	New Jersey	32,968
Colorado	46,799	New Mexico	21,630
Connecticut	16,049	New York	79,921
Delaware	7,589	North Carolina	89,508
District Of Columbia	3,991	North Dakota	5,683
Florida	166,222	Ohio	72,120
Georgia	106,857	Oklahoma	36,001
Hawaii	14,387	Oregon	28,237
Idaho	13,361	Pennsylvania	79,666
Illinois	67,638	Puerto Rico	5,182
Indiana	37,906	Rhode Island	5,884
Iowa	17,835	South Carolina	45,779
Kansas	24,015	South Dakota	8,347
Kentucky	30,885	Tennessee	52,022
Louisiana	33,185	Texas	191,757
Maine	10,711	Utah	13,483
Maryland	64,155	Vermont	4,393
Massachusetts	32,683	Virginia	134,150
Michigan	50,121	Washington	68,094
Minnesota	29,141	West Virginia	15,448
Mississippi	25,027	Wisconsin	38,107
Missouri	45,341	Wyoming	5,697
		Territories/Foreign	10,506

Total Women Veterans 2,271,222

Source:

Department of Veterans Affairs, Table 6L: *VetPop2011*, at <http://www.va.gov/vetdata/>



VA Medical System

- ▲ Medical Center
- ▲ Medical Center/Vet Center
- Clinic
- Clinic/Vet Center
- Clinic Under Construction



MEDICAL CENTERS

Atlanta VA Medical Center

1670 Clairmont Road, Decatur, GA 30033

404-321-6111 or 800-944-9726

GDVS Field Office: 404-728-7611

Charlie Norwood VA Medical Center

1 Freedom Way, Augusta, GA 30904

706-733-0188 or 800-836-5561

GDVS Field Office: 706-823-2218

Carl Vinson VA Medical Center

1826 Veterans Blvd., Dublin, GA 31021

478-272-1210 or 800-595-5229

GDVS Field Office: 478-272-4266

VET CENTERS

Atlanta

1800 Phoenix Blvd., Bldg. 400, Suite 404

Phone: 404-347-7264

Augusta

2050 Walton Way, Suite 100

Phone: 706-729-5762

Columbus

2601 Cross Country Drive, Condo B-2, Suite 900

Phone: 706-596-7170

Lawrenceville

930 River Centre Place

Phone: 404-728-4195

Macon

750 Riverside Drive

Phone: 478-477-3813

Marietta

40 Dodd St., Suite 700

Phone: 404-327-4954

Savannah

308-A Commercial Drive

Phone: 912-961-5800

HEALTH CLINICS

526 W. Broad Ave., **Albany**, GA 31701

Phone: 229-446-9000

9249 Highway 29 South, Suite A, **Athens**, GA 30601

Phone: 706-227-4534

2041 Mesa Valley Way, **Austell**, GA 30082

Phone: 404-417-1760

1294 Highway 515 East, Suite 100, **Blairsville**, GA 30511

Phone: 404-329-2222; GDVS Field Office: 706-745-6341

1111 Glynco Parkway, **Brunswick**, GA 31525-7921

Phone: 912-261-2355; GDVS Field Office: 912-262-2345

180 Martin Drive, **Carrollton**, GA 30117

Phone: 404-321-6111, ext. 2156; GDVS Field Office: ext. 2554

1310 13th Ave., **Columbus**, GA 31906

Phone: 706-257-7205

755 Commerce Drive, 2nd Floor, **Decatur**, GA 30030

Phone: 404-417-5200

1701 Hardee Ave. SW, Atlanta, GA 30310 (**Fort McPherson**)

Phone: 404-321-6111, ext. 2222; GDVS Field Office: ext. 4997

740 East General Stewart Way, Suite 103, **Hinesville**, GA 31313

Phone: 912-920-0214; ext. 5833

455 Phillip Blvd., Suite 200, **Lawrenceville**, GA 30046

Phone: 404-417-1750

5398 Thomaston Road, Suite B, **Macon**, GA 31220

Phone: 478-476-8868

GWVH, Wheeler Building, A Wing, **Milledgeville**, GA 31061

Phone: 478-414-4540; GDVS Field Office: 478-445-4751

39-A Oak Hill Ct., **Newnan**, GA 30265

Phone: 404-329-2222

4175 Tanners Creek Drive, Flowery Branch, GA 30542 (**Oakwood**)

Phone: 404-728-8210

2370 S. Houston Lake Road, Kathleen, GA 31047 (**Perry**)

Phone: 478-224-1309

30 Chateau Drive SE, **Rome**, GA 30161

Phone: 706-235-6581

325 W. Montgomery Crossroads, **Savannah**, GA 31406

Phone: 912-920-0214; GDVS Field Office: ext. 2191, 2193, or 2194

205 Lakeshore Point, **St. Marys**, GA 31558

Phone: 912-510-3420; GDVS Field Office: 912-510-3440

412 Northside Drive E., Suite 500, **Statesboro**, GA 30458

Phone: 912-871-8719; GDVS Field Office: 912-871-1104

175 Medical Blvd., **Stockbridge**, GA 30281

Phone: 404-329-2222

2841 N. Patterson Street, **Valdosta**, GA 31602

Phone: 229-293-0132; GDVS Field Office: 229-333-2178

515B City Blvd., **Waycross**, GA 31501

Phone: 912-279-4400

Veterans Crisis Hotline: 800-273-TALK





Georgia Department of Veterans Service

Floyd Veterans Memorial Building, Suite E-970
Atlanta, Georgia 30334-4800

veterans.georgia.gov
facebook.com/gavetsvc
twitter.com/gavetsvc

Veterans Field Service Offices

Albany 229-430-1797
Americus 229-931-2546
Athens 706-369-5630
Atlanta 404-656-5940
Augusta 706-721-4301
Augusta VAMC 706-823-2218
Bainbridge 229-248-2599
Blairsville 706-745-6341
Brunswick 912-262-2345
Canton 770-720-3538
Carrollton 404-321-6111, x2554
Cartersville 770-387-3746
Cedartown 770-749-2209 (MWF)
Clarkesville 706-754-4316
Columbus 706-649-1264
Conyers 770-388-5075
Cordele 229-276-2366
Dalton 706-272-2355
Decatur 404-728-7611
Douglas 912-389-4898
Dublin 478-272-4266
Elberton 706-213-2040
Fort McPherson 404-321-6111, x4997
Gainesville 770-531-6060
Glennville 912-654-5159
Greensboro 706-453-7455 (Tues., Fri.)
Griffin 770-412-4023
Hartwell 706-376-4461
LaFayette 706-638-5544
LaGrange 706-845-4095
Lawrenceville 404-321-6111, x1964
Lyons 912-526-8860
Macon 478-751-3186
Milledgeville 478-445-4751
Moultrie 229-891-7135

Veterans Field Service Offices

Newnan 770-254-7260
Oakwood 404-321-6111, x8225
Rome 706-295-6026
St. Marys 912-510-3440
Savannah 912-920-0214, x2194
Statesboro 912-871-1104
Swainsboro 478-289-2617
Thomasville 229-225-4050
Tifton 229-386-3856
Toccoa 706-282-4525 (Tues., Thurs.)
Valdosta 229-333-2178
Warner Robins 478-293-1005
Washington 706-678-2821
Waycross 912-285-6340
Waynesboro 706-554-3874

GDVS Central Office

Public Information Division
Atlanta 404-656-5933

Claims & Appeals Division
Decatur 404-929-5345

Veterans Education & Training Division
Atlanta 404-656-2306

Women Veterans Coordinator
Decatur 404-929-5354

We value your input.

Give feedback at
gavetsvc@vs.state.ga.us,
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