



Georgia Department of Veterans Service



2018 Annual Report

Mike Roby, Commissioner





About this Report

In accordance with state law, the Commissioner of the Georgia Department of Veterans Service annually submits a report of the agency’s activities to the Governor and the General Assembly. The GDVS Annual Report also serves as a repository of general information about the department.

Throughout this report, many references are made to Fiscal Year 2018; this refers to the State of Georgia’s fiscal year from July 1, 2017, to June 30, 2018. Where information refers instead to calendar year 2018, this will be noted.

Where federal data are concerned, the latest available data is sometimes from Federal Fiscal Year 2017 (Oct. 1, 2016, to Sept. 30, 2017). Such cases are noted where they occur.

An electronic version of this report is available online at veterans.georgia.gov/annual-report. An archive of the most recent editions of the GDVS Annual Report may be found in the same location.

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About the Cover

The Honorable Governor Nathan Deal, Adjutant General Joe Jarrard, and Commissioner of Veterans Service Mike Roby place a wreath honoring Georgia’s Vietnam veterans as part of a national wreath laying on Vietnam Veterans Day in March. This was one of several special events the Georgia Department of Veterans Service participated in to honor veterans during 2018.

(Credit: Photo, Office of the Governor Nathan Deal)



MIKE ROBY
COMMISSIONER

Department of Veterans Service

Floyd Veterans Memorial Building
2 Martin Luther King Jr. Drive SE, Suite E-970
Atlanta, GA 30334

TEL: 404-656-2300
FAX: 404-656-7006
veterans.georgia.gov

January 15, 2019

Governor Brian Kemp
Members of the General Assembly
Members of the Veterans Service Board
Citizens of the State of Georgia

Greetings:

Section 38-4-11 of the Code of Georgia reads:

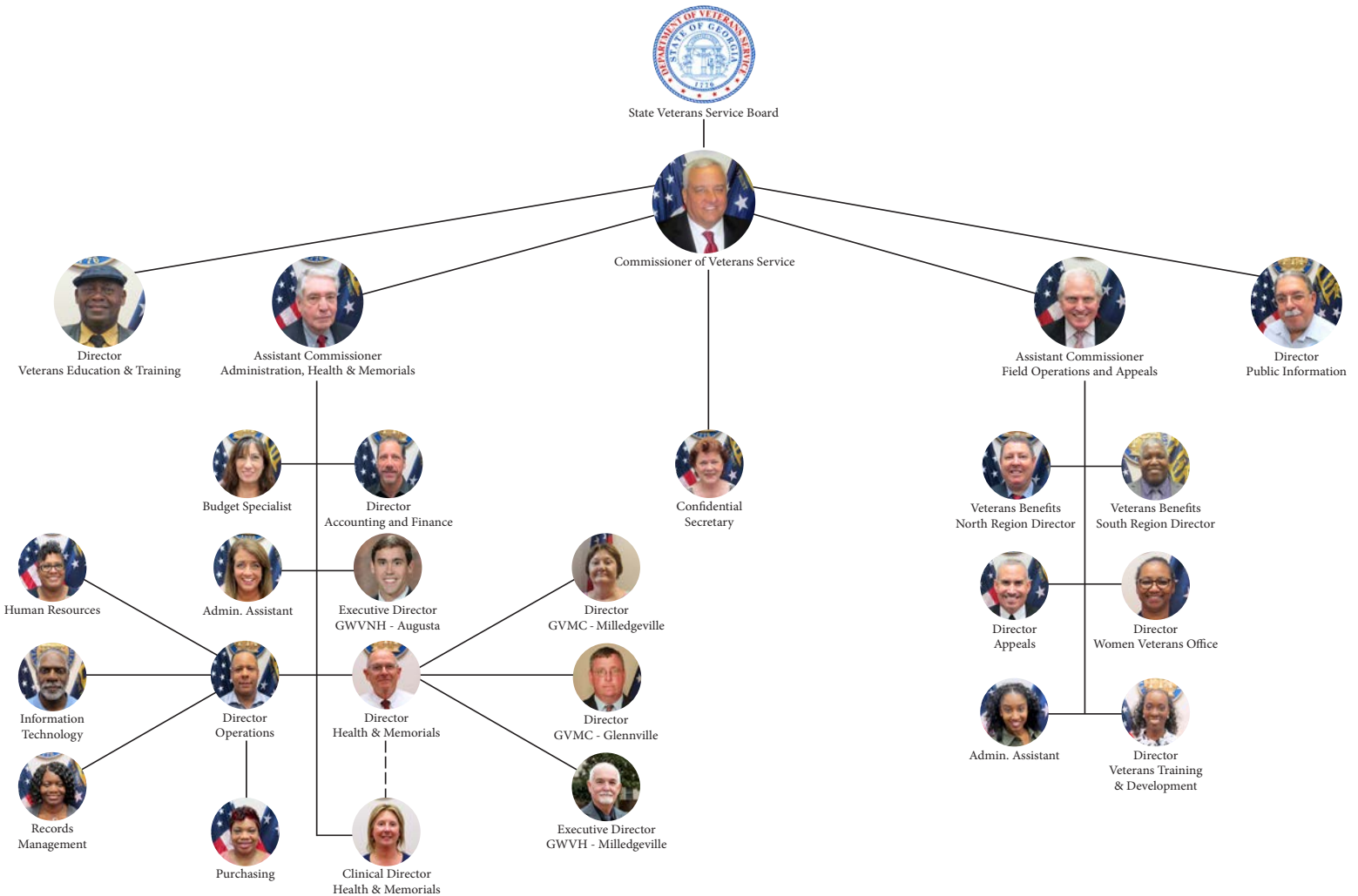
“The Commissioner of Veterans Service shall furnish to the Governor, the members of the General Assembly, the Veterans Service Board, veterans' organizations, and the public generally an annual report with reference to claims presented on behalf of veterans of this state, concerning veterans aided under federal, state, or local legislation, and otherwise to report the activities and accomplishments of the Department of Veterans Service.”

In compliance with the above section, I have the honor to present herewith the Annual Report of the Department of Veterans Service for the year 2018. A copy of this report is also available at <https://veterans.georgia.gov/annual-report>.

Respectfully submitted,

Mike Roby
Commissioner

DEPARTMENT ORGANIZATION



MISSIONS:

TO ASSIST GEORGIA'S 700,000+ VETERANS WITH BENEFITS CLAIMS TO OBTAIN COMPENSATION, PENSION AND SERVICES FROM THE U.S. DEPARTMENT OF VETERANS AFFAIRS (VA).

TO PROVIDE NURSING CARE TO VETERAN PATIENTS AT THE AUGUSTA AND MILLEDGEVILLE STATE VETERANS HOMES.

TO PROVIDE MEMORIAL BENEFITS TO GEORGIA'S VETERANS WHO SERVED FAITHFULLY AND HONORABLY IN THE ARMED FORCES OF OUR NATION AND TO THEIR FAMILIES AT THE GLENNVILLE AND MILLEDGEVILLE STATE VETERANS CEMETERIES THAT ARE SHRINES TO THE MEMORY OF OUR STATE'S HEROES.

VISION:

WE WILL PROVIDE THE HIGHEST QUALITY ASSISTANCE TO GEORGIA'S VETERANS TO AID THEM IN OBTAINING ALL THE BENEFITS FROM THE FEDERAL AND STATE GOVERNMENTS TO WHICH THEY ARE ENTITLED.

WE WILL PROVIDE THE HIGHEST QUALITY NURSING HOME SERVICES TO GEORGIA'S VETERAN PATIENTS, AS JUDGED BY VA SURVEYS, STATE INSPECTIONS AND OTHER ACCREDITING AGENCIES.

WE WILL PROVIDE SHRINE STANDARD SERVICES AT GEORGIA'S STATE VETERANS CEMETERIES TO MEMORIALIZE OUR STATE'S FALLEN AND DECEASED HEROES WHO FAITHFULLY AND HONORABLY SERVED IN THE ARMED FORCES.

VALUES:

WE VALUE THE SERVICE GEORGIA'S VETERANS HAVE PROVIDED TO OUR NATION AND OUR STATE IN THE ARMED FORCES OF OUR NATION AND THE FREEDOMS WE ALL ENJOY BECAUSE OF THAT SERVICE.

WE VALUE THE ONGOING PARTNERSHIP OUR STATE HAS WITH THE VA TO PROVIDE ASSISTANCE AND SERVICE TO GEORGIA'S VETERANS AND THEIR FAMILIES.

VETERANS SERVICE BOARD

The constitution of the State of Georgia specifies the State Veterans Service Board be composed of seven members. Each member must be a veteran of the armed forces of the United States and must have served honorably during wartime.

The Governor appoints members, subject to confirmation by the State Senate. Board member terms are staggered and are for seven years. From its membership, the Board elects a chairman, vice chairman, and secretary. Every four years the Board appoints a Commissioner, through whom the Board controls the overall policy of the Department of Veterans Service.



Thomas Mash



Dan Cravey



Patricia Ross



Shawn Hanley



Pat Phillips



Eddie Whitted



Philip G. Youngblood

2018 BOARD MEMBERS

BOARD MEMBER

DANIEL CRAVEY
 PATRICIA ROSS
 THOMAS MASH
 SHAWN HANLEY
 PAT PHILLIPS
 CHARLES EDWARD "EDDIE" WHITTED
 PHILIP G. YOUNGBLOOD

POSITION

CHAIRMAN
 VICE CHAIRMAN
 SECRETARY
 MEMBER
 MEMBER
 MEMBER
 MEMBER

CITY

MILNER
 WARNER ROBINS
 LAWRENCEVILLE
 ATLANTA
 BLAIRSVILLE
 BLACKSHEAR
 QUITMAN

GEORGIA DEPARTMENT OF VETERANS SERVICE

Serving Those Who Served

The mission of the Department of Veterans Service is to serve the 700,000+ veterans residing in Georgia, their dependents and survivors in all matters pertaining to veterans benefits.

This responsibility falls into two basic tasks: informing veterans and their families about veterans benefits; and directly assisting and advising veterans and their families in securing the benefits to which they are entitled.

To support these missions, the department maintains an appeals division, field offices, two veterans nursing homes, two veterans cemeteries, and a public information division.

The Appeals Division's mission is to process appeals of Georgia veterans.

The Veterans Field Service Offices, located throughout the state, provide direct assistance to veterans at the local level. The department representatives provide counsel and assist veterans in gathering the documents and information required to support their claims.

The War Veterans Nursing Homes provide skilled nursing care to Georgia's war veterans who need those services.

The Veterans Memorial Cemeteries provide final resting places for Georgia's veterans and their spouses and serve as shrines to their memory and their service to our nation.

The Public Information Division's mission is to keep Georgia veterans informed about these issues.

The uninformed may be prone to use the phrase "duplication of effort" when referring to the functions

of the Department of Veterans Service and the U.S. Department of Veterans Affairs; nothing could be further from the truth.

To a veteran seeking benefits from the VA, the role played by the Department of Veterans Service might be compared to that of an attorney representing a client in court.



The necessity for personal assistance in filing and pursuing claims and in maintaining a continuing information program results from the legal principle that veterans benefits are not awarded automatically – all must be applied for.

The VA pays a veteran exactly what he or she applies for when they are entitled, and no more. The aim of

the Department of Veterans Service is to obtain for a veteran or dependents the earned benefits to which they are entitled, to tell them when they are entitled, and to assist them in gathering and preparing evidence needed to justify a claim and prove their entitlement.

The advancing age of Korean and Vietnam War veterans, and the frequent changes that occur in veterans benefits legislation, will necessitate the continuance of a variety of veterans programs in the years ahead.

As the Congress continues to seek ways to reduce the deficit, veterans benefits will continue to be in a state of flux.

This means veterans will continue to need assistance in interpreting the changes and determining how they impact their personal situation.

GEORGIA DEPARTMENT OF VETERANS SERVICE

Department Functions

Effectuate and carry out the laws of the state pertaining to veterans.

Inform veterans, their dependents, and survivors as to their rights and benefits under federal and state legislation, or local ordinances.

Assist veterans, their dependents, and their beneficiaries in the preparation, presentation, proof, and establishment of such claims, privileges, rights and other benefits accruing to them under federal, state, and local laws.

Report any evidence of incompetence, dishonesty, or negligence on the part of any employee dealing with veterans affairs.

Promote and protect the rights of Georgia's veterans under federal and state law.

Apply for and accept gifts, grants, and other contributions from the federal government or from any other governmental units.

Construct and operate nursing homes and personal care homes for the benefit of eligible war veterans.

Construct and operate state veterans cemeteries for the benefit of eligible veterans and their dependents.

Advise the Governor, the Veterans Service Board, and the General Assembly as to needed veterans legislation.

Maintain files on all veterans

who have filed claims for veterans benefits through the department.

Conduct educational programs by personal appearances before veterans organizations, service clubs, fraternal groups, and other such organizations so as to acquaint the public generally with the work of the department.

Conduct outreach to women veterans to improve awareness of eligibility for federal and state veterans benefits and services.

Make representatives of the department available throughout the state to assist all veterans, their dependents, and survivors in preparing and filing claims for benefits and to acquaint them with all legal rights and privileges.

Cooperate with all national, state, and local governmental and private agencies, to secure or offer services or any benefits to veterans and their dependents.

Assist and cooperate with all veterans organizations in their work.

Assist other states in securing evidence for claims.

Promote enlargement and improvement of VA hospital facilities in the state.

Sponsor observance of Veterans Day in the state.

Certify eligibility for veterans driver licenses and honorary driver licenses.

Certify eligibility for disabled veteran discounts at

Department of Natural Resources facilities.

Issue, to qualified veterans, Certificates of Exemption from certain business taxes and fees.

Assist qualified veterans in obtaining honorary hunting and fishing licenses.

Assist in obtaining special motor vehicle license plates for qualified veterans, including veterans of specific military campaigns, retired veterans, and recipients of certain medals, as well as special tax-exempt license plates for Purple Heart recipients, former prisoners of war, disabled veterans, and Medal of Honor recipients.

As State Approving Agency, enter into contracts with the federal government for the qualification, approval, certification, and supervision of educational institutions and training establishments applying for or participating in federal programs for educating and training veterans.

As Chair Agency of the Returning Veterans Task Force, investigate how state services can be provided to veterans returning from military service, issue recommendations to each agency regarding improving service delivery, and transmit specific suggestions for legislation to the Governor and senior leaders of the General Assembly.

VETERANS EDUCATION & TRAINING DIVISION

State Approving Agency

By law, the Georgia Department of Veterans Service is designated as the State Approving Agency, responsible for approving and supervising all institutions and establishments in Georgia, which offer education and training under the provisions of the Veterans Educational Assistance Program.

Within the GDVS, the State Approving Agency (SAA) function is performed by the Veterans Education & Training Division. This division is responsible for ensuring approved institutions and establishments meet and maintain acceptable standards so eligible persons who attend may receive educational assistance from the U.S. Department of Veterans Affairs.

This includes all public and private schools and all establishments offering apprenticeship and other on-the-job training (OJT). The satisfactory performance of these duties requires extensive knowledge in education administration and understanding the laws and regulations that govern and control the Veterans Educational Assistance Program.

In 2018, the GDVS continued to expand opportunities for Georgia veterans to receive their education benefits while enrolled in approved on-the-job training (OJT) and apprenticeship programs.

The Montgomery GI Bill education program, initiated in 1985, remains a great success. This program expanded the education benefits program to include vocational, technical, flight, correspondence, and OJT/apprenticeship training for reservists and veterans.

The Post-9/11 Veterans Education Assistance Act of 2008 program expanded the benefits available to certain service members and veterans with active duty military service after September 11, 2001.

The Post 9/11 Veterans Educational Assistance Improvements Act of 2010 made significant improvements such as adding OJT/apprenticeship and non-college degree schools, vocational schools, and flight schools to what is covered under the Post 9/11 GI Bill.

The Department of Defense also offers a “Transferability of Education Benefits” option for the Post-9/11 GI Bill. This retention program requires eligible active duty veterans with at least six years of service to commit to an additional four years of service upon approval.

On August 16, 2017 the Harry W. Colmery Veterans Educational Assistance Act of 2017, also known as the “Forever GI Bill” was signed into law, which will bring significant changes to veterans’ education benefits. This includes removing the 15-year limitation to use education benefits for veterans who left active duty on or after January 1, 2013.

During fiscal year 2018, there were 21,993 Georgians receiving GI Bill benefits at educational institutions. An additional 874 veterans were enrolled in OJT programs.

In total, 21,119 Georgia veterans were enrolled in college degree and professional programs, technical career programs, vocational programs, flight training, and OJT programs during fiscal year 2018.

In FY 2018, the approval of educational institutions and training establishments for the education of Georgia veterans resulted in the processing of numerous individual actions in the approval, re-approval, withdrawal and compliance survey process.

At the close of 2018, there were 408 approved educational institutions and 1,335 approved training establishments in Georgia. The Veterans Education & Training Division monitors all 1,743 approved educational institutions and training establishments.

The division conducts regular inspection visits to ensure approval criteria and schools’ standards of progress are being followed as prescribed by law.

During 2018, personnel assigned to the Veterans Education & Training Division conducted numerous visits for the purpose of approval, re-approval, inspection, and compliance surveys.

For more information on all GI Bill programs, visit benefits.va.gov/gibill or call the GDVS Education & Training Division at 404-656-2306.

PUBLIC INFORMATION DIVISION

The Public Information Division collects, evaluates, and disseminates information to veterans regarding changes in benefits laws, and proper procedures to be followed in the filing of claims.

When appropriate, the division mails news and information releases concerning veterans affairs to newspapers, radio and television stations throughout Georgia.

The releases are used to inform veterans about the latest changes regarding veterans affairs and to provide information on the status of proposed or pending legislation that may affect them.

Through an aggressive internal communication program, the division keeps the field offices informed about changes in the law and policy interpretations that impact veterans.

The division supports the department's field personnel in their efforts to promote the department and the services it provides by their frequent contacts with the news media in their respective areas.

Public speaking forums are an important ingredient of the department's overall information program. All department personnel are encouraged to accept speaking engagements at meetings of veterans organizations and civic clubs. These personal appearances provide excellent opportunities for telling the veterans benefits story. Department personnel also participate in local radio talk shows and make presentations at local schools.

The division compiles, edits, and publishes a series of print materials explaining in detail the various

benefits available to veterans, their dependents, and survivors. These include books, pamphlets, and calendars, all of which are updated as changes occur in laws, regulations, or benefits.

The division maintains the department's online presence, including its website, blog, and several social media channels.

Veterans, their families, and all others interested

in veteran-related news are encouraged to follow @gavetsvc on Twitter, where the department is leveraging the social media service to share the latest news of the day as it happens.

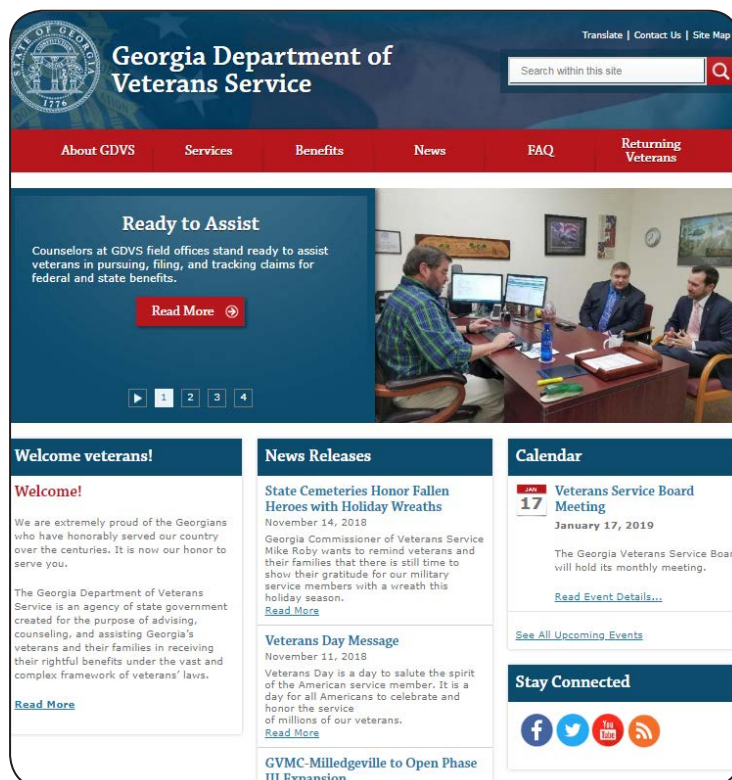
Those interested in more in-depth news and a chance to interact with other veterans and veteran advocates are encouraged to "like" the Georgia Department of Veterans Service's page on Facebook: facebook.com/gavetsvc.

Although the division strives to utilize the latest available new media tools, the

department's website, veterans.georgia.gov, remains the top source for official Georgia Department of Veterans Service information.

The GDVS website is a repository of information about veterans benefits, including the most up-to-date version of *State Benefits for Georgia Veterans*, and detailed information concerning all aspects of the department: Commissioner Roby, Georgia War Veterans Homes, Georgia Veterans Memorial Cemeteries, Veterans Field Service Offices, Appeals Division, and Veterans Education & Training.

The website is also home to the department's official news feed, blog, and calendar of events.



GEORGIA WAR VETERANS NURSING HOME

Augusta

The Georgia War Veterans Nursing Home in Augusta is a 192-bed skilled nursing care facility located adjacent to the campus of Augusta University and the Charlie Norwood Veterans Affairs Medical Center.

Georgia War Veterans Nursing Home is operated under an interagency agreement between the Georgia Department of Veterans Service and Augusta University.

Primarily, the facility provides medical, rehabilitation, and skilled nursing services to Georgia's aged and infirm war veterans. Georgia War Veterans Nursing Home also serves

as a teaching facility to acquaint medical, dental, pharmacy, and allied health students with the medical conditions and diseases of the aged. This provides students with practical experience and helps them gain expertise in treating the disabled and the elderly.

Also located at the facility is a GDVS Veterans Field Service Office that serves residents of the home and veterans of Richmond and Columbia counties.

Dedicated in 1969, the facility was the first of its kind in the nation to be built with financial grant assistance from the federal government. It is one of a select group of such institutions accredited by the Joint Commission.

In fiscal year 2018, the nursing home provided 51,921 days of care to Georgia's veterans with an average age of 82. During the year, there were 293 admissions and 292 discharges with an average length of stay of 233 days.

Services to patients included 5,042 physical therapy treatments and 5,896 individual occupational

therapy procedures.

Veteran patients were treated by a medical director and family medicine residents providing daily physician coverage. Other services were provided by a certified activities therapist and staff, three facility social workers and a staff of registered, licensed

practical nurses and certified nursing assistants.

To help provide care and treatment, the federal government, through the Department of Veterans Affairs, provided financial assistance totaling in excess of \$7.5 million during fiscal year 2018.

Throughout the year, veteran service

organizations, civic and fraternal organizations and religious groups demonstrated their concern for the well-being of veteran patients through numerous donations, visits, and sponsorship of frequent activities for Georgia War Veterans Nursing Home residents.



GEORGIA WAR VETERANS HOME *Milledgeville*

The Georgia War Veterans Home, situated on approximately 17 acres in Milledgeville, is a 375-bed facility licensed and certified by the U.S. Department of Veterans Affairs to provide skilled nursing care to aged and infirm Georgia war veterans. United Veteran Services of Georgia, Inc., a subsidiary of UHS-Pruitt Corporation of Norcross, operates the home for the Department of Veterans Service under a contractual agreement.

The home operated three skilled nursing care facilities in 2018. The Carl Vinson Building remains at an 84 – bed capacity, the Joe T. Wood Building remains at a 140 – bed capacity and the Alzheimer’s Unit remains at a 24 – bed capacity.

The Richard B. Russell Building is undergoing major renovations for a new 58 – bed skilled care sub-acute therapy unit which will treat service-connected disabled veterans as part of the home.

Once renovations are completed by end of year 2020, the Georgia War Veterans Home will have a capacity of 306 beds provided state funds remain available at the current level.

The home also hosts a VA community clinic which provides outpatient care to veterans in Baldwin and the surrounding counties.

The GDVS field office serving veterans in the home and in Baldwin, Hancock, Putnam, Washington, and Wilkinson counties is located in the Wheeler Building. This office also serves the 250 veterans of the Georgia War Veterans Home by assisting with compensation and pension claims, counseling services, and family-related issues. Veteran-related visits for this field office totaled over 11,000 for calendar

year 2018. These visits resulted in more than 10,000 transactions in support of their well-deserved benefits.

During fiscal year 2018, veteran patients at the home received 85,569 days of skilled nursing care. The nursing home admitted 179 patients during the year and had 198 discharges/deaths. The average

length of stay for current skilled veteran patients is 1,278 days or 3.5 years.

During fiscal year 2018, federal assistance in funding a portion of the cost of providing care to veterans in the home amounted to \$12,031,209.

As in previous years, many veterans service organizations, civic groups, and church groups

continued their sponsorship of numerous activities such as movies, games, dance parties, bingo, picnics, and other activities and programs for the general well-being of the veteran patients at the home.

Groups and individuals that comprised the equivalent of 2,975 individual volunteers providing in excess of 11,419 hours of time valued at over \$110,040 presented over 1,143 activities during the year.

The value of donated items made available to the home during fiscal year 2018 was \$288,141. Groups and individuals also provided direct monetary donations of \$20,442 in support of special activities and projects.



GEORGIA VETERANS MEMORIAL CEMETERY

Milledgeville

Georgia Veterans Memorial Cemetery at Milledgeville is located approximately five miles south of downtown Milledgeville along Georgia Highway 112.

This cemetery, established on 142 acres the Georgia Department of Veterans Service received from the Georgia Forestry Commission, includes an administration/visitor center with a state-of-the-art information booth, a committal chapel, a carillon, and 12 columbarium shelters for cremations.

Cemetery grounds also include a six-acre lake and a three-acre, multi-tier walled ceremonial area.

The cemetery will eventually be the final resting place for more than 100,000 eligible veterans, their spouses, and eligible dependents.

As of December 1, 2018, there were 3,487 veterans, spouses, and dependents buried at the GVMC. The burials are composed of 2,403 casketed burials, 639 cremations in the columbarium, 417 in-ground cremations, and 28 memorial markers.

The cemetery celebrated the opening of its Phase III expansion in October 2018. The expansion includes 15 acres of developed land and added space for 1,520 pre-placed crypts and 320 columbarium niches.

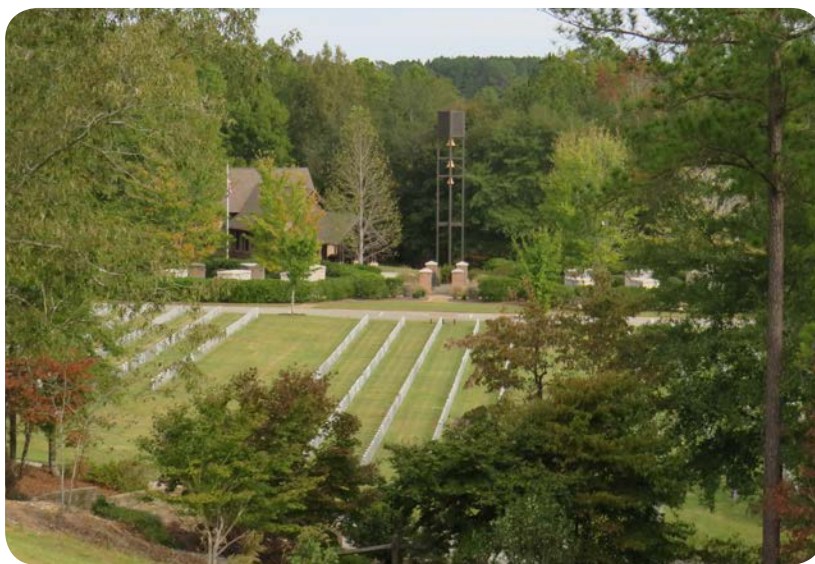
The avenue of flags is displayed when ceremonies are held at the cemetery, such as Memorial Day and Wreaths Across America. In addition, it is displayed on Flag Day, Independence Day, and Veterans Day.

Flags were placed on all burial sites and at the front entrance of the cemetery in recognition of Memorial Day. The Knights of Columbus, Patriot

Guard, and members of the 48th Infantry Brigade conducted a ceremony attended by approximately 500 people.

Flags were placed on all burial sites in the cemetery in recognition of Veterans Day.

On December 15, 2018, the cemetery hosted its annual Wreaths Across America ceremony honoring our past and present military. Seven wreaths, provided by the Worchester Wreath Company, were presented honoring each branch of our Armed Forces, Merchant Marines and POWs/MIAs. The ceremony included members of the the Patriot Guard Riders,



Honor Guards from the Retired Marine Corps League, and Civil Air Patrol of Morgan County and music by Stacey Blanton. Members of the 139th Intelligence Squadron, 5th Intelligence Squadron, and 3rd Intelligence Squadron coordinated volunteers placing wreaths on graves following the ceremony.

The cemetery has many visitors each year. Some are visiting grave sites, some are seeking information about the cemetery and burial requirements, and many have just heard about the cemetery and want to see the grounds.

Cemetery staff members remain active in the local community by meeting frequently with business groups, veterans organizations, and church groups.

The GVMC's hours of operation are Monday through Friday 8 a.m. to 4:30 p.m., excluding official state holidays.

The cemetery is open to families, visitors, and the general public seven days each week from 8 a.m. to dusk.

GEORGIA VETERANS MEMORIAL CEMETERY

Glennville

Georgia Veterans Memorial Cemetery – Glennville is situated on the 42.6 acre site of the former Dyess Farm, just north of the Glennville city limits on U.S. Highway 301, 25 miles west of the main post of Fort Stewart.

The initial 26-acre phase of the cemetery contains 1,400 pre-placed in-ground double vaults, for eligible veterans, their spouses, and eligible dependents; 766 conventional single depth sites; 1,384 cremation interment sites, which include a columbarium and in-ground sites; and 429 spaces for memorial markers. These memorial markers are placed in memory of those veterans whose remains are unavailable for burial.

GVMC–Glennville was dedicated on November 28, 2007, and will eventually be the final resting place for more than 21,000 veterans, their spouses, and eligible dependents. As of December 31, 2018, there were 1,395 veterans, spouses, and family members interred.

A key feature of the cemetery is the co-location of the Glennville Veterans Field Service Office, which provides assistance to veterans and their families in Bryan, Long, Tattnall, and Wayne counties.

In 2018, GVMC–Glennville hosted its annual Memorial Day ceremony to honor veterans who paid the ultimate sacrifice in service of our country. The ceremony was held in conjunction with the Glennville American Legion post and the Glennville Veterans of Foreign Wars post. Lt. Col. Jayson H. Putnam, Commander of Fort Stewart’s 9th Brigade Engineer Battalion, was the guest speaker for the ceremony.

He took the opportunity to inform the crowd of the importance of Memorial Day as a time to honor today’s soldiers as well as soldiers of the past who have all sacrificed. Cemetery Director Ernie Cowart welcomed the crowd to the cemetery, as over 300 people attended the ceremony during a beautiful spring day.



For Memorial Day and Veterans Day, Boy Scout Troop 929 placed U.S. flags at the grave sites of the veterans interred in the cemetery. In December, the Bonaventure Children of the American Revolution Society, along with the Glennville Faith

Riders, and other civic groups sponsored a Wreaths Across America ceremony to place wreaths at all the interment sites in the cemetery. The Air Force JROTC of Effingham County High School took part in the ceremony and provided the color guard. Stephanie Lawless, director of the Toombs County High School Band, performed “Taps.” A crowd of over 400 people attended the ceremony and then helped place wreaths at the graves.

Cemetery staff members remain active in the local community by meeting frequently with civic groups, veterans organizations, and other various groups.

GVMC–Glennville’s hours of operation are Monday through Friday 8 a.m. to 4:30 p.m., excluding official state holidays.

The cemetery is open to families, visitors, and the general public seven days each week from 8 a.m. to dusk.



STATISTICAL REPORT

Calendar Year 2018

OVERVIEW

Office Visits	174,687
Other Visits	219,197
Women's Program Visits	20,329
Hearings	1,024

SERVICES & TRANSACTIONS – FEDERAL BENEFITS

Compensation and Pension	41,350
DIC and Death Pension	5,027
Education, Training, and Vocational Rehabilitation	3,984
Notices of Disagreement and Appeals Filed	4,959
Medical	15,012
Micellaneous	192,034
Advice	201,108

SERVICES & TRANSACTIONS – STATE BENEFITS

Driver's License	15,010
Business License	652
State Veterans Home Applications	457
License Plates	5,438
Natural Resources	1,512
Tax Exemptions	2,843
Social Security/Welfare Assistance	11,509
Advice	73,622

TOTALS

Visits	414,213
Federal Actions	468,231
State Actions	111,027

STATISTICAL REPORT

Definitions

OFFICE VISIT: A visit to a Veterans Field Service Office by a veteran, family member, or other interested individual to inquire about, or make application for, veterans benefits provided by the federal government or the State of Georgia. It includes the provision of advice and assistance to the individual(s), the completion of forms or other correspondence/documentation related to veterans benefits.

OTHER VISIT: A telephone call, email, mail or telefax made to or received from a veteran, family member, or other interested individual to inquire or advise about veterans benefits provided by the federal government or the State of Georgia. It includes the provision of advice and assistance to the individual(s).

HEARING: A hearing is conducted by the U.S. Department of Veterans Affairs to review and adjudicate an appeal of a previous decision by the VA and is conducted by a hearing officer or judge of the VA. It includes the preparation by a claims and appeals officer (VCAO) and the actual presentation at the formal hearing in person or by electronic means by a VCAO.

SERVICES & TRANSACTIONS: FEDERAL BENEFITS

The following categories include the initiation and/or completion of an application for benefits as defined:

COMPENSATION AND PENSION: Claims for monetary benefits submitted by veterans, dependents, or survivors.

DIC AND DEATH PENSION: Dependents Indemnity Compensation and Death Pension.

EDUCATION, TRAINING, AND VOCATIONAL REHABILITATION: Includes educational benefits at an institution of higher learning, on-the-job training, or apprenticeship training, as provided in the current educational benefits of the "GI Bill." Referral to the GDVS Veterans Education & Training Division or the VA Regional Office Educational Benefits office is included as part of this service or transaction.

NOD AND APPEALS: Notice of Disagreement or Appeal related to a claim application for VA benefits.

MEDICAL: Treatment of medical or dental conditions, admission to health care facilities, and vocational rehabilitation.

MISCELLANEOUS: Includes the initiation and application for other benefits not listed elsewhere. This includes insurance claims and applications for burial benefits (grave markers and interment in veterans cemeteries); loans, powers of attorney, and changes of address; loan benefits, advice on eligibility requirements, normal processing methods, etc.; applications for designation of power of attorney for GDVS to act on behalf of the veteran with VA claims actions; advice on making a change of address using VA's processes.

ADVICE: Advice provided to a veteran or family member about federal benefits. As a result of advice provided to a client, other services or transactions may be provided at the same time or at a later visit.

SERVICES & TRANSACTIONS: STATE BENEFITS

The following categories include the initiation and/or completion of an application for benefits as defined:

DRIVER'S LICENSE: Georgia Veteran's Driver's License, Honorary Driver's License, or National Guard Driver's License.

BUSINESS LICENSE: Certificates issued to certain disabled veterans exempting them from the payment of business license taxes.

STATE VETERANS HOME APPLICATION: Admission to a State Veterans Home.

LICENSE PLATES: Commemorative service, disabled veteran, military award, etc.

NATURAL RESOURCES: A park pass provided to eligible veterans and the submission of the application to the GDVS Central Office for approval and issuance.

TAX EXEMPTIONS: Tax exemptions for which the veteran may be eligible.

SOCIAL SECURITY/WELFARE ASSISTANCE: Advice regarding an application for Social Security or welfare benefits.

ADVICE: Advice provided to a veteran or family member about state benefits. As a result of advice provided to a client, other services or transactions may be provided.

GDVS FINANCIAL REPORT

Fiscal Year 2018

Class Name	Program Name	Budget	Expenditures
Personal Services	Administation	1,657,437.00	1,604,875.00
Regular Operating	Administation	93,289.00	114,335.00
Computer Charges	Administation	66,745.00	67,638.00
Real Estate Rentals	Administation	44,596.00	44,586.00
Telecommunications	Administation	45,882.00	69,238.00
Contracts	Administation	1,387.00	521.00
		1,909,336.00	1,901,193.00
Personal Services	Milledegville Cemetery	389,455.00	404,179.00
Regular Operating	Milledegville Cemetery	176,615.00	127,635.00
Telecommunications	Milledegville Cemetery	4,183.00	3,001.00
Capital Outlay	Milledegville Cemetery	1,867,466.00	1,867,465.00
		2,437,719.00	2,402,280.00
Personal Services	Glennville Cemetery	311,301.00	312,494.00
Regular Operating	Glennville Cemetery	144,945.00	125,381.00
Telecommunications	Glennville Cemetery	7,904.00	7,065.00
		464,150.00	444,940.00
Personal Services	Field Operations	5,451,425.00	5,451,017.00
Regular Operating	Field Operations	427,197.00	403,424.00
Real Estate Rentals	Field Operations	201,479.00	203,500.00
Telecommunications	Field Operations	81,374.00	75,428.00
Contracts	Field Operations	123,512.00	123,401.00
ROE For Projects And Insurance	Field Operations	58,120.00	57,312.00
		6,343,107.00	6,314,082.00
Personal Services	Appeals	881,033.00	879,621.00
Regular Operating	Appeals	16,231.00	15,215.00
Telecommunications	Appeals	7,845.00	7,214.00
Contracts	Appeals	175.00	132.00
		905,284.00	902,182.00
Personal Services	Education And Training	606,591.00	591,695.00
Regular Operating	Education And Training	53,026.00	48,686.00
Real Estate Rentals	Education And Training	75,600.00	72,136.00
Telecommunications	Education And Training	12,314.00	10,932.00
Contracts	Education And Training	1,300.00	105.00
		748,831.00	723,554.00
Personal Services	Augusta	53,965.00	52,267.00
Regular Operating	Augusta	50,000.00	50,000.00
Op Exp/Pay Med College of GA	Augusta	14,257,692.00	14,249,391.00
		14,361,657.00	14,351,658.00
Personal Services	Milledegville Skilled Care	53,965.00	57,352.00
Regular Operating	Milledegville Skilled Care	125,000.00	123,244.00
Equipment	Milledegville Skilled Care	578,990.00	578,990.00
Capital Outlay	Milledegville Skilled Care	1,744,506.00	1,244,505.00
Contracts	Milledegville Skilled Care	20,086,455.00	20,567,296.00
		22,588,916.00	22,571,387.00
Totals		49,759,000.00	49,611,276.00

VA MONETARY REPORT

Benefits & Definitions

Listed below is a report of the monetary benefits received by the veterans and the dependent survivors of deceased veterans in Georgia during federal fiscal year 2017 (October 1, 2016 through September 30, 2017). The figures were provided by the U.S. Department of Veterans Affairs and were the latest available at the end of 2018. (See the end of this report for a more detailed breakdown of these figures.)

Compensation and Pension
\$3,636,449,000

Medical Care
\$2,146,577,000

Construction
\$15,530,000

Insurance and Indemnities
\$54,085,000

Education and Vocational Rehabilitation
\$488,561,000

General Operating Expenses
\$100,619,000

Total Expenditure
\$6,441,820,000



Compensation and Pension: Benefits expenditures for the following categories: compensation payments, pension payments, Dependency and Indemnity Compensation, and burial allowances.

Medical Care: Operating expenses incurred through the provision of health care services to veterans. The specific programs reported for this category are: medical care, General Post Fund, medical and prosthetic research, and miscellaneous accounts.

Construction: Funding for Major Projects, Minor Projects, Grants for Construction of State Extended Care Facilities, and Grants for Construction of State Veterans Cemeteries.

Insurance and Indemnities: Expenditures for death claims, matured endowments, dividends, cash surrender payments, total disability income provision payments, and total and permanent disability benefits payments.

Education and Vocational Rehabilitation: Expenditures in this category include: automobile and adaptive equipment, specially adapted housing, Survivors' and Dependents' Educational Assistance (Chapter 35), Vocational Rehabilitation for Disabled Veterans (Chapter 31), Post-Vietnam Era Veterans' Educational Assistance (Chapter 32), Montgomery G.I. Bill for Selected Reserves (Chapter 1606), Reserve Educational Assistance Program (Chapter 1607), Montgomery G.I. Bill (Chapter 30), Post-9/11 Veterans Educational Assistance (Chapter 33).

General Operating Costs: General Operating Expenses represent the costs necessary to provide administration and oversight for the benefits provided by VA. This includes costs for overhead and human resources [to operate VA's regional office, hospitals, health clinics, nursing homes, and domiciliary facilities in Georgia]. This category does not include payments made directly to beneficiaries.

YEAR IN REVIEW

Activities



Commissioner Roby met with Republic of Korea Consul General Young-jun Kim to tour the state's veteran memorials. The GDVS and Republic of Korea consulate worked together to host a ceremony honoring Korean War veterans in June, as part of the 68th commemoration of the war.



Commissioner Roby attended a road naming ceremony for the late Director of Health and Memorials, Ernie Simons, in April. Ernie Simons Veterans Way is located next to the Georgia War Veterans Home in Milledgeville.



Commissioner Roby and members of the Governor's Returning Veterans Task Force visited Naval Submarine Base Kings Bay to hold a quarterly meeting and learn about transition training and resources available in Georgia.



Commissioner Roby and staff at GVMC-Glenville met with VA Under Secretary for Memorial Affairs Randy Reeves. The cemetery was presented with a Certificate of Excellence. Only four cemeteries received this award in 2018.



YEAR IN REVIEW

Annual Training

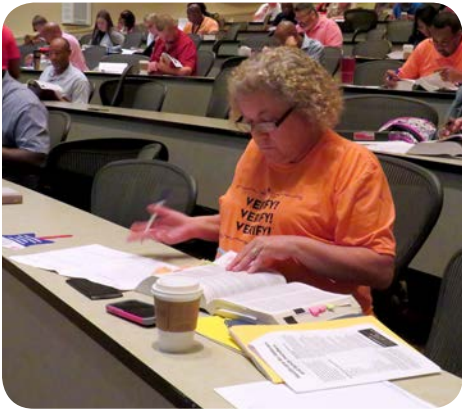


The Georgia Department of Veterans Service annually gathers its Veterans Field Service Officers and Appeals Officers for training to ensure all employees maintain certification and stay up-to-date on the latest changes to regulations governing veterans benefits.

The department's Training and Development Division plans and coordinates lessons for all department employees. Service officers were split into small groups to target key competency areas. At the end of the week, employees complete a comprehensive final exam to test their knowledge and maintain their accreditation with VA.



North Region Veterans Field Service Officers



South Region Veterans Field Service Officers

YEAR IN REVIEW

Vietnam War 50th Anniversary Commemoration



Conyers

The Georgia Department of Veterans Service launched the Vietnam War Certificate of Honor program in 2015, with the goal of honoring every one of Georgia's 207,000 Vietnam War veterans.



Peachtree City

The Georgia Department of Veterans Service has been involved in over 324 ceremonies and distributed over 25,500 certificates and 20,450 lapel pins since 2015.



Griffin



Hiram



Newnan



Marietta

YEAR IN REVIEW

Vietnam War 50th Anniversary Commemoration



As part of its ongoing role as an Official Commemorative Partner with the U.S. Department of Defense during the Vietnam War 50th Anniversary Commemoration, the GDVS sponsored two commemoration programs during 2018.

In March, the department joined a national movement to celebrate Vietnam Veterans Day with a wreath laying ceremony in the state capitol building.

The GDVS was joined by Governor Deal and thirteen Veteran Service Organizations.



YEAR IN REVIEW

Vietnam War 50th Anniversary Commemoration

In September, the department hosted a program to honor all Georgians held as prisoners of war and those who remain missing in action. A Missing Man Chair of Honor was dedicated to these brave men and women as part of the ceremony.





YEAR IN REVIEW

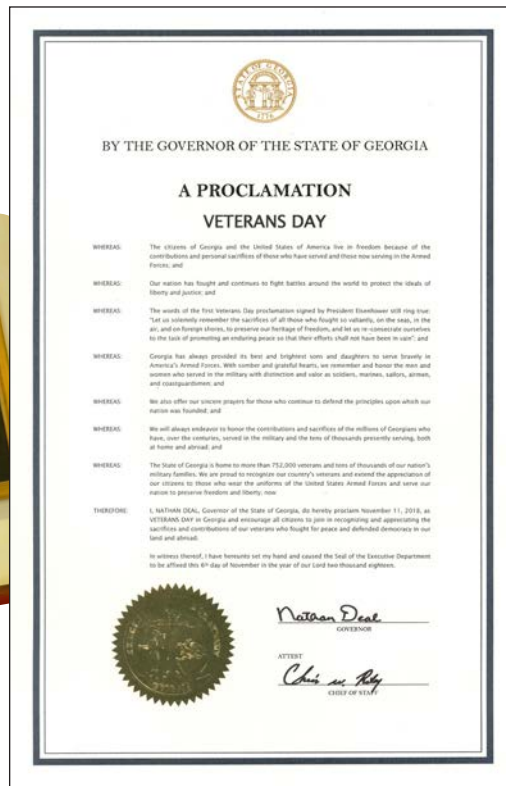
GVMC-Milledgeville Phase III Expansion

In October, the Georgia Veterans Memorial Cemetery at Milledgeville celebrated the opening of their Phase III expansion. Several state officials joined the department at a ceremony to open the expansion for new burials.



YEAR IN REVIEW

Veterans Day



VA STATISTICAL DATA

FY17 GEOGRAPHIC DISTRIBUTION OF VA EXPENDITURES (GDX)

FY17 Summary of Expenditures by State Expenditures in \$000s										
County/ Congressional District	Veteran Population*	Total Expenditure	Compensation & Pension	Construction	Education & Vocational Rehabilitation/ Employment	Loan Guaranty#	General Operating Expenses	Insurance & Indemnities	Medical Care	Unique Patients**
APPLING	1,055	\$ 9,009	\$ 4,298	\$ -	\$ 227	\$ -	\$ -	\$ 12	\$ 4,473	349
ATKINSON	409	\$ 4,193	\$ 2,015	\$ -	\$ 177	\$ -	\$ -	\$ 14	\$ 1,986	166
BACON	592	\$ 4,294	\$ 2,695	\$ -	\$ 54	\$ -	\$ -	\$ 90	\$ 1,454	187
BAKER	173	\$ 1,999	\$ 1,056	\$ -	\$ 26	\$ -	\$ -	\$ -	\$ 917	92
BALDWIN	3,024	\$ 27,298	\$ 14,608	\$ -	\$ 1,069	\$ -	\$ -	\$ 249	\$ 11,372	1,053
BANKS	1,112	\$ 7,504	\$ 4,790	\$ -	\$ 247	\$ -	\$ -	\$ 51	\$ 2,416	313
BARROW	5,000	\$ 31,088	\$ 18,706	\$ -	\$ 2,122	\$ -	\$ -	\$ 219	\$ 10,041	1,143
BARTOW	7,918	\$ 43,256	\$ 27,819	\$ -	\$ 2,681	\$ -	\$ -	\$ 150	\$ 12,607	1,450
BEN HILL	1,107	\$ 13,074	\$ 6,500	\$ -	\$ 363	\$ -	\$ -	\$ 62	\$ 6,149	457
BERRIEN	1,590	\$ 15,606	\$ 8,821	\$ -	\$ 866	\$ -	\$ -	\$ 91	\$ 5,827	503
BIBB	10,640	\$ 106,928	\$ 60,136	\$ -	\$ 5,621	\$ -	\$ -	\$ 1,065	\$ 40,106	3,935
BLECKLEY	872	\$ 8,950	\$ 4,716	\$ -	\$ 348	\$ -	\$ -	\$ 64	\$ 3,823	311
BRANTLEY	1,306	\$ 9,367	\$ 4,790	\$ -	\$ 312	\$ -	\$ -	\$ 10	\$ 4,254	521
BROOKS	1,441	\$ 11,137	\$ 4,162	\$ -	\$ 208	\$ -	\$ -	\$ 24	\$ 6,743	518
BRYAN	4,505	\$ 50,120	\$ 33,535	\$ -	\$ 8,933	\$ -	\$ -	\$ 284	\$ 7,368	1,367
BULLOCH	4,520	\$ 32,749	\$ 17,407	\$ -	\$ 3,958	\$ -	\$ -	\$ 176	\$ 11,209	1,308
BURKE	1,560	\$ 19,560	\$ 8,209	\$ -	\$ 614	\$ -	\$ -	\$ 55	\$ 10,682	664
BUTTS	1,600	\$ 15,280	\$ 9,726	\$ -	\$ 744	\$ -	\$ -	\$ 69	\$ 4,741	442
CALHOUN	287	\$ 3,263	\$ 2,096	\$ -	\$ 119	\$ -	\$ -	\$ 6	\$ 1,042	104
CAMDEN	7,712	\$ 57,131	\$ 33,501	\$ -	\$ 8,475	\$ -	\$ -	\$ 392	\$ 14,764	2,124
CANDLER	820	\$ 5,813	\$ 2,866	\$ -	\$ 274	\$ -	\$ -	\$ 58	\$ 2,615	245
CARROLL	6,852	\$ 66,759	\$ 34,823	\$ -	\$ 4,435	\$ -	\$ -	\$ 266	\$ 27,235	2,004
CATOOSA	4,311	\$ 27,066	\$ 15,568	\$ -	\$ 1,000	\$ -	\$ -	\$ 226	\$ 10,272	1,375
CHARLTON	881	\$ 6,756	\$ 3,599	\$ -	\$ 234	\$ -	\$ -	\$ 2	\$ 2,921	285
CHATHAM	27,392	\$ 237,631	\$ 137,338	\$ -	\$ 38,961	\$ -	\$ -	\$ 1,530	\$ 59,802	8,077
CHATTAHOOCHEE	1,827	\$ 4,889	\$ 3,338	\$ -	\$ 265	\$ -	\$ -	\$ 10	\$ 1,276	203
CHATTOOGA	1,630	\$ 11,698	\$ 8,135	\$ -	\$ 396	\$ -	\$ -	\$ 65	\$ 3,103	415
CHEROKEE	15,252	\$ 87,723	\$ 60,040	\$ -	\$ 7,595	\$ -	\$ -	\$ 1,040	\$ 19,048	2,645
CLARKE	4,880	\$ 38,993	\$ 22,335	\$ -	\$ 3,839	\$ -	\$ -	\$ 654	\$ 12,165	1,397
CLAY	218	\$ 1,299	\$ 780	\$ -	\$ 50	\$ -	\$ -	\$ 0	\$ 468	61
CLAYTON	17,996	\$ 172,892	\$ 90,802	\$ -	\$ 11,674	\$ -	\$ -	\$ 664	\$ 69,752	7,032
CLINCH	392	\$ 3,355	\$ 1,446	\$ -	\$ 120	\$ -	\$ -	\$ 12	\$ 1,778	148
COBB	42,043	\$ 280,126	\$ 161,037	\$ 38	\$ 27,600	\$ -	\$ 543	\$ 4,054	\$ 86,853	9,205
COFFEE	2,237	\$ 19,577	\$ 10,712	\$ -	\$ 784	\$ -	\$ -	\$ 91	\$ 7,989	849
COLQUITT	2,469	\$ 25,112	\$ 11,595	\$ -	\$ 752	\$ -	\$ -	\$ 116	\$ 12,650	890
COLUMBIA	16,527	\$ 246,097	\$ 157,690	\$ -	\$ 30,225	\$ -	\$ -	\$ 1,355	\$ 56,827	6,268
COOK	1,183	\$ 11,113	\$ 5,856	\$ -	\$ 526	\$ -	\$ -	\$ 84	\$ 4,647	503
COWETA	11,366	\$ 68,654	\$ 44,577	\$ -	\$ 5,040	\$ -	\$ -	\$ 406	\$ 18,632	2,715
CRAWFORD	1,065	\$ 5,799	\$ 2,151	\$ -	\$ 111	\$ -	\$ -	\$ 22	\$ 3,514	366

VA STATISTICAL DATA

FY17 GEOGRAPHIC DISTRIBUTION OF VA EXPENDITURES (GDX)

FY17 Summary of Expenditures by State Expenditures in \$000s										
County/ Congressional District	Veteran Population*	Total Expenditure	Compensation & Pension	Construction	Education & Vocational Rehabilitation/ Employment	Loan Guaranty#	General Operating Expenses	Insurance & Indemnities	Medical Care	Unique Patients**
CRISP	1,275	\$ 10,368	\$ 5,817	\$ -	\$ 397	\$ -	\$ -	\$ 128	\$ 4,026	429
DADE	1,140	\$ 7,784	\$ 5,093	\$ -	\$ 256	\$ -	\$ -	\$ 26	\$ 2,409	342
DAWSON	1,994	\$ 10,931	\$ 7,552	\$ -	\$ 646	\$ -	\$ -	\$ 221	\$ 2,512	429
DECATUR	1,776	\$ 20,659	\$ 6,046	\$ -	\$ 590	\$ -	\$ -	\$ 171	\$ 13,853	611
DEKALB	36,712	\$ 540,822	\$ 194,030	\$ 9,581	\$ 24,748	\$ -	\$ 93,800	\$ 3,837	\$ 214,826	13,669
DODGE	1,344	\$ 12,496	\$ 6,132	\$ -	\$ 490	\$ -	\$ -	\$ 69	\$ 5,805	418
DOOLY	689	\$ 4,937	\$ 2,765	\$ -	\$ 209	\$ -	\$ -	\$ 106	\$ 1,856	190
DOUGHERTY	6,776	\$ 73,021	\$ 47,032	\$ -	\$ 3,783	\$ -	\$ -	\$ 627	\$ 21,579	2,554
DOUGLAS	10,831	\$ 89,725	\$ 54,530	\$ -	\$ 8,154	\$ -	\$ -	\$ 775	\$ 26,267	3,125
EARLY	624	\$ 5,620	\$ 3,385	\$ -	\$ 232	\$ -	\$ -	\$ 23	\$ 1,979	218
ECHOLS	199	\$ 1,098	\$ 218	\$ -	\$ 5	\$ -	\$ -	\$ -	\$ 875	92
EFFINGHAM	5,433	\$ 40,742	\$ 25,133	\$ -	\$ 5,516	\$ -	\$ -	\$ 515	\$ 9,578	1,450
ELBERT	1,301	\$ 11,988	\$ 6,613	\$ -	\$ 243	\$ -	\$ -	\$ 53	\$ 5,079	478
EMANUEL	1,335	\$ 16,067	\$ 7,436	\$ -	\$ 400	\$ -	\$ -	\$ 150	\$ 8,080	559
EVANS	745	\$ 5,994	\$ 3,252	\$ -	\$ 184	\$ -	\$ -	\$ 14	\$ 2,544	237
FANNIN	2,077	\$ 16,804	\$ 11,087	\$ -	\$ 224	\$ -	\$ -	\$ 145	\$ 5,348	724
FAYETTE	10,354	\$ 78,614	\$ 56,922	\$ -	\$ 5,892	\$ -	\$ -	\$ 1,270	\$ 14,530	2,341
FLOYD	6,779	\$ 35,123	\$ 22,137	\$ -	\$ 1,152	\$ -	\$ -	\$ 452	\$ 11,382	1,431
FORSYTH	10,131	\$ 37,709	\$ 23,197	\$ -	\$ 2,661	\$ -	\$ -	\$ 618	\$ 11,233	1,613
FRANKLIN	1,432	\$ 11,057	\$ 6,010	\$ -	\$ 464	\$ -	\$ -	\$ 39	\$ 4,544	402
FULTON	44,715	\$ 439,875	\$ 223,801	\$ -	\$ 35,276	\$ -	\$ 1,726	\$ 5,940	\$ 173,131	13,843
GILMER	2,516	\$ 19,458	\$ 12,355	\$ -	\$ 375	\$ -	\$ -	\$ 52	\$ 6,676	774
GLASCOCK	163	\$ 1,741	\$ 696	\$ -	\$ 29	\$ -	\$ -	\$ 10	\$ 1,005	65
GLYNN	7,430	\$ 51,227	\$ 29,683	\$ -	\$ 2,755	\$ -	\$ -	\$ 850	\$ 17,939	2,223
GORDON	3,347	\$ 19,268	\$ 12,446	\$ -	\$ 807	\$ -	\$ -	\$ 165	\$ 5,851	741
GRADY	1,701	\$ 21,234	\$ 5,561	\$ -	\$ 473	\$ -	\$ -	\$ 80	\$ 15,120	681
GREENE	1,275	\$ 9,432	\$ 5,341	\$ -	\$ 263	\$ -	\$ -	\$ 206	\$ 3,623	379
GWINNETT	39,431	\$ 275,376	\$ 154,359	\$ -	\$ 25,610	\$ -	\$ -	\$ 3,518	\$ 91,889	10,506
HABERSHAM	2,862	\$ 21,013	\$ 12,722	\$ -	\$ 936	\$ -	\$ -	\$ 190	\$ 7,164	833
HALL	10,571	\$ 65,203	\$ 39,832	\$ -	\$ 3,188	\$ -	\$ -	\$ 966	\$ 21,218	2,708
HANCOCK	545	\$ 7,154	\$ 3,519	\$ -	\$ 215	\$ -	\$ -	\$ 21	\$ 3,399	240
HARALSON	1,819	\$ 11,249	\$ 6,592	\$ -	\$ 487	\$ -	\$ -	\$ 63	\$ 4,107	478
HARRIS	3,427	\$ 33,114	\$ 23,981	\$ -	\$ 2,431	\$ -	\$ -	\$ 248	\$ 6,454	1,078
HART	1,696	\$ 9,534	\$ 5,181	\$ -	\$ 216	\$ -	\$ -	\$ 41	\$ 4,095	509
HEARD	800	\$ 4,543	\$ 2,593	\$ -	\$ 58	\$ -	\$ -	\$ 26	\$ 1,867	253
HENRY	19,498	\$ 198,468	\$ 129,842	\$ -	\$ 18,545	\$ -	\$ -	\$ 1,268	\$ 48,812	5,994
HOUSTON	20,776	\$ 196,123	\$ 136,029	\$ -	\$ 20,454	\$ -	\$ -	\$ 956	\$ 38,685	5,701
IRWIN	631	\$ 3,733	\$ 2,003	\$ -	\$ 110	\$ -	\$ -	\$ 14	\$ 1,606	216
JACKSON	4,637	\$ 32,313	\$ 21,142	\$ -	\$ 2,050	\$ -	\$ -	\$ 842	\$ 8,278	1,092

VA STATISTICAL DATA

FY17 GEOGRAPHIC DISTRIBUTION OF VA EXPENDITURES (GDX)

FY17 Summary of Expenditures by State Expenditures in \$000s										
County/ Congressional District	Veteran Population*	Total Expenditure	Compensation & Pension	Construction	Education & Vocational Rehabilitation/ Employment	Loan Guaranty#	General Operating Expenses	Insurance & Indemnities	Medical Care	Unique Patients**
JASPER	921	\$ 7,114	\$ 4,003	\$ -	\$ 222	\$ -	\$ -	\$ -	\$ 2,836	306
JEFF DAVIS	739	\$ 8,127	\$ 3,518	\$ -	\$ 228	\$ -	\$ -	\$ -	\$ 4,328	333
JEFFERSON	1,065	\$ 14,674	\$ 5,792	\$ -	\$ 401	\$ -	\$ -	\$ -	\$ 8,440	471
JENKINS	640	\$ 4,101	\$ 2,156	\$ -	\$ 166	\$ -	\$ -	\$ -	\$ 1,748	159
JOHNSON	485	\$ 5,837	\$ 2,356	\$ -	\$ 165	\$ -	\$ -	\$ -	\$ 3,285	202
JONES	2,054	\$ 11,497	\$ 5,533	\$ -	\$ 356	\$ -	\$ -	\$ -	\$ 5,558	672
LAMAR	1,457	\$ 9,485	\$ 5,269	\$ -	\$ 523	\$ -	\$ -	\$ -	\$ 3,329	341
LANIER	896	\$ 7,549	\$ 3,737	\$ -	\$ 648	\$ -	\$ -	\$ -	\$ 3,096	316
LAURENS	3,580	\$ 80,288	\$ 23,622	\$ 5,911	\$ 1,114	\$ -	\$ 2,538	\$ 260	\$ 46,842	1,943
LEE	2,528	\$ 20,742	\$ 14,045	\$ -	\$ 1,386	\$ -	\$ -	\$ -	\$ 5,178	816
LIBERTY	14,152	\$ 158,129	\$ 100,738	\$ -	\$ 23,819	\$ -	\$ -	\$ 846	\$ 32,725	4,503
LINCOLN	640	\$ 7,375	\$ 3,842	\$ -	\$ 142	\$ -	\$ -	\$ 29	\$ 3,362	269
LONG	2,486	\$ 29,258	\$ 18,029	\$ -	\$ 5,060	\$ -	\$ -	\$ 158	\$ 6,011	881
LOWNDES	10,082	\$ 95,699	\$ 51,609	\$ -	\$ 10,110	\$ -	\$ -	\$ 566	\$ 33,414	3,376
LUMPKIN	2,771	\$ 13,997	\$ 8,371	\$ -	\$ 1,085	\$ -	\$ -	\$ 193	\$ 4,348	586
MCDUFFIE	1,562	\$ 19,195	\$ 9,949	\$ -	\$ 749	\$ -	\$ -	\$ 44	\$ 8,453	671
MCINTOSH	1,176	\$ 9,529	\$ 5,553	\$ -	\$ 475	\$ -	\$ -	\$ 41	\$ 3,460	415
MACON	793	\$ 6,563	\$ 3,466	\$ -	\$ 242	\$ -	\$ -	\$ 75	\$ 2,780	280
MADISON	1,865	\$ 14,640	\$ 9,482	\$ -	\$ 469	\$ -	\$ -	\$ 90	\$ 4,599	607
MARION	756	\$ 6,377	\$ 4,018	\$ -	\$ 340	\$ -	\$ -	\$ 49	\$ 1,970	244
MERIWETHER	1,465	\$ 9,744	\$ 5,879	\$ -	\$ 392	\$ -	\$ -	\$ 60	\$ 3,413	437
MILLER	354	\$ 3,565	\$ 1,202	\$ -	\$ 115	\$ -	\$ -	\$ 1	\$ 2,247	150
MITCHELL	1,319	\$ 10,354	\$ 5,571	\$ -	\$ 412	\$ -	\$ -	\$ 57	\$ 4,313	392
MONROE	2,016	\$ 13,290	\$ 7,256	\$ -	\$ 461	\$ -	\$ -	\$ 121	\$ 5,453	636
MONTGOMERY	426	\$ 5,418	\$ 2,911	\$ -	\$ 162	\$ -	\$ -	\$ 34	\$ 2,312	213
MORGAN	1,231	\$ 9,285	\$ 5,701	\$ -	\$ 290	\$ -	\$ -	\$ 301	\$ 2,993	324
MURRAY	2,101	\$ 14,306	\$ 9,235	\$ -	\$ 466	\$ -	\$ -	\$ 117	\$ 4,487	614
MUSCOGEE	24,315	\$ 347,377	\$ 245,696	\$ -	\$ 33,067	\$ -	\$ -	\$ 3,331	\$ 65,282	8,167
NEWTON	7,627	\$ 68,759	\$ 40,808	\$ -	\$ 4,487	\$ -	\$ -	\$ 456	\$ 23,007	2,284
ONEE	1,923	\$ 12,479	\$ 8,499	\$ -	\$ 700	\$ -	\$ -	\$ 195	\$ 3,085	404
OGLETHORPE	1,038	\$ 5,422	\$ 2,817	\$ -	\$ 113	\$ -	\$ -	\$ 21	\$ 2,472	332
PAULDING	10,472	\$ 55,475	\$ 32,039	\$ -	\$ 4,909	\$ -	\$ -	\$ 234	\$ 18,294	2,468
PEACH	2,424	\$ 30,316	\$ 20,703	\$ -	\$ 2,288	\$ -	\$ -	\$ 183	\$ 7,142	813
PICKENS	2,623	\$ 13,528	\$ 10,064	\$ -	\$ 576	\$ -	\$ -	\$ 139	\$ 2,749	421
PIERCE	1,465	\$ 12,802	\$ 6,603	\$ -	\$ 310	\$ -	\$ -	\$ 55	\$ 5,834	587
PIKE	1,325	\$ 9,037	\$ 5,547	\$ -	\$ 474	\$ -	\$ -	\$ 64	\$ 2,952	328
POLK	2,600	\$ 18,517	\$ 12,303	\$ -	\$ 843	\$ -	\$ -	\$ 30	\$ 5,340	603
PULASKI	816	\$ 7,319	\$ 4,854	\$ -	\$ 344	\$ -	\$ -	\$ 21	\$ 2,100	226
PUTNAM	1,845	\$ 13,975	\$ 6,440	\$ -	\$ 478	\$ -	\$ -	\$ 52	\$ 7,005	529

VA STATISTICAL DATA

FY17 GEOGRAPHIC DISTRIBUTION OF VA EXPENDITURES (GDX)

FY17 Summary of Expenditures by State Expenditures in \$000s										
County/ Congressional District	Veteran Population*	Total Expenditure	Compensation & Pension	Construction	Education & Vocational Rehabilitation/ Employment	Loan Guaranty#	General Operating Expenses	Insurance & Indemnities	Medical Care	Unique Patients**
QUITMAN	175	\$ 2,839	\$ 1,475	\$ -	\$ 82	\$ -	\$ -	\$ -	\$ 1,280	96
RABUN	1,417	\$ 8,665	\$ 5,105	\$ -	\$ 186	\$ -	\$ -	\$ 122	\$ 3,252	394
RANDOLPH	374	\$ 3,134	\$ 1,973	\$ -	\$ 146	\$ -	\$ -	\$ 25	\$ 991	126
RICHMOND	21,859	\$ 372,537	\$ 184,943	\$ (0)	\$ 20,685	\$ -	\$ 2,011	\$ 1,679	\$ 163,218	10,639
ROCKDALE	6,730	\$ 69,102	\$ 40,811	\$ -	\$ 4,948	\$ -	\$ -	\$ 684	\$ 22,659	2,359
SCHLEY	300	\$ 2,056	\$ 1,157	\$ -	\$ 73	\$ -	\$ -	\$ 38	\$ 788	71
SCREVEN	1,020	\$ 7,285	\$ 3,606	\$ -	\$ 274	\$ -	\$ -	\$ 15	\$ 3,390	314
SEMINOLE	737	\$ 6,485	\$ 3,018	\$ -	\$ 94	\$ -	\$ -	\$ 21	\$ 3,353	203
SPALDING	4,701	\$ 33,802	\$ 20,755	\$ -	\$ 1,645	\$ -	\$ -	\$ 141	\$ 11,262	1,316
STEPHENS	1,762	\$ 13,059	\$ 8,932	\$ -	\$ 681	\$ -	\$ -	\$ 50	\$ 3,396	470
STEWART	278	\$ 3,666	\$ 2,577	\$ -	\$ 137	\$ -	\$ -	\$ 49	\$ 903	109
SUMTER	1,856	\$ 15,858	\$ 10,463	\$ -	\$ 651	\$ -	\$ -	\$ 128	\$ 4,616	571
TALBOT	474	\$ 7,039	\$ 4,985	\$ -	\$ 347	\$ -	\$ -	\$ 50	\$ 1,657	208
TALIAFERRO	122	\$ 1,523	\$ 344	\$ -	\$ 29	\$ -	\$ -	\$ 40	\$ 1,110	53
TATTNALL	1,671	\$ 17,783	\$ 10,627	\$ -	\$ 1,183	\$ -	\$ -	\$ 41	\$ 5,932	590
TAYLOR	460	\$ 3,399	\$ 2,185	\$ -	\$ 130	\$ -	\$ -	\$ 14	\$ 1,071	135
TELFAIR	702	\$ 7,668	\$ 3,886	\$ -	\$ 178	\$ -	\$ -	\$ 11	\$ 3,593	223
TERRELL	594	\$ 5,506	\$ 2,895	\$ -	\$ 168	\$ -	\$ -	\$ 38	\$ 2,406	249
THOMAS	3,342	\$ 44,230	\$ 15,083	\$ -	\$ 1,771	\$ -	\$ -	\$ 660	\$ 26,717	1,220
TIFT	2,290	\$ 23,080	\$ 14,338	\$ -	\$ 1,031	\$ -	\$ -	\$ 293	\$ 7,418	906
TOOMBS	1,848	\$ 16,526	\$ 8,314	\$ -	\$ 449	\$ -	\$ -	\$ 47	\$ 7,716	649
TOWNS	1,231	\$ 9,766	\$ 5,709	\$ -	\$ 170	\$ -	\$ -	\$ 51	\$ 3,836	512
TREUTLEN	421	\$ 3,617	\$ 1,641	\$ -	\$ 52	\$ -	\$ -	\$ 10	\$ 1,914	147
TROUP	3,930	\$ 37,057	\$ 24,027	\$ -	\$ 1,519	\$ -	\$ -	\$ 256	\$ 11,255	1,283
TURNER	520	\$ 5,269	\$ 3,261	\$ -	\$ 260	\$ -	\$ -	\$ 63	\$ 1,684	199
TWIGGS	644	\$ 7,196	\$ 2,928	\$ -	\$ 180	\$ -	\$ -	\$ 24	\$ 4,064	287
UNION	2,429	\$ 20,755	\$ 12,183	\$ -	\$ 288	\$ -	\$ -	\$ 310	\$ 7,974	1,031
UPSON	2,098	\$ 16,034	\$ 9,182	\$ -	\$ 542	\$ -	\$ -	\$ 137	\$ 6,173	595
WALKER	4,658	\$ 36,119	\$ 24,455	\$ -	\$ 1,226	\$ -	\$ -	\$ 145	\$ 10,294	1,395
WALTON	5,688	\$ 55,160	\$ 37,044	\$ -	\$ 4,078	\$ -	\$ -	\$ 803	\$ 13,235	1,419
WARE	2,815	\$ 25,589	\$ 14,593	\$ -	\$ 779	\$ -	\$ -	\$ 133	\$ 10,084	1,138
WARREN	319	\$ 3,741	\$ 1,442	\$ -	\$ 96	\$ -	\$ -	\$ 28	\$ 2,175	140
WASHINGTON	1,245	\$ 15,194	\$ 6,524	\$ -	\$ 452	\$ -	\$ -	\$ 33	\$ 8,185	542
WAYNE	2,429	\$ 19,841	\$ 11,547	\$ -	\$ 849	\$ -	\$ -	\$ 228	\$ 7,218	786
WEBSTER	162	\$ 1,171	\$ 862	\$ -	\$ 54	\$ -	\$ -	\$ -	\$ 256	38
WHEELER	308	\$ 6,390	\$ 1,988	\$ -	\$ 74	\$ -	\$ -	\$ 25	\$ 4,303	228
WHITE	2,440	\$ 15,482	\$ 9,468	\$ -	\$ 583	\$ -	\$ -	\$ 131	\$ 5,300	601
WHITFIELD	5,023	\$ 31,353	\$ 20,100	\$ -	\$ 1,492	\$ -	\$ -	\$ 398	\$ 9,363	1,246
WILCOX	458	\$ 5,668	\$ 2,683	\$ -	\$ 116	\$ -	\$ -	\$ 11	\$ 2,857	158

VA STATISTICAL DATA AND NOTES

FY17 GEOGRAPHIC DISTRIBUTION OF VA EXPENDITURES (GDX)

FY17 Summary of Expenditures by State Expenditures in \$000s										
County/ Congressional District	Veteran Population*	Total Expenditure	Compensation & Pension	Construction	Education & Vocational Rehabilitation/ Employment	Loan Guaranty#	General Operating Expenses	Insurance & Indemnities	Medical Care	Unique Patients**
WILKES	766	\$ 6,286	\$ 3,637	\$ -	\$ 120	\$ -	\$ -	\$ 21	\$ 2,507	261
WILKINSON	651	\$ 8,482	\$ 4,432	\$ -	\$ 211	\$ -	\$ -	\$ 46	\$ 3,793	255
WORTH	1,595	\$ 10,490	\$ 5,711	\$ -	\$ 381	\$ -	\$ -	\$ 4	\$ 4,393	550
GEORGIA (Totals)	697,127	\$ 6,441,820	\$ 3,636,449	\$ 15,530	\$ 488,561	\$ -	\$ 100,619	\$ 64,085	\$ 2,146,577	212,347
CONG. DIST (01)	79,294	\$ 708,927	\$ 424,444	\$ -	\$ 95,559	\$ -	\$ -	\$ 5,014	\$ 183,910	24,456
CONG. DIST (02)	55,090	\$ 622,014	\$ 381,819	\$ -	\$ 41,000	\$ -	\$ -	\$ 5,205	\$ 193,990	19,729
CONG. DIST (03)	58,065	\$ 496,888	\$ 327,146	\$ -	\$ 36,278	\$ -	\$ 24	\$ 4,242	\$ 129,198	15,475
CONG. DIST (04)	43,551	\$ 478,719	\$ 223,036	\$ 7,647	\$ 29,035	\$ -	\$ 3,840	\$ 4,127	\$ 211,035	16,116
CONG. DIST (05)	35,968	\$ 493,866	\$ 182,423	\$ 1,935	\$ 26,615	\$ -	\$ 91,650	\$ 3,959	\$ 187,282	13,122
CONG. DIST (06)	32,057	\$ 233,525	\$ 149,741	\$ 7	\$ 22,996	\$ -	\$ 1	\$ 3,652	\$ 57,130	5,460
CONG. DIST (07)	33,189	\$ 203,884	\$ 118,863	\$ -	\$ 18,923	\$ -	\$ 4	\$ 2,769	\$ 63,325	7,765
CONG. DIST (08)	60,448	\$ 571,204	\$ 328,041	\$ 1	\$ 41,311	\$ -	\$ -	\$ 3,724	\$ 198,127	19,380
CONG. DIST (09)	50,177	\$ 331,741	\$ 205,245	\$ -	\$ 13,977	\$ -	\$ -	\$ 3,959	\$ 108,559	13,628
CONG. DIST (10)	45,517	\$ 405,612	\$ 236,238	\$ 76	\$ 26,194	\$ -	\$ -	\$ 3,841	\$ 139,263	13,443
CONG. DIST (11)	45,356	\$ 274,924	\$ 174,933	\$ 32	\$ 25,076	\$ -	\$ 6	\$ 3,394	\$ 71,482	8,561
CONG. DIST (12)	61,110	\$ 861,884	\$ 444,055	\$ 5,833	\$ 59,160	\$ -	\$ 4,550	\$ 4,114	\$ 344,172	25,561
CONG. DIST (13)	52,744	\$ 486,159	\$ 269,747	\$ -	\$ 39,253	\$ -	\$ 77	\$ 4,128	\$ 172,954	18,403
CONG. DIST (14)	44,561	\$ 272,475	\$ 170,719	\$ -	\$ 13,183	\$ -	\$ 468	\$ 1,956	\$ 86,148	11,248
GEORGIA (Totals)	697,127	\$ 6,441,820	\$ 3,636,449	\$ 15,530	\$ 488,561	\$ -	\$ 100,619	\$ 64,085	\$ 2,146,577	212,347

Notes:

* Veteran population estimates, as of September 30, 2017, are produced by the VA Predictive Analytics and Actuary Service (VetPop 2016).

Prior to FY 08, "Loan Guaranty" expenditures were included in the Education & Vocational Rehabilitation and Employment (E&VRE) programs. Currently, all "Loan Guaranty" expenditures are attributed to Travis County, TX, where all Loan Guaranty payments are processed. VA will continue to improve data collection for future GDX reports to better distribute loan expenditures at the state, county and congressional district levels.

** Unique patients are patients who received treatment at a VA health care facility. Data are provided by the Allocation Resource Center (ARC).

Expenditure data sources: USASpending.gov for Compensation & Pension (C&P) and Education and Vocational Rehabilitation and Employment (EVRE) Benefits; Veterans Benefits Administration Insurance Center for the Insurance costs; the VA Financial Management System (FMS) for Construction, Medical Research, General Operating Expenses, and certain C&P and Readjustment data; and the Allocation Resource Center (ARC) for Medical Care costs.

1. Expenditures are rounded to the nearest thousand dollars. For example, \$500 to \$1,000 are rounded to \$1; \$0 to \$499 are rounded to \$0; and "\$-" = 0 or no expenditures.

2. The Compensation & Pension expenditures include dollars for the following programs: veterans' compensation for service-connected disabilities; dependency and indemnity compensation for service-connected deaths; veterans' pension for nonservice-connected disabilities; and burial and other benefits to veterans and their survivors.

3. Medical Care expenditures include dollars for medical services, medical administration, facility maintenance, educational support, research support, and other overhead items. Medical Care expenditures do not include dollars for construction or other non-medical support.

4. Medical Care expenditures are allocated to the patient's home location, not the site of care.



Georgia Department of Veterans Service

Floyd Veterans Memorial Building, Suite E-970
Atlanta, Georgia 30334-4800

veterans.georgia.gov
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Veterans Field Service Offices

Albany 229-430-1797
Americus 229-931-2546
Athens 706-369-5630
Atlanta 404-656-5940
Augusta 706-721-4301
Augusta VAMC 706-823-2236
Bainbridge 229-248-2599
Blairsville 706-745-6341
Brunswick 912-264-7360
Canton 770-720-3538
Carrollton 404-321-6111, x 20-2554
Cartersville 770-387-3746
Cedartown 770-749-2209
Clarkesville 706-754-4316
Columbus 706-649-1266
Conyers 770-388-5075
Cordele 229-276-2366
Dalton 706-272-2355
Decatur VAMC 404-728-7611
Decatur 404-321-6111, x 20-3749
Douglas 912-389-4898
Dublin 478-272-4266
Fort McPherson 404-321-6111, x 20-4997
Gainesville 770-531-6060
Glennville 912-654-5159
Greensboro 706-453-7455
Griffin 770-412-4074
Hartwell 706-376-4461
Hinesville 912-920-0214, x 2948
LaFayette 706-996-8056
LaGrange 706-845-4095
Lawrenceville 404-321-6111, x 20-1964
Lyons 912-526-8860
Macon 478-476-8868, x 6694
Marietta 770-528-3254

Veterans Field Service Offices

Milledgeville 478-445-6900
Moultrie 229-891-7135
Newnan 770-254-7408
Oakwood 404-321-6111, x 20-8225
Rome 706-295-6026
Savannah 912-920-0214, x 2194
St. Marys 912-510-3440
Statesboro 912-871-1104
Thomasville 229-225-4050
Tifton 229-391-6080, x 6232
Valdosta 229-333-2178
Warner Robins 478-218-3905
Washington 706-678-2821
Waycross 912-285-6340
Waynesboro 706-554-3874

The GDVS also provides limited service to several satellite locations.

See veterans.ga.gov/satellite-locations for more information.

GDVS Central Office

Public Information 404-656-5933
Appeals Division 404-929-5345
Veterans Education & Training 404-656-2306
Women Veterans Coordinator 404-656-2300

We value your input.
Give feedback at gavetsvc@vs.state.ga.us,
facebook.com/gavetsvc,
or 404-656-5933.